

Survey Messenger - Start here

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The [Survey Messenger](#) tool allows users to send mass portal, email, voice, or text notifications related to a survey created in the Survey Designer. Survey Messenger is often used in the following scenarios:

- Notify intended survey recipients that the survey is available.
- Request that survey recipients who have not yet responded complete the survey before the deadline.
- Confirm reception of completed surveys.

Getting started

- Templates must be created in the [Survey Designer](#) before this tool can be used.

How-to guides

- [Create a new Survey Message template](#)
- [Delete a Survey Message template](#)
- [Create and send a Survey Message](#)

Tutorials

- [Survey Messenger Video](#)

Reference

- [Survey Messenger field descriptions](#)
- [Campus fields and sub-reports for Survey Messenger](#)

Administrator Setup

- [Survey Messenger Tool Rights](#)