FRAM Communication - Start here

Last Modified on 07/28/2026 4:27 pm CDT

Letters sent as part of the free/reduced eligibility application and verification process are created or modified in FRAM Communication. Instructional text for guardians completing Meal Benefits Applications in the Campus Portal is also created and modified here.

Getting started

- Important information about FRAM Letters
  - Languages & translations
- Important information about online application content

How-to guides

Letters

- Create a letter template
- Copy a letter template (such as from a prior year)
- Generate a sample letter

Online Application Content

- Create e-signature decline statements
- Create an online letter to households
- Create online application instructions

Tutorials

- FRAM Communication video

Reference

- Letter template locations and logic
- Online instruction locations and examples