

# Understanding Error Payment Statuses

Last Modified on 04/09/2026 9:14 am CDT

If an Error appears in the Payment Status, that means the transaction has been disputed and requires review in the [Payments Reporter](#) to be managed, or if an e-check payment has failed. Click the **Error Details** button and the **Payments Reporter** link in the Error Details side panel to review the transaction information.

Activity Monitor ☆
Student Information > Activity Registration > Activity Monitor

### Activity Roster - Film Club

7 Total Students

2 Payment Complete

Add Individual Students:

Registration Confirmation Process:

 OFF

Select	Student	Student Grade	Payment Status
<input type="checkbox"/>	Abegg, Dylan (#171900001)	11	ERROR
<input type="checkbox"/>	Abegg, Wallace (#181900002)	11	PAID
<input type="checkbox"/>	Ahmed, Giana (#241900068)	09	PAID
<input type="checkbox"/>	Alborough, Dallas (#109301)	12	
<input type="checkbox"/>	Andersen, Koda (#241900047)	09	
<input type="checkbox"/>	Anderson, Jack (#662478)	10	

### Error Details

**Payment Complete**

Date: 04/09/2026 5:59 AM  
 Purchase Option: Film Club - Film Club  
 Reference #: pl\_3TKGivKa4ez4p5JD0LIBMzde  
 Processed by: Administrator, Demo  
 Payment Source: Activity Roster  
 Payment Method: VISA 0259

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Subtotal: \$100.00  
 Service Fee: \$0.00  
**Total: \$100.00**

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**Error Details**

This transaction requires attention. Please navigate to the [Payments Reporter](#) for more information.

Purchase Option: Film Club - Film Club  
 Original Purchase Date: 04/09/2026 5:59 AM  
 Error Date: 04/09/2026 6:00 AM  
 Reversal Amount: \$100.00