Payments Reporter - Start here

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The Payments Reporter lists transactions completed through the online payment process. With this tool, you can check the status of a specific payment, issue refunds, and revoke transactions.

Getting started

- Important information about the Payments Reporter
- Tips for searching

How-to guides

- View single transaction details
- View disputed transaction details in the payment transaction panel
- Issue a full refund | Video
- Issue a partial refund | Video
- Revoke a transaction
- Resolve a transaction
- Create and manage templates
- Identify deposit balances by ID Fund

Explanation

- About the deposit process
- Payment and deposit timelines video

Reference

- Transaction Status descriptions
- Payments Reporter column descriptions