

Messenger 2.0 - Start Here

Last Modified on 11/21/2025 9:50 am CST

Voice, text, email, and process alerts can be sent to parents, messenger contacts, staff, and external contacts using Messenger 2.0.

How-To Guides

- [Send a general/priority message | Video](#)
- [Send an emergency message | Video](#)
- [Edit and cancel upcoming messages](#)
- [Create and use message templates | Video](#)
- [View message status in Sent Message Log](#)
- [Submit feedback](#) on Messenger 2.0

Explanation

- [Understanding Voicemail Detection](#)

Reference

- [Messenger 1.0/2.0 Comparison](#)
- [Messenger 2.0 Tool Rights](#)
- [Field Descriptions](#)
- [Recipient Requirements](#)