

# How to Reduce Payment Disputes by Improving Statement Descriptions

Last Modified on 09/25/2025 2:26 pm CDT

To help prevent disputes, review and update the Public Descriptor in the Public Details section before clicking 'Agree and submit' during Onboarding. This Public Descriptor appears on customer bank or card statements, and updating it can reduce confusion and potential disputes. You can also update this information later in Vendor Management if needed.

Payments Setup ☆
System Settings > Payments > Payments Setup

Stripe Account Management

Business type

Government Entity
United States
Edit

Business details

School
Edit

URL
[www.infinitecampus.com](http://www.infinitecampus.com)

Address
4321 109th Avenue Northeast  
Blaine, MN 55449 US

Other information provided
EIN, DBA, Phone, Industry

Public details

Public descriptor
INFINITE CAMPUS
Edit

Management and ownership

Change account representative

Add or select a person who has the authority to represent your organization.
Choose

John Testor

Edit

Role
Account representative

Email
test@infinitecampus.com

Other information provided
Job title

Authorization

Authorized by

Exit

Payments Setup ☆

[System Settings](#) > [Payments](#) > Payments Setup

Stripe Account Management

Business type

Government Entity

Location United States

Business details

School

URL [www.infinitecampus.com](#)

Address 4321 109th Ave NE, Blaine, MN 55425

Other information provided EIN, DBA, etc.

Public details

Public descriptor

INFINITE CAMPUS

Management and ownership

Change account representative

Phone

Exit

Add public details for customers

This information may be visible in payment statements, invoices, and receipts.

Statement descriptor

To prevent chargebacks and disputes, your statement descriptor must be similar to your business name or URL. We provided suggestions that meet our requirements. [View support article](#)

Statement descriptor

INFINITE CAMPUS

INFINITE CAMPUS

\$20.00

INFINITE CAMPUS

\$340.00

INFINITE CAMPUS

\$63.00

Your statement descriptor shows up on your customers' bank or credit card statements. It should be 5–22 characters.

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