

All Payments Export

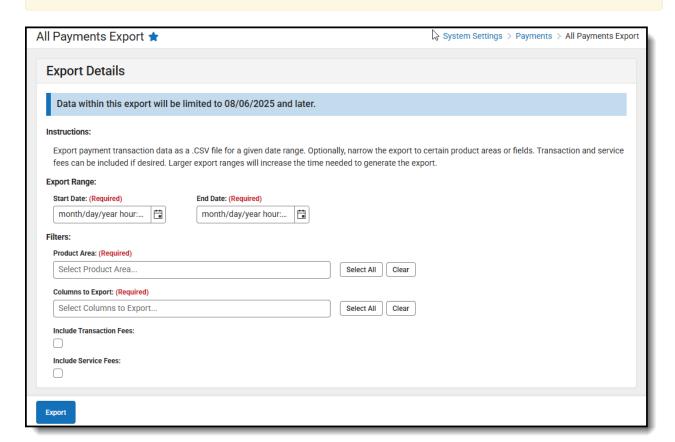
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The backend updates required for the All Payments Export were incorporated in campus version 2535. The date appearing on the All Payments Export tool indicates when the district applied that update.

The All Payments Export provides a single CSV export of cash, check, and card payments recorded in Campus for a selected date range. All product areas that can take payments in Campus are available for selection on the All Payments Export, including those your district may not have enabled.

The following transaction types are not currently included in the All Payments Export:

- Dependent Care refunds
- Food Service Transfers
- Food Service Adjustments
- Dispute withdrawals
- Fees surplus refunds
- · Fees payments using surplus
- Fees "Make Deposit" payments





Generate an Export

- 1. Enter a Start and End Date.
- 2. Select which Product Areas to add by entering them in the field or clicking Select All.
- 3. Select which Columns to Export by entering them in the field or clicking Select All.
- 4. (Optional) Mark the Include Transaction Fees or Include Service Fees to add those transactions.
- 5. Click **Export**. An .CSV file will be downloaded with all the selected filters in the chosen date range.

Export Column Descriptions

Column	Description	
Payment Date	The date on which the payment was made.	
Payer Name	The name of the person who made the payment. This column will only show a name if the payer is a logged-in Infinite Campus user.	
Purchase Source	Shows where the transaction occurred. Portal Parent Portal Student Portal Employee Self Service Card Present Processing Public Store Recurring Refund Reversal Failed Transaction Campus Payments App Activity Roster Fees Food Service POS Terminal	
Payment Method	Shows what was used to make the payment; e.g., cash, type of credit card, or check.	
Deposit Amount	The exact amount of money that makes up the deposit.	
Bank Account	The bank account associated with the Fund ID.	



Column	Description
Description	A description of the fee.
	If the 'Split Transaction and Service Fees' checkbox has been enabled within the Payments Setup Settings , any transaction or service fee involving a split will be designated with '(Split)' in its description.
Recipient	The person receiving items purchased in the School Store or the student who was registered for an activity. If an item was purchased and paid through the Campus Mobile Payments app, the student's name appears if the student number was entered at the time of the purchase.
Payment Reference Number	This number is automatically generated by the payments platform and is a unique identifier for a specific transaction.
Check Number	The reference number associated with the check when used for a payment.
Transaction Status	The current state of the transaction. See the <u>Transaction Status</u> topic for more information. Completed Exception Canceled Pending Returned Return Void Revoked Resolved
Fund ID	The unique identifier for the Fund Account. Fund ID is unique and the same Fund ID cannot be used at different schools.
Fund Description	A description of the Fund Account.
Deposit Date	The date when the payment platform deposits the money into the bank accounts.
Return Date	After a refund is made, the details include this Return Date and the Offset Transaction Reference Number.
Card Entry Method	Shows whether a credit/debit card payment was typed in manually, swiped, or processed through the Campus Mobile Payments app using a chip insert or tap (EMV). If the payment method was not a credit or debit card, this column will appear blank.
Product Area	The Campus product area where the payment originated.



Column	Description
Dispute Status	Displays the status for any payment currently or previously involved in a dispute. • Inquiry • Open • Lost • Won • Under Review
	If you have any questions regarding a Dispute Status, please contact Support.

Transaction Status Descriptions



Transaction Status	Description
Completed	A fully completed transaction.
Canceled	If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
Exception	The payment was processed by the payment vendor but not on Campus. If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
Returned and Return Void	Campus automatically voids all returned transactions from the payment vendor. The original transaction appears with the Returned status and the correcting transaction appears with the Return Void status. Transactions may be returned if the account is not valid or has insufficient funds. Transactions also appear in these states if the district manually Refunds a Payment. There could be a two to five-day delay in which Campus may have completed the transaction and the payment vendor may need to return it.
Resolved	Transactions may be manually resolved by Campus Support or by the district if the transaction was processed but still appears to be in an Exception, Canceled, or Pending Status in the Payments Reporter.
Revoked	Transactions can be manually revoked by the district if an interruption occurs between the district and the payment vendor where the payment was never processed. This status displays transactions manually revoked by the district within the date range entered on the editor.
Partial Return	This status displays if a portion of the transaction has been returned.
Pending	If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
Processing	If a transaction displays this status, our payment processor is waiting for confirmation from the bank that the transaction has cleared. Once the confirmation is received, the deposit date could be in the past. For example, a fee or refund might show a deposit request date of 4/3 but will stay in pending status until 4/10 then once in completed status the deposit date would be 4/4. Negative deposits can take 5-7 business days before they have a Deposit State of Completed in Campus.

