

# Payments Reporter [.2435 - .2527]

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## Tool Search: Payments Reporter

The Payments Reporter details all transactions that were completed through the online payment process. With this tool, you can check the status of a specific payment, issue refunds, and revoke transactions.

What can I do?	What do I need to know?
<ul style="list-style-type: none"> <li><a href="#">View Details for a Single Transaction</a></li> <li><a href="#">Issue a Full Refund</a></li> <li><a href="#">Issue a Partial Refund</a></li> <li><a href="#">Revoke a Transaction</a></li> <li><a href="#">Resolve a Transaction</a></li> <li><a href="#">Select Columns to Display</a></li> <li><a href="#">Group Report by Specific Columns (Grouping Options)</a></li> <li><a href="#">Create and Manage Templates</a></li> <li><a href="#">Identify Deposit Balance by Fund ID</a></li> <li><a href="#">Export the Report</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Important Information about this Tool</a></li> <li><a href="#">About the Deposit Process</a></li> <li><a href="#">Tips for Searching</a></li> <li><a href="#">Transaction Status Descriptions</a></li> <li><a href="#">Payments Reporter Column Descriptions</a></li> </ul>

Payments Reporter ☆ System Settings > Payments > Payments Reporter

Load Template Select Columns: [ ]

Export Type: CSV Export

Payment Date:  month/day/year

Fund ID:  month/day/year

Payment Date	Payer Name	Payment Method Accou...	Description	Payment Reference Num...	Transaction Status	Return Date	Settlement Date	Deposit Date
08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	Service Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024	
08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	S0.35 Card Flat Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024	
08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	3.5% VMCD Card Transaction Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024	
08/20/2024 01:28 PM	Quinn, Avery	Jon Smyth	Service Fee	t1_txn_66c4e04851157...	COMPLETED		08/20/2024	

Payment Date: 08/20/2024 01:27 PM

Fund ID: Service FEES

08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	Service Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024
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Fund ID: Transaction FEES

08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	S0.35 Card Flat Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024
08/20/2024 01:27 PM	Quinn, Chloe	Chloe Quinn	3.5% VMCD Card Transaction Fee	t1_txn_66c4e0182aa44...	COMPLETED		08/20/2024

Payment Date: 08/20/2024 01:28 PM

Fund ID: Service FEES

08/20/2024 01:28 PM	Quinn, Avery	Jon Smyth	Service Fee	t1_txn_66c4e04851157...	COMPLETED		08/20/2024
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1 - 100 of 2386 items

# Important Information about this Tool

- Campus automatically voids all returned transactions. The original transaction appears with the Returned status and the correcting transaction appears with the Return Void status. Transactions may be returned if the account is not valid or has insufficient funds.
- Transaction fees are never refunded.
- Payments with the Transaction Status **Resolved** can only be refunded if the transaction was resolved by Campus Support. If you need to refund a payment that you manually resolved, contact Campus Support for assistance.
- When a payer makes a purchase for \$0.00, Campus assigns a reference number but a Payment Method does not appear in the report. In addition, Service Fees are not applied when the total is \$0.00.
  - A Deposit Date does not display either unless the zero dollar purchase was purchased with other items for which the payer was charged and the transaction is processed.
- If an E-check fails, it can occur up to 10 business days after settling. If there is a failure, the amount of the E-check is automatically returned.
- Refunds (full or partial) for echecks are not allowed until there is a Settlement Date.
- Refunds for echecks are processed 12 days after the transaction's Payment Date. This ensures funds have cleared before the refund is processed.
- All refunds that are requested between 5:45 p.m. and 6:00 p.m. Eastern Time will not process until 12:00 a.m. the following day. For example, a refund requested at 5:45 p.m. on September 1st will be processed at 12:00 a.m. on September 2nd. This rule applies to all payment types except for echecks which cannot be processed until 12 days after their transaction's Payment Date.
- If a transaction is disputed, a chargeback fee is assessed. These can be searched for in the Description column as 'Chargeback'. When clicked, the Payment Transaction history will appear showing all the fees associated with that transaction.

## About the Deposit Process

Following a payment, the funds are typically deposited into your bank account within three to four business days. This timeframe includes the settlement of the payment, the request for the deposit, and the bank's processing duration. Please note that this period may vary slightly depending on the timing of the payment and Stripe's processing schedule.

The deposit process runs daily before 5:45 PM Eastern Time (ET). The deposit job must complete by 6:00 PM Eastern Time (ET); otherwise, the payment platform moves the request date forward one day to ensure the deposit job has enough time to complete.

The deposit process does not run on weekends (Saturday, Sunday) or holidays.

Step	Description

Step	Description							
1	Campus determines your district's account balance. When your district is processing payments, the fees associated with them and any returns/refunds you process are subtracted from your account balance when they occur. So, at the end of each business day Campus calculates the balance then requests a deposit. If your district's account balance is negative, Campus issues a negative deposit.							
2	After determining the balance, Campus combines transactions with the following statuses into a deposit. <ul style="list-style-type: none"> <li>Completed</li> <li>Resolved</li> <li>Returned</li> <li>Partial returned</li> <li>Returnvoid</li> <li>Transactions with a settled date</li> <li>Transaction Fees</li> </ul> <p>There is a brief delay (up to 1 hour) between the time the deposit request is made and when the deposit is processed by the payment platform.</p>							
3	<table border="1"> <thead> <tr> <th>If the deposit is...</th> <th>Then...</th> </tr> </thead> <tbody> <tr> <td>Successful</td> <td>You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.</td> </tr> <tr> <td>Not Successful</td> <td>The deposit is canceled and recalculated the following day.</td> </tr> </tbody> </table>	If the deposit is...	Then...	Successful	You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.	Not Successful	The deposit is canceled and recalculated the following day.	
If the deposit is...	Then...							
Successful	You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.							
Not Successful	The deposit is canceled and recalculated the following day.							

## Tips for Searching

- You can search for transactions according to their **Payment Date** or **Deposit Date**. Click the **Show Filters** button, then select the option you want to use in the **View By** field and enter the appropriate start and end dates.

Load Template

▼

New
▼
Hide Filters

View By	Deposit Start Date	Deposit End Date
Deposit Date	month/day/year <span style="border: 1px solid #ccc; padding: 2px; border-radius: 5px; width: 20px; height: 20px; display: inline-block;"></span>	month/day/year <span style="border: 1px solid #ccc; padding: 2px; border-radius: 5px; width: 20px; height: 20px; display: inline-block;"></span>

Load Template

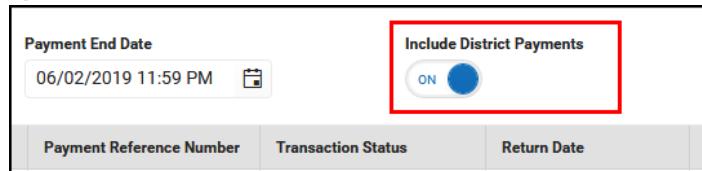
▼

New
▼
Hide Filters

View By	Payment Start Date	Payment End Date
Payment Date	month/day/year hour:... <span style="border: 1px solid #ccc; padding: 2px; border-radius: 5px; width: 20px; height: 20px; display: inline-block;"></span>	month/day/year hour:... <span style="border: 1px solid #ccc; padding: 2px; border-radius: 5px; width: 20px; height: 20px; display: inline-block;"></span>

- To include district payments such as Service Fees in your search, click the **Show Filters** button then toggle **Include District Payments** to *ON*. If you want to see payments made to your school only, set the toggle to *OFF*. This toggle is only available if your system administrator has assigned the appropriate [tool rights](#).

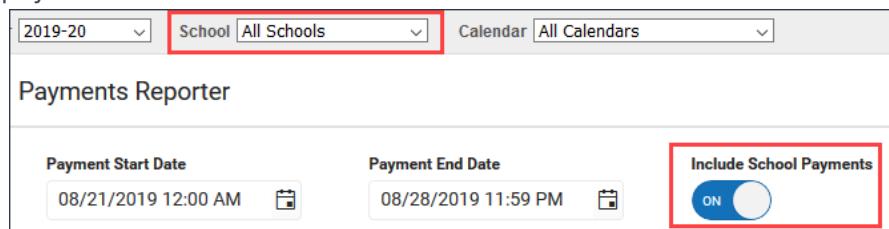


Payment End Date: 06/02/2019 11:59 PM

**Include District Payments**

Payment Reference Number	Transaction Status	Return Date
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- If you select All Schools in the School dropdown list, only payments made to the district display. However, you can set the **Include School Payments** toggle to **On** to include payments from all schools in the district.



2019-20  All Schools  All Calendars

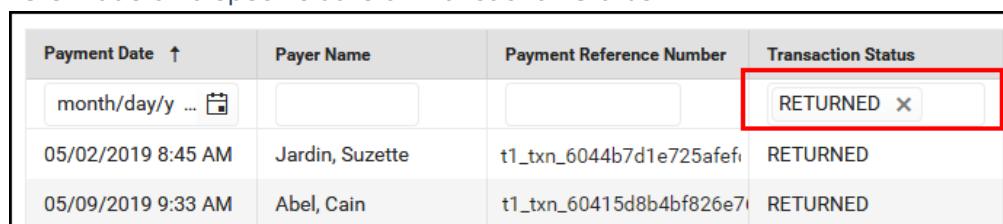
**Payments Reporter**

Payment Start Date: 08/21/2019 12:00 AM

Payment End Date: 08/28/2019 11:59 PM

**Include School Payments**

- Search results are grouped by Fund ID.
  - Select an individual line to see the entire transaction in the Payment Transaction panel.
  - Sort results by Deposit Date and Deposit Amount when trying to perform a bank reconciliation.
- You can sort the results by clicking a column heading. Each click changes the data in ascending or descending order.
- You can add filters to narrow the report's results. For example, you can find payments that were made on a specific date or Transaction Status.



Payment Date ↑	Payer Name	Payment Reference Number	Transaction Status
month/day/y ... <input type="button" value="Calendar"/>			<b>RETURNED</b> <input type="button" value="X"/>
05/02/2019 8:45 AM	Jardin, Suzette	t1_txn_6044b7d1e725afe	RETURNED
05/09/2019 9:33 AM	Abel, Cain	t1_txn_60415d8b4bf826e7	RETURNED

## Transaction Status Descriptions

Transaction Status	Description
<b>Completed</b>	A fully completed transaction.
<b>Canceled</b>	If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
<b>Exception</b>	The payment was processed by the payment vendor but not on Campus. If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
<b>Returned and Return Void</b>	Campus automatically voids all returned transactions from the payment vendor. The original transaction appears with the Returned status and the correcting transaction appears with the Return Void status. Transactions may be returned if the account is not valid or has insufficient funds. Transactions also appear in these states if the district manually <a href="#">Refunds a Payment</a> . There could be a two to five-day delay in which Campus may have completed the transaction and the payment vendor may need to return it.
<b>Resolved</b>	Transactions may be manually resolved by Campus Support or by the district if the transaction was processed but still appears to be in an Exception, Canceled, or Pending Status in the Payments Reporter.
<b>Revoked</b>	Transactions can be manually revoked by the district if an interruption occurs between the district and the payment vendor where the payment was never processed. This status displays transactions manually revoked by the district within the date range entered on the editor.
<b>Pending</b>	If a transaction displays this status, you can manually resolve the transaction or contact Campus Support.
<b>Processing</b>	If a transaction displays this status, our payment processor is waiting for confirmation from the bank that the transaction has cleared. Once the confirmation is received, the deposit date could be in the past. For example, a fee or refund might show a deposit request date of 4/3 but will stay in pending status until 4/10 then once in completed status the deposit date would be 4/4.  <div style="background-color: #f0e6e6; padding: 10px; border-radius: 10px; text-align: center;"><p>Negative deposits can take 5-7 business days before they have a Deposit State of <b>Completed</b> in Campus.</p></div>

## View Details for a Single Transaction

A transaction with the label Fee Surplus indicates an online payment was voided using the Fees tool. The payment amount is deposited into the surplus for that student. When you see this label, the payment can **NOT** be refunded in Payments Reporter.

To view details for a single transaction, click the transaction you want to view. The Payment Transaction panel displays details for the transaction.

Since lines on the Payments Reporter are grouped by Fund ID, this is a good method for viewing the entire transaction.

RECIPIENT	FUND ID	DESCRIPTION	STATUS	RETURN DATE	OFFSET TRANSACTION	AMOUNT
Fry, Anne	Default	Bulldog Marching Band - Band Package	COMPLETED			\$175.00
Fry, Anne	Default	Intramural Dodgeball - Dodgeball (with jersey)	COMPLETED		<a href="#">TRANSFER</a>	\$35.00
	Default	Service Fee	COMPLETED			\$7.35
	Default	\$0.35 Card Flat Fee	COMPLETED			-\$0.35
	Default	3.5% VMCD Card Transaction Fee	COMPLETED			-\$7.61

## Issue a Full Refund

### Tips

- This option is only available if your system administrator has assigned the appropriate tool rights.
- The Transaction Fee cannot be refunded.
- The Service Fee can only be returned if your District has enabled Service Fee refunds in the [Payment setup](#).
- If you do NOT refund Service Fees, the Service Fee stays in a Completed status.
- Refunds for echecks are not allowed until there is a Settlement Date.

1. Click the transaction you want to refund.

**Result:** The Payment Transaction panel displays.

2. Click the Preview Refund button.

**Result:** The Payment Refund panel displays.

3. Enter the reason for the refund in the **Refund Comments** field. *(optional)*

This comment will display on the offset transaction's details.

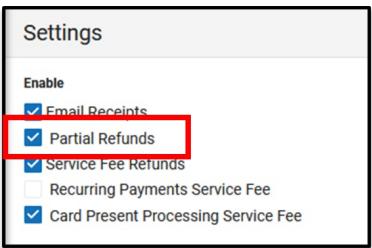
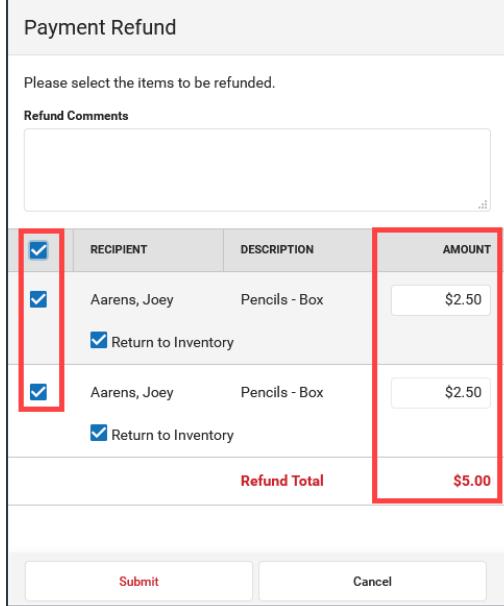
Payment Refund

Please select the items to be refunded.

Refund Comments

Office assigned fee by mistake.

4. Complete one of the following options. Options that display depend on whether your district allows partial refunds.

If Partial Refunds...	Then...
<p>is enabled in Payments Setup (district settings)</p> 	<ul style="list-style-type: none"> <li>Mark all of the checkboxes.</li> <li>Verify the <b>Amount</b> you want to refund.</li> <li>If your district uses inventory tracking, verify the <b>Return to Inventory</b> checkbox is marked next to the item(s) you want to return (<i>optional</i>)</li> <li>Click <b>Submit</b>.</li> </ul> 

If Partial Refunds...	Then...
<p>is not enabled in Payments Setup (district settings)</p> <p>The entire amount is refunded; you cannot give partial refunds.</p> <p>If your district uses inventory tracking, verify the <b>Return to Inventory</b> checkbox is marked next to the item(s) you want to return (<i>optional</i>)</p> <p>Click <b>Submit</b></p>	<ul style="list-style-type: none"> <li>The entire amount is refunded; you cannot give partial refunds.</li> <li>If your district uses inventory tracking, verify the <b>Return to Inventory</b> checkbox is marked next to the item(s) you want to return (<i>optional</i>)</li> <li>Click <b>Submit</b></li> </ul>

**Result:** A confirmation message displays.

5. Click **OK**.

#### Result

- The Payments Reporter screen displays. Campus updates the original Transaction Status to RETURNED and adds an offset entry with the Status RETURNEDVOID on the refunded lines.
- Campus also updates the original payment transaction's details. After a refund is made, the details include a Return Date and the Offset Transaction Reference Number.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.

## Payment Transaction

Payer Name Brown, Troy	Payment Date 11/13/2019 11:03 AM	Payment Source Portal
Settlement Date 11/13/2019	Payment Method  *0026	Payment Reference Number t1_txn_60415d8b4bf826e76d92962

RECIPIENT	FUND ID	DESCRIPTION	STATUS	RETURN DATE	OFFSET TRANSACTION	AMOUNT
Brown, Jorden	FEE-CA	Fall Sports	RETURNED	11/13/2019 2:25 PM	156162	\$125.00
Brown, Jorden	FEE-CA	Instrument Rental	RETURNED	11/13/2019 2:25 PM	156162	\$50.00
	CONV-CA	Service Fee	RETURNED	11/13/2019 2:25 PM	156162	\$4.38
		Transaction Fee	Transaction Fee	COMPLETED		-\$6.63
<b>Total</b>						<b>\$172.75</b>

## Issue a Partial Refund

### Tips

- This option is only available if:
  - Your system administrator has assigned the appropriate tool rights.
  - Your district has enabled partial refunds in the [Payment setup](#).
- The Transaction Fee cannot be refunded.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.
- The Service Fee can only be returned if your District has enabled Service Fee refunds.
- If an item is already partially returned, you cannot make additional refunds on the same item.
- Partial refunds appear in the Payments Reporter with a status of Partial Return and an offset transaction number.
- Refunds for echecks are not allowed until there is a Settlement Date.
- If split fees is enabled, districts may opt to refund only the service fee related to the specific product being returned, rather than the entire service fee if a full refund option is enabled.

1. Click the transaction you want to refund.

**Result** The Payment Transaction panel displays.

2. Click the Preview Refund button.

**Result** The Payment Refund panel displays. Only items eligible for a refund displayed on the screen.

► [Click here to expand...](#)

Payment Source Portal	Payment Refund				
Settlement Date 181750784	<p>Please select the items to be refunded.</p> <p>Refund Comments</p> <div style="border: 1px solid #ccc; padding: 5px;">Office assigned fee by mistake.</div>				
STATUS	RETURN DATE	RECIPIENT	DESCRIPTION	AMOUNT	
COMPLETED		<input type="checkbox"/>	Brown, Jorden	Fall Sports	\$125.00
COMPLETED		<input checked="" type="checkbox"/>	Brown, Jorden	Instrument Rental	\$50.00
COMPLETED		<input type="checkbox"/>		Service Fee	\$4.38
COMPLETED				<b>Refund Total</b>	<b>\$50.00</b>

**Submit** **Cancel**

3. Enter the reason for the refund in the **Refund Comments** field. *(optional)*  
This comment will display on the offset transaction's details.

► [Click here to expand...](#)

Payment Refund
<p>Please select the items to be refunded.</p> <p>Refund Comments</p> <div style="border: 2px solid red; padding: 5px;">Office assigned fee by mistake.</div>

4. Mark the checkbox(es) next to the item(s) you want to return.  
► [Click here to expand...](#)

Payment Refund

Please select the items to be refunded.

Refund Comments

<input type="checkbox"/>	RECIPIENT	DESCRIPTION	AMOUNT
<input type="checkbox"/>	Anderson, Jana	11th Grade Retreat	\$45.00
<input type="checkbox"/>		Service Fee (Split)	\$0.15
<input type="checkbox"/>	Anderson, Jana	Account: 5828	\$5.00
<input type="checkbox"/>		Service Fee (Split)	\$0.02
<input type="checkbox"/>	Anderson, Jana	Ind Tech: Toolbox Kit	\$12.00

5. Verify the **Amount(s)** you to refund.

You can change the amount to be less than the amount that was paid.

► [Click here to expand...](#)

<input type="checkbox"/>	RECIPIENT	DESCRIPTION	AMOUNT
<input checked="" type="checkbox"/>	Anderson, Jana	11th Grade Retreat	\$45.00
<input type="checkbox"/>		Service Fee	\$2.25
<b>Refund Total</b>			<b>\$45.00</b>

6. Verify the Return to Inventory checkbox is marked next to the item(s) you want to return to inventory. *(optional)*

► [Click here to expand...](#)

This checkbox only displays if you use inventory tracking and is automatically selected. If you do not want to return an item to inventory, make sure the checkbox is cleared.

RECIPIENT	DESCRIPTION	AMOUNT
Aarens, Joey	Pencils - Box	\$2.50
	<input checked="" type="checkbox"/> Return to Inventory	
Aarens, Joey	Pencils - Box	\$2.50
	<input checked="" type="checkbox"/> Return to Inventory	
	<b>Refund Total</b>	<b>\$5.00</b>

7. Click **Submit**.

**Result:** A confirmation message displays.

8. Click **OK**.

#### Results

- The Payments Reporter screen displays. Campus updates the Transaction Status to **RETURNED** and adds an offset entry with the Status RETURNEDVOID on the refunded lines.
- Campus also updates the payment transaction's details. After a refund is made, the details include a Return Date and the Offset Transaction Reference Number.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.

## Revoke a Transaction

You can revoke transactions that did not process. Only transactions that are in a Pending, Exception, or Canceled status can be revoked. When revoked, Campus updates the Transaction Status for all lines in the transaction to Revoked and line item balances do not change.

1. Select the transaction you want to revoke.

**Result:** The Payment Transaction panel displays.

2. Click the **Revoke** button.

**Result:** A confirmation message displays.

3. Click **OK**.

**Result:** The Payments Reporter screen displays. Campus updates the Transaction Status to Revoked and line item balances do not change.

## Resolve a Transaction

If the transaction was processed but still appears to be in an Exception, Canceled, or Pending Status in the Payments Reporter, you can manually resolve the transaction. Please note, Resolved transactions may not display a Deposit Date in the Payments Reporter tool.

#### Before you Begin

To manually resolve a transaction in Campus Payments, you must contact Campus Support to

get the **Payment Reference Number**.

1. Select the transaction you want to resolve.

**Result:** The Payment Transaction panel displays.

2. Enter the *Payment Reference Number* in the **Payment Reference Number** field.

3. Click the **Resolve** button.

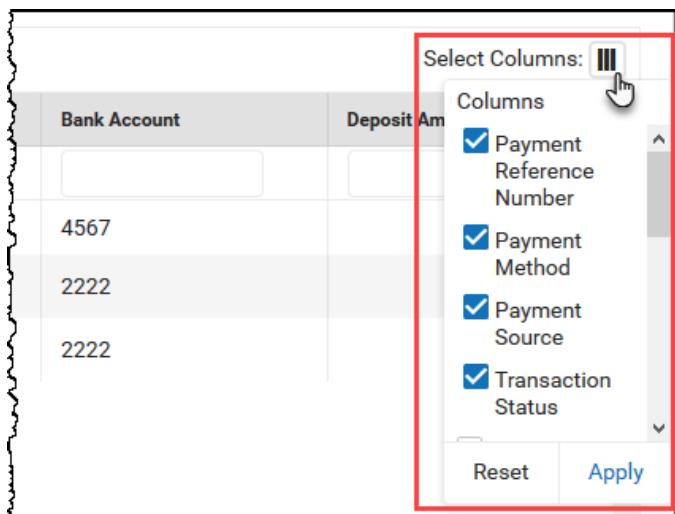
**Result:** A confirmation message displays.

4. Click **OK**.

**Result:** The Payments Reporter screen displays. Campus updates the Transaction Status to *Resolved* and payments are posted to the Food Service and Fee Accounts.

## Select Columns to Display

The column selector allows you to choose which columns to hide or display. Click the Select Columns button and mark the checkbox next to the columns you want to display. Clear the checkbox next to the columns you want to hide.



## Group Report by Specific Columns (Grouping Options)

The report displays differently based on the grouping options you select. Select the column(s) you want to group together and drag the column(s) to the area above the table. You can select multiple columns and further group the report results.

## Payments Reporter Column Descriptions

The following columns are available on the [Payments Reporter](#). These columns are available via the column selector and can be grouped, filtered, and saved as templates.

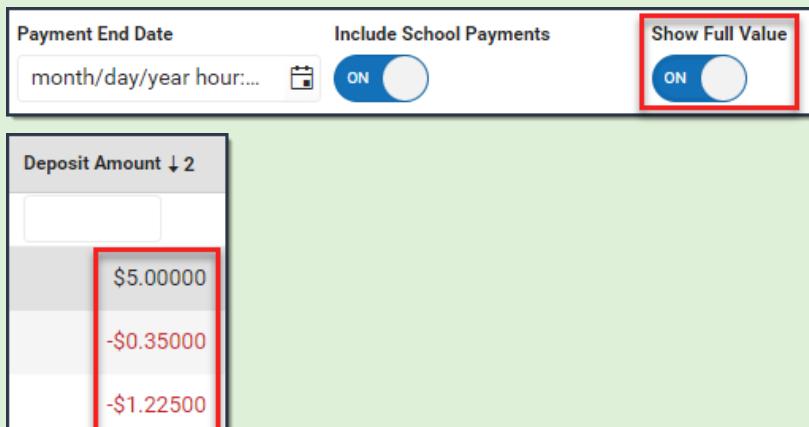
### TIP

You can sort the Payments Report by clicking a column heading. Each click changes the data in ascending or descending order. When [grouping specific columns](#), be sure to also sort the column headings to ensure you are viewing the report results in an organized manner.

Column	Description
<b>Payment Date</b>	The date on which the payment was made.
<b>Payer Name</b>	The name of the person who made the payment. This column will only show a name if the payer is a logged-in Infinite Campus user.
<b>Payment Method Account Name</b>	If a name is entered in a payment method, it will be displayed in this field.

Column	Description
<b>Recipient</b>	<p>The person receiving items purchased in the School Store or the student who was registered for an activity.</p> <p>If an item was purchased and paid through the Campus Mobile Payments app, the student's name appears <b>IF</b> the student number was entered at the time of the purchase.</p>
<b>Description</b>	<p>A description of the fee.</p> <p>If the 'Split Transaction and Service Fees' checkbox has been enabled within the <a href="#">Payments Setup Settings</a>, any transaction or service fee involving a split will be designated with '(Split)' in its description.</p>
<b>Payment Reference Number</b>	<p>This number is automatically generated by the payments platform and is a unique identifier for a specific transaction.</p> <p>The Payment Reference Number for transactions from the new payment platform begins with <b>p1_txn</b>. To exclude Vanco transactions and only see transactions from the new payment platform, use <b>p1_txn</b> in the <i>Payment Reference Number</i> column to filter your report's results.</p>
<b>Payment Method</b>	<p>Indicates what was used to make the payment; e.g., type of credit card or eCheck. If eCheck is used, it will indicate if it was from checking or savings.</p>
<b>Card Entry Type</b>	<p>Shows whether a credit/debit card payment was typed in manually, swiped, or processed through the Campus Mobile Payments app using a chip insert or tap (EMV). If the payment method was not a credit or debit card, this column will appear blank.</p>
<b>Payment Source</b>	<p>Identifies where the transaction occurred.</p> <ul style="list-style-type: none"> <li>• Portal</li> <li>• Parent Portal</li> <li>• Student Portal</li> <li>• Employee Self Service</li> <li>• Card Present Processing</li> <li>• Public Store</li> <li>• Recurring</li> <li>• Refund</li> <li>• Reversal</li> <li>• Failed Transaction</li> <li>• Campus Payments App</li> <li>• Activity Roster</li> <li>• Fees</li> <li>• Food Service</li> <li>• POS Terminal</li> </ul>

Column	Description
<b>Transaction Status</b>	<p>The current state of the transaction. See the <a href="#">Transaction Status</a> topic for more information.</p> <ul style="list-style-type: none"> <li>• Completed</li> <li>• Exception</li> <li>• Canceled</li> <li>• Pending</li> <li>• Returned</li> <li>• Return Void</li> <li>• Revoked</li> <li>• Resolved</li> </ul>
<b>Return Date</b>	After a refund is made, the details include this Return Date and the Offset Transaction Reference Number.
<b>Settlement Date</b>	The date on which the payment was processed.
<b>Deposit Date</b>	The date when the payment platform deposits the money into the bank accounts.
<b>Deposit Request Date</b>	The date when Campus requested payments to be disbursed to the bank accounts.
<b>Deposit Request Reference</b>	The ID the payment platform sends to Campus when Campus requests a disbursement.
<b>Fund ID</b>	The unique identifier for the Fund Account. Fund ID is unique and the same Fund ID cannot be used at different schools.
<b>Fund Description</b>	A description of the Fund Account.
<b>Bank Account</b>	The bank account associated with the Fund ID.

Column	Description
<b>Deposit Amount</b>	<p>The specific amount of money that constitutes the deposit.</p> <p><b>Tip:</b> Turn the <b>Show Full Value</b> toggle to <b>ON</b> to see the <b>Deposit Amount</b> go to 5 decimal places.</p> 

## Create and Manage Templates

Templates allow you to save a custom view of the Payments Reporter and use it again later. You can choose specific columns to display, group them in a useful way, filter data in each column, and save your selections as a template. You can create multiple templates as well as update or delete templates at any time.

Due to recent changes, the following template selections will need to be reselected and the template will need to be updated before it can be used:

- FundID
- Fund Description
- Bank Account

Also, if a pre-existing Template is grouped or filtered by Payer Name, the output may look different because some of the data from Payer Name may have been moved to Payment Method Account Name.

### Create a New Template

If there are existing templates, click the **Reset** button before you begin.

## Load Template

Deposit Balance b...

Update

Delete

Hide Filters

Reset

1. Use the Select Columns tool to choose the column(s) you want to display then drag the column(s) you want to group together to the area above the table.
2. Click the **Show Filters** button and enter any filter data you want to use. (Optional)
3. Further narrow down report results by using the filters in each column. (Optional)
4. Click the **New** button (next to the **Load Template** dropdown list).

Payments Reporter

Load Template

New

Hide Filters

View By

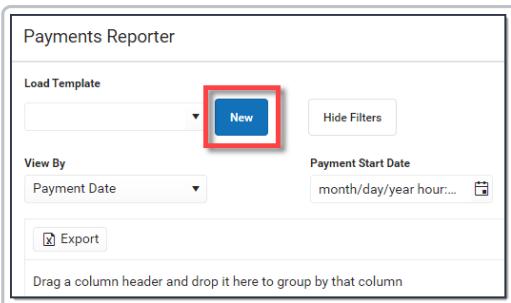
Payment Date

Payment Start Date

month/day/year hour:...

Export

Drag a column header and drop it here to group by that column



**Result:** The Create Template panel displays.

5. Enter the **Template Name** then click **Save**.

**Result:** The new template displays in the **Load Template** dropdown list.

## Delete a Template

To delete a template, select the template you want to delete in the **Load Template** dropdown list then click the **Delete** button.

Payments Reporter 

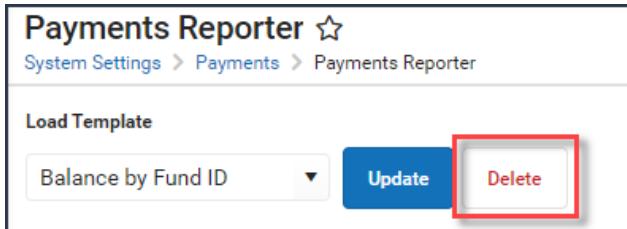
System Settings > Payments > Payments Reporter

Load Template

Balance by Fund ID

Update

Delete



## Update a Template

To update a template, select the template you want to update in the **Load Template** dropdown list. Make any necessary changes then click the **Update** button to save your changes.

Payments Reporter 

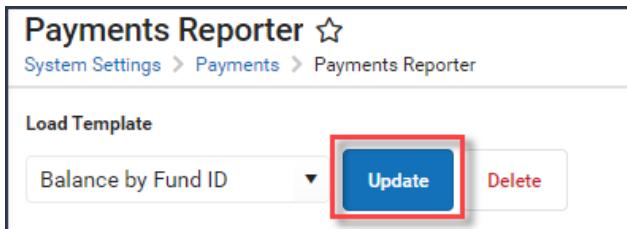
System Settings > Payments > Payments Reporter

Load Template

Balance by Fund ID

Update

Delete



# Identify Deposit Balance by Fund ID

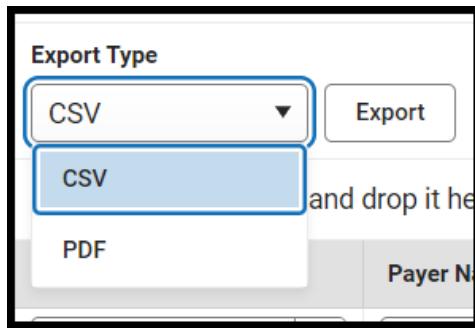
The report displays differently based on the grouping options you select. Select the column(s) you want to group together and drag the column(s) to the area above the table. To identify the balance by Fund ID, group columns in the following order:

1. Bank Account
2. Deposit Date
3. Fund ID

View By		Payment Start Date	Payment End Date	Include School Payments																																																																																											
Payment Date	06/30/2021 12:00 AM	month/day/year hour: ..	<input checked="" type="checkbox"/>																																																																																												
Export Type		Select Columns: <input type="checkbox"/>																																																																																													
Excel <input type="button" value="Export"/>																																																																																															
<input type="button" value="↑ Bank Account"/> <input type="button" value="↑ Deposit Date"/> <input type="button" value="↑ Fund ID"/>																																																																																															
<table border="1"> <thead> <tr> <th>Payment Date</th><th>Payer Name</th><th>Recipient</th><th>Payment Reference Number</th><th>Payment Method</th><th>Payment Source</th><th>Transaction Status</th><th>Return Date</th><th>Settlement Date</th><th>Deposit Date</th><th>Fund ID</th><th>Bank Account</th><th>Deposit Amount</th></tr> </thead> <tbody> <tr> <td>mon...</td><td></td><td></td><td></td><td></td><td></td><td></td><td>mon...</td><td>mon...</td><td>mon...</td><td></td><td></td><td></td></tr> </tbody> </table>													Payment Date	Payer Name	Recipient	Payment Reference Number	Payment Method	Payment Source	Transaction Status	Return Date	Settlement Date	Deposit Date	Fund ID	Bank Account	Deposit Amount	mon...							mon...	mon...	mon...																																																												
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mon...							mon...	mon...	mon...																																																																																						
<div style="border: 1px solid green; padding: 2px;"> <span>▼ Bank Account: 2555</span> <span>▼ Deposit Date: 02/22/2021</span> <span>▼ Fund ID: Food Service - District_Archived</span> </div>					<table border="1"> <tbody> <tr> <td>02/17/2021 09:48 AM</td><td>Ann Wolffert</td><td>Wolffert, Lara</td><td>t1_txn_602d3abaa506...</td><td></td><td>Card Present Processing</td><td>COMPLETED</td><td></td><td>02/17/2021</td><td>02/22/2021</td><td>Food Service - District_Arc...</td><td>2555</td><td>\$55.00</td></tr> <tr> <td>02/17/2021 09:45 AM</td><td>3/TEST</td><td>Buick, Regina</td><td>t1_txn_602d3a1b4a67...</td><td></td><td>Card Present Processing</td><td>COMPLETED</td><td></td><td>02/17/2021</td><td>02/22/2021</td><td>Food Service - District_Arc...</td><td>2555</td><td>\$17.50</td></tr> <tr> <td>02/17/2021 09:45 AM</td><td>3/TEST</td><td>Buick, Arlo</td><td>t1_txn_602d3a1b4a67...</td><td></td><td>Card Present Processing</td><td>COMPLETED</td><td></td><td>02/17/2021</td><td>02/22/2021</td><td>Food Service - District_Arc...</td><td>2555</td><td>\$17.50</td></tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>\$90.00</td></tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>\$90.00</td></tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>\$90.00</td></tr> </tbody> </table>													02/17/2021 09:48 AM	Ann Wolffert	Wolffert, Lara	t1_txn_602d3abaa506...		Card Present Processing	COMPLETED		02/17/2021	02/22/2021	Food Service - District_Arc...	2555	\$55.00	02/17/2021 09:45 AM	3/TEST	Buick, Regina	t1_txn_602d3a1b4a67...		Card Present Processing	COMPLETED		02/17/2021	02/22/2021	Food Service - District_Arc...	2555	\$17.50	02/17/2021 09:45 AM	3/TEST	Buick, Arlo	t1_txn_602d3a1b4a67...		Card Present Processing	COMPLETED		02/17/2021	02/22/2021	Food Service - District_Arc...	2555	\$17.50													\$90.00													\$90.00													\$90.00
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## Export the Report

You can export the report to CSV or PDF format. To export the report, select the format you want from the **Export Type** dropdown list then click the **Export** button.



If you do not limit the report results using the **Payment Start Date** and/or the **Payment End Date**, the export will be limited to the last 60 days.

A	B	C	D	E	F	G	H	I	J	K	L	M	
1	Payment Date	Payer Name	Recipient	Payment Reference Number	Payment Metho	Payment Source	Transaction Status	Return Date	Settlement Date	Deposit Date	Fund ID	Bank Account	Deposit Amount
2	03/07/2021 05:24 AM	Brown, Jenny	Diaz, Andraya	t1_txn_6044b7d1e725aefefdb81mastercard	Recurring	COMPLETED	03/07/2021				Default Food Service	6899	30.00
3	03/07/2021 05:24 AM	Brown, Jenny		t1_txn_6044b7d1e725aefefdb81mastercard	Recurring	COMPLETED	03/07/2021				FEES	6899	1.05
4	03/07/2021 05:24 AM	Brown, Jenny		t1_txn_6044b7d1e725aefefdb81mastercard	Recurring	COMPLETED	03/07/2021				Transaction	6899	-0.35
5	03/07/2021 05:24 AM	Brown, Jenny		t1_txn_6044b7d1e725aefefdb81mastercard	Recurring	COMPLETED	03/07/2021				Transaction	6899	-1.09
6	03/04/2021 04:22 PM	Miller, Andrew	Brown, Jan	t1_txn_60415084b4b7826e76d92visa	Card Present Processing	COMPLETED	03/04/2021				Default District Bank	6899	200.00
7	03/04/2021 04:22 PM	Miller, Andrew		t1_txn_60415084b4b7826e76d92visa	Card Present Processing	COMPLETED	03/04/2021				FEES	6899	7.00
8	03/04/2021 04:22 PM	Miller, Andrew		t1_txn_60415084b4b7826e76d92visa	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-0.35
9	03/04/2021 04:22 PM	Miller, Andrew		t1_txn_60415084b4b7826e76d92visa	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-7.25
10	03/04/2021 04:01 PM	Walker, Karen	Lee, Chris	t1_txn_604158a255906f9a03fc1amex	Card Present Processing	COMPLETED	03/04/2021				Default District Bank	6899	25.00
11	03/04/2021 04:01 PM	Walker, Karen		t1_txn_604158a255906f9a03fc1amex	Card Present Processing	COMPLETED	03/04/2021				FEES	6899	0.88
12	03/04/2021 04:01 PM	Walker, Karen		t1_txn_604158a255906f9a03fc1amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-0.35
13	03/04/2021 04:01 PM	Walker, Karen		t1_txn_604158a255906f9a903fc1amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-1.20
14	03/04/2021 04:00 PM	Walker, Karen	Lee, Chris	t1_txn_6041587a0de1b4b48081amex	Card Present Processing	COMPLETED	03/04/2021				Default District Bank	6899	25.00
15	03/04/2021 04:00 PM	Walker, Karen		t1_txn_6041587a0de1b4b48081amex	Card Present Processing	COMPLETED	03/04/2021				FEES	6899	0.88
16	03/04/2021 04:00 PM	Walker, Karen		t1_txn_6041587a0de1b4b48081amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-0.35
17	03/04/2021 04:00 PM	Walker, Karen		t1_txn_6041587a0de1b4b48081amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-1.20
18	03/04/2021 03:59 PM	Walker, Karen	Lee, Chris	t1_txn_6041583333e6e9f12029amex	Card Present Processing	COMPLETED	03/04/2021				Default District Bank	6899	50.00
19	03/04/2021 03:59 PM	Walker, Karen		t1_txn_6041583333e6e9f12029amex	Card Present Processing	COMPLETED	03/04/2021				FEES	6899	1.75
20	03/04/2021 03:59 PM	Walker, Karen		t1_txn_6041583333e6e9f12029amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-0.35
21	03/04/2021 03:59 PM	Walker, Karen		t1_txn_6041583333e6e9f12029amex	Card Present Processing	COMPLETED	03/04/2021				Transaction	6899	-2.41

## Previous Version

[Payments Reporter \[.2347-2431\]](#)