Messenger Settings Tool Rights
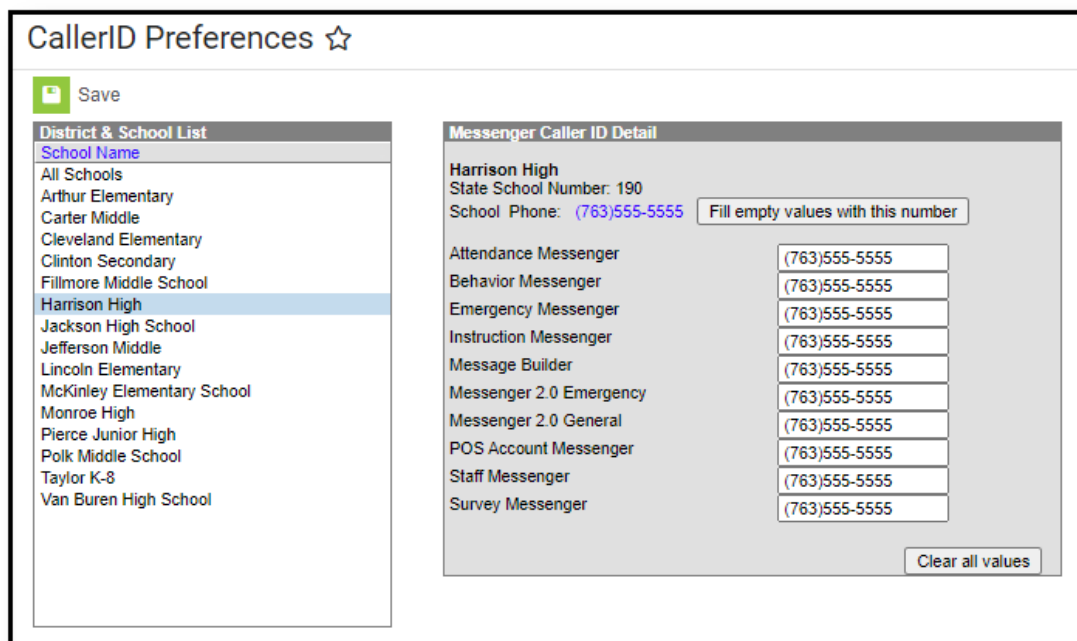
Last Modified on 07/24/2025 11:57 am CDT

Messenger Settings set the parameters for messaging in the district. These are set up when a district initially implements Messenger and rarely changed afterwards.

See the articles in the Messenger Settings category to learn more about these tools. Some tools only apply to districts using Campus Messenger with Voice.

CallerID Preferences

The CallerID Preferences are used to configure Campus Voice Messenger. Voice message communication is enabled through Shoutpoint and the configuration of this screen is required for Shoutpoint delivery of Campus-created voice messages to recipients.

▶ Click here to expand...

CallerID Preferences

Email Settings

The Email Settings tab allows a user to configure general settings for email messages. The initial setup of this tab should be completed before email messaging is attempted.

▶ Click here to expand...

Email Settings

Messenger Settings

Use the Messenger Settings to configure the Portal URL, set up a schedule for deleting old messages and identify default delivery devices for new templates.

▶ Click here to expand...

Messenger Settings

Prompt Preferences

The Prompt Preferences tool can be used to create default messages to be appended to delivered voice/email messages. This tool also contains settings for answering machines and implications/instructions for using each field.

▶ Click here to expand...

Prompt Preferenceds

TTS Dictionary

This tool is for users of Campus Messenger with Voice. Use the TTS Dictionary to correct the mispronunciations of words contained in voice messages. In the TTS Dictionary tool, you may enter problematic words and specify pronunciation by entering the phonetic spelling.

▶ Click here to expand...

TTS Dictionary

Voice Settings

Use Voice Settings to configure Messenger with Voice. Voice Settings must be configured for ShoutPoint to deliver Campus-created voice messages. Voice Settings only apply to schools/districts that use Campus Messenger with Voice add-on functionality. Please review the Messenger with Voice - Setup and Details before the initial configuration of these settings.

▶ Click here to expand...

Voice Settings

Remote Dial-In

The Remote Dial-In feature allows an emergency message to be sent to messenger recipients when the Campus application is inaccessible. Administrators need only to dial a telephone number and follow a series of prompts to create and send an emergency message. This feature is supported by Shoutpoint.

Remote Dial-In functionality is available to districts that already make use of Campus Messenger with Voice. Remote Dial-In functionality must be requested and has a one-time setup fee.

Available Tool Rights

These rights apply to all the Messenger Settings tools.

R	W	A	D
View tool.	Full access to preference.	N/A	N/A

Suggested User Groups

Few people should need access to this tool. Assign rights according to your district's needs.

- Messenger
- System Administrators (do not need a user group)

See User Groups and Suggested Roles for more information.