

## **Messenger Settings Tool Rights**

Last Modified on 12/10/2025 2:27 pm CST

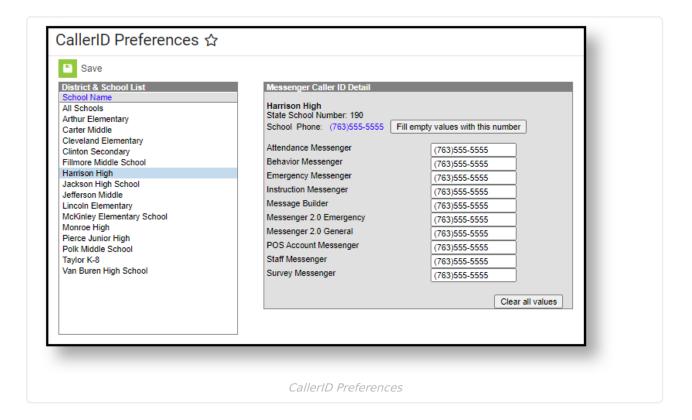
Messenger Settings set the parameters for messaging in the district. These are set up when a district initially implements Messenger and rarely changed afterwards.

See the articles in the <u>Messenger Settings</u> category to learn more about these tools. Some tools only apply to districts using <u>Campus Messenger with Voice</u>.

#### **CallerID Preferences**

The CallerID Preferences are used to configure <u>Campus Voice Messenger</u>. Voice message communication is enabled through Shoutpoint and the configuration of this screen is required for Shoutpoint delivery of Campus-created voice messages to recipients.

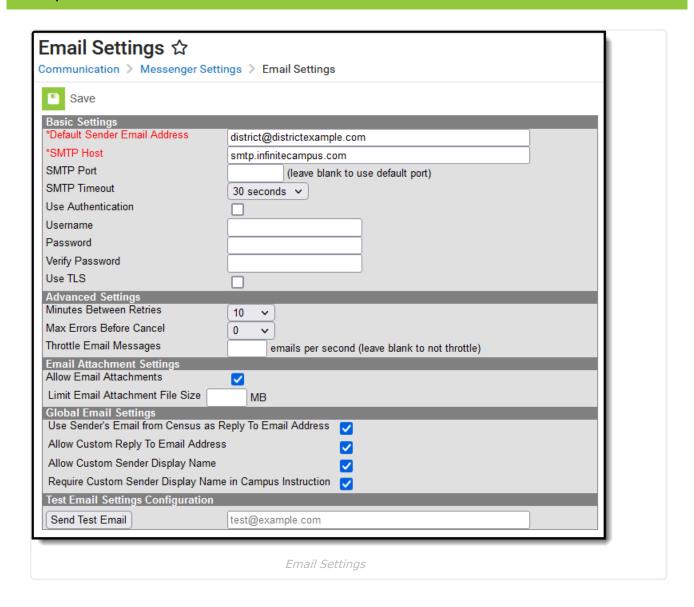
▶ Click here to expand...



#### **Email Settings**

The Email Settings tab allows a user to configure general settings for email messages. The initial setup of this tab should be completed before email messaging is attempted.

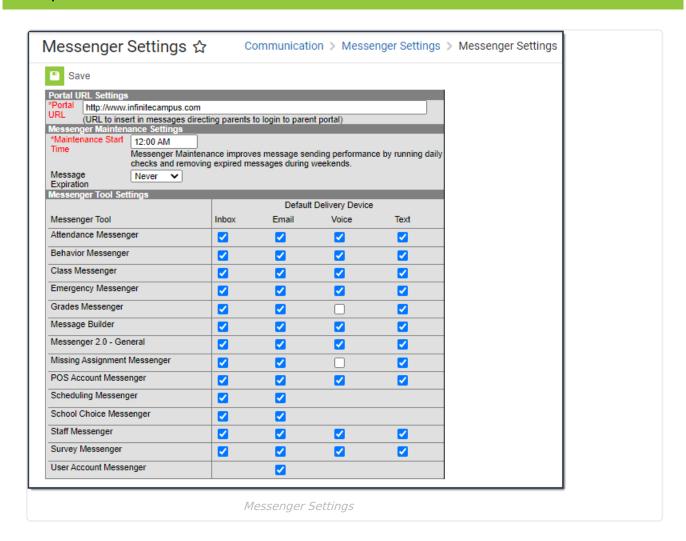




## **Messenger Settings**

Use the Messenger Settings to configure the <u>Portal</u> URL, set up a schedule for deleting old messages and identify default delivery devices for new templates.

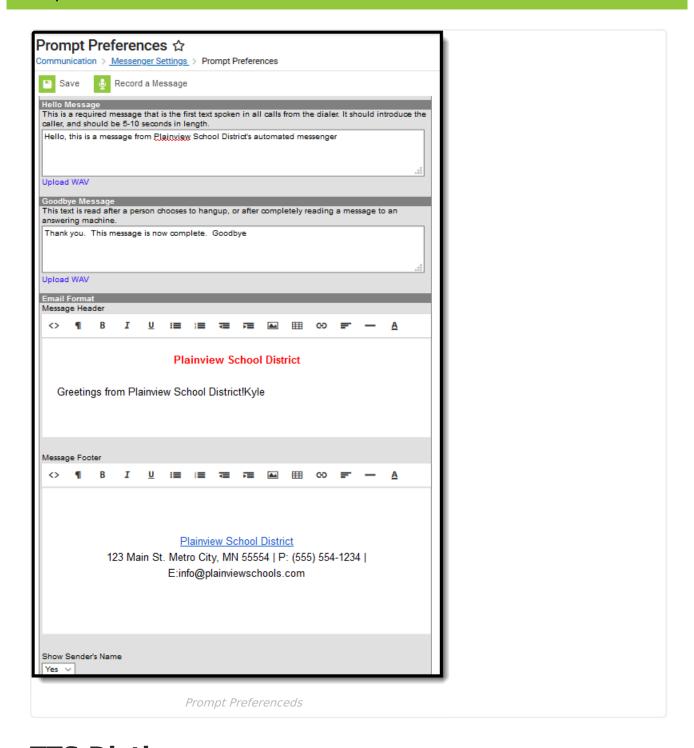




## **Prompt Preferences**

The Prompt Preferences tool can be used to create default messages to be appended to delivered voice/email messages. This tool also contains settings for answering machines and implications/instructions for using each field.

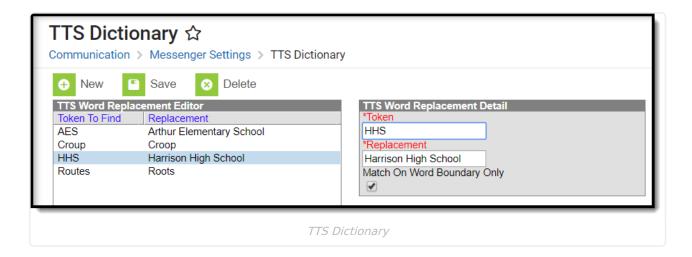




## **TTS Dictionary**

This tool is for users of Campus Messenger with Voice. Use the TTS Dictionary to correct the mispronunciations of words contained in voice messages. In the TTS Dictionary tool, you may enter problematic words and specify pronunciation by entering the phonetic spelling.

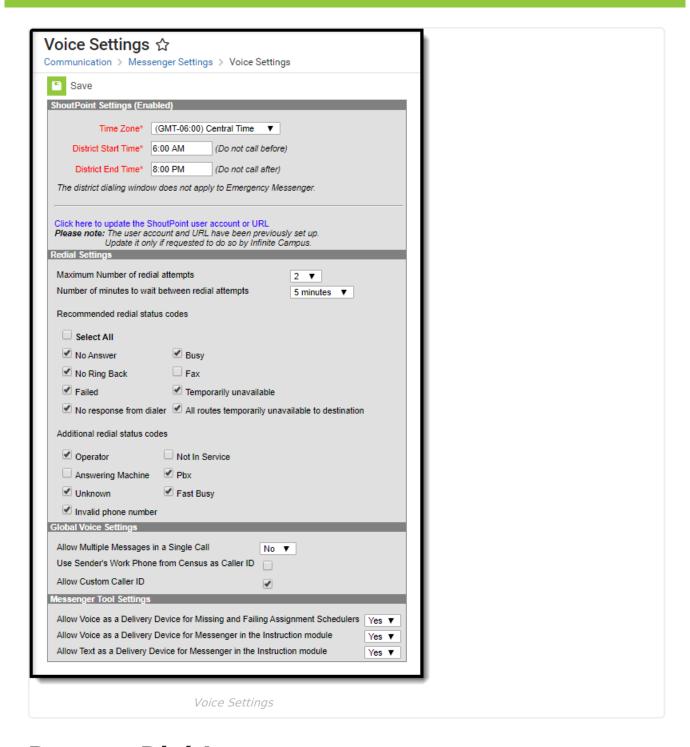




## **Voice Settings**

Use Voice Settings to configure Messenger with Voice. Voice Settings must be configured for ShoutPoint to deliver Campus-created voice messages. Voice Settings only apply to schools/districts that use Campus Messenger with Voice add-on functionality. Please review the Messenger with Voice - Setup and Details before the initial configuration of these settings.





#### **Remote Dial-In**

The Remote Dial-In feature allows an emergency message to be sent to messenger recipients when the Campus application is inaccessible. Administrators need only to dial a telephone number and follow a series of prompts to create and send an emergency message. This feature is supported by Shoutpoint.

Remote Dial-In functionality is available to districts that already make use of <u>Campus Messenger</u> <u>with Voice</u>. Remote Dial-In functionality must be requested and has a one-time setup fee.



# **Available Tool Rights**

These rights apply to all the Messenger Settings tools.

*	Messenger Settings	☐ All	Read	Write	Add	Delete
	CallerID Preferences		Read	Write	$\Box$ Add	Delete
	Email Settings		Read	Write	Add	Delete
	Messenger Settings		Read	Write	Add	Delete
	Prompt Preferences		Read	Write	Add	Delete
	TTS Dictionary	☐ All	Read	Write	Add	Delete
	Voice Settings	☐ All	Read	Write	Add	Delete

R	w	A	D
View tool.	Full access to preference.	N/A	N/A

## **Suggested User Groups**

Few people should need access to this tool. Assign rights according to your district's needs.

- <u>Messenger</u>
- System Administrators (do not need a user group)

See <u>User Groups and Suggested Roles</u> for more information.