

## Messenger Tool Rights Overview - 1.0 and 2.0

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Messenger 1.0

Currently available tool rights make it possible for administrators to create user groups that grant access to Messenger 1.0, Messenger 2.0, or both versions. This allows the accommodation of:

- Districts that currently use Messenger 1.0 only
- Districts that are in the process of moving from Messenger 1.0 to Messenger 2.0
- Districts that currently use Messenger 2.0 only

NOTE that development of Messenger 1.0 tools is no longer being done.

## **Available Tool Rights**

Review the articles in the <u>Messenger 1.0</u>, <u>Messenger 2.0</u>, and <u>Messenger Logs (1.0 and 2.0)</u> categories to learn about available tool rights.

Messenger Tool Rights are located under Communication > Messenger. The table below highlights the tools that pertain to each version.

- The Mailgun Message Log, Recipient Log, and Sent Message Log apply to both versions.
- Message Builder, Staff Messenger, Emergency Messenger, and Message Builder Scheduler are Messenger 1.0 tools.

Ŧ	Messenger	Read	U Write	Add	Delete
	Emergency Messenger	Read	Write	Add	Delete
	User Group Formats	Read	<ul> <li>○ Write</li> </ul>	Add	Delete
	Mailgun Message Log	Read	U Write	Add	Delete
	Message Builder	Read	Write	Add	Delete
	User Group Formats	Read	O Write	Add	Delete
	Message Builder Scheduler	Read	🗌 Write	🗆 Add	Delete
	Messenger 2.0				
	View/Edit All Scheduled Messages				
	Roll User Group Templates				
	Delivery Modes				
	Process Inbox				
	Email				
	Text				
	Voice				
	Recipient Types				
	Students/Contacts				
	Staff				
	District Staff				
	Non-Campus Recipients				
	Individual Recipients				
	Message Types				
	General				
	Priority				
	Emergency				
	Recipient Log	Read	U Write	🗌 Add	Delete
	Recipient Campus Fields	Read	U Write	Add	Delete
	Sent Message Log	Read	U Write	Add	Delete
	Staff Messenger	Read	U Write	Add	Delete
	User Group Formats	Read	Urite	Add	Delete

## Messenger 2.0

Messenger All Read Write Add Delete							
			<u> </u>		_		
Emergency Messenger		Read	U Write	Add	Delete		
User Group Formats		🗌 Read	U Write	🗆 Add	Delete		
Mailgun Message Log		Read	Write	🗌 Add	Delete		
Message Builder		Read	U Write	Add	Delete		
User Group Formats		Read	U Write	Add	Delete		
Message Builder Scheduler		Read	🗌 Write	🗌 Add	Delete		
Messenger 2.0							
View/Edit All Scheduled Messages							
Roll User Group Templates							
Delivery Modes							
Process Inbox							
Email							
Text							
Voice							
Recipient Types							
Students/Contacts							
Staff							
District Staff							
Non-Campus Recipients							
Individual Recipients							
Message Types							
General							
Priority							
Emergency							
Recipient Log		🗌 Read	🗌 Write	🗆 Add	Delete		
Recipient Campus Fields		Read	Write	Add	Delete		
Sent Message Log		Read	U Write	Add	Delete		
Staff Messenger		🗌 Read	U Write	Add	Delete		
User Group Formats		Read	O Write	Add	Delete		

## **Suggested User Groups**



Following are examples of groups that may need access to some or all of these tools.

- <u>Counselors</u>
- Front Office
- Health Office Administrators
- <u>Messenger User Group</u>
- Principals
- <u>Registrars</u>

See <u>User Groups and Suggested Roles</u> for more information.