

Messenger Tool Rights Overview - 1.0 and 2.0

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Currently available tool rights make it possible for administrators to create user groups that grant access to Messenger 1.0, Messenger 2.0, or both versions. This allows the accommodation of:

- Districts that currently use Messenger 1.0 only
- Districts that are in the process of moving from Messenger 1.0 to Messenger 2.0
- Districts that currently use Messenger 2.0 only

NOTE that development of Messenger 1.0 tools is no longer being done.

Available Tool Rights

Review the articles in the <u>Messenger 1.0</u>, <u>Messenger 2.0</u>, and <u>Messenger Logs (1.0 and 2.0)</u> categories to learn about available tool rights.

Messenger Tool Rights are located under Communication > Messenger. The table below highlights the tools that pertain to each version.

- The Mailgun Message Log, Recipient Log, and Sent Message Log apply to both versions.
- Message Builder, Staff Messenger, Emergency Messenger, and Message Builder Scheduler are Messenger 1.0 tools.

Messenger 1.0 Messenger 2.0 | All Read Write Add Delete ☐ All Read Read ☐ All Read Read Emergency Messenger User Group Formats ☐ Write Add Delete User Group Formats Write Add Delete ☐ All Read ☐ Write ☐ Add Mailgun Message Log Mailgun Message Log ☐ Delet Read Read Message Builder □ All Write Add Write Add All Read Read ☐ Write ☐ Add ☐ Write ☐ Add Delete Message Builder Delete Delete User Group Formats Delet ☐ Read ☐ Write ☐ Add Message Builder Scheduler Message Builder Scheduler O All □ All Read Write Add Delete Delet Messenger 2.0 Messenger 2.0 ΔII View/Edit All Scheduled Messages View/Edit All Scheduled Messages O All O All Roll User Group Templates Roll User Group Templates Delivery Modes **Delivery Modes** All All Process Inbox Process Inbox Email Email All All Text Text Voice All Voice All Recipient Types ecipient Types Students/Contacts Students/Contacts All All Staff Staff District Staff District Staff All All Non-Campus Recipients Non-Campus Recipients Individual Recipients All Individual Recipients All Message Types All All Message Types General All General All Priority Priority Emergency ☐ All Emergency tecipient Log ΠΔ Write Recipient Log Recipient Campus Fields Recipient Campus Fields ☐ All Read Write Add □ All ☐ Delet Read Write Add ☐ Delete ent Message Log Delet ent Message Log ☐ All Read Write Add ☐ Read ☐ Write ☐ Add □ Read □ Write □ Add □ Read □ Write □ Add taff Messenger Staff Messenger ☐ All Read ☐ Write ☐ Add ☐ Delet User Group Formats

Suggested User Groups



Following are examples of groups that may need access to some or all of these tools.

- <u>Counselors</u>
- Front Office
- Health Office Administrators
- Messenger User Group
- <u>Principals</u>
- Registrars

See <u>User Groups and Suggested Roles</u> for more information.