

Survey Messenger Tool Rights

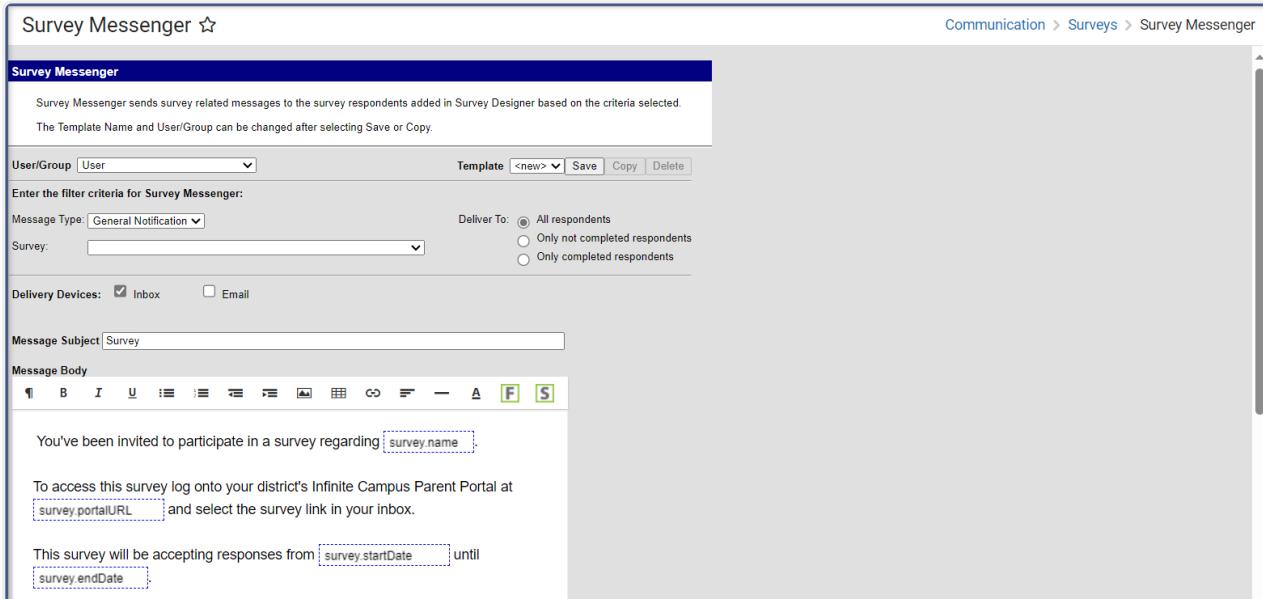
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Survey Messenger allows users to send mass portal, email, voice or text notifications related to a survey created in the [Survey Designer](#) tool. Survey Messenger is often used in the following scenarios:

- To notify intended survey recipients that the survey is available.
- To request that survey recipients who have not yet responded complete the survey before the deadline.
- To confirm reception of completed surveys.

Voice and text message features only apply to schools/districts that use Campus Messenger with Voice.

See the [Survey Messenger](#) article to learn how to use this tool.



The screenshot shows the 'Survey Messenger' tool interface. At the top, there is a navigation bar with 'Communication > Surveys > Survey Messenger'. The main area is titled 'Survey Messenger' with a star icon. Below the title, a sub-header reads: 'Survey Messenger sends survey related messages to the survey respondents added in Survey Designer based on the criteria selected. The Template Name and User/Group can be changed after selecting Save or Copy.' There are several input fields and buttons: 'User/Group' dropdown (set to 'User'), 'Template' dropdown ('<new>'), 'Save' and 'Copy' buttons, and 'Delete' button. A section for 'Enter the filter criteria for Survey Messenger:' includes 'Message Type' dropdown ('General Notification'), 'Survey' dropdown, 'Delivery Devices' checkboxes ('Inbox' checked, 'Email' unchecked), and 'Deliver To' radio buttons ('All respondents' selected, 'Only not completed respondents' and 'Only completed respondents' are options). A 'Message Subject' field contains 'Survey'. The 'Message Body' section contains rich text editor tools (bold, italic, underline, etc.) and a preview of the message content. The preview text includes: 'You've been invited to participate in a survey regarding [survey.name]. To access this survey log onto your district's Infinite Campus Parent Portal at [survey.portalURL] and select the survey link in your inbox. This survey will be accepting responses from [survey.startDate] until [survey.endDate].'

Survey Messenger

Related Tools:

[Survey Designer](#): Used to create survey templates.

[Survey Messenger](#): Used to send surveys that were created in Survey Designer.

[Response Extract](#): Used to review and analyze survey responses.

Available Tool Rights

Subrights in *italics*.

R	W	A	D
Schedule messages for delivery with surveys.	Modify	Add	Delete
<i>User Group Formats</i>			
View and send existing group templates.	N/A	N/A	N/A

Suggested User Groups

Districts that choose to use the Survey tools have different approaches to how the tools are to be used and who is to use them (e.g. teachers, counselors, principals, district office staff). Districts can create and assign user groups according to their needs.
