

# Mailgun Message Log Tool Rights

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The Mailgun Message Log in the Messenger module displays the delivery status of messages the logged-in user has sent through the Mailgun API. Mailgun Message Log is only available for users with Mailgun functionality enabled in their district.

See the [Mailgun Message Log](#) article to learn more about this tool. See the [Email Settings](#) article to learn about setting up Mailgun in Campus.

Mailgun Message Log ☆

Communication > Messenger > Mailgun Message Log

Mailgun Message Log

This tool will list all messages sent by the district via the Mailgun API along with their message status. Below is the definition for each possible email status:

**Accepted** - Mailgun accepted the request to send/forward the email and the message has been placed in queue.

**Rejected** - Mailgun rejected the request to send/forward the email.

**Delivered** - Mailgun sent the email and it was accepted by the recipient email server.

**Failed** - Mailgun could not deliver the email to the recipient email server.

**Complained** - The email recipient clicked on the spam complaint button within their email client.

Recently sent messages will not display immediately. The data in this tool is updated periodically throughout the hour. Messages older than 30 days will not be displayed. Messages in grid view are limited to 20,000 per day. Additional messages not found in the grid can be found by clicking the "Generate Report" Button.

Created Between  and

Mailgun Message Log					
Event	Event Time Stamp	Recipient PersonID	Recipient Email	Subject	Reason

Mailgun Message Log

## Related Tools:

- [Mailgun Message Log](#): Status of messages sent by the user (current or selected day/days) through the Mailgun API.
- [Admin Mailgun Message Log](#): Status of messages sent by all users through the Mailgun API.
- [Sent Message Log](#): Details for messages the user has sent via Campus Messenger.
- [Sent Message Log \(Messenger Administration\)](#): Details for messages sent by all users via Campus Messenger.

## Available Tool Rights

R	W	A	D
View Mailgun Message Log	N/A	N/A	N/A

<b>R</b>	<b>W</b>	<b>A</b>	<b>D</b>
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## Suggested User Groups

These are examples of groups that might have members who send messages and may need to monitor their delivery status.

- [Counselors](#)
- [Front Office](#)
- [Health Office Administrators](#)
- [Messenger User Group](#)
- [Principals](#)
- [Registrars](#)

See [User Groups and Suggested Roles](#) for more information.