

Address Import: District Users (Delaware)

Last Modified on 12/14/2025 8:45 pm CST

The University of Delaware provides a file containing all applicable state addresses as defined by Infinite Campus and the State Department of Education (DOE) specifications. Each night, after midnight, files are uploaded from a secure file transfer location and the address import is processed.

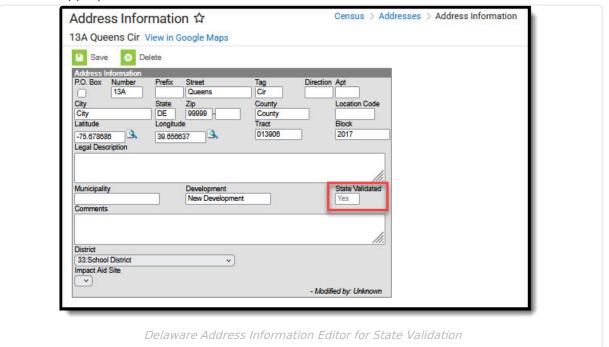
Address Validation

It is important to use Delaware state-validated addresses in Infinite Campus. Infinite Campus indicates address validation by using a (V) or indicating the address is State Validated. Address validation displays in: Address Search, Household Addresses, and on the portal.

Address Search

Users can view address validation through the address search.

- 1. To search for an address, see the Address Search instructions.
- 2. Once the appropriate address is found, click on it.



The State Validated field indicates if the address has been validated by the state.
Yes indicates it is state-validated while No indicates it has not been validated by the state.

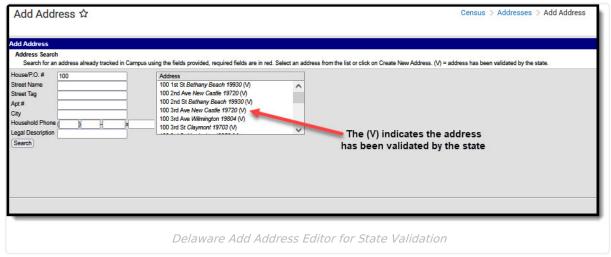
NOTE: If a student/parent address cannot be found in the system, or is NOT state-validated, follow the state-provided instructions to have the address added and validated.



Household Addresses (Add Address)

Users can view address validation through the add address tool.

- 1. To add an address, see the Add Address article.
- 2. Once the search criteria has been entered, press **Search**. All addresses fitting the search criteria display in the **Address** box.



3. A **(V)** next to an address indicates that the state has validated the address. If the address does not have a **(V)** next to it, the state has not validated the address.

NOTE: If a student/parent address cannot be found in the system, or is NOT state-validated, follow the state-provided instructions to have the address added and validated.

Portal Address Changes

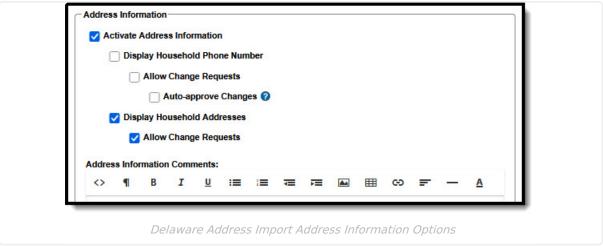
Address changes can be made from the portal. These changes must be approved by a district-level user.

Self Service Options

District-level users are only able to approve Portal Address Update requests if the appropriate self-service options are enabled.

1. Navigate to the Self Service Options under Portal Preferences. For more information, see the <u>Self Service Options</u> article.





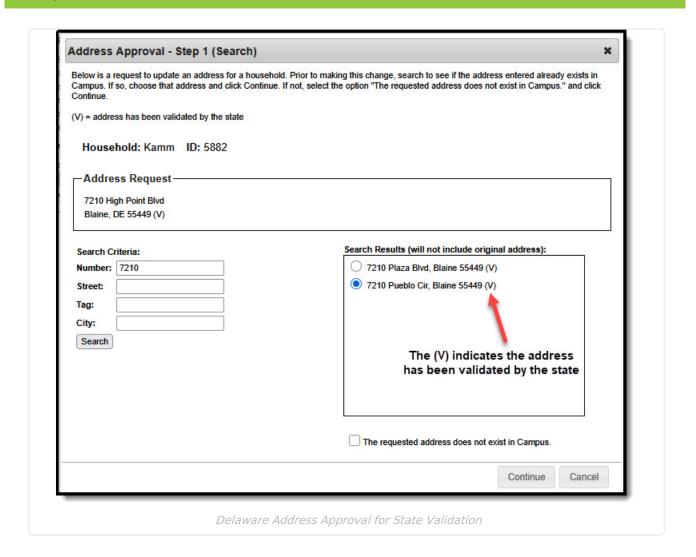
- 2. The following **Address Information** options must be enabled (checked):
 - 1. Activate Address information
 - 2. Display Household Addresses
 - 1. Allow Change Requests
- 3. When finished, press **Save**.

Portal Address Update Approval

Portal Address Change Requests are processed through the <u>Portal Request Processor</u>.

For further instruction on approving address changes, see the <u>Address Requests (Portal Request Processor)</u> article.





A (V) next to an address indicates that the state of Delaware has validated the address. If the address does not have a (V) next to it, the state has not validated the address.

NOTE: If a student/parent address cannot be found in the system, or is NOT state-validated, follow the state-provided instructions to have the address added and validated.