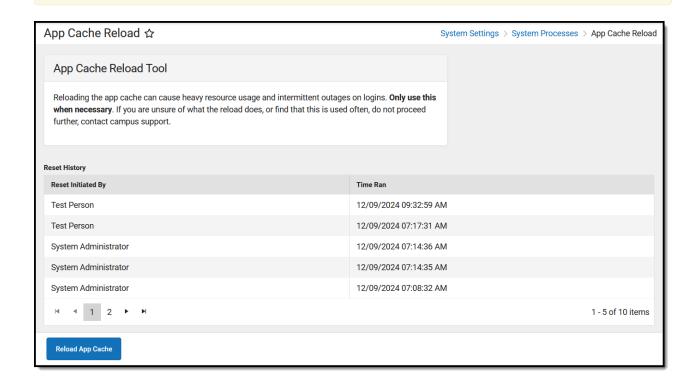# App Cache Reload

Last Modified on 12/14/2025 8:45 pm CST

Tool Search: App Cache Reload

The App Cache Reload tool allows system administrators to initiate an app cache reload of Infinite Campus without Campus involvement. This tool is useful for reloading the app cache after changes are made to dictionary items through the database or troubleshooting various one-off issues.

> Reloading the app cache can cause heavy resource usage and intermittent outages on logins.
>
> If you are unsure of what a reload does or find yourself using this tool often, please get in touch with Campus Support.

App Cache Reload ☆ | System Settings > System Processes > App Cache Reload

App Cache Reload Tool

Reloading the app cache can cause heavy resource usage and intermittent outages on logins. **Only use this when necessary**. If you are unsure of what the reload does, or find that this is used often, do not proceed further, contact campus support.

Reset History

Reset Initiated By	Time Ran
Test Person	12/09/2024 09:32:59 AM
Test Person	12/09/2024 07:17:31 AM
System Administrator	12/09/2024 07:14:36 AM
System Administrator	12/09/2024 07:14:35 AM
System Administrator	12/09/2024 07:08:32 AM

⏮ ◀ 1 2 ▶ ⏭   1 - 5 of 10 items

Reload App Cache

> This tool can be accessed and used by only system administrators and users with a Student Information System (SIS) product security role.