

Locating Your Campus Version and App Server Information

Last Modified on 09/03/2025 1:26 pm CDT

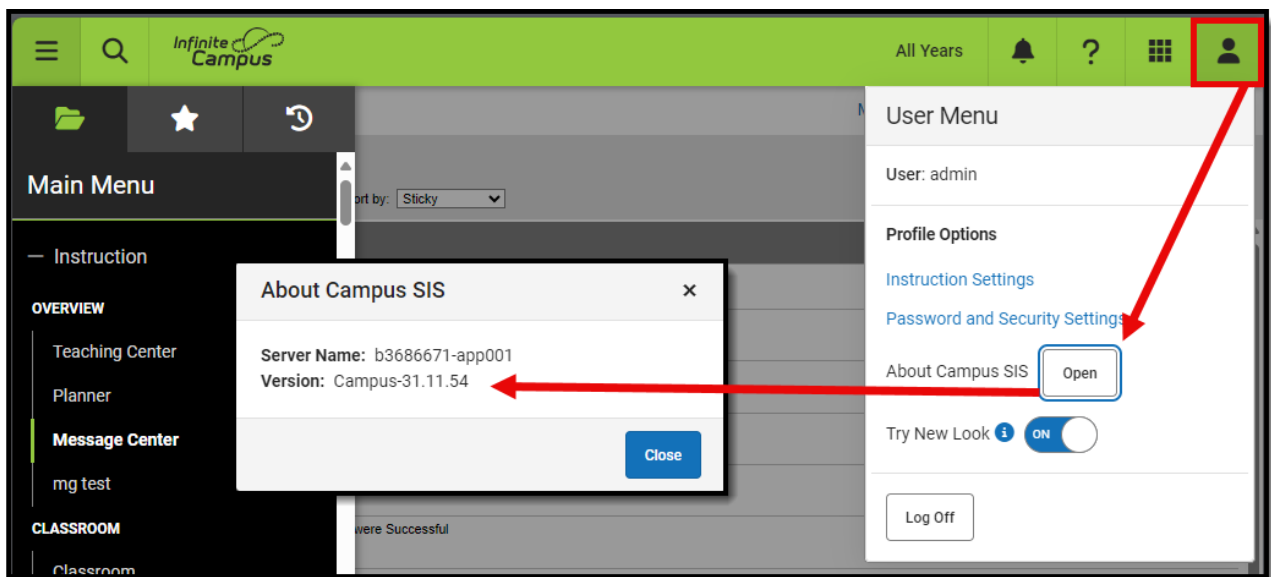
[Looking Up Your Campus Version](#) | [Looking Up Your App Server Name](#)

Looking Up Your Campus Version

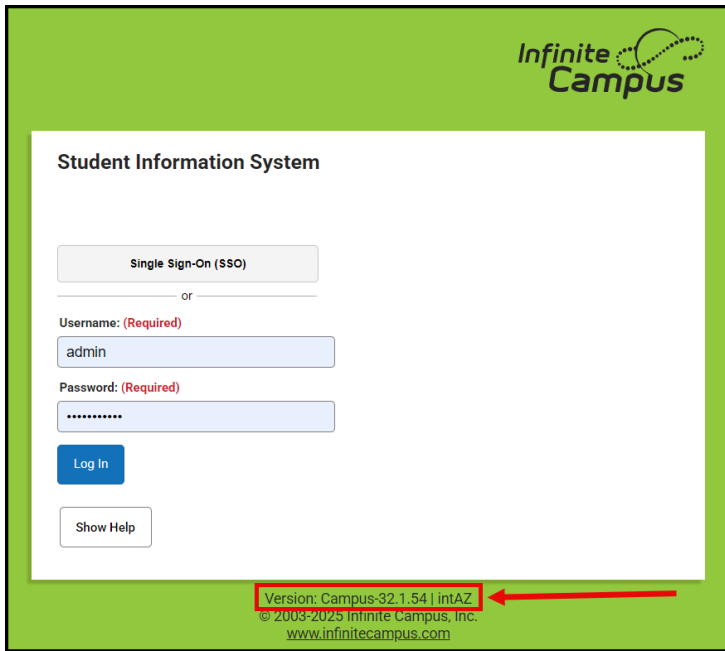
To look up your Campus Version:

1. Click the User Menu 
2. Click the **Open** button next to About Campus SIS (see image below)

A window will appear indicating your **Version** (Campus Version). This information is useful when working with Infinite Campus on a Support ticket or when understanding which features are available based on the Campus Version you are currently running.



If you're not logged into Campus you can also find this information on the Campus login page near the bottom of the screen (see image below).



Student Information System

Single Sign-On (SSO)

or

Username: (Required)

admin

Password: (Required)

Log In

Show Help

Version: Campus-32.1.54 | intAZ
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Looking Up Your App Server Name

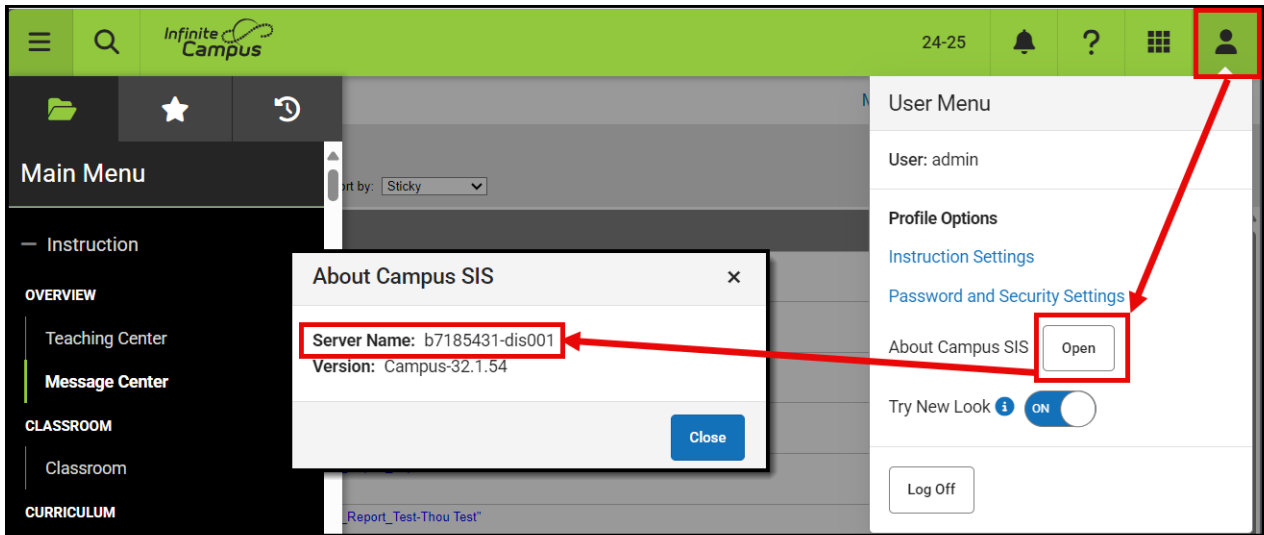
Depending on your hosting model, your Campus site may distribute the load across multiple identical servers, known as "Campus app servers." If your district utilizes multiple app servers, your session will be directed to one specific app server at random when you reach the login screen, and you will use that particular server for the duration of your session. If you encounter an issue that seems "random" or "intermittent," it is possible that the problem is occurring only on one app server and not on the others. Therefore, it can be helpful to know which app server you are using when you experience an issue, as this information can assist in troubleshooting.

To look up your App Server information:

1. Click the User Menu

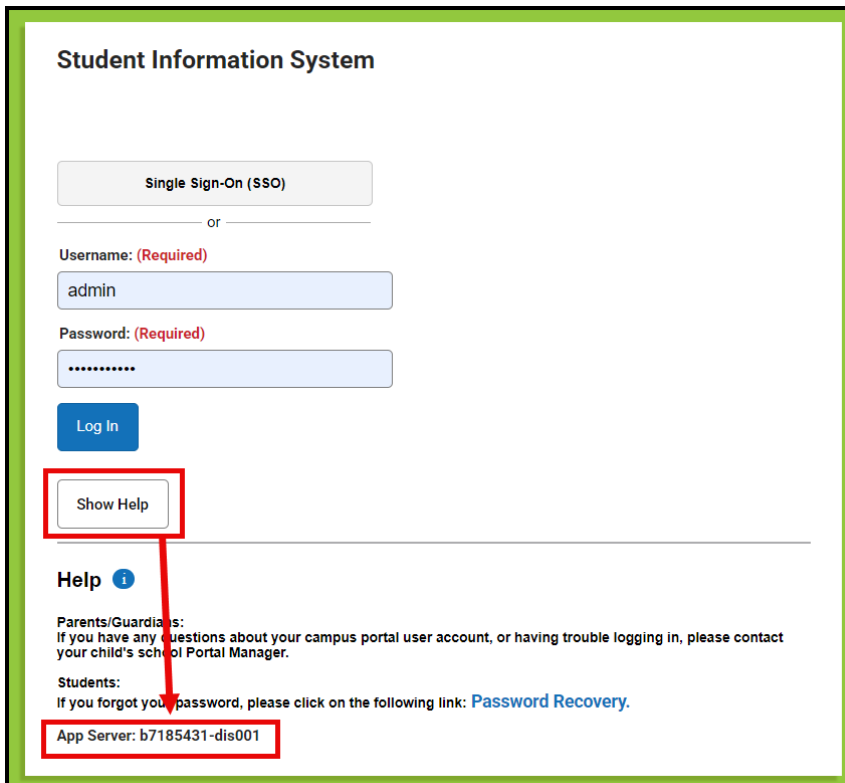


2. Click the **Open** button next to About Campus SIS (see image below)
3. Locate the **Server Name** field. This is the app server you are currently using for your session.



The screenshot shows the Infinite Campus interface. In the top right corner, a user profile icon is highlighted with a red box. A red arrow points from this icon to the 'About Campus SIS' option in the 'User Menu' on the right. Another red arrow points from the 'About Campus SIS' option to the 'Open' button next to it. A third red arrow points from the 'Open' button to the 'Server Name' field in the 'About Campus SIS' dialog box, which displays 'Server Name: b7185431-dis001'.

You can also find your app server name on the Campus login screen by clicking the **Show Help** button and finding the App Server field (see image below).



The screenshot shows the 'Student Information System' login screen. A red box highlights the 'Show Help' button. A red arrow points from this button to the 'App Server' field in the 'Help' section, which displays 'App Server: b7185431-dis001'.