

Link Campus Student/Parent Accounts - for Parents and Students

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Location: Campus Student > User Menu > Manage Districts

Account Linking is available in all states EXCEPT Hawaii, Nevada, and some districts in Ohio and Michigan. This option will be made available in other states in the future.

Parents and Students with accounts in multiple school districts can link their accounts. Linking accounts:

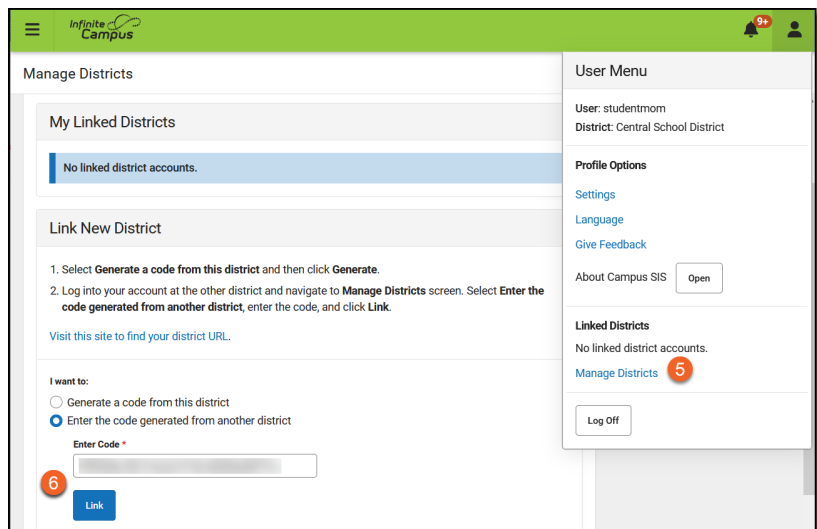
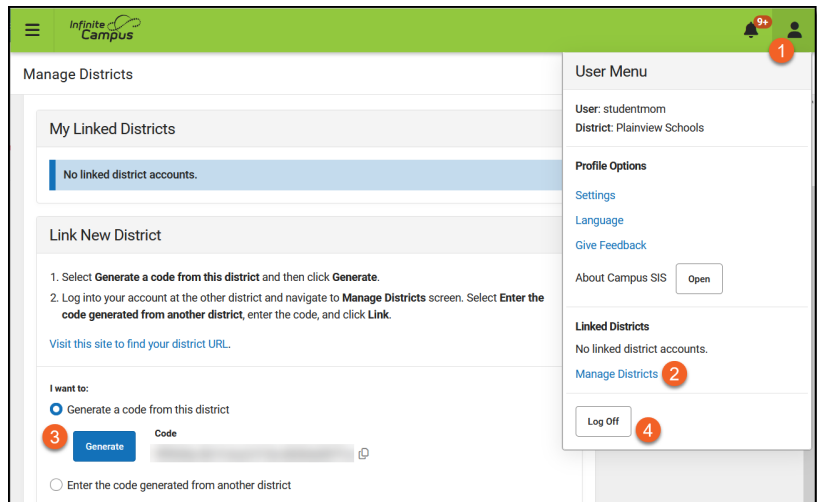
- Makes it easy to switch between accounts without having to log out and back in.
- Enables push notifications from all linked accounts for mobile app users.

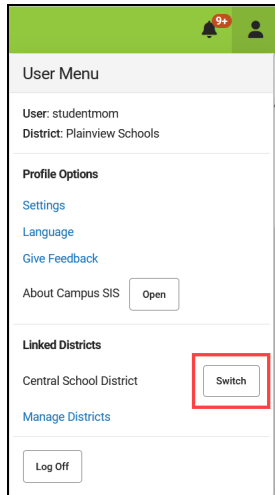
Note: The Manage Districts tool is only available if account linking is enabled for a district. If you don't see Manage Districts in the User Menu of an account, it means that account cannot be linked to another.

This article is intended for **parents and students**. See the [administrator article](#) for information intended for district and school personnel.

Linking Accounts

1. Log in to Campus Parent or Campus Student in a browser or the mobile app and open the **user menu**.
2. In the Linked Districts section, click **Manage Districts**.
3. In the screen that displays, select *Generate a code from this district* and click **Generate**. Click the code that displays to copy it to the clipboard.
4. Log out of this account.
5. Log in to the other district account and navigate to the **Manage Districts** screen via the user menu. See the [How to Find Your District Login Page](#) for more information.
6. Select *Enter the code generated from another district*, paste the copied code, and click **Link**.
7. Accounts are now linked! Open the user menu and click **Switch** to visit the newly linked for the first time. When done in the mobile app, this first switch activates push notifications.





Switching Between Accounts

To switch between accounts:

1. Open the **user menu**.
2. In the Linked Districts section, click **Switch** next to the account you want to switch to.

When you first link accounts, switch to each linked account once using the mobile app to activate push notifications.

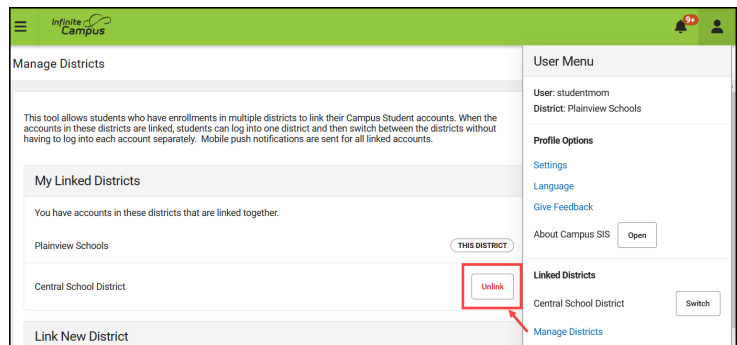
You'll also need to switch to each linked account to activate mobile notifications each time you log in to a new device.

Check out this video for more information.

Unlinking Accounts

To unlink accounts:

1. Log in to a linked account, open the **user menu**, and click **Manage Districts**.
2. Click **Unlink** next to the account you want to unlink.



How to Find Your District Login Page

To find the correct URL to log into a Campus Parent or Campus Parent account:

1. Visit infinitecampus.com
2. Enter the District Name and select a State.
3. Click Search and select your district from the search results.

Users of the mobile app are prompted to search when they open the app for the first time.

Frequently Asked Questions

Does it matter which account I use to generate the code?

- Nope! Either account can be used as the starting point.
- If you use the "Keep Me Logged In" feature in the mobile app, one account will be the "default" each time you open the app:
 - If you linked accounts using the mobile app, the default account is the second account you accessed, the one where you pasted the code from the first account.
 - If you linked accounts using a browser instead of the mobile app, or if you log out of the mobile app, the default account is the first one you log into via the mobile app.

What happens if a Portal account at one district gets deactivated?

- If an account is deactivated, you can still log in to a linked account that is active. The deactivated account's district is listed in the Manage Districts list, but if you try to switch to that account, you'll get an error message.
 - For mobile app users, if the deactivated account is the default account described above, you must log in to the other active account.
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