Technology Maintenance Windows

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Maintenance that causes a full outage or is considered high risk for impacting customer production sites is performed at times that have the least impact on our customers. System maintenance that may cause outages or require a reboot is scheduled as shown in the table below.

Routine maintenance that is not anticipated to result in customer outages or has guardrails in place to minimize customer impact may be carried out during standard work hours. This typically applies to internal systems that do not directly affect customers.

Maintenance windows are used to plan necessary upcoming maintenance and updates. Scheduled maintenance is typically posted two weeks in advance on Campus Community and on the Support Portal Notifications page. As much advance notice as possible will be given for Emergency Maintenance, especially for Security Updates that need to be done as quickly as possible.

You can view details about announced maintenance events by visiting the Announcements area of the Forums and the Campus Community News feed.

Support and Technical contacts will also see a Notifications banner when logging into the Support Portal for active or upcoming maintenance. Event information is also available on the Notifications page https://support.infinitecampus.com/customers/s/status-notifications

Additional Updates

Windows security updates on customer servers are performed on Wednesdays between 3:00am and 5:00am server time.

Campus Updates are performed at the time and date requested by technical support contacts. Campus Cloud hosted districts are automatically updated to the most recent version on Thursday mornings from 12:30am - 3:30am server time.

2026 Customer-Impacting Maintenance Windows

The table below defines our network maintenance windows, which may impact our customers in 2026.

During these hours, there may be disruptions to your services and access to sites.

Month	Maintenance Windows
January	• Saturday 3rd - 12:00 AM - 6:00 AM • Saturday 17th - 12:00 AM - 6:00 AM • Saturday 31st - 12:00 AM - 6:00 AM
February	• Saturday 14th - 12:00 AM - 6:00 AM • Saturday 28th - 12:00 AM - 6:00 AM
March	• Saturday 14th - 12:00 AM - 6:00 AM • Saturday 28th - 12:00 AM - 6:00 AM
April	• Saturday 11th - 12:00 AM - 6:00 AM • Saturday 25th - 12:00 AM - 6:00 AM
May	• Saturday 9th - 12:00 AM - 6:00 AM
June	• Saturday 6th - 12:00 AM - 6:00 AM • Saturday 13th - 12:00 AM - 6:00 AM • Saturday 27th - 12:00 AM - 6:00 AM
July	• Saturday 11th - 12:00 AM - 6:00 AM • Saturday 25th - 12:00 AM - 6:00 AM
August	• Saturday 8th - 12:00 AM - 6:00 AM • Saturday 22nd - 12:00 AM - 6:00 AM
September	• Saturday 12th - 12:00 AM - 6:00 AM • Saturday 26th - 12:00 AM - 6:00 AM
October	• Saturday 10th - 12:00 AM - 6:00 AM • Saturday 24th - 12:00 AM - 6:00 AM
November	• Saturday 7th - 12:00 AM - 6:00 AM • Saturday 21st - 12:00 AM - 6:00 AM
December	• Saturday 5th - 12:00 AM - 6:00 AM • Saturday 19th - 12:00 AM - 6:00 AM