

# Special Ed Plan eSignature Process (Delaware)

Last Modified on 10/21/2024 8:21 am CDT

Setup | Request eSignature | Guardian Review | Complete

Tool Search: Special Ed Documents

The Delaware Elementary Individual Education Plan, Preschool Individual Education Plan, and Secondary Individual Education Plan can be sent to parents/guardians to sign (eSign) on the Campus Parent Portal electronically. This document provides step-by-step instructions on the eSignature process.

# Setup

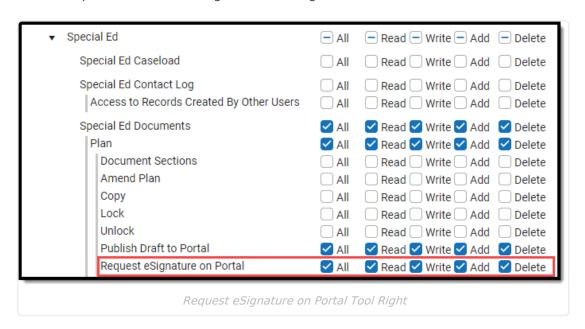
Tool Rights | Set Portal Preferences | Establish Relationships and Portal Accounts | Create and Enter Plan Information

Proper setup is needed to send the plan to the Portal for an eSignature.

## **Tool Rights**

Tool Search: Tool Rights

Make sure the user requesting the eSignature has the appropriate tool rights to **Request eSignature on Portal** (Student Information > Special Ed > Special Ed Documents > Plan > Request eSignature on Portal). This tool right is either on or off, meaning assigning any of the RWAD rights allows the user to send an eSignature request. For example, marking the Delete checkbox provides the same rights as marking the Read checkbox.

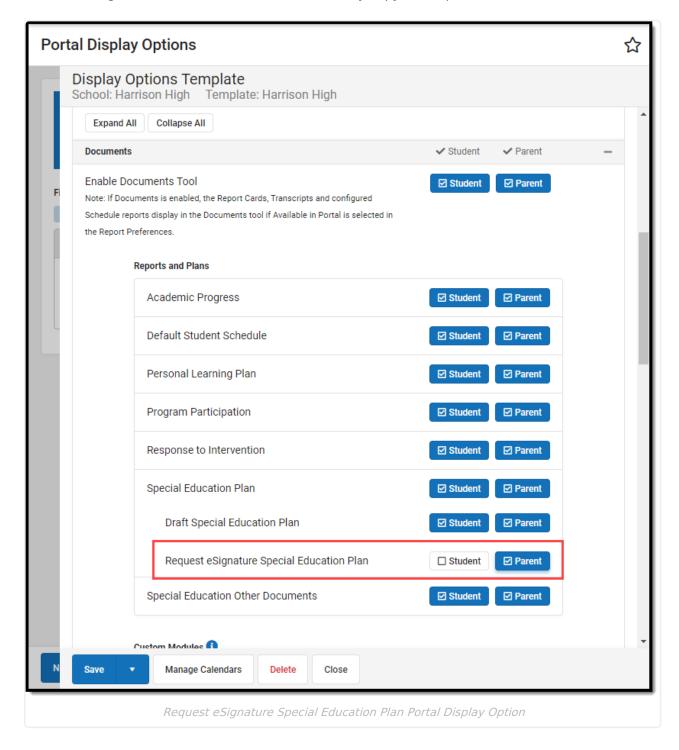




#### **Set Portal Preferences**

**Tool:** Display Options

Mark the Portal Preference Display Option, **Request eSignature Special Education Plan** for Parent (Display Options > Documents > Reports/Plans > Request eSignature Special Education Plan). Marking Student sends the student a read-only copy of the plan.

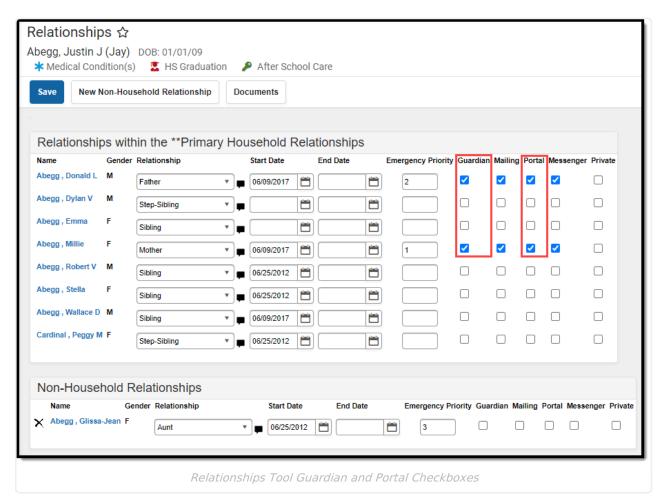


## **Establish Relationships and Portal Accounts**



Tool Search: Relationships

Guardians are eligible to receive an eSignature request when the **Guardian** and **Portal** checkboxes are marked on the student's Relationships tool. The guardian must have logged into the Portal at least once to receive the eSignature request.



## **Create and Enter Plan Information**

Tool Search: Special Ed Documents

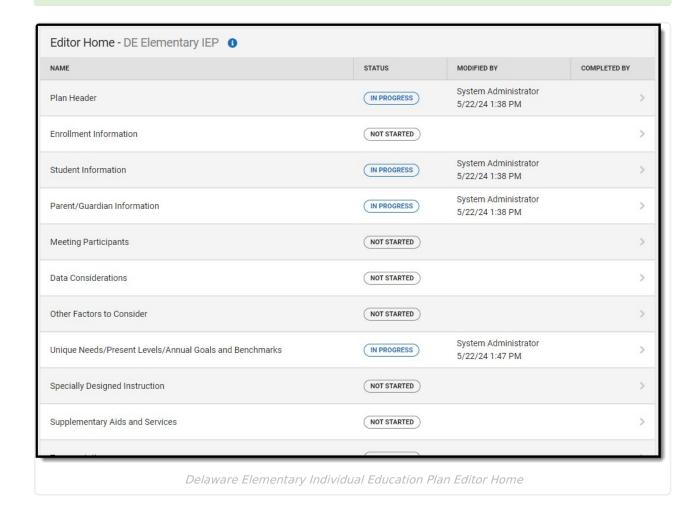
Complete the plan creation process and fill out the plan in Campus. Three editors, Signatures, Medicaid, and Prior Written Notice, require parent/guardian eSignatures, which are indicated with an eSign label on the Editor Home. These editors must be placed in the status **Complete Pending eSignature** or **Not Needed** to send the plan to the student's parent/guardian. All other editors must be in a **Complete** status.

See the below articles for the most updated print formats:

- Elementary Individual Education Plan
- Preschool Individual Education Plan
- Secondary Individual Education Plan



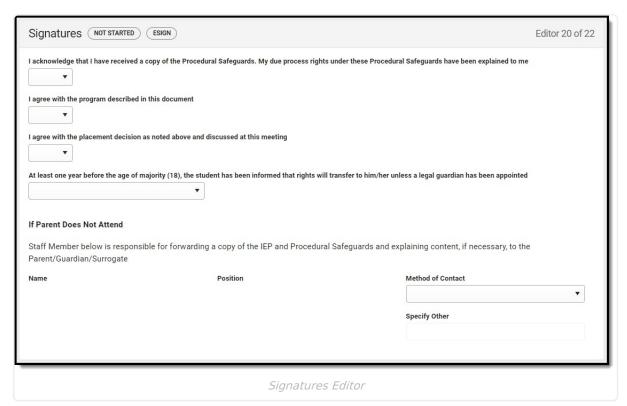
All examples below reference the Elementary Individual Education Plan.



## **Prepare eSignature Editors**

1. Navigate to the **Signatures** editor.



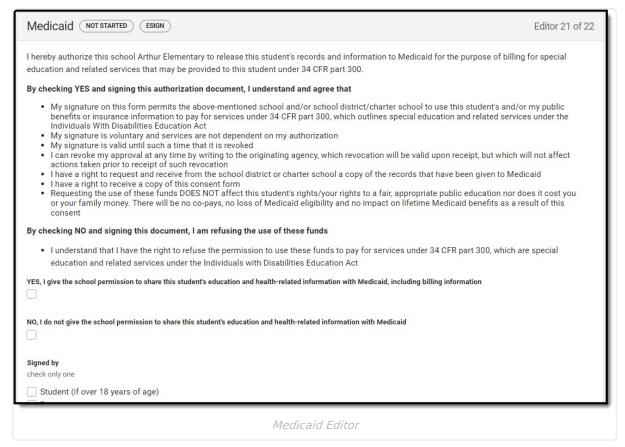


- 2. Fill out the editor, then click **Save & Stay**.
- 3. Click the down arrow next to the **Complete** button in the action bar, then click **Complete Pending eSignature**. The editor is now in the correct status to send to the parent/guardian for eSignature.



4. Navigate to the **Medicaid** editor. This editor can be placed in a Not Needed or Complete Pending eSignature status depending on whether or not the student qualifies for Medicaid assistance.



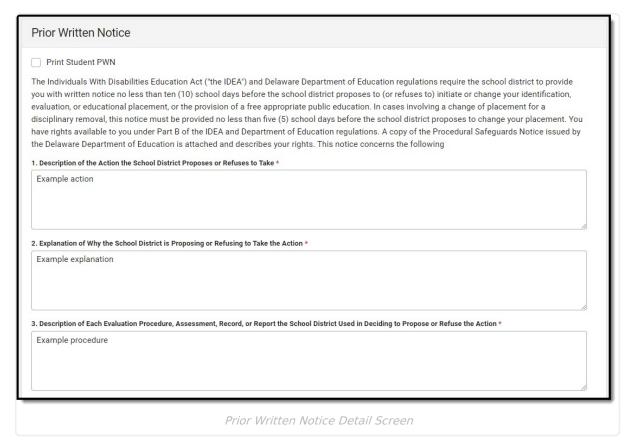


- 5. Mark the appropriate checkbox, either **Yes** or **No**, as well as the **Signed by** checkbox.
- 6. Click Save & Stay.
- Click the down arrow next to the Complete button in the action bar, then click Complete
  Pending eSignature OR Not Needed. The editor is now in the correct status to send to the
  parent/guardian for eSignature.



8. Optional: Navigate to the Prior Written Notice editor.





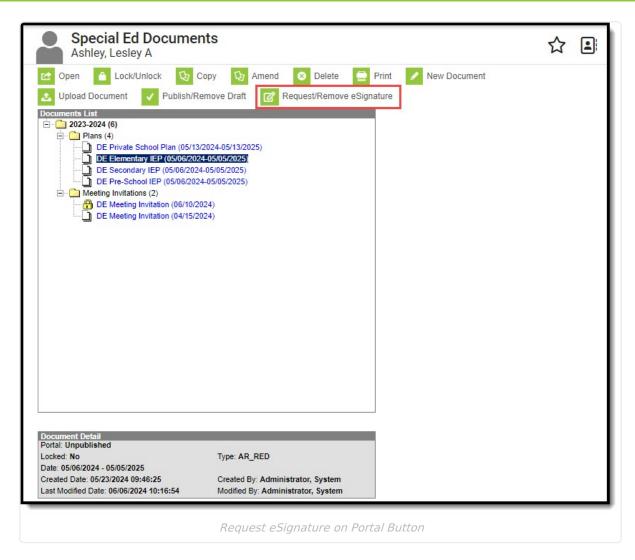
9. Click the down arrow next to the **Complete** button in the action bar, then click **Complete Pending eSignature** OR **Not Needed**. The editor is now in the correct status to send to the parent/guardian for eSignature. Work through all other editors and make sure they are all in a **Complete** status. Once all editors are in the correct status, the plan is ready to send to the parent/guardian for eSignature.

# Request eSignature

Tool Search: Special Ed Documents

After completing the plan setup, the plan is ready to send to the guardian for eSignature. Select the plan and then click the **Request/Remove eSignature** button.



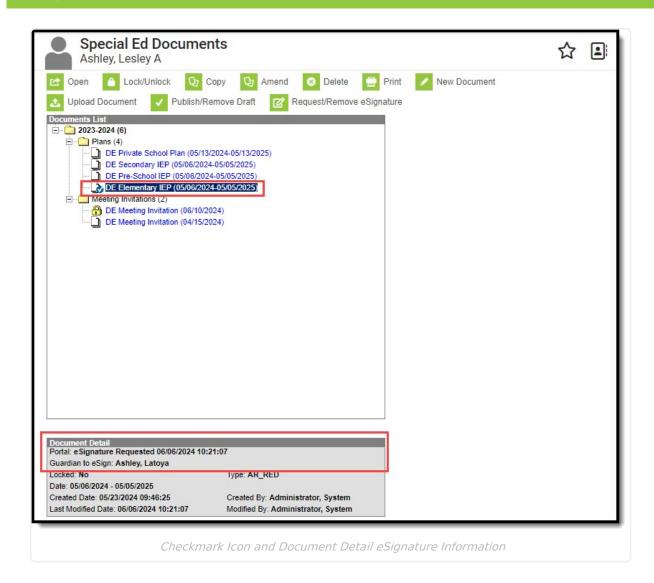


A dialog displays asking the user to select one guardian from the list provided. At this time, only one guardian can sign the plan.



Click **Ok** to send the eSignature request. A checkmark icon displays next to the plan's name, indicating that it has successfully been sent to the guardian. Information in the Document Detail also lists when the eSignature Request was sent and to which guardian.





## Remove eSignature

The user can pull the plan from the Portal at any time by clicking the **Request/Remove eSignature** button. This allows the user to make changes to the plan before the guardian has a chance to sign. A warning displays confirming the removal of the plan from Portal. Click **Ok** to confirm or **Cancel** to go back.

Removing the plan from Portal after the guardian has signed invalidates those signatures.





# **Guardian Review**

Terms and Conditions | Decline Terms | Sign and Submit | Student and Non-Signing Guardian View

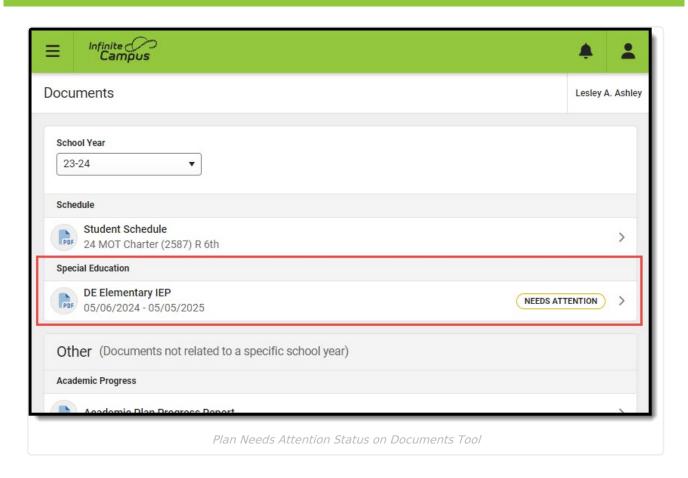
Tool Search: Campus Parent Portal, Campus Student Portal (read-only)

Once an eSignature request has been sent, the guardian can access the plan from three locations: a bell notification link, under the Documents Need Attention section on the Home screen, and the Documents tool.



A status of **Needs Attention** displays next to the plan's name on the Documents tool.

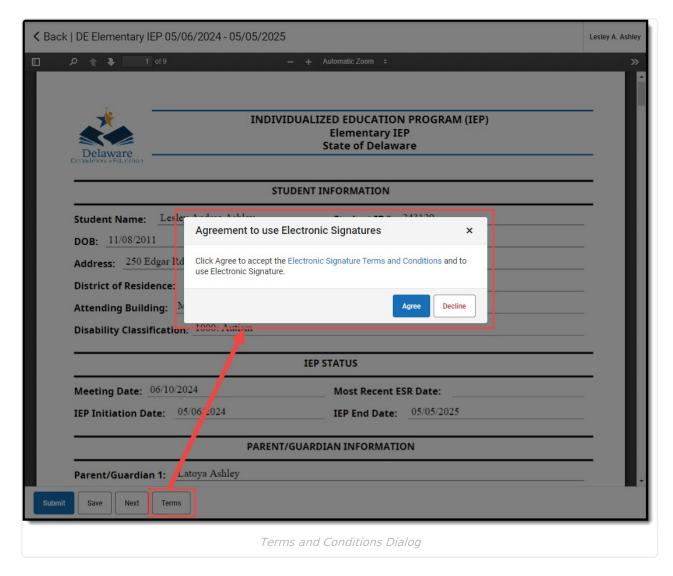




## **Terms and Conditions**

The **Terms** button displays a dialog box explaining the guardian must accept the Terms and Conditions for Electronic Signature before saving and submitting the plan. A link in the dialog brings the user to a PDF detailing the terms.

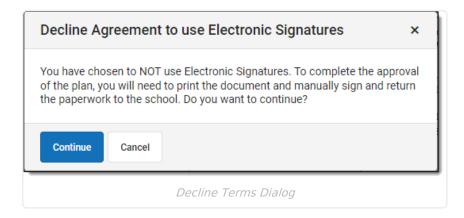




After the guardian accepts the terms, the Terms button no longer displays.

## **Decline Terms**

When the guardian declines the terms, a physical copy of the plan must be printed, signed, and returned to the school. Click the **Decline** button to decline the terms. A dialog displays to confirm the action of declining the terms.



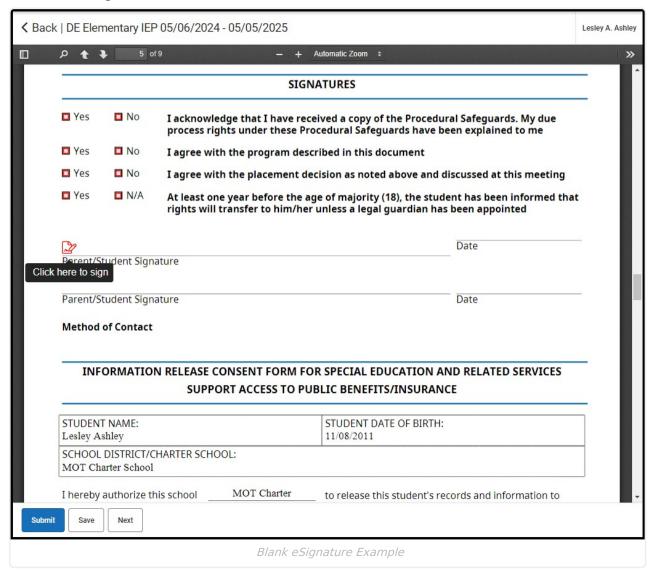


When a guardian declines the terms, a status of **Declined Terms and Conditions and Pending** displays next to the plan's name on the Documents tool.



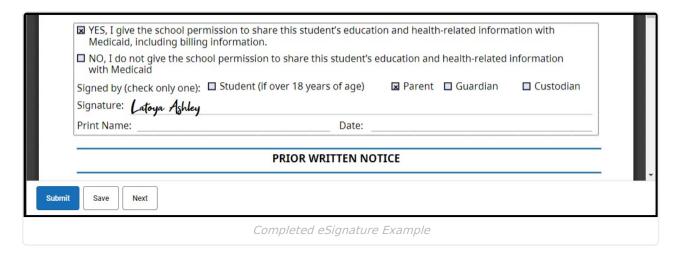
# Sign and Submit

After agreeing to the terms, several signatures and their corresponding checkboxes must be filled out before the guardian can submit.



Mark all desired checkboxes in red and click the paper and pencil icon on the signature lines to sign electronically. The **Next** button navigates the guardian directly to the next item on the plan that needs attention. Click **Save** to save progress.





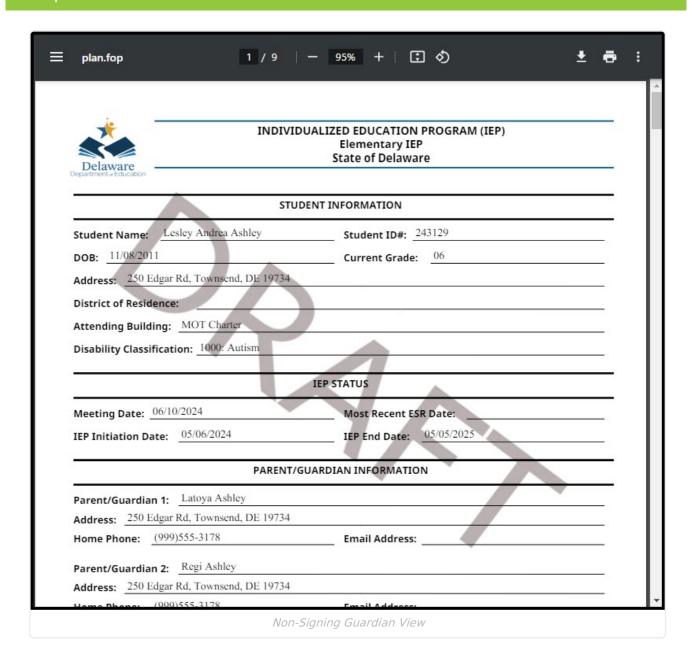
After all signatures are captured and the checkboxes are marked, click **Submit.** On the Documents tool, a status of **Signed and Pending** displays next to the plan name, and the guardian can view a read-only copy of the plan.



## **Student and Non-Signing Guardian View**

The student and any other guardians who have not been chosen to sign can view a read-only version of the plan. A Draft watermark displays indicating the plan has not yet been completed.





# **Complete**

Guardian Declined Terms | Guardian Declined Plan | Guardian Agreed Terms and Plan | Lock | Delete | Amend

Tool Search: Special Ed Documents

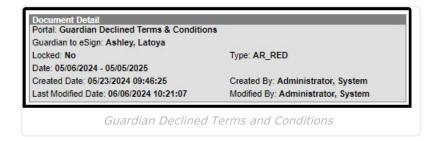
After a guardian has signed OR declined the Terms and Conditions for eSignature, additional completion steps are needed on the Special Ed Documents tool. An exclamation mark icon displays next to the plan's name indicating action is needed.





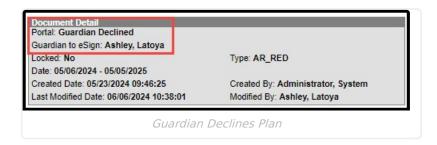
#### **Guardian Declined Terms**

When a guardian declines the Terms and Conditions for eSignature, a message displays on the Document Detail indicating the terms were declined. A physical copy is needed to obtain guardian signatures at this time.



#### **Guardian Declined Plan**

When the guardian accepts the Terms and Conditions but disagrees with the plan's contents, the Document Detail indicates the plan was declined, and a PDF copy of the signed plan displays in the Copies folder.

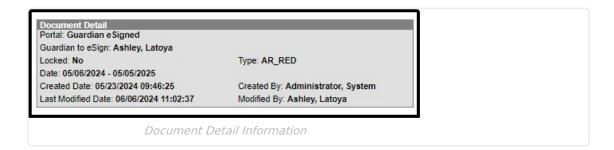


## **Guardian Agreed Terms and Plan**

When a guardian accepts the Terms and Conditions, agrees to the plan's contents, and electronically signs the plan, a message displays on the Document Detail indicating who signed the plan, and a PDF copy of the signed plan displays in the Copies folder.



Any changes made to the plan at this stage invalidate the signatures. When changes need to be made to the plan, an additional eSignature Request must be sent back to the guardian.

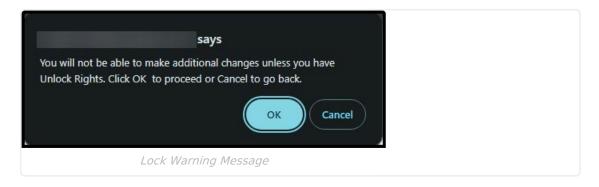


#### Lock

Locking the plan completes the process and syncs it to the state.

Additional lock logic may apply when the plan is not filled out completely.

Click **Lock** to complete the plan process. A warning displays indicating users are not able to make any changes unless they have additional Unlock Tool Rights.



Click **OK** to proceed. A locked icon displays indicating the plan is locked.





#### **Delete**

Deleting the original plan or any copies of the plan is NOT recommended.

Only the original plan can be deleted if necessary. Copies of the plan cannot be deleted unless the original plan is removed first, which is NOT recommended. Select the original plan and then click **Delete**. A warning displays explaining the consequences of deleting the plan.



Click **OK** to perform the delete or **Cancel** to go back. Any copies of the plan display in the Uploaded Documents folder and can be deleted at this time.

#### **Amend**

When amending a plan with eSignatures, the eSignature for the IEP Implementation editor clears out. When the amendment process has been completed, the plan must be sent back to the parent/guardian to sign again. The amendment process is the same for plans with and without eSignature functionality. See the Amend Special Ed Documents article for the full Amend process.