Updating URLs After a Hosting Platform Change

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This article will walk you through all of the areas of Infinite Campus, impacted 3rd party applications, and firewall considerations related to URL changes caused by moving to a new hosting platform.

> **Take these steps immediately after your site is back online.**

- Areas Within Infinite Campus
- Impacted Tools Outside of Infinite Campus
- Other Tools to Check After a Hosting Change
- Review Your Firewall

Areas Within Infinite Campus

Messenger

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

LTI

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

SSRS Configuration Tools

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

SSRS Reports with a Custom JSP Page

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Other Custom Apps

Custom apps created by your district (or a third party) must be analyzed to ensure that incoming

and outgoing URLs referencing your Infinite Campus domain are updated accordingly.

Impacted Tools Outside of Infinite Campus

Data Extract Utility Client (Pull Mode)

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Point of Sale Terminals

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Google Drive Integration

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Google reCaptcha

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

OneRoster API

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Google Classroom

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Single Sign-on (SAML SSO)

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

ODBC Connections

Does My District Use It?	Change Needed
▸ Click here to expand...	▸ Click here to expand...

Other Tools to Check After a Hosting Change

After your district has moved to a new hosting platform, you should check the following tools to ensure no issues.

Tool/App	Suggested Check
Campus Student/ Campus Parent Mobile Apps	• Confirm the District Search shows your district • Confirm a user can sign out of the mobile app and back into it.
Custom Tool Setup	For any custom tools with a Tool Type of URL Link or URL Editor: • Confirm any URL values referencing the Campus URL are updated accordingly
Online Registration (OLR)	Update anywhere your district has posted the OLR Email URL or Kiosk URL: • District or school website • User Communication > Announcements • OLR Literals Bank • Messenger templates • Letter templates • URL Links and URL Editors • Etc.
Pivot Designer	• Confirm you can access and run a pivot within Pivot Designer
Records Transfer	• Monitor Records Transfer alerts and ensure you are receiving them
Syncing to the State Edition (only for districts connected to a State Edition)	• Student Locator - Confirm a student you know is present in State Edition shows in search results • Selective Sync - Confirm you can push the Identity record for that student to State Edition • Resync State Data - Confirm you can successfully perform a batch sync to the state.

Tool/App	Suggested Check
Anywhere Your Campus URL is Published	Update anywhere your district has posted your Campus URL: • District or school website • User Communication > Announcements • OLR Literals Bank • Messenger templates • Letter templates • URL Links and URL Editors • Etc.

Review Your Firewall

You should review your district's firewall to ensure that inbound and outbound traffic to your new Infinite Campus URL is not impacted. For more information, see the Firewall Review Checklist.