Eligibility - Start here

Last Modified on 07/28/2026 3:27 pm CDT

Eligibilities may also be imported from a file using the Eligibility Import Wizard or determined from a processed application (paper-based or online) for free/reduced benefits.

Eligibilities based on processed applications cannot be modified or deleted.

Getting started
• FRAM Overview

How-to guides
• Add an eligibility | Video • Update an existing eligibility | Video • Generate Eligibility Ending Notification Letter

Reference
• Eligibility Editor Field Descriptions • Certified Types • Eligibility for State Edition users • Eligibility Ad Hoc Fields • FRAM Application Processing Tool Rights

Person Documents for the FRAM Eligibility tool will only be available in the Person Documents tool to those with FRAM Eligibility tool rights.