

Rx Pack - Campus.2415

Last Modified on 12/23/2025 4:16 pm CST

The following corrections are included in Rx Packs for April and May 2024. Rx Packs contain a small number of critical cases to fix urgent issues, with delivery in an immediate time frame (e.g., the fix cannot wait for the next four week Release Pack).

It is recommended that customers apply all subsequent Release Packs immediately following Rx Packs. Doing so will benefit both customers and Infinite Campus when it comes to supporting the patch.

Rx Packs are cumulative; each Rx pack will automatically include all previous Rx packs within that release. These cases will also be included in the Campus.2419 pack unless otherwise noted. Rx Packs may occasionally skip a release number for Rx builds that were not made generally available.

Below is a list of all Rx Packs for Campus.2415 and the date of availability:

- Rx Pack Campus.2415.11 - May 13, 2024
- Rx Pack Campus.2415.10 - May 8, 2024
- Rx Pack Campus.2415.9 - May 6, 2024
- Rx Pack Campus.2415.7 - May 1, 2024
- Rx Pack Campus.2415.6 - April 24, 2024
- Rx Pack Campus.2415.5 - April 23, 2024
- Rx Pack Campus.2415.4 - April 16, 2024
- Rx Pack Campus.2415.3 - April 12, 2024
- Rx Pack Campus.2415.2 - April 10, 2024
- Rx Pack Campus.2415.1 - April 8, 2024

See the [Release Pack Campus.2415 - April 2024](#) article for a full list of cases included in the Campus.2415 release.

Rx Pack Campus.2415.11

Campus Learning

[Google Drive Sign In](#) (SIS-178422)

Previously, Google Drive users were not prompted to sign in when they should have been. This issue occurred in the newer version of Chrome and has been corrected.

Path: Instruction > Settings > Google Drive Configuration

Localization - Nebraska

[Nebraska IEP Enrollment Status Editor Fix](#) (SIS-178698)

An issue where the Primary Disability and Part C Transition Delay Reason fields on the Enrollment

Status editor were not saving has been fixed. See the Nebraska Individual Education article for additional information.

Path: Student Information > Special Education > Special Education Documents

Localization - South Dakota

[South Dakota Special Ed IEP Services Fix \(SIS-178618\)](#)

An issue when entering a Service record on a South Dakota Individual Education Plan clearing out existing Service and Goal records has been fixed.

Path: Student Information > Special Ed > Special Ed Documents

Rx Pack Campus.2415.10

Localization - Colorado

[Colorado - Discipline Interchange Action File Updates \(SIS-178376\)](#)

Updates have been made to the Discipline Interchange Action File to correct issues with incorrect reporting, as follows:

- The Student State ID field was incorrectly reporting the student's Local Student Number.
- Gender was reporting as F, M, or N, instead of 01, 02, or 03.
- Logic for the Discipline Action Identifier field has been updated to report the Response ID assigned to the Response Detail.

Path: CO State Reporting > CO Data Pipeline > Discipline Interchange File

Rx Pack Campus.2415.9

Localization - Massachusetts

[Massachusetts - SIF StudentPersonal Error Fix \(SIS-178414\)](#)

An issue that was causing SIF tools to error when pulling data for the StudentPersonal object has been fixed.

Path: System Settings > Data Interchange Administration

Rx Pack Campus.2415.7

Localization - Ohio

[Ohio Logic Updates to Student Standing \(FS\) and Student SPED Record \(GE\) Extracts \(SIS-178215\)](#)

Calculation logic has been updated for the Admission Date column in both the Student Standing (FS) and Student SPED Record (GE) extracts to ensure accurate reporting.

Path: Reporting > OH State Reporting > OH Extracts

Rx Pack Campus.2415.6

Security

Certificate Issue Preventing Access to Centralized Services (SIS-178009)

An error was causing the ACME KeyStore to return null, which prevented some districts from being able to access centralized services within Infinite Campus. This issue was corrected.

Path: N/A

Administrators with Proper Rights Unable to Modify Their Own User Accounts (SIS-178129)

Administrators and those with proper rights to access and edit user accounts were incorrectly prevented from modifying their own user account details. This issue was corrected.

Path: User Management > User Account Administration > User Account

Localization - Montana

Montana Special Ed IEP Statewide Assessments Update (SIS-177610)

An important update on the Montana Individual Education Plan regarding Special Ed IEP Statewide Assessments has been made. The Statewide Assessments editor has been updated, with revised values available in the MAST With Accommodations ELA and Math dropdowns.

Path: Student Information > Special Ed > Special Ed Documents

Montana Special Ed IEP Statewide Assessments Update (SIS-177961)

The Statewide Assessments editor on the Montana Individual Education Plan has been updated:

- the MAST assessment has been added to the Assessment dropdown. The values in the dropdown have also been reordered.
- the list of Support/Accommodations has been updated when MAST is selected as the Assessment and ELA is selected as the Content Area.
- the list of Support/Accommodations has been updated when MAST is selected as the Assessment and Math is selected as the Content Area.

Path: Student Information > Special Ed > Special Ed Documents

Rx Pack Campus.2415.5

FRAM

FRAM Meal Benefits Application Fix (SIS-177603)

An error occurred where the FRAM Meal Benefits Application in Portal did not accurately save the response to the Medicaid and SCHIP question. This has been corrected.

Path: Parent Portal > More > Meal Benefits

Online Payments

Transaction Fees Fix (SIS-178171)

Some payments that the bank returned were incorrectly displaying returned Transaction Fees. This has been corrected.

Path: System Settings > Payments > Payments Reporter

Security

User Account Not Showing for Users Where Modified By/Password Updated By is of User Not in Database (SIS-178157)

Users could not access user account information for users whose last Modified By ID or Password Updated By ID are of a user no longer in the database. This issue was corrected.

Path: User Management > User Account Information > User Account

Rx Pack Campus.2415.4

DIS/SIF

DIS Batch Resync Update (SIS-176994)

An issue causing DIS synced records without a createdDate to be deleted from State Editions when a batch resync occurs has been corrected.

Path: N/A

DIS Staff Syncing to Allow Duplicate Records (SIS-177830)

Staff syncing logic has been updated to allow State Edition linked districts to be able to create duplicate people and sync data for staff members even when there is another person in State Edition with the same State Staff ID.

This update is valid for all states, except for Kentucky.

Path: N/A

Learner Planning

Special Ed IEP Education Plan Editor Fix (SIS-177318)

An issue where certain users were able to proceed through an IEP without fully completing the Education Plan editor has been resolved. This issue was only reported for users with Special Ed Documents rewritten in the New Look of Campus.

Path: Student Information > Special Education > Special Ed Documents

Localization - BIE

BIE Special Ed Documents Print Fix (SIS-177959)

An issue where the BIE Individual Education Plan was not printing has been resolved.

Path: Student Information > Special Ed > Special Ed Documents

Localization - Colorado

Colorado - Discipline Interchange Action File (SIS-167941)

A new Discipline Interchange Action File is now available. This report replaces what was previously called the School Discipline and Attendance Reports which included the Discipline by Action, Firearm (GFSA) Discipline, and Student Demographics files into one report.

As part of this report, the Behavior Management Behavior Resolution and Referral editors have new options.

See the articles linked above for complete reporting requirements and behavior incidents information.

Path: Reporting > CO Data Pipeline > Discipline Interchange Action File; Behavior Office > Behavior Management

Rx Pack Campus.2415.3

Navigation

Use New Look Only Preference Causing Tools to be Inaccessible in Student and Parent Portal (SIS-178090)

In System Preferences, changing the "User access to the new look of Campus (Try New Look)" value to 'Use New Look Only' caused a failure in the portal menus. This issue was corrected.

Note: It is recommended that changes to this system preference be made during off-peak hours. Users with open sessions may experience issues if this setting is changed during their session. These issues are resolved when the user logs into Infinite Campus and starts a new session.

Path: System Settings > System Preferences > System Preferences > User access to the new look of Campus

Rx Pack Campus.2415.2

Learner Planning

[Special Ed Amending Historical Documents Fix \(SIS-177522\)](#)

An issue when amending historical Special Education Documents or syncing Special Education Documents to the State was clearing out existing data has been fixed.

Path: Student Information > Special Ed > Special Ed Documents

[Special Ed Goal Monitoring Report Fix \(SIS-177596\)](#)

An issue when generating the Special Ed Goal Monitoring report has been fixed.

Path: Student Information > Special Ed > Special Ed Goal Monitoring

Online Payments

[Payments Reporter Fix \(SIS-177686\)](#)

An error occurred where the Payments Reporter failed to display records related to transactions with a RETURNVOID or EXCEPTION status. This has been corrected.

Path: System Settings > Payments > Payments Reporter

Rx Pack Campus.2415.1

Online Payments

[Payments Fix \(SIS-177731\)](#)

When an optional payment was added to the cart then modified in some way before the payment was processed it was causing the payment to go into an exception status. Validation checks have been added to the cart to prevent this issue.

Path: Parent/Student Portal

Scheduling

Scheduling Board - Negative Section Numbers (SIS-177368)

Negative Section Numbers were assigned to courses in the Scheduling Board when a user saved changes and an error was returned. Both the error and the negative sections issue has been corrected.

Path: Scheduling & Courses > Scheduling Board

Localization - Oregon

Oregon - Career and Technical Education Updates (SIS-177666)

New fields have been added to the Career and Technical Education tool. These fields are reported in the CTE Student File.

- **Work-Based Learning Type** indicates the student's Career and Technical Education type - Cooperative Work Experience, Service-learning, etc.
- **Work-Based Learning CIP Code** and **CIP Code** identify the Classification of Instructional Programs provided by the US Department of Education.

Path: Student Information > Program Participation > Career and Technical Education
