Supported and Unsupported Connections (Digital Learning Applications Configuration)

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Tool Search: Digital Learning Applications Configuration

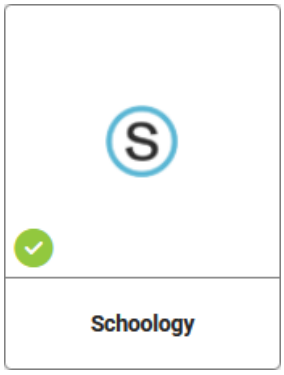
> The information in this article applies to **OneRoster Connections**.

This article describes the differences between a supported and unsupported Digital Learning connection and provides instructions on generating replacement connections when a vendor moves from unsupported to supported and vice versa.

Supported vs Unsupported

Connections to vendors who are part of the Infinite Campus Digital Learning Partner Program are "supported" vendors. Districts can configure connections to other vendors, but the options available are more limited.

Supported Connections display with the vendor's logo in the middle and a green checkmark.



These connections can include Rostering, Grade Book, and Assessments data. With supported connections, Campus provides a greater level of support and troubleshooting assistance.

Unsupported connections do not have a logo or checkmark in the corner.



These connections can only include Rostering data. With unsupported connections, troubleshooting is done between the district and the vendor.

	Supported Connection	Unsupported Connection
Rostering	✓	✓
Grade Book	✓	

	Supported Connection	Unsupported Connection
Assessments	✓	
Connection Support by Campus	✓	

To maintain a supported connection, Infinite Campus and the partner program agree to the following responsibilities:

Infinite Campus:	The Digital Learning Partner:
• Provides valid credentials that can be used to connect to Campus. • Receives sync requests from the partner system. • Consumes synced data, such as classes, teachers, students, assignments, and scores, into the Campus system, saves it, and makes it available in other Campus tools (such as the Grade Book, report cards, and transcripts). • Maintains data mappings between Campus and the requirements of the OneRoster API.	• Uses the provided credentials (Key and Secret) and the base API URL to connect to Campus. • Sends synced data to Campus that fits established requirements. For example, when syncing assignments and scores, dates must fall within the term dates of the associated Campus section. • Controls what data is synced by how partner data is mapped to endpoints and data elements in the OneRoster API. • Maintains compatibility between the specific way data is set up in the partner program and how that data fits with the requirements of the API. • Controls when data is synced, whether through a periodic, automatic sync or one that is manually triggered.

If a vendor changes from being supported to unsupported, the green 'Supported' checkmark is no longer displayed, a warning that the connection is not supported displays, and vendor-level sharing options for Assessment, Demographics, Grade Book, and Program Participation are no longer displayed as enabled.

How to Switch from Unsupported to Supported

Scenario: My district has been using an unsupported connection to a vendor. That vendor has joined the Infinite Campus Digital Learning Partner Program.

> The benefits of generating a new, supported connection include additional features and increased support from Campus.

Generate a new, supported connection

1. In the Digital Learning Applications Configuration tool, select the tile for the supported vendor, indicated by a green checkmark.
2. Click **Generate New OneRoster Connection**. Select the OneRoster version that the vendor supports.
3. Click **Edit** on the new connection.
4. Copy the following credentials and paste them into your vendor's system: Client ID, Client Secret, Token URL, Base URL.
5. Once the new connection has been configured, confirm that the connection is working properly. Then return to the Digital Learning Application list, select your previous connection, and disable it.

See the Configuring OneRoster Connections article for more information about configuring connections.

How To Switch from Supported to Unsupported

Scenario: A vendor my district uses was part of the Digital Learning Partner Program but isn't anymore.

Generate a new, unsupported connection

1. In the Digital Learning Applications Configuration tool, click **Add Application**.
2. Scroll to the end of the Digital Learning list and click **Connect to Other Applications**.
3. Enter a **Name** for the connection, such as the name of the vendor, and click **Next**.
4. Expand OneRoster Connections, click **Generate New OneRoster Connection** and select the OneRoster version that the vendor supports.
5. Copy the following credentials and paste them into your vendor's system: Client ID, Client Secret, Token URL, Base URL.
6. Once the new connection has been configured, confirm that the connection is working properly. Then return to the Digital Learning Application list, select your previous connection, and disable it.