Rx Pack - Campus.2411

Last Modified on 12/23/2025 4:09 pm CST

The following corrections are included in Rx Packs for March and April 2024. Rx Packs contain a small number of critical cases to fix urgent issues, with delivery in an immediate time frame (e.g., the fix cannot wait for the next four week Release Pack).

It is recommended that customers apply all subsequent Release Packs immediately following Rx Packs. Doing so will benefit both customers and Infinite Campus when it comes to supporting the patch.

Rx Packs are cumulative; each Rx pack will automatically include all previous Rx packs within that release. These cases will also be included in the Campus.2415 pack unless otherwise noted. Rx Packs may occasionally skip a release number for Rx builds that were not made generally available.

Below is a list of all Rx Packs for Campus.2411 and the date of availability:

- Rx Pack Campus.2411.13 - April 24, 2024
- Rx Pack Campus.2411.12 - April 23, 2024
- Rx Pack Campus.2411.11 - April 16, 2024
- Rx Pack Campus.2411.10 - April 10, 2024
- Rx Pack Campus.2411.9 - April 4, 2024
- Rx Pack Campus.2411.8 - March 28, 2024
- Rx Pack Campus.2411.7 - March 21, 2024
- Rx Pack Campus.2411.6 - March 20, 2024
- Rx Pack Campus.2411.5 - March 15, 2024
- Rx Pack Campus.2411.4 - March 14, 2024
- Rx Pack Campus.2411.3 - March 12, 2024
- Rx Pack Campus.2411.2 - March 11, 2024 - No release for 2411.1

See the Release Pack Campus.2411 - March 2024 article for a full list of cases included in the Campus.2411 release.

Rx Pack Campus.2411.13

Localization - Montana

Montana Special Ed IEP Statewide Assessments Update (SIS-177610)

An important update on the Montana Individual Education Plan regarding Special Ed IEP Statewide Assessments has been made. The Statewide Assessments editor has been updated, with revised values available in the MAST With Accommodations ELA and Math dropdowns.

Path: Student Information > Special Ed > Special Ed Documents

Montana Special Ed IEP Statewide Assessments Update (SIS-177961)

The Statewide Assessments editor on the Montana Individual Education Plan has been updated:

- the MAST assessment has been added to the Assessment dropdown. The values in the dropdown have also been reordered.
- the list of Support/Accommodations has been updated when MAST is selected as the Assessment and ELA is selected as the Content Area.
- the list of Support/Accommodations has been updated when MAST is selected as the Assessment and Math is selected as the Content Area.

Path: Student Information > Special Ed > Special Ed Documents

Rx Pack Campus.2411.12

Online Payments

Transaction Fees Fix (SIS-178171)

Some payments that the bank returned were incorrectly displaying returned Transaction Fees. This has been corrected.

Path: System Settings > Payments > Payments Reporter

Rx Pack Campus.2411.11

DIS/SIF

DIS Batch Resync Update (SIS-176994)

An issue causing DIS synced records without a createdDate to be deleted from State Editions when a batch resync occurs has been corrected.

Path: N/A

DIS Staff Syncing to Allow Duplicate Records (SIS-177830)

Staff syncing logic has been updated to allow State Edition linked districts to be able to create duplicate people and sync data for staff members even when there is another person in State Edition with the same State Staff ID.

This update is valid for all states, except for Kentucky.

Path: N/A

Learner Planning

Special Ed Goal Monitoring Report Fix (SIS-177596)

An issue when generating the Special Ed Goal Monitoring report has been fixed.

Path: Student Information > Special Ed > Special Ed Goal Monitoring

Rx Pack Campus.2411.10

Online Payments

Payments Reporter Fix (SIS-177686)

An error occurred where the Payments Reporter failed to display records related to transactions with a RETURNVOID or EXCEPTION status. This has been corrected.

Path: System Settings > Payments > Payments Reporter

Rx Pack Campus.2411.9

Online Payments

Payments Fix (SIS-177731)

When an optional payment was added to the cart then modified in some way before the payment was processed it was causing the payment to go into an exception status. Validation checks have been added to the cart to prevent this issue.

Path: Parent/Student Portal

Scheduling

Scheduling Board - Negative Section Numbers (SIS-177368)

Negative Section Numbers were assigned to courses in the Scheduling Board when a user saved changes and an error was returned. Both the error and the negative sections issue has been corrected.

Path: Scheduling & Courses > Scheduling Board

Rx Pack Campus.2411.8

Localization - New York

New York - SIRS Student Daily Attendance Update (SIS-177336)

Logic for reporting the Modality and Attendance Code Long elements for state code P-OSN records on the SIRS Student Daily Attendance extract has been updated.

Rx Pack Campus.2411.7

Learner Planning

Special Ed Documents State Sync Fix (SIS-177333)

An issue where Special Ed Documents were not syncing to the state has been fixed.

Path: Student Information > Special Education > Special Ed Documents

Locator

Staff Locator Generates Errors (SIS-177323)

The Staff Locator generated errors following changes made in the Campus.2411 release. The issue has been resolved. Users can conduct searches to prevent the creation of duplicate people and employment records as expected.

Path: Census > Staff > Staff Locator Wizard

Rx Pack Campus.2411.6

Scheduling

 Course/Section Update (SIS-176145)

An issue preventing sections linked to a course from syncing to the state if one of the linked sections lacked an identified primary teacher has been fixed. All sections now sync regardless of an identified primary teacher.

Path: Scheduling & Courses > Course Sections

Rx Pack Campus.2411.5

Search

Custom Tool Search (SIS-177287)

Previously, districts with a large number of custom tools mapped to the New Look of Campus experienced errors when searching for a tool. This has been corrected.

Path: Search

Rx Pack Campus.2411.4

Localization - Idaho

ID - ISEE Extracts ECDecLate Column Pulling Incorrectly (SIS-176593)

Logic has been updated to correct an issue in which values for students in grade levels other than those mapped to stateGrade=PK were reporting.

Path: ID State Reporting > ISEEE Extracts

Localization - Wyoming

Wyoming - SIF StudentSchoolEnrollment and WDE684 TCS Extract Updates for Virtual Ed Students (SIS-176397)

A SIF Zone selection issue causing inaccurate reporting of the SIF StudentSchoolEnrollment VirtualEdStudent and FTE elements has been corrected. Additionally, the SIF VirtualEdStudent element and the WDE684 VirtualEdStudent field have been updated to only consider instructional periods when determining the percent of time a student is enrolled in virtual education courses.

Path: System Settings > Data Interchange Administration, Reporting > WDE684 TCS Extract

Rx Pack Campus.2411.3

Localization - BIE

BIE-Save and Delete Buttons Not Displaying for Staff Credentials (SIS-176538)

The 'Save' and 'Delete' buttons stopped displaying on the Staff Credentials page following changes made in the Campus.2403 release. The changes also affected the display of the Educational Level fields after selecting the 'ED: Education' option under Credential Type. The functionality has been restored. The 'Save' button, 'Delete' button, and Education Level fields display for both new and existing credential records as expected.

Path: Census > Staff > Credentials

Rx Pack Campus.2411.2

Course/Section Setup

Course Search Performance (SIS-176600)

Performance when searching for courses and sections has been optimized.

Path: Scheduling & Courses

Search

App Cache Issue Causing Duplicate Campus Tool Search Results (SIS-177124)

An app caching issue for a small subset of users was causing some tools to show duplicate results within Campus Tool Search. This issue was corrected.

Path: N/A

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Path: N/A