Setting up Online Meal Benefit Applications [.2119 - .2323]

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You are viewing a previous version of this article. See Setting up Online Meal Benefit Applications for the most current information.

To properly enable and manage online Meal Benefit Applications, the following setup steps must be completed:

- Step 1. Assign Proper Tool Rights and District Assignment Values
- Step 2. Set Up Messenger Email Settings
- Step 3. Enable Password Reset
- Step 4. Enable E-Signature
- Step 5. Create Permission Preferences
- Step 6. Establish Online Application Templates
- Step 7. Establish Application Preferences
- Step 8. Enable Online Meal Benefit Application Functionality
- Step 9. Assign Emancipated Students the Campus Parent Portal Homepage
- Submitting Meal Benefit Applications via Portal

Household income guidelines are effective on July 1. As a result, the online meal benefit application for the new school year should be made available to parents on July 1st. Your district should not allow online applications to be submitted prior to July 1st. Paper applications can be submitted at any time.

Step 1. Assign Proper Tool Rights and District Assignment Values

Classic View: System Administration > User Security > Users > Tool Rights

In order for Campus application users to properly manage and process Meal Benefit Applications, proper tool rights must be assigned to appropriate users.

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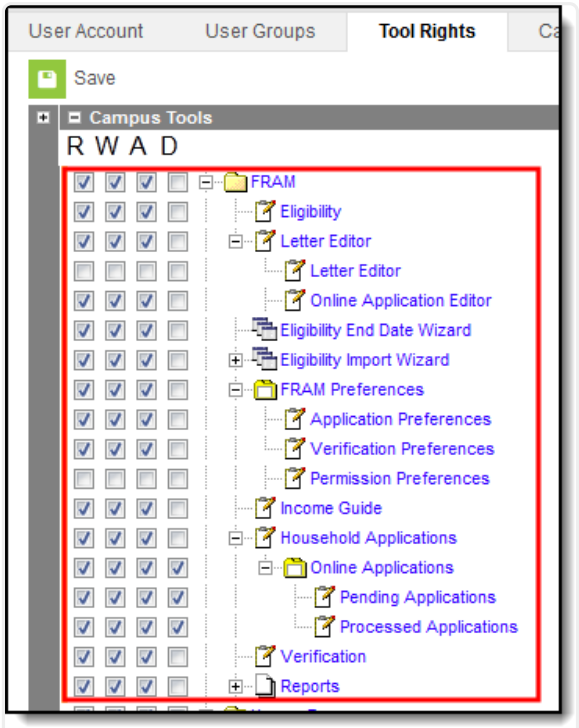
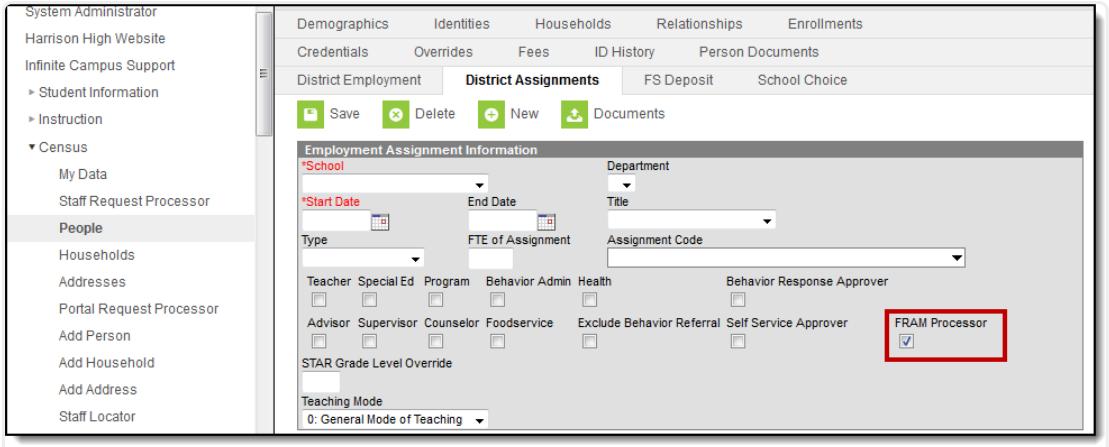


FRAM Tool Rights

Along with proper FRAM tool rights, users responsible for processing applications must have the FRAM Processor checkbox marked on their District Assignment.



FRAM Processor District Assignment

Step 2. Set Up Messenger Email Settings

Classic View: System Administration > Messenger > Messenger Preferences > Email Settings

In order for online Meal Benefit Applications to function correctly, Messenger Email Settings must be established. See the Email Settings article for more information.

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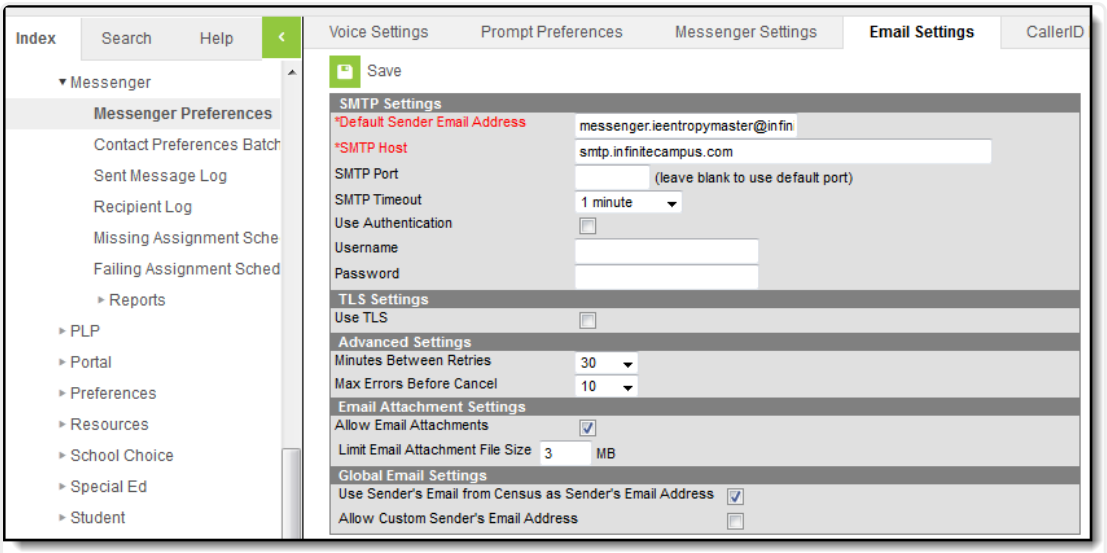

Messenger Email Settings

Step 3. Enable Password Reset

Classic View: System Administration > User Security > User Preference Management > Password Reset Configuration

Password Reset functionality must be enabled for online Meal Benefit Applications to function correctly. Password Reset gives users the ability to reset their PIN (electronic signature) if they forget it. See the Password Reset Configuration article for detailed instruction on how to enable this feature.

Step 4. Enable E-Signature

Classic View: System Administration > User Security > E-Signature

E-Signature is functionality that allows application signers to use a PIN to submit a legally-binding signature with their application.

See the E-Signature article for instructions on setting up E-Signature functionality.

If you do NOT Activate E-Signature Functionality

- It is ultimately the responsibility of each CNP SA (Child Nutrition Program State Agency) and local agency to review their state's statutes and policies regarding what is required for the electronic transfer of information in state-administered Federal programs. Know the

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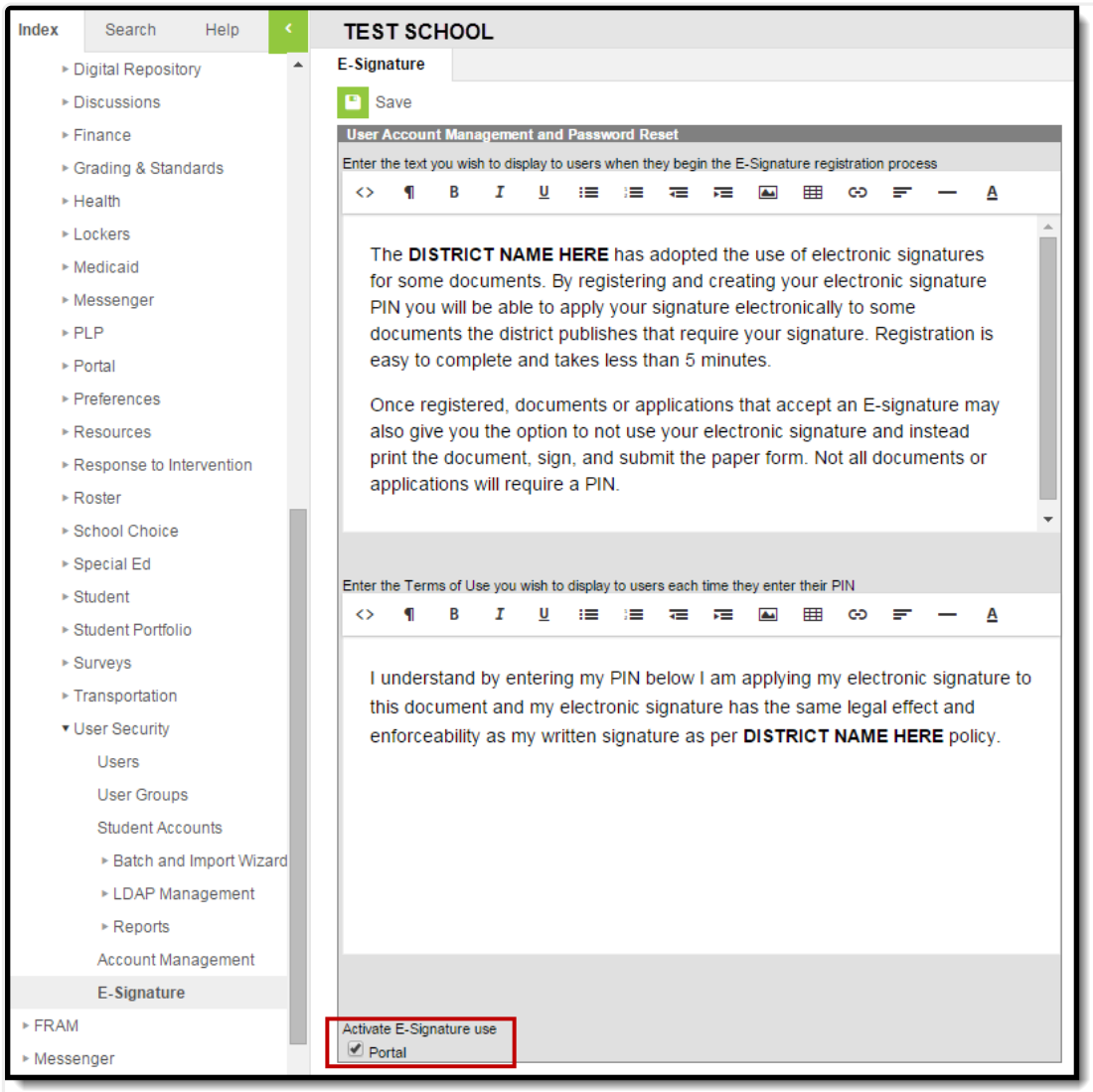
requirements prior to activating or deactivating E-Signature.

- The standard application instructions (found in FRAM > Letter Editor > Online Application Instructions) lists information on PIN use in several places. If you are turning off or not using E-Signatures, update the instructions to remove reference to the PIN requirements.
- There is language in the Terms of Use section of the E-Signature which mentions the electronic signature. Consider moving the information from this section to the Authorization Statement section of the Application Instructions if you are not using the electronic signature.



Enabling E-Signature Functionality

Step 5. Create Permission Preferences

Classic View: FRAM > FRAM Preferences > Permission Preferences

If your district provides additional educational benefits (i.e. reduced or no charge sports fees, text

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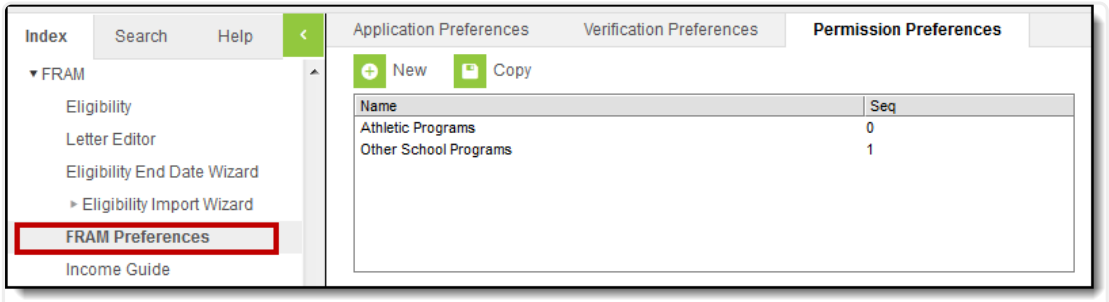
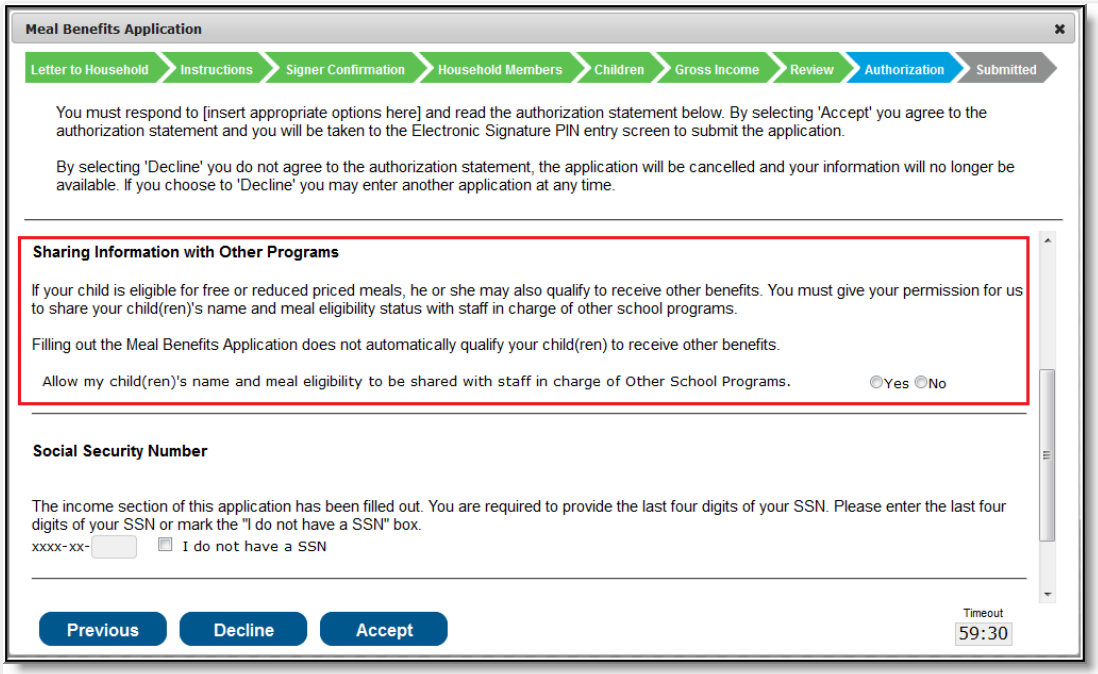
books, etc.) to students who have a free or reduced meal benefit, then permissions can be established on the Permissions Preferences tab. Permission Preferences allow the application signer to give the district permission to share their child(ren)'s free or reduced meal benefit with staff in charge of other school programs.

Permissions should be done before setting up Online Application templates as permissions will appear and can be established within templates.



Establishing Permission Preferences

Once permissions are established, application signers will be asked whether or not they authorize the district to share their student's meal benefit information with relevant district staff.



Meal Benefit Permissions on Application

Establishing permissions will also enable permissions to appear within the Household Applications tool, where the user can decide whether or not the child(ren)'s meal benefits are shared with relevant district staff members.

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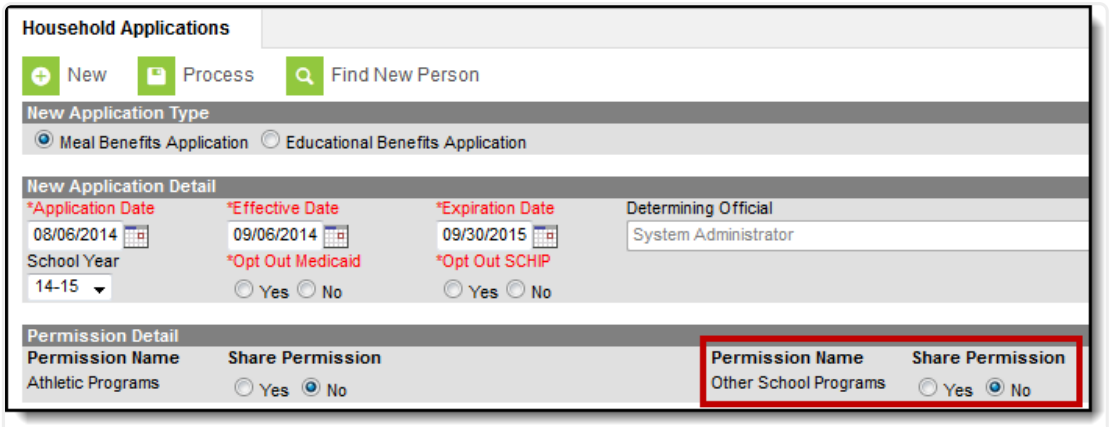


Permissions in Household Application Tool

Step 6. Establish Online Application Templates

Classic View: FRAM > Letter Editor

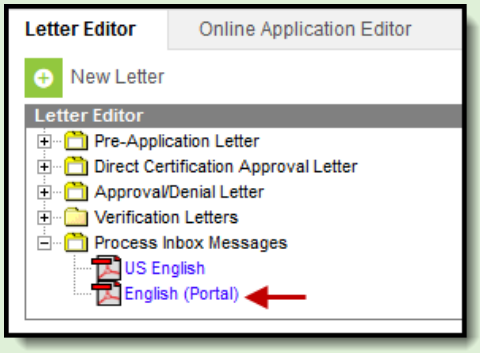
Once permissions have been entered, Online Application and Inbox Message templates must be reviewed and filled out accordingly. These templates allow districts to dictate what text is provided to the Portal user during the online Meal Benefits Application process.

For more information, see the following articles:

- Online Application Editor
- FRAM Letter Editor

You must have at least one **English (Portal)** Process Inbox letter on the Letter Editor tab. If the letter is not set up, the error message "Online Application Letters must be set up" will display on the FRAM Preferences.

If this is the first time you are enabling Online Applications and you are setting up the Approval/Denial Letter for the upcoming school year prior to July 1, must set up Approval and Denial Letters for both the current and future years, even if you do not intend to use the current year's letters.



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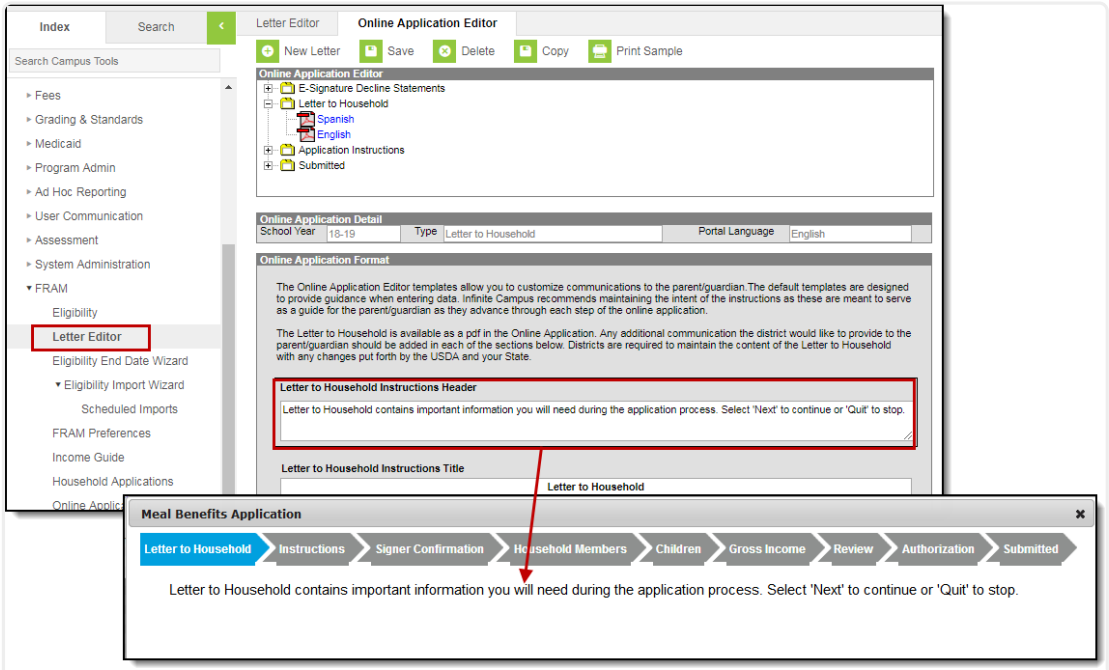

Establishing Online Application Templates

Step 7. Establish Application Preferences

Classic View: FRAM > FRAM Preferences > Application Preferences

Users must establish Application Preferences related to Meal Benefit Application functionality. The fields highlighted below must be reviewed and entered appropriately.

For more information about each field, see the FRAM Preferences article.

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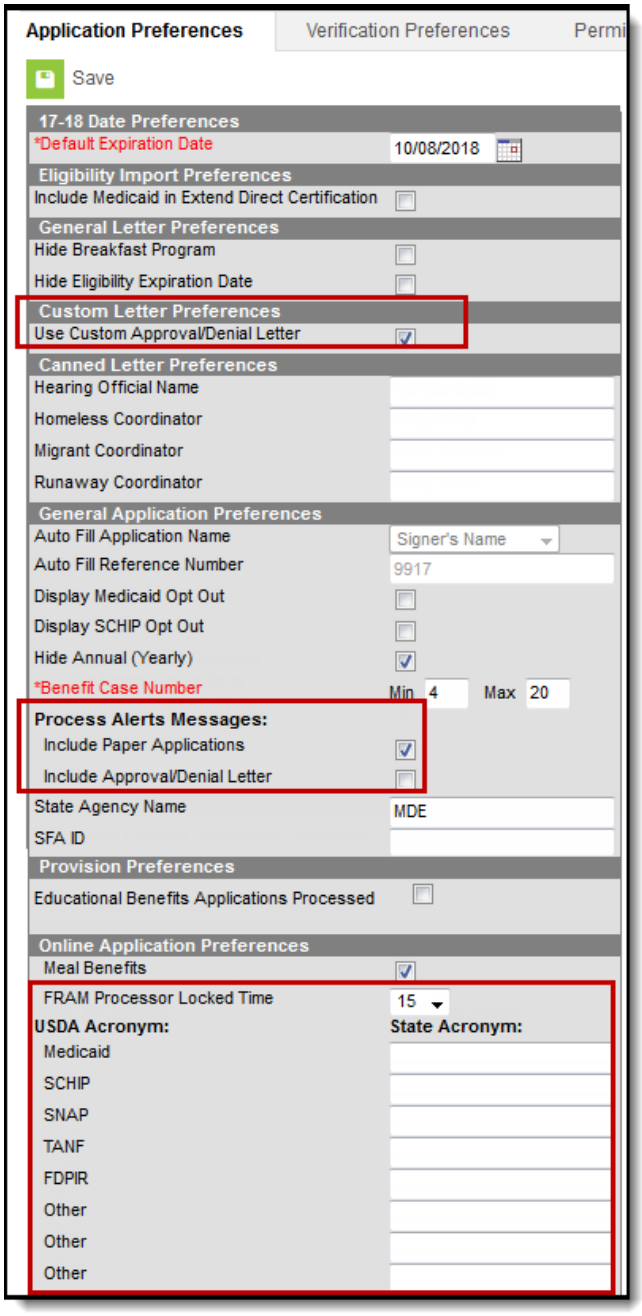

Meal Benefit Application Preferences

Step 8. Enable Online Meal Benefit Application Functionality

Classic View: FRAM > FRAM Preferences > Application Preferences

To enable online Meal Benefit Application functionality, mark the **Meal Benefits** checkbox on the Application Preferences tab. Once this checkbox is marked and saved, the **Applications/Forms** section of the Portal will become available, allowing users to select the **Meal Benefits Application** link and begin submitting their applications to the district.

This checkbox is not available unless Steps 1 - 6 are complete.

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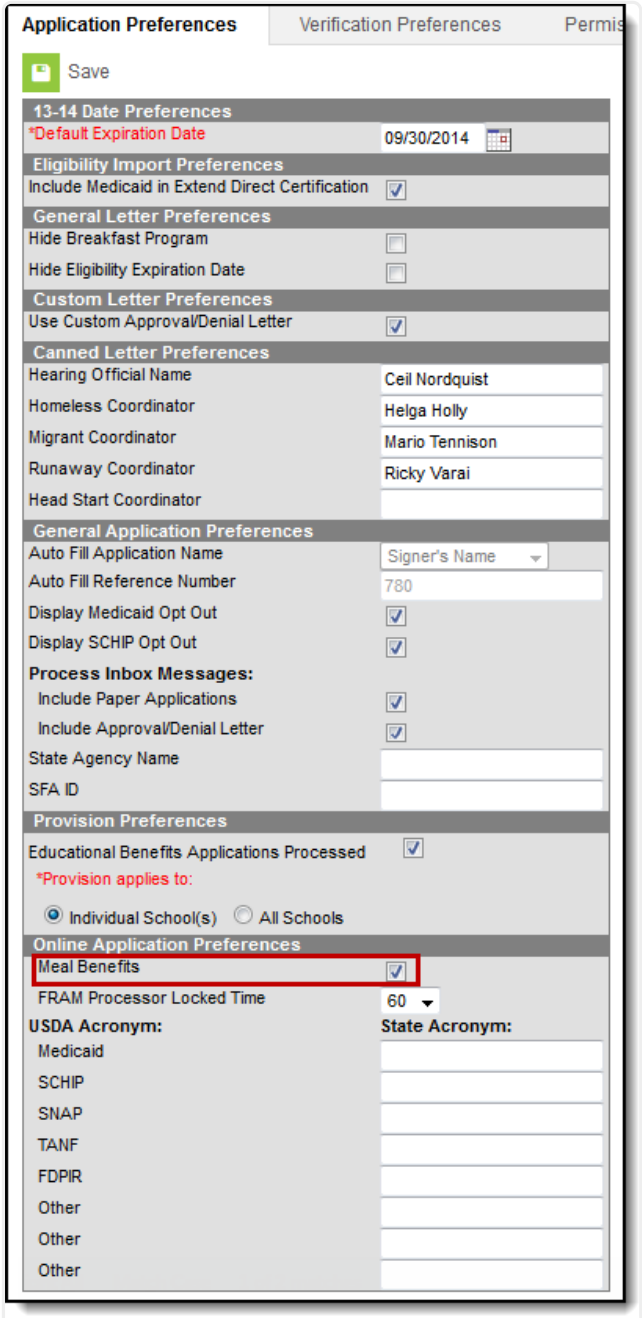

Enabling Meal Benefits Applications on Portal

Step 9. Assign Emancipated Students

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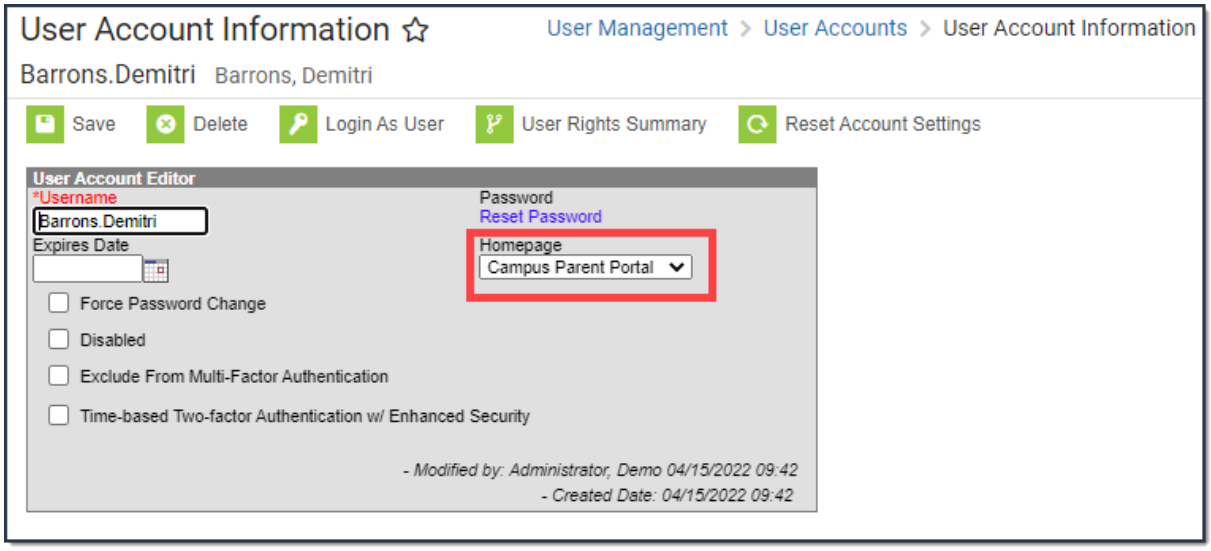
the Campus Parent Portal Homepage

To access the online application, emancipated students must be assigned the **Campus Parent Portal** homepage on their user account and given the Campus Parent Portal URL to fill out the online application.

> Emancipated students who are assigned the Campus Parent Portal homepage in their user account can access their own information in Campus Student and Campus Parent. If the emancipated student is assigned as a guardian to other students, information for the other students can be viewed by the emancipated student. For more information about emancipated students, see the Emancipated Students article.



Submitting Meal Benefit Applications via Portal

Portal: More > Meal Benefits

Once the Meal Benefit Application setup is complete, users can access and submit applications via the link within **Portal**: More > Meal Benefits Application.

For more information about the Portal application process, see the Meal Benefits Application (Portal) article.

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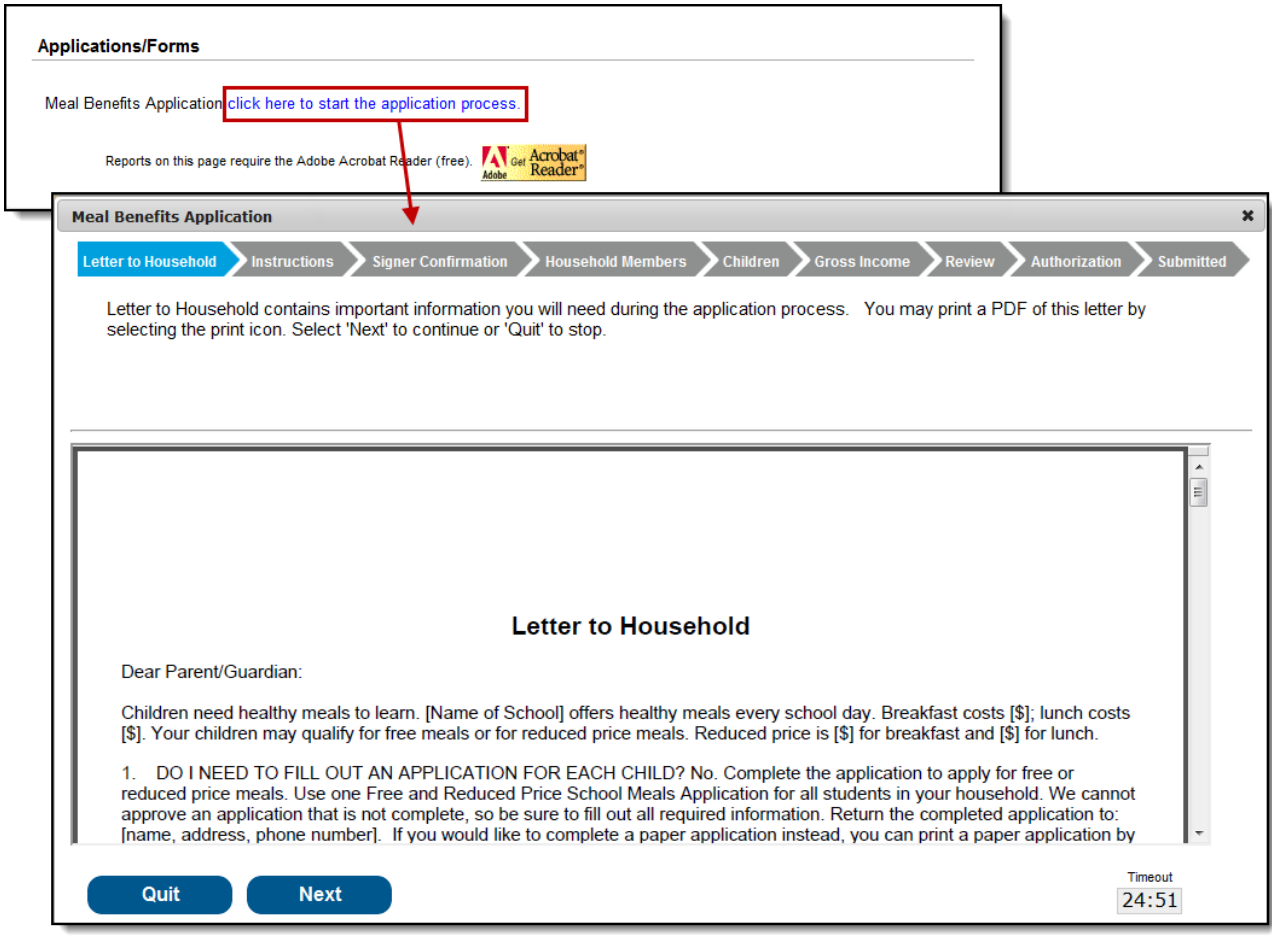

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