

Creating and Managing your CampusID

Last Modified on 07/10/2024 2:12 pm CDT

[Navigating to the Community](#) | [Creating a CampusID](#) | [Modifying User Settings](#)

Please share this page with new staff to help them get started with the Campus Community. It is not required for users to be logged into the Community to access links to Knowledge Base pages.

The Campus Community provides users access to news, moderated forums, a knowledge base of product information, online training with Campus Passport, and more.

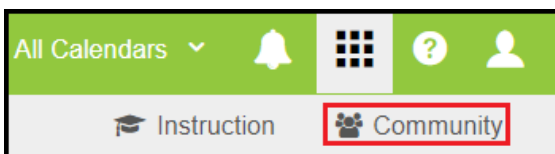
District staff who have access to the Campus Application can create an account for the Campus Community. This account is called a CampusID.

Support and Technical contacts should submit and manage support cases via the [Support Portal](#). This is also where Technical Contacts can request updates and/or sandbox refreshes.

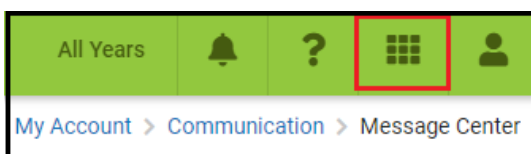
Navigating to the Community

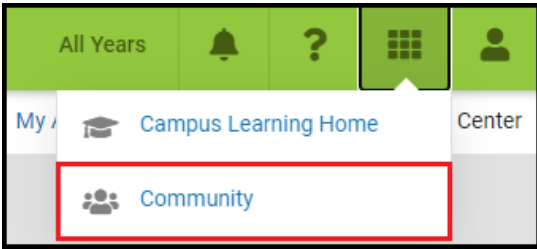
Navigate to the Campus Community by using the **App Switcher** and selecting **Community**.

Classic Campus



New Look





Creating a CampusID

Click the **Community** link to create your CampusID.

- The first time you click this link, the process of creating a CampusID will begin.
- If you have already created a Campus ID during a training session, **Sign In** to link your Infinite Campus account with your CampusID. Use the **Forgot Password** section if you need to recover your password.
- Click **Continue** to create a new CampusID.

Once a CampusID has been linked to your Campus user account, you will be automatically signed in when you navigate to the Community from the Campus Application.

Create your CampusID

Create your new CampusID
The resource you have requested is part of the Campus Community. Before you can access the Community, you'll need to create your CampusID.

When created, your CampusID will provide access to the Campus Community and other Infinite Campus resources using a single username and password.

We'll also automatically link this Infinite Campus district with your CampusID so that we can automatically sign you in the next time you visit from your district's Campus application.

Ready? Let's get started.

[Continue >>](#)

Already have a CampusID?
CampusIDs were introduced in mid-July 2010 and some users may have already created their accounts via the Customer Support Portal or with assistance from Campus Support.

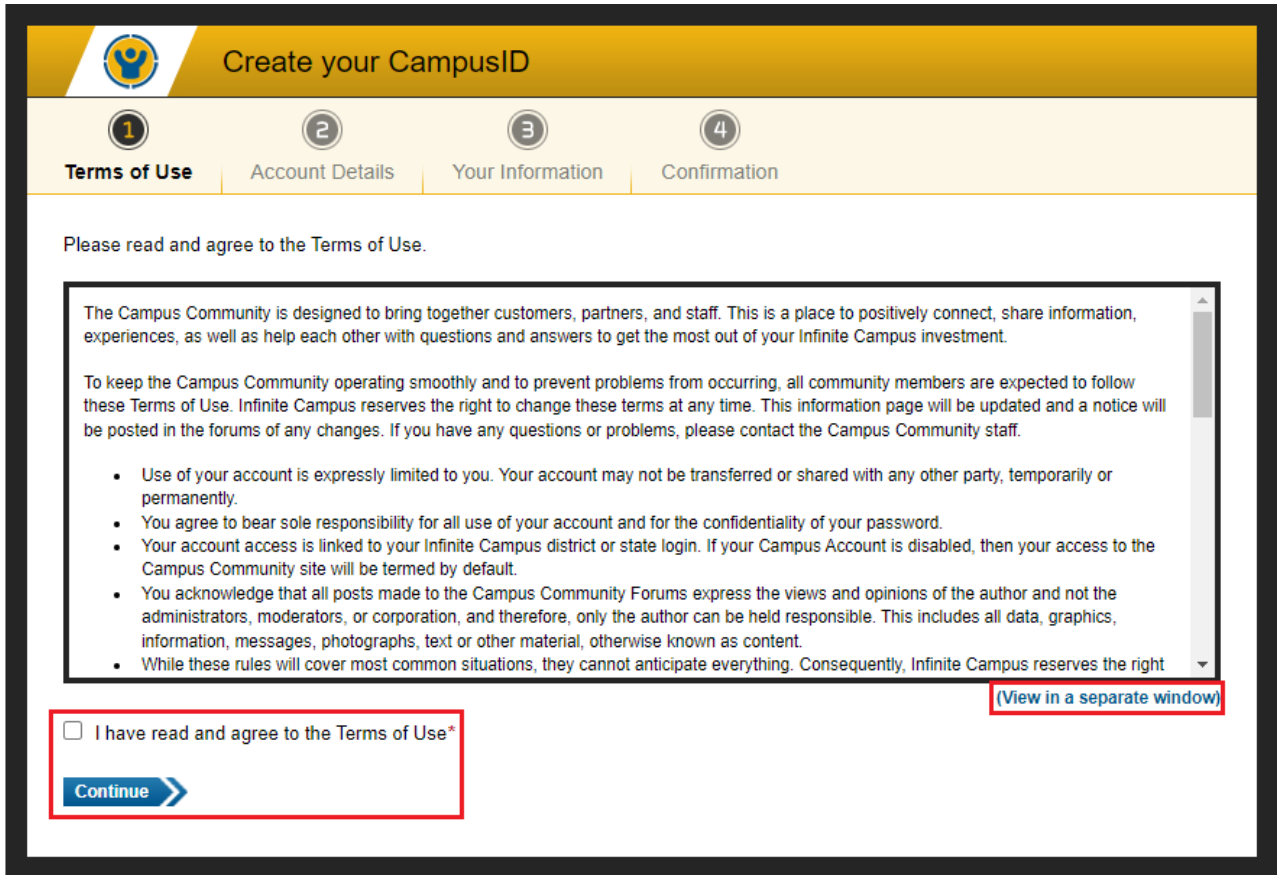
If this is the case for you, sign in with your CampusID username and password below and we'll link this district with your existing CampusID.

[Sign In >>](#)

Don't want to link your CampusID?
If you don't want to link your existing CampusID to this district, you can still [sign in manually](#).

Forgot your CampusID Password?
[Click here](#) to enter your username OR email address and request a link to reset.

Read through and accept the **Terms of Use**. The terms of use can be viewed in a separate window by clicking the link in the bottom right.



The screenshot shows a web interface for creating a CampusID. At the top, there is a yellow header with the Infinite Campus logo and the text "Create your CampusID". Below the header is a progress bar with four steps: 1. Terms of Use (active), 2. Account Details, 3. Your Information, and 4. Confirmation. The main content area is titled "Please read and agree to the Terms of Use." and contains a scrollable text box with the following text:

The Campus Community is designed to bring together customers, partners, and staff. This is a place to positively connect, share information, experiences, as well as help each other with questions and answers to get the most out of your Infinite Campus investment.


To keep the Campus Community operating smoothly and to prevent problems from occurring, all community members are expected to follow these Terms of Use. Infinite Campus reserves the right to change these terms at any time. This information page will be updated and a notice will be posted in the forums of any changes. If you have any questions or problems, please contact the Campus Community staff.

- Use of your account is expressly limited to you. Your account may not be transferred or shared with any other party, temporarily or permanently.
- You agree to bear sole responsibility for all use of your account and for the confidentiality of your password.
- Your account access is linked to your Infinite Campus district or state login. If your Campus Account is disabled, then your access to the Campus Community site will be termed by default.
- You acknowledge that all posts made to the Campus Community Forums express the views and opinions of the author and not the administrators, moderators, or corporation, and therefore, only the author can be held responsible. This includes all data, graphics, information, messages, photographs, text or other material, otherwise known as content.
- While these rules will cover most common situations, they cannot anticipate everything. Consequently, Infinite Campus reserves the right

At the bottom right of the scrollable text box, there is a link: [\(View in a separate window\)](#). Below the text box, there is a checkbox labeled "I have read and agree to the Terms of Use*" and a blue "Continue" button with a right-pointing arrow.

Username and Password Entry

1. Create a **Username**. This will be visible to other users, primarily as you post on the forums. Usernames must be unique and cannot be changed. They may only contain letters, numbers and underscores.
2. Create a **Password**. Passwords must be at least six characters long and should include two or more of the following: upper case letters, lower case letters, numbers, symbols.
3. Confirm your password is correct.
4. Confirm your **Registration Information**. Please change anything that is not accurate.


Create your CampusID

1 Terms of Use
 2 **Account Details**
3 Your Information
 4 Confirmation

Username and Password

Please choose a username and password. You will use these to sign in to sites that accept your CampusID for authentication.

Choose carefully, as your username may be visible to other users and cannot be changed.

Username*

demo_staff
demo_staff is available.
✓

Password*

.....
✓

Confirm Password*

.....
✓

Registration Information

This information is used to identify the owner of the account and is not visible to other users.

We've tried to fill in what we already know about you. Please double check to make sure that it is accurate.

First Name*

Community

Last Name*

Demo

Email Address*

notifications@infinitecampus.com
✓

Continue

Profile Information

1. Enter your primary **Role** or **Title** in the district.
2. Select your **School District** or **Organization**. If there is more than one, select the one that most accurately meets your affiliation.
3. Select your **City** and **State**.
4. Select your **Time Zone**. This will impact the time stamps visible on the forums. For technical contacts, the time zone will be used for any requested updates.
5. Click **Finish** when you are done.

Create your CampusID

1 Terms of Use
2 Account Details
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Profile Information
These fields are optional and are displayed on your public profile.

Role/Title

District/Organization

Location
We'll use your location to provide you with relevant information and to display dates and times using your local time zone.

Please note that your city and state may be visible to other users.

City

State*

Time Zone*

Finish >

Now that a CampusID has been associated with your district login, you will be able to log in directly by going to <http://community.infinitecampus.com> or by clicking any of the Community links in the Campus Application.

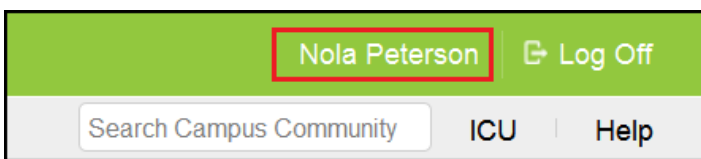
If your district is going through the implementation process, and does not yet have a production site, users must use the Community URL. Demo, conversion and other non-production sites are not linked to the Campus Community and cannot be used to create accounts.

If you have the Community URL bookmarked, you may be periodically asked to re-verify your account by logging in through the Campus Application.

Modifying User Settings

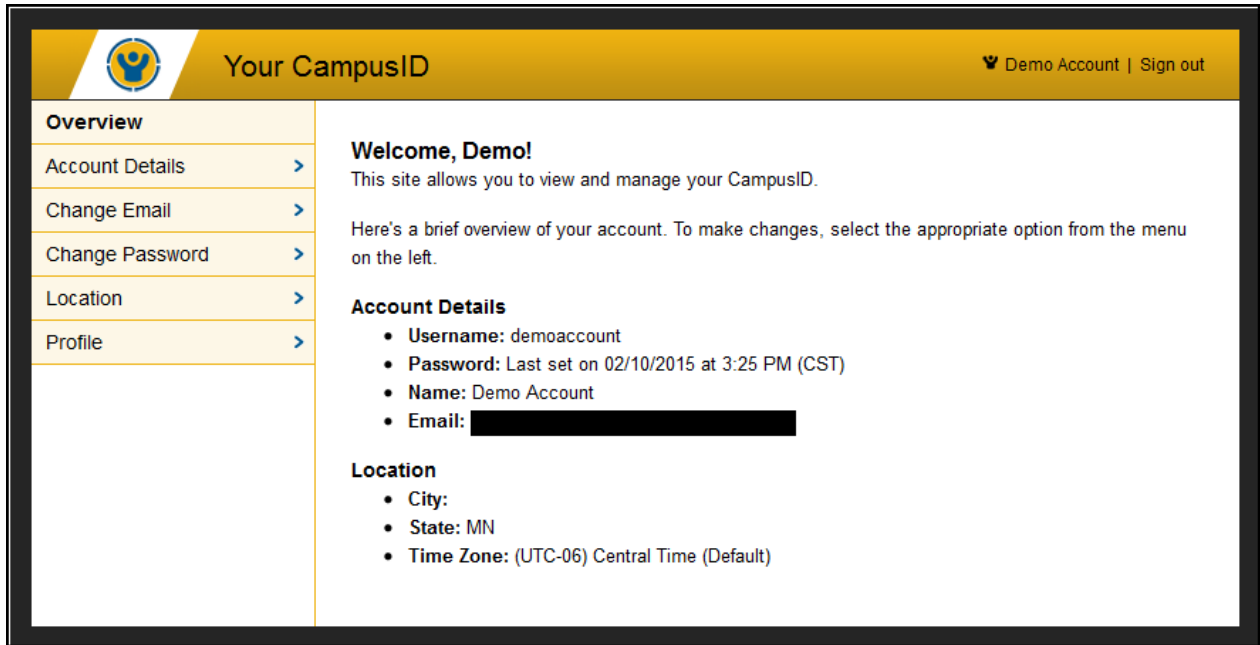
While your CampusID is linked to your district site, CampusID data is managed outside of your district site. Your CampusID password and other account details need to be managed separately from your Campus login.

To manage your account details, click your name in the header of the Campus Community.



Account Details

Account Details are used to identify you as the owner of your account. Please note that your username cannot be changed once it has been created.




Changing your First or Last Name

1. Select **Account Details** from the left menu.
2. Type your **First Name**.
3. Type your **Last Name**.
4. Click **Update Details**.

Changing your CampusID Password

1. On the CampusID page, select **Change Password**.
2. Confirm your **Current Password** for security purposes.
3. Create a **New Password**.
4. Retype your password to **Confirm New Password**.
5. Click **Change Password** to save.


| Sign out


Your CampusID

Overview >	<h3>Change Password</h3> <p>To change your password, enter your current password and a new password in the fields below. We'll change your password and send a confirmation to the email address that is associated with your account.</p> <p>Your password was last set on July 31, 2011 at 9:17 PM (MDT).</p> <p>Current Password*</p> <input style="width: 100%; height: 20px; border: 1px solid #ccc;" type="text"/> <p>New Password*</p> <input style="width: 100%; height: 20px; border: 1px solid #ccc;" type="text"/> <p>Confirm New Password*</p> <input style="width: 100%; height: 20px; border: 1px solid #ccc;" type="text"/> <p style="text-align: center;">Change Password >></p>
Account Details >	
Change Email >	
Change Password	
Location >	
Profile >	

Changing Your CampusID Email

Your CampusID email address is used to receive notifications on support cases for Support Contacts or to receive notifications from the Campus Forums.

1. Select **Change Email** from the menu.
2. Confirm your **Current Password** for security purposes.
3. Enter the new **Email Address**.
4. Click **Change Email** to submit the change.


| Sign out

Your CampusID

Overview >	<h3>Change Email</h3> <p>To change your email address, enter your current password and a new email address in the fields below. We'll send a confirmation message to your current and new addresses.</p> <p>Your current email address is sample@infinitecampus.com</p> <p>Current Password*</p> <input style="width: 100%; height: 20px; border: 1px solid #ccc;" type="text"/> <p>Email Address*</p> <input style="width: 100%; height: 20px; border: 1px solid #ccc;" type="text"/> <p style="text-align: center;">Change Email >></p>
Account Details >	
Change Email	
Change Password >	
Location >	
Profile >	

