

Campus Community Forums

Last Modified on 11/06/2023 10:25 am CST

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The Campus Forums give Infinite Campus customers the ability to connect with other Campus users, ask questions and provide assistance on a variety of discussion topics. The forums have the ability to include attachments and images to help aid in the discussion. This is a great way to tap into the knowledge and ideas of other Campus users.

Caution must to be used so that real student information is not posted. This includes names, contact information, social security numbers, etc.

Forums are organized into discussion areas. There are forums for different areas of Infinite Campus such as attendance, census, and state specific information. There is also a set of lounges for discussions about non-Infinite Campus information. Some forums have sub-forums, which are more specific topics related to the bigger forum.

Questions posted to forums do not replace Campus Support cases. Submitting a Support case remains the same, and is the only way to contact Campus Support Advisors and Channel Partner Support.

To access the Campus Community Forums, click Forums in the toolbar at the top.

Infinite Campus	Camp	ous Community
News	Forums	Knowledge Base

Opening Forums

There are several ways to view forum information from the homepage:

- **Category** Clicking a category name will show a new view that includes the forums and subforums in that category.
- **Forum** Clicking the forum name will display any sub-forums associated with that forum, as well as any threads related to the main topic.
- Sub-Forum Clicking the sub-forum name will display threads associated with the sub-forum.
- **Most Recent Thread** By clicking the title of the most recent thread in the forum, the thread will open new and unread posts.
- New Content A red dot next to the title indicates new content within the forums, sub-



forums, and threads. Once the content has been viewed, the red dot indicator will turn gray once the screen is refreshed.

In the image below, **Communication** is the Category, **Parent/Student Portal** is the Forum, and the thread most recently posted in is **IDEA - Update Parent Portal Notifications**. The sub-forum, **Portal Translations Exchange,** is listed below the forum name.

Communication		
Parent/Student Portal Sub-Forums: Portal Translations Exchange	IDEA - Update Parent Portal Notifications by scottsta 09-23-2021 11:42 AM	Subscribe Threads: 243 Posts: 941

Forum Navigation

When you have moved beyond the main forum page, breadcrumbs will indicate your current location. Each previous level will display as a link, allowing you navigate back to another area. Clicking **Forum Home** will return you to the main forum listing.



Threads

A **Thread** is a discussion topic. Threads should be created in the forum that best describes the topic. To read a thread, click on the thread title to open it.

Sub-Forums				
Portal Translations Exchange This forum is to exchange the language translations with other districts for the Parent This feature is coming soon!	Portal. by nola	e Translations 💷 20 11:00 AM	<u>Subscribe</u>	Threads: 6 Posts: 30
Title / Thread Starter	Rating	Replies / Views	Last Post By 🔻	
IDEA - Update Parent Portal Notifications Started by scottsta, 09-23-2021 11:42 AM	\$	Replies: 0 Views: 50	<mark>scottsta</mark> 09-23-2021 11:42 A	M 🚥
Parent Portal Accounts Started by jschlueter, 09-21-2021 07:35 AM		Replies: 0 Views: 69	<mark>jschlueter</mark> 09-21-2021 07:35 A	M 😐
How can students see their grade percentage to-date in a class? Started by kchichester, 09-08-2021 01:06 PM	>	Replies: 1 Views: 59	dalenesmith 09-08-2021 03:09 P	M 🗊

To add to a thread, click **Reply** at the bottom of the post, or the blue **Reply to Thread** button at the top or bottom of the page. To quote all or part of a particular post, click **Reply With Quote**.

If a thread contains information that is in violation of the Campus Terms of Use, please click the red exclamation mark icon at the bottom of the post. A pop-up will appear to notify administrators of any issues. Users are not notified of a reported post via this method. Administrators will contact a user to let them know if their content was inappropriate or changed.



Before creating a new thread via the **Post New Thread button**, it is best practice to scan or search existing threads first. Adding to an existing thread on the same topic, even if it is weeks or months old, is preferable if the topic remains the same so other community members may see what others have said on the topic.



Please don't cross-post, which means to put the same thread topic in multiple forums. It can be confusing, and divides possible answers between different threads, making it difficult for other users to know where to reply and retrieve information.

Forum Subscriptions

Subscriptions allow users to follow favorite forums, sub-forums and threads. This can be used for viewing purposes while in the forums. You can also set up email notifications upon reply to a specific thread, or to receive daily or weekly summaries. It is recommended to subscribe to the Announcements forum, which contains information posted only by Infinite Campus employees, and to your state's forum, which is open to all district and state edition users within your state.

Subscribing to a short list of forums will help you scan what's new without scrolling down the main list. There are many forums, and some users may only be interested in particular topics.

1. Click the green **Subscribe** link from the forum homepage. To subscribe to a sub-forum, click the parent forum listing first, then click the Subscribe link next to the sub-forum.

Communication				[
Parent/Student Portal Sub-Forums: Portal Translations Exchange	Notificat by scott		Subscribe	Threads: 243 Posts: 941
Forum Home » Communication » Parent/Student Portal Post New Thread		Shortcut	s Your Setting	s Search Forum
Sub-Forums			1 2 3 4 5 6	7 8 9 10 11 12 🔊
Portal Translations Exchange This forum is to exchange the language translations with other districts for the Parent Portal. This feature is coming soon!	by nola	e Translations	Subscribe	Threads: 6 Posts: 30
Title / Thread Starter	Rating	Replies / Views	Last Post By 🔹	
IDEA - Update Parent Portal Notifications Started by scottsta, 09-23-2021 11:42 AM		Replies: 0 Views: 47	scottsta 09-23-2021 11:42 A	M 🍽

- 2. Select how you wish to be notified. You may choose to be notified through the control panel or receive emails of new content.
 - Through my control panel only No emails will be sent. This option will add the forum to your Subscriptions list. This can be found under Shortcuts > Your Subscriptions or by



clicking here: https://community.infinitecampus.com/forums/view_forum_subscription.php

- Instant notification by email An email will be sent whenever a new thread is posted to this forum. A link is provided to allow you to subscribe to the thread for additional post notifications.
- Daily updates by email A daily digest of all new threads or current threads with new posts will be emailed to you each day.
- Weekly updates by email A weekly digest of all new threads or current threads with new posts will be emailed to you once a week.
- 3. Click Add Subscription to add this forum to your list.

My Messages	Subscribe to Forum: Parent/Student P	ubscribe to Forum: Parent/Student Portal				
Send New Message Track Messages	Notification Type Select how to be notified of updates. You ca panel, or have updates emailed to you.	Through my control panel only Through my control panel only Instant notification by email Daily updates by email Weekly updates by email	ntrol Add Subscription Reset			
Edit Folders						

Thread Subscriptions

When creating a new thread or replying to an existing one, it is helpful to subscribe to the thread. This option is available below the message box under **Additional Options.**

Check the **Subscribe** box and select how you wish to be notified. Selecting **Instantly, Using Email** will notify you when there is a new reply to this thread.

Only one email will be sent indicating new content between visits to the Campus Forums regardless of the number of posts. This will prevent email spam on popular threads.

Additional Options			
Additional Options:	Automatically parse links in text		
	Disable smilies in text		
HTML			
HTML On - Convert Linebreaks	~		
Attachments			
Manage Attachments:	Manage Attachments Valid file extensions: bmp csv doc docx gif jpeg jpg pdf png ppsx ppt pptx psd rdl sql txt xls xlsx zip		
Subscription			
Subscribe to this thread and notify			
me of changes:	Through my control panel only		
	Through my control panel only		
Post a Poll	Instantly, using email		
Create a poll with this number of	Daily, using email Weekly, using email		
options (Maximum 10):	4		
	Out-of New Thread Devices Devices		
	Submit New Thread Preview Post		

Current Subscriptions



Current subscriptions can be found under **Shortcuts** > **Your Subscriptions** at the top of the page.

Shortcuts	Your Settings	Search Forum			
Mark All As I	Read				
Your Subscriptions					
Private Mess	ages 🖑				
New Pos	ts	_			
Today's Po	sts				

Sent Items	Title / Thread Starter	Title / Thread Starter			Notification 🗌	
Send New Message	How can students see their grade percentage to-date in a class? Started by kchichester, 09-08-2021 01:06 PM		dalenesmith 09-08-2021 03:09 PM ២	None		
Track Messages Edit Folders	Some Sections Not Syncing to Google Classroom Started by zhardesty, 08-23-2021 10:03 AM	۲	schnormeierj 08-24-2021 10:40 AM	None		
My Subscriptions	New to Parent Portal - questions for teachers Started by barretoa, 03-03-2021 06:55 PM	۲	barretoa 03-03-2021 06:55 PM 🕨	None		
Thread Subscriptions	Remove "Gender" Field from Roster Report Started by zhardesty, 02-08-2021 11:02 AM	۲	zhardesty 02-08-2021 11:02 AM 🛄	None		
Forum Subscriptions Edit Folders	Threads: 4			▼ Selected Thr	reads	

- To view current thread subscriptions, select **Thread Subscriptions** from the left navigation.
- To view current forum subscriptions, select **Forum Subscriptions** from the left navigation.
- To change or delete notification settings, mark the checkbox on the right for that item, and click **Selected Threads** at the bottom, mark the appropriate setting and click **Go**.

Title / Thread Starter			Last	Post By 👻		Notificatio	on 🔳
How can students see their grade percentage to-da Started by kchichester, 09-08-2021 01:06 PM	ate in a class?			esmith -2021 03:09 PM 🗳	3	None	
Some Sections Not Syncing to Google Classroom Started by zhardesty, 08-23-2021 10:03 AM		۲		rmeierj -2021 10:40 AM 🕻		None	
New to Parent Portal - questions for teachers Started by barretoa, 03-03-2021 06:55 PM		۲	barre 03-03	toa -2021 06:55 PM 🛙	2	None	
Remove "Gender" Field from Roster Report Started by zhardesty, 02-08-2021 11:02 AM		۲	zhard 02-08	esty -2021 11:02 AM 🕻	2	None	
hreads: 4						▼ Selected Thr	eads
						Move / Delete	Subscriptions
				2	33	Move to fol	der
	View all Subscrib	oed Thre	ads	Edit Folders	E	O Delete Subs	scription
						Update Subscr	iption Type
						O Through my	control panel o
						O Instantly, u	sing email
						O Daily, using	email
						O Weekly, usi	ng email

Remove Subscriptions



Users can unsubscribe from forums or individual threads. To remove forum subscriptions, select **Your Settings.** From the list of subscribed forums, click the **Unsubscribe link**.

Im Home » Settings		Shortcuts Your Settings Search Foru
1y Messages	Subscribed Forums	
 Inbox Sent Items 	• Campus Hosting This forum is to answer questions about Campus Hosting. Unsubscribe from this Forum	Campus Cloud and ODBC Unsubscribe Threads: security 2 26 by anthonyrozga Posts: 75 05-05-2022 04:40 PM
Send New Message Track Messages Edit Folders	Portal Translations Exchange This forum is to exchange the language translations with other districts for the Parent Portal. This feature is coming soon! Unsubscribe from this Forum	Portuguese Translation Unsubscribe Threads: Parent Portal 10 10 by ssubash Posts: 36 06-26-2023 03:24 PM
1y Subscriptions		
Subscriptions		
Thread Subscriptions Forum Subscriptions Edit Folders		
1y Settings		
My Profile		
Edit Profile		
Edit Profile Picture		
Edit Avatar		
Edit Signature		
🔧 My Account		
General Settings		
Edit Ignore List		
Letworking		
Contacts		
Miscellaneous		
Attachments		

To remove thread subscriptions, select **Shortcuts** > **Your Subscriptions.** From the Title/Thread Starter section, select the subscriptions you wish to remove. Open the **Selected Threads menu**, mark the **Delete Subscription** radio button, and click **Go**.

rum Home » Settings » Sul	bscriptions	S	hortcuts Your Setting	s Search Forum
My Messages			Subscribed Threads in Fok	der • Subscriptions
Sent Items	Title / Thread Starter		Last Post By 💌	Notification
Send New Message	 Portuguese Translation Parent Portal Started by ssubash, 06-26-2023 03:24 PM 		ssubash 06-26-2023 03:24 PM 🛄	None 🗹
Track Messages Edit Folders	New Surveys Started by nola, 04-30-2013 11:03 AM 1 2 3 5		ssnydes 02-10-2023 12:42 PM 🛄	None V Move / Delete Subscriptions
My Subscriptions	How can students see their grade percentage to-date in a class? Started by kchichester, 09-08-2021 01:06 PM	۱	dalenesmith 09-08-2021 03:09 PM 🛄	Move to folder Delete Subscription
Thread Subscriptions	- Some Sections Not Syncing to Google Classroom Started by zhardesty, 08-23-2021 10:03 AM	\	schnormeierj 08-24-2021 10:40 AM 🛄	Update Subscription Type
Forum Subscriptions Edit Folders	New to Parent Portal - questions for teachers Started by barretoa, 03-03-2021 06:55 PM	8	barretoa 03-03-2021 06:55 PM 🖭	O Instantly, using email
My Settings	Remove "Gender" Field from Roster Report Started by zhardesty, 02-08-2021 11:02 AM		zhardesty 02-08-2021 11:02 AM 🛄	 Daily, using email Weekly, using email
Edit Profile Edit Profile Picture	Threads: 6			✓ Selected Threads
Edit Avatar				
Edit Signature	View all Subscr	ibed Th	reads Edit Folders	Empty Current Folder



Private Messages

Users can send private messages to other users. To view your messages, select **Shortcuts** > **Private Messages**.



While reading a thread, you may contact another user. Click on the user's name to display a menu: **View Profile**, **View Forum Posts**, or **Private Message**.

Reply to Thread Subscri	be to Thread 💙	
National Training Week Sess	sion Registration is Op	en! 📄 10-18-2021 08:51 AM #1
nola o		Session Registration is Open!
Commu 🔹 View Profile 🖂 Private Message	View Forum Posts	fore National Training Week, the time to register for sessions is now! Click here to access our session registration resource page.
Join Date Mar 2010 District Infinite Campus State MN		Register for NTW Sessions
	<i>Nola Peterson</i> Infinite Campus Co	mmunity Administrator
*		Reply Reply With Quote 🛕
Reply to Thread		
Back To Top	«	Previous Thread Next Thread

Select **Private Message** to open a new window and write your message.

Recipient Users: [BCC Recipients]	
nola;	
Separate multiple user names with a semi-colon ','	
Title:	
Demo Private Message	
4 Fonts	*
B / U E E ∃ ≟ ∺ ≪≣ ≪≣ 😪 👰 🖾 🛒 🗒 🗊 # 🗘 🖻	
Here's how to send a private message!	
Here's how to send a private message!	000
Here's how to send a private message!	

If Private Message was selected on a specific username, that name will be added as a recipient. Up to five usernames may be entered for the same message and should be separated by a semicolon. Username matches will appear after typing a few letters. After entering the recipient, title, and message content, click the **Submit Message** button at the bottom of the screen.