

Login Page Preferences [.2211 - .2239]

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You are viewing a previous version of this article. See [Login Page Preferences](#) for the most current information.

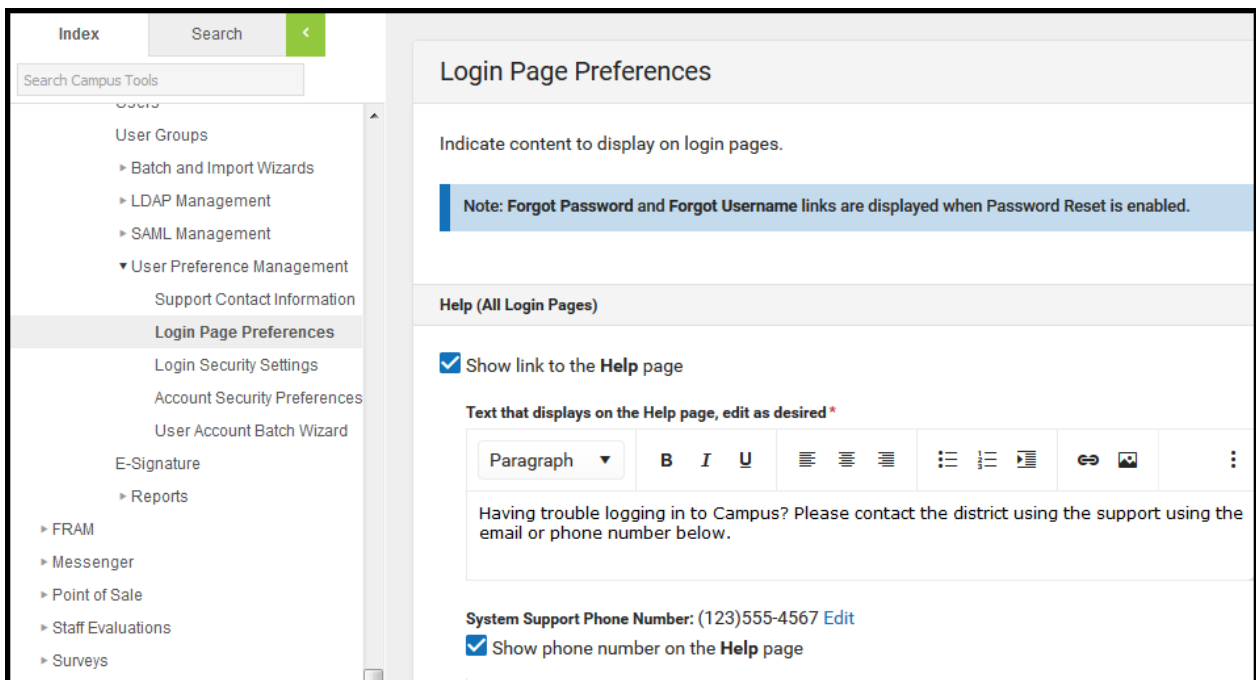
[Forgot Password & Forgot Username](#) | [Help \(All Login Pages\)](#) | [New User \(Campus Parent and Portal\)](#) | [Providing Activation Keys](#)

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The Login Page Preferences tool allows users to determine the text and options that display on login pages, including information specific to Campus Parent and the Portal.

Users must have a [Student Information System \(SIS\) Product Security](#) role to access this tool.



These preferences display on login pages for staff, parents, and students.

Forgot Password & Forgot Username

If a district has enabled [Password Reset](#), options for **Forgot Password** and **Forgot Username** display below the login button.

See the [Managing User Account Passwords](#) page for more information about the Password Reset workflow and related processes.

Help (All Login Pages)

Mark the **Show link to the Help page** checkbox to display options. This content displays on all login pages - staff, parents, and students.

Unchecking the **System Support Phone Number** or **System Support Email Address** checkboxes will remove this information from both the Help page on the Infinite Campus login screen and in Password Reset emails.

Help (All Login Pages)

Show link to the **Help** page

Text that displays on the Help page, edit as desired *

Paragraph ▼ **B** *I* U [List Icons] [Link Icon] [Table Icon]

Having trouble logging in to Campus? Please contact the district using the support using the email or phone number below.

System Support Phone Number: (123)555-4567 [Edit](#)

Show phone number on the **Help** page

System Support Email Address: support@district.com [Edit](#)

Show email address on the **Help** page

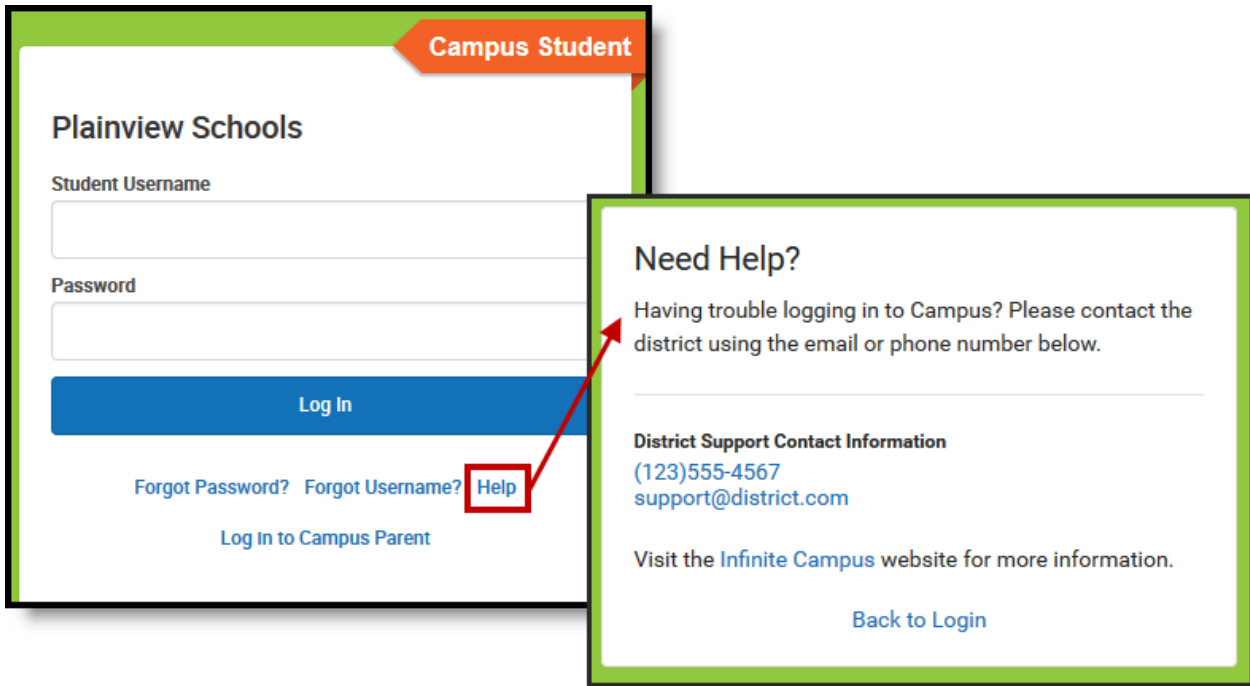
Show link to [Infinite Campus Website](#) on the **Help** page (Only on Campus Parent and Campus Student)

Content on the Help page displays for all users.

Users access Help content from the link on the login page. Enter text as desired, based on district policy.

The **System Support Phone Number** and **Email Address** populate from the [Support Contact Information](#) tool.

The link to the [Infinite Campus Website](#) provides basic troubleshooting guidance to Campus Student and Campus Parent users.



Help content displays in a link on the login page.

New User (Campus Parent and Portal)

Mark the **Show link to the New User page** checkbox to allow Campus Parent and Portal to access a New User area. This screen can contain instructions for new users, or can allow users to create their own user accounts if the **Use Activation Key** option is also marked.

To use this option, districts should send activation keys to parents and enable the option to use an **Activation Key** to create new accounts. Parents can then enter the key given and create their own account by entering a username and password. See the [Providing Activation Keys](#) section following for more information.

If not using this option, use the text field to provide instructions to parent users explaining how to contact your district to receive an account, based on your district's policies and practices.

New User (Only on Campus Parent and Portal)

Show link to the **New User** page

Text that displays on the New User page, edit as desired *

Format ▼ **B** *I* U [List Icons] [Link Icon] [Image Icon] [Table Icon]

Activate your Campus Parent account by entering the activation key sent to you by your district.

If you do not have an activation key, please contact your district to obtain one.

Use **Activation Key** to create new Campus Parent accounts

Campus Parent and Portal users can create their own accounts using activation keys sent by the district, if this option is enabled.

New parent users can click **New User** from their login screen to review district-provided text or to enter their activation key and activate their account, if enabled.

The image shows two overlapping screenshots. The background screenshot is the login page for Plainview Schools, featuring fields for Parent Username and Password, a Log In button, and links for Forgot Password?, Forgot Username?, and Log In to Campus Student. A red box highlights the 'New User?' link. The foreground screenshot is a modal window titled 'New user?' with the following content:

New user?

Activate your Campus Parent account by entering the activation key sent to you by your district.

If you do not have an activation key, please contact your district to obtain one.

Activation Key *

Submit

[Back to Login](#)

Parents can enter the activation key provided by the district to enable their accounts.

Providing Activation Keys

Districts can allow parents to create their own accounts by providing parents with their **Activation Key**. This number is the person's **GUID** (Global Unique Identifier) which can be found on the person's [Demographics](#) or Summary tab. The GUID is an alphanumeric identification number assigned to each person within Campus.

To facilitate the distribution of GUID's, use the Ad hoc [Filter Designer](#) to generate a report of users first and last names and GUIDs and then distribute that information to parents after they have returned the district's Acceptable Use Policy.

▶ [Click here to expand...](#)
