Quick Serve

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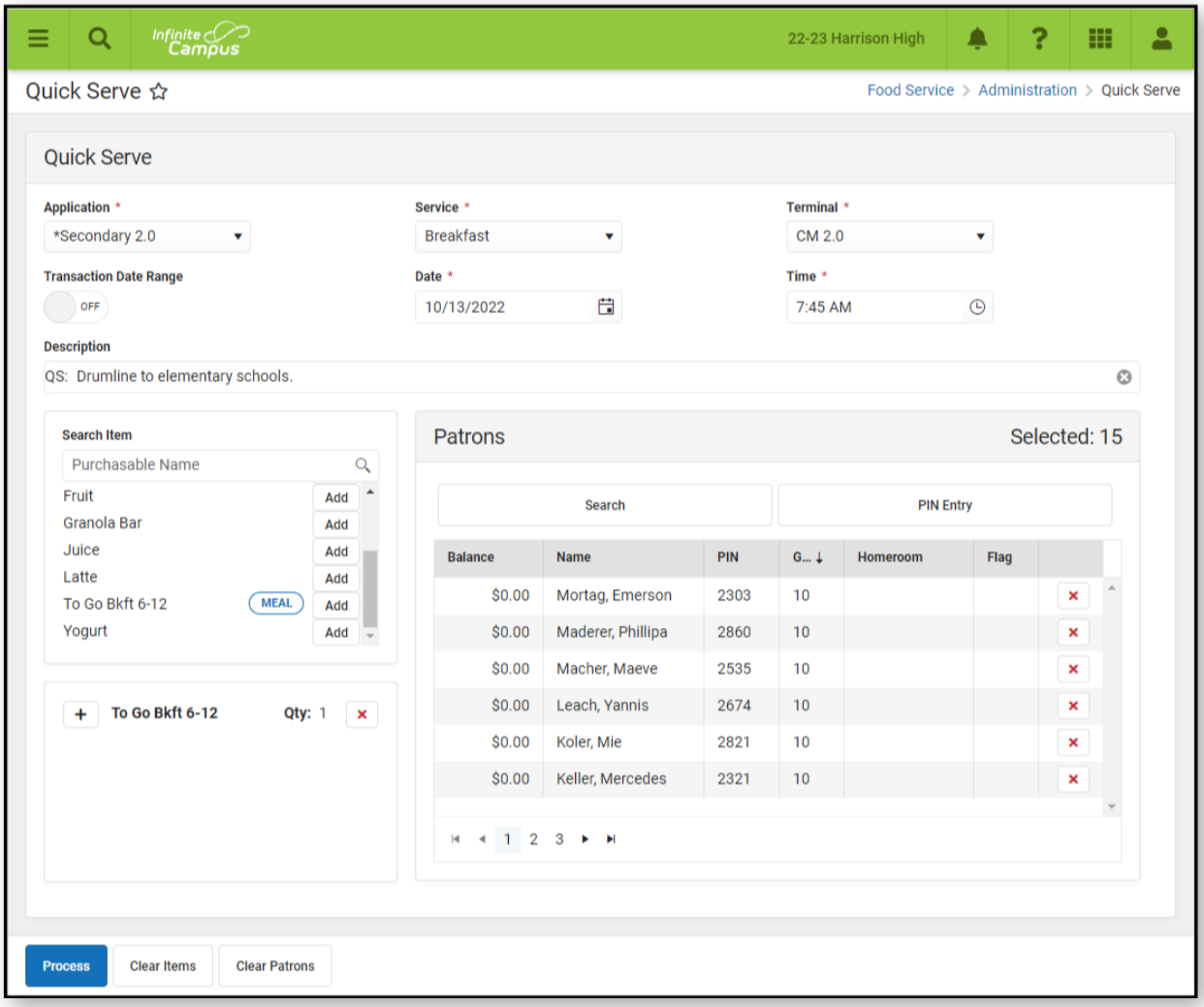
Tool Search: Quick Serve

This tool is only available to customers who have purchased Campus Point of Sale as add-on functionality.

Quick Serve is a Food Service tool that allows you to easily enter transactions for patrons en masse. Quick Serve is helpful for smaller schools that don't need to use terminals or for schools that want to quickly enter transactions where meals were distributed collectively such as a field trip. You can enter transactions altogether for more than one day at a time and search for students by grade, homeroom, PIN entry, or by name. Non-student patrons can be searched for by PIN entry or name. Patrons are always charged based on their eligibility.

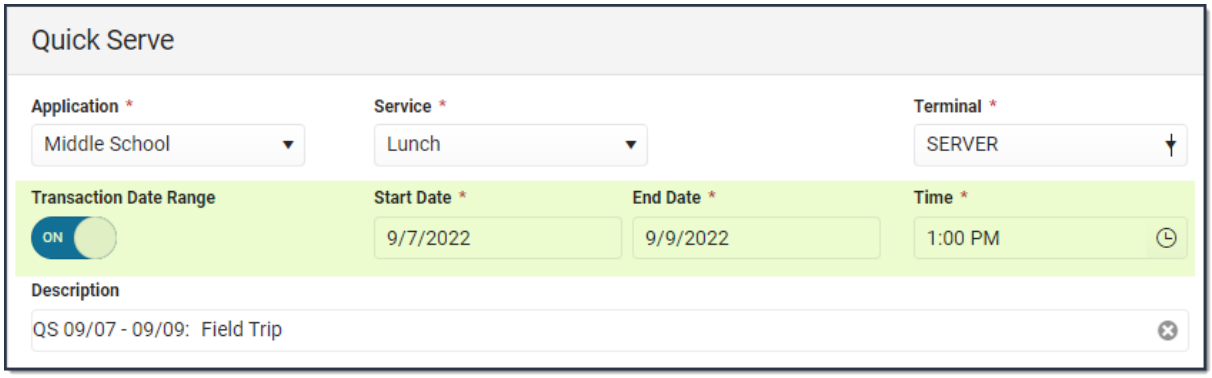
See the Quick Serve Tool Rights article for information about rights needed to use this tool.

What can I do?	What do I need to know?
• Enter Transactions En Masse	• Field Descriptions

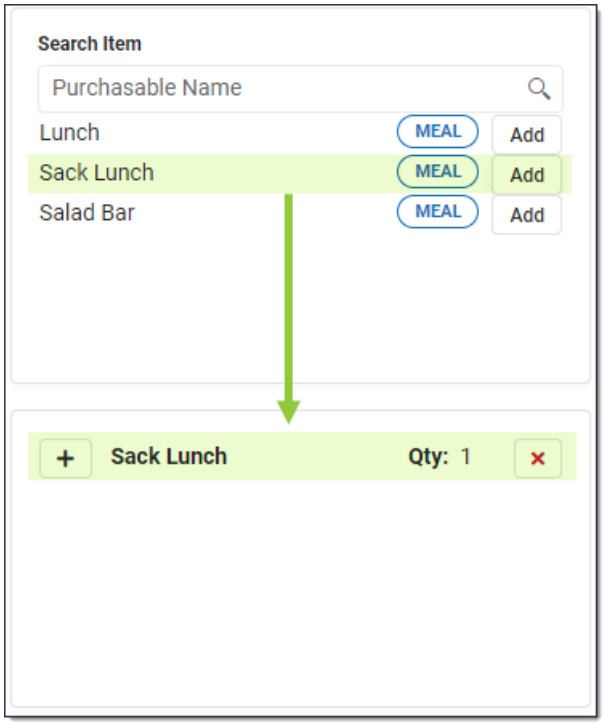


Enter Transactions En Masse

1. Select the **Application**, **Service**, and **Terminal**.
2. Enter the **Date** and **Time** the meal was served.
   Tips: Weekend dates are not allowed.
   To enter the same transaction for multiple days, click the **Transaction Date Range** toggle to On then enter the **Start** and **End Dates**. If the dates you select include weekends, Campus does not create journal entries for the weekend dates.
   Click here to expand...



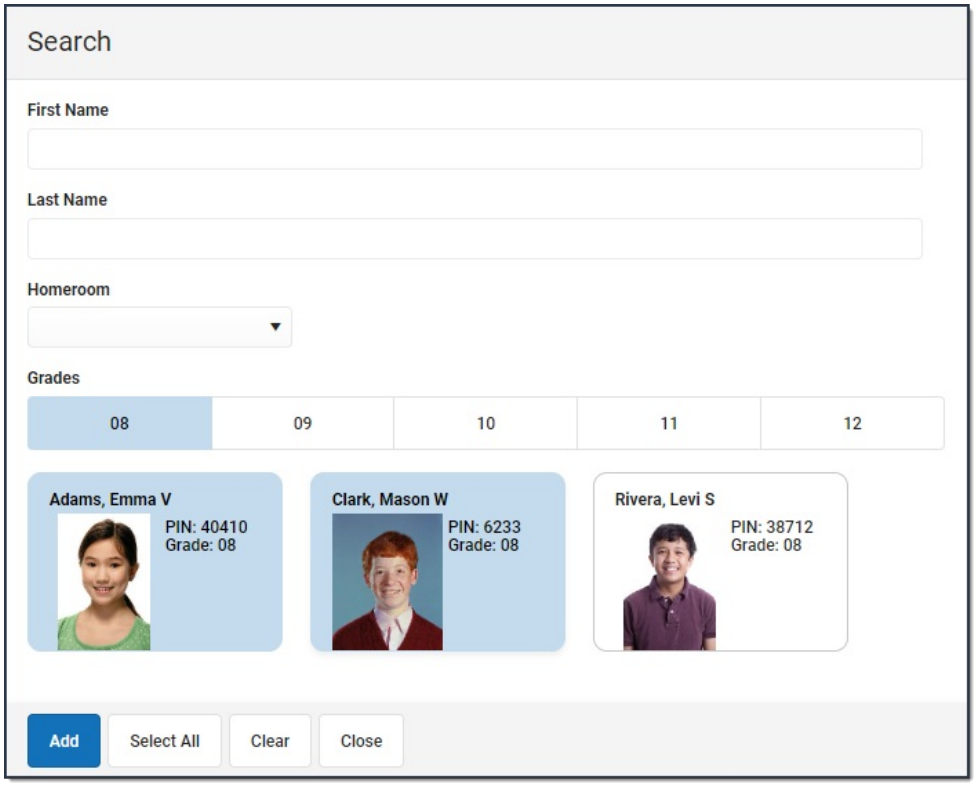
3. Modify the **Description** field. (*optional*)
   Tip: If you entered a date range, this field automatically includes the date range and that part of the Description cannot be modified.
4. Click the **Add** button next to each Purchasable items you want to include.
   Result: The Purchasable items display in the area below the list of Purchasable items.
   Click here to expand...



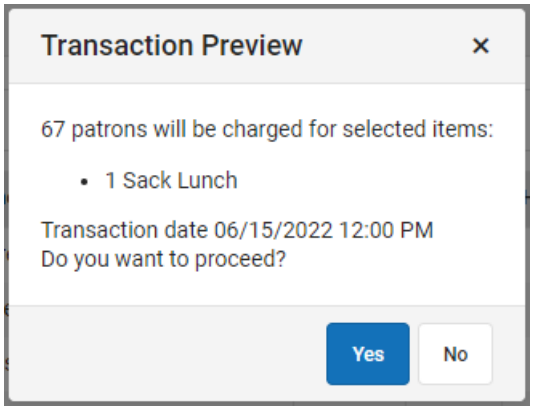
Tip: To add more than one of the same item, click the **Add** button again. If you add too many of the same item, click the red subtract button that displays next to the quantity.

5. Add Patrons to the transaction by clicking the **Search** button or the **PIN Entry**button.

Option	Description

Option	Description
Search	When you click the **Search** button, the Search panel displays. ◦ Students can be searched by **First Name**, **Last Name**, **Homeroom**, and/or **Grades**. ◦ Non-student patrons can be searched by **First Name** and/or **Last Name**. Select the patrons to add to the transaction, then click the **Add** button. Click here to expand... Selected students are highlighted. 
PIN Entry	When you click the PIN Entry button, the 10-key virtual keyboard displays. You can use the virtual keyboard or a physical keyboard to enter PINs. PIN entry is district-wide and is not limited by the selected Application or the Terminal.

6. Click the **Process** button.
   Result: A Transaction Preview window displays.



7. Click **Yes**.
   Result: The transaction is reflected within each patron's food service account Journal.

Quick Serve will not display individual patron messages, such as low balance reminders, no Ala Carte purchase restrictions, or the single purchasable restriction.

Field Descriptions

Field	Description
Application	The school or sites where food services are offered. *This field is required.*
Service	The menu that includes all of the purchasable items. *This field is required.*
Terminal	The Point of Sale terminal. *This field is required.*
Transaction Date Range	This toggle allows you to enter the same transaction for multiple days. When the toggle is set to ON, the **Start Date** and **End Date** fields display. If the dates you select include weekends, Campus does not create journal entries for the weekend dates.
Date	The date on which the meal was served. This field displays if you are not entering a date range. *This field is required.*
Time	The date and time when the meal was served. *This field is required.*
Description	The text in this field displays in the patron's journal and is used to help identify the transaction. The text always starts with **QS** which cannot be modified. If you use date range, this field automatically includes the date range and that part of the Description cannot be modified either.

Field	Description
Search Item	If there is a long list of purchasable items, you can use this search field to narrow down the list of items that display.
Patrons	
Search	When you click the **Search** button, the Search panel displays and allows you to add students to the transaction. You can search for students by First Name, Last Name, Homeroom, and/or Grades.
PIN Entry	When you click the **PIN Entry** button, the 10-key virtual keyboard displays. You can use the virtual keyboard or a physical keyboard to enter PINs. PIN entry is district-wide and is not limited by the selected Application or the Terminal.
Process	When you click the **Process** button, a Transaction Preview window displays and allows you to complete the transaction or return to the Quick Serve screen to make changes. If you continue, Campus completes the transaction and patrons are charged based on their eligibility.
Clear Items	When you click the **Clear Items** button, all of the selected Purchasable items are removed.
Clear Patrons	When you click the **Clear Patrons** button, all of the selected patrons are removed.