

Contact Log

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Tool Search: Contact Log

The Contact Log records all instances of communication by school personnel. This communication can be with the student, their guardians, or others, and could include letters or email, phone calls, and face-to-face meetings for example.

There are several areas within Student Information that include a Contact Log tool - Counseling, Health, PLP, Response to Intervention (RTI), Special Education, plus several states and districts that have a localized Contact Log for certain tools. In an effort to consolidate and streamline the process of managing communication between the school and students/guardians of students, the Contact Log in Student Information General is the main hub where all contact log records can be viewed and modified by school personnel who are granted proper tool rights. Outside of Student Information, a Contact Log is also located in Attendance Center and Census.

All contact log records can be viewed by staff with the proper tool rights in the Student Information General Contact Log and in the Census People Contact Log. For example, contact log records entered in Health by the Health Office Staff with rights only to the Health Contact Log can be viewed by general office staff and administrators in Student Information General or Census.

Submit feedback for the new Contact Log by clicking the **Feedback** button in the bottom right hand corner. This takes you to the [Campus Community Contact Log](#) forum topic where you can add your suggestions for the Contact Log.

Contacted Ab...	Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Abegg, Dylan	Special Ed	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/14/2022 09:19 AM	Left messages with both Donald and Millie. Asked them to call back to set a meeting time.
Abegg, Dylan	Health	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
Abegg, Dylan	PLP	Administrator, Demo	Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
Abegg, Dylan	Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Abegg, Dylan	Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/08/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Abegg, Dylan	Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

Student Information General Contact Log

Contacted Ab...	Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Abegg, Dylan	Special Ed	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/14/2022 09:19 AM	Left messages with both Donald and Millie. Asked them to call back to set a meeting time.
Abegg, Dylan	Health	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
Abegg, Dylan	PLP	Administrator, Demo	Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
Abegg, Dylan	Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Abegg, Dylan	Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/05/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Abegg, Dylan	Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

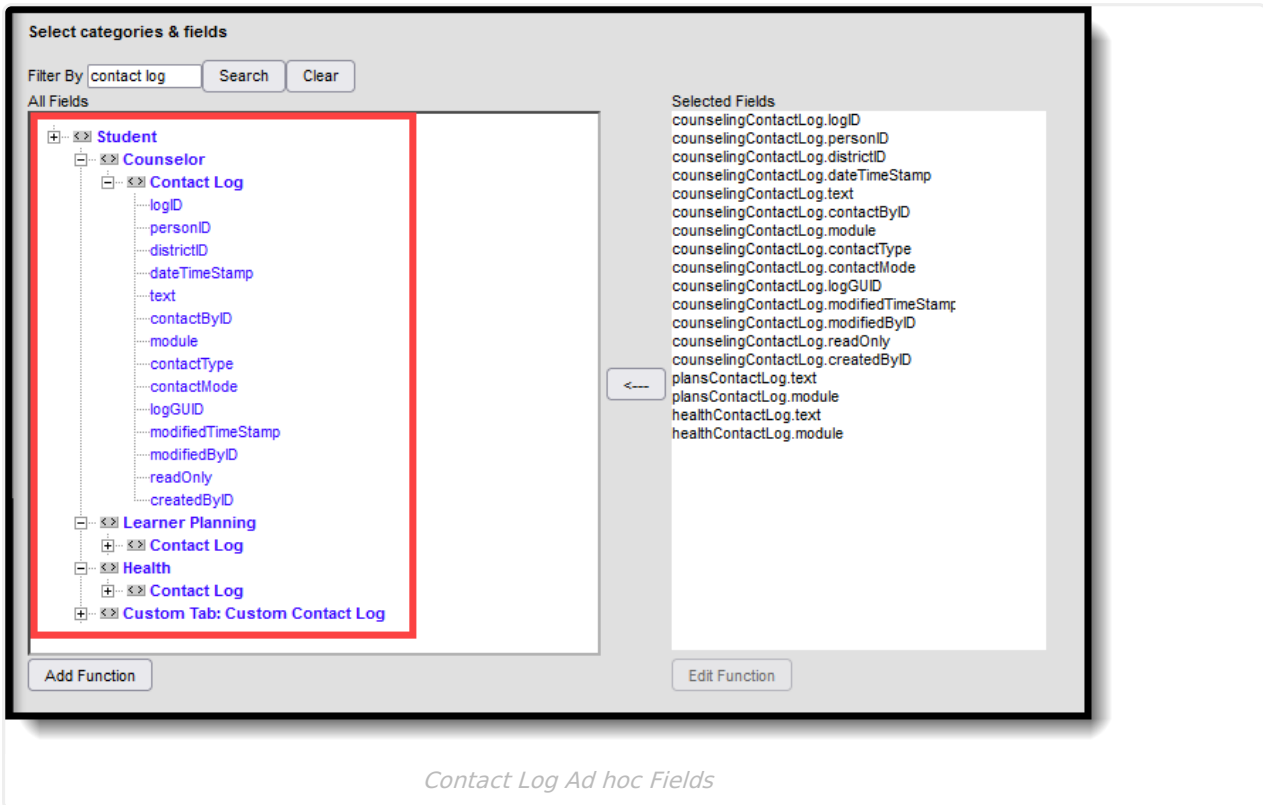
Census People Contact Log

Contact Log Fields in Ad hoc Query Wizard

Information from the Contact Log records can be included in an Ad hoc Query using the **Student Data Type**. Contact log fields are available in the following locations:

- Student > Counselor > Contact Log
- Student > Learner Planning > Contact Log (includes fields for RTI, PLP and Special Education)
- Student > Health > Contact Log

See the [Contact Log Detail Descriptions](#) for specific Ad hoc fields.



Tool Rights for Contact Log

[General Tool Right Information](#) | [Assign Tool Rights to Contact Log](#) | [Contact Log Tool Rights Examples](#)

Tool Search: Tool Rights

General Tool Right Information

Full rights to Contact Log require the following:

- **Rights** (All checkbox marked) for the **Contact Log** tool for Student Information > General > Contact Log and Census > People > Contact Log.
- **RWAD** rights to the module level Contact Log tool right for the appropriate module - Counseling, Health, PLP, RTI, Special Education, etc.
- **Access to Records Created by Other Users** subright for the appropriate module - Counseling, Health, PLP, RTI, Special Education, etc. This subright allows the user to view or edit contact log records another user created within a module (Counseling, Health, etc.).
 - **R** rights allow the ability to view records created by another user for the module.
 - **W** rights allow the ability to edit records created by another user for the module.
 - **A** rights do not add any function.
 - **D** rights allow the ability to delete records created by another user for the module.

Note the following:

- **All rights to Student Information > General > Contact Log and Census > People > Contact Log do NOT allow access to add a contact log record.** It only displays the Contact Log tool, but no existing records are visible.
- **RWAD rights are NOT cumulative** . A user who has no access subrights to Counseling, but does have RW rights to Health allows the viewing and editing of Health contact log records another user created.
- Assigning access subrights WITHOUT enabling rights to the parent Contact Log module tool right automatically assume R rights for that parent right.

Assign Tool Rights to Contact Log

Procedures are provided using the new navigation.

1. Enable rights to Contact Log (Student Information > General > Contact Log) by marking the **All** checkbox.

The screenshot shows the 'Tool Rights' configuration interface. The user is 'teacher02 Lifellearn, Brian'. The 'Contact Log' tool under 'Student Information > General' is selected, and its 'All' checkbox is checked. The 'Blended Learning Group Assignments' tool also has its 'All' checkbox checked. The right sidebar shows navigation options like 'Add User Account', 'User Account Information', 'Access Log', 'Calendar Rights', and 'Membership In User Groups'. The 'Tool Rights' section is currently active.

Contact Log Tool Rights Student Information

2. Enable rights to Contact Log (Census > People > Contact Log) by marking the **All** checkbox.

Tool Rights ☆
teacher01 Lifellearn, Alan

User Management > User Accounts > Tool Rights

Search Campus Tools
Enter text to search for matching tools...

Tool Rights

- ▶ Instruction All
- ▶ Student Information All Read Write Add Delete
- ▶ Attendance Office All Read Write Add Delete
- ▶ Behavior Office All Read Write Add Delete
- ▼ Census All Read Write Add Delete
 - ▼ People All Read Write Add Delete
 - Add Person All Read Write Add Delete
 - Contact Log All**
 - Demographics All Read Write Add Delete
 - Modify Local Staff Number All Read Write Add Delete
 - Modify Local Student Number All Read Write Add Delete
 - Ed-Fi ID All Read Write Add Delete
 - GUID All Read Write Add Delete
 - Student State ID All Read Write Add Delete
 - View Staff Birth Data & Age All Read Write Add Delete

Save Reset User Rights Summary

Contact Log Tool Rights Census

3. Assign appropriate **RWAD** rights to **Contact Log** modules as needed for the selected user(s). These tools are named as follows:

- Counseling Contact Log (Student information > Counseling > Counseling Contact Log)
- Health Contact Log (Student information > Health > Health Contact Log)
- PLP Contact Log (Student information > PLP > PLP Contact Log)
- RTI Contact Log (Student information > Response to Intervention > RTI Contact Log)
- Special Education Contact Log (Student information > Special Ed > Special Ed Contact Log)
- Attendance Contact Log (Attendance Office > Student Attendance > Attendance Contact Log)

Tool Rights ☆
teacher02 Lifellearn, Brian

User Management > User Accounts > Tool Rights

▶ Assessment Administration All Read Write Add Delete

▼ Counseling All Read Write Add Delete

Counseling Contact Log All Read Write Add Delete

Access to Records Created By Other Users All Read Write Add Delete

Counseling Documents All Read Write Add Delete

Custom Forms All Read Write Add Delete

Copy All Read Write Add Delete

Lock All Read Write Add Delete

Unlock All Read Write Add Delete

Document Upload All Read Write Add Delete

Lock All Read Write Add Delete

Unlock All Read Write Add Delete

Counseling Team Members All Read Write Add Delete

Early Warning All Read Write Add Delete

Student Attendance Details All Read Write Add Delete

Student Behavior Details All Read Write Add Delete

Student Curriculum Details All Read Write Add Delete

Student Stability Details All Read Write Add Delete

Meetings All Read Write Add Delete

▶ English Learners All Read Write Add Delete

▶ Federal Programs All Read Write Add Delete

▼ Health All Read Write Add Delete

Save Reset User Rights Summary

Counseling Contact Log Tool Rights

4. Assign **RWAD** rights to **Access to Records Created by Other Users** for each Contact Log

module as needed for the selected user(s).

The screenshot shows the 'Tool Rights' configuration interface. The user 'teacher02 Lifellearn, Brian' is selected. The 'Access to Records Created By Other Users' row is highlighted with a red box, indicating that the user has 'All' permissions for 'All', 'Read', 'Write', 'Add', and 'Delete' actions. Other categories like 'Counseling Contact Log' also show 'All' permissions for 'Read', 'Write', 'Add', and 'Delete'.

Counseling Contact Log Access to Records Created by Others

Contact Log Tool Rights Examples

Example 1: Counselor with access and ability to manage all Contact Log Records

A counselor who is responsible for general counseling activities (academic planning, behavior records, team members for learning plans, health management) may have the following tool rights for Contact Log:

▶ [Click here to expand...](#)

Example 2. Health Office Staff with access to Health Contact Logs Only

A counselor who is responsible for managing student interaction with the health office may have the following rights to Contact Log:

▶ [Click here to expand...](#)

Example 3. Special Education Team Member with access to other Learning Plan, Counseling and RTI

A team member who is responsible for managing learner plans, working with the student's counselor to assist with plan changes, and assisting with behavior management may have the following rights to Contact Log:

▶ [Click here to expand...](#)

Enter a New Contact Log Record

See the table following these procedures for descriptions of these fields, Ad hoc locations and Database information.

1. Click the **New** button. The **Contact Log Detail** side panel displays.
2. Select the area of contact from the **Module** dropdown list. When entering a Contact Log record from a location other than the General Contact Log tool, the Module field is already populated with the area of product.
3. Verify the **ContactDate/Time** field of the contact is correct. This field auto-populates with the current date and time. When entering a record from a contact that previously happened, modify this field accordingly.
4. Select the appropriate **Contact Type** from the dropdown list.
5. Use the **Contacted** fields to select and/or enter who was contacted.
6. Enter the **Details** of the contact.
7. Click the **Save** button to save the record. Or, to enter another record for the same student, click the **Save & New** button to save the record and enter another new record.

The screenshot displays the 'Contact Log Detail' form for student Abegg, Dylan V. The form includes the following fields and values:

- Module:** Special Ed
- Contact Date/Time:** 11/09/2022 11:04 AM
- Contacted:** Abeqq, Donald - Father (GUARDIAN)
- Contact Type:** Telephone
- Contacted By:** Administrator, Demo
- Details:** Left a message for Donald to call back and set up a meeting time.

At the bottom of the form, there are buttons for 'New', 'Save', 'Save & New', and 'Cancel'. A sidebar on the right lists various navigation options, with 'Contact Log' highlighted.

Contact(s) List Logic

The Contacts(s) dropdown list includes 6 different "types" of people and shows them in the following order:

1. the student themselves
2. people with current relationships to the student ("Guardian" will appear if the guardian checkbox has been marked)

3. people currently in the student's household
4. active teachers for course/sections a student is currently taking
5. any current Team Members for the student
6. people who have been contacted previously for this student who exist as users in Campus

Contact Log Detail Descriptions

Data Element	Description	Database and Ad hoc Field Locations
Module	<p>Lists the area where the contact was entered in the product, or the general topic of the contact.</p> <p>Options are:</p> <ul style="list-style-type: none"> • Attendance • Counseling • Health • PLP • Response to Intervention • Special Education 	<p>ContactLog.module</p> <hr/> <p>Ad hoc Location</p> <ul style="list-style-type: none"> • Attendance - Student > Attendance > Contact Log > Contacted > contactLogContactedID • Counseling - Student > Counselor > Contact Log > counselingContactLog.module • Health - Student > Health > Contact Log > healthContactLog.module • PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.module
Contact Date/Time	<p>Reports the date (mm/dd/yyyy) and time (HH:MM) the record was entered.</p>	<p>ContactLog.dateTimeStamp</p> <hr/> <p>Ad hoc Location</p> <ul style="list-style-type: none"> • Counseling - Student > Counselor > Contact Log > counselingContactLog.dateTimeStamp • Health - Student > Health > Contact Log > healthContactLog.dateTimeStamp • PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.dateTimeStamp

Data Element	Description	Database and Ad hoc Field Locations
Contact Type	<p>Indicates how the individual was contacted. The list of options varies depending on what module is selected for the record. Additional options can be added in the Attribute/Dictionary.</p>	<p>ContactLog.contactType</p> <hr/> <p>Ad hoc Location</p> <ul style="list-style-type: none"> Counseling - Student > Counselor > Contact Log > counselingContactLog.contactType Health - Student > Health > Contact Log > healthContactLog.contactType PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.contactType
Contacted	<p>Indicates the person or people intended for the contact. There are two fields where information can be entered. Select contacts who have been entered in Campus from the Contact(s) field. The Other Contacts field can be used to enter anyone who is not entered into Infinite Campus.</p>	<p>ContactLog.contactMode</p> <hr/> <p>Ad hoc Location</p> <ul style="list-style-type: none"> Counseling - Student > Counselor > Contact Log > counselingContactLog.contactMode Health - Student > Health > Contact Log > healthContactLog.contactMode PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.contactMode
Contacted By	<p>Records the staff person who entered the record.</p>	<p>ContactLog.contactByID</p> <hr/> <p>Ad hoc Location</p> <ul style="list-style-type: none"> Counseling - Student > Counselor > Contact Log > counselingContactLog.contactByID Health - Student > Health > Contact Log > healthContactLog.contactByID PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.contactByID

Data Element	Description	Database and Ad hoc Field Locations
Details	Provides a text entry field for recording a detailed description of the contact.	ContactLog.text <hr/> Ad hoc Location <ul style="list-style-type: none"> • Counseling - Student > Counselor > Contact Log > counselingContactLog.text • Health - Student > Health > Contact Log > healthContactLog.text • PLP, RTI, Special Education - Student > Learner Planning > Contact Log > plansContactLog.text

Filter Contact Log Records

The Contact Log organizes records by Module (the type of contact log record), Contacted By (who made the contact), Contacted (who was contacted), Contact Type, the date and time the record was saved, and the Details (reason) for the contact.

Contact Log records are sorted first by the Date and Time of the record, with the most recent record displaying first. To display contact log records for only one module, select that module by using the filter option located in the Column Menu which is indicated by 3 dots to the right of each column.

In the example below, the Column Menu is open for the Module column showing the options available.

Contact Log ☆
 Abegg, Dylan V | Grade: 11 #171900001 | DOB: 09/15/05 | Counselor: Joy Counselor
 Medical Condition(s) | Peer Tutor | NHS | Computer Science Pathway

Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Health	Sort Ascending	Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
	Sort Descending				
PLP	Columns	Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
	Filter				
Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/08/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

[New] [Print] [Feedback]

Filter Options from Column Menu

Print Contact Log Records

Default options are set to include every contact in each module, for all dates, contact types, entered by all staff, and contact made to all individuals, and sorted by date. These can be modified by removing the All option and adding specific values to the fields.

1. Click the **Print** button in the lower left corner. A **Contact Log Print** panel opens to the right.
2. Choose desired **Module** for which to print records.
3. Enter the **Start Date** and **End Date** to return records within that range only. Or, leave these fields without a selected date to print all records.
4. Select the desired **Contact Type**.
5. Select the desired **Contacted By** option.
6. Select the desired **Contacted** option(s).
7. Choose the appropriate **Sorting** option - Date ascending, Date descending, or Contacted By.
8. Click the **Generate** button. The report prints in PDF or CSV format for the selected student.

In the example below, Counseling Contact Logs entered between October 1 and December 2 in ascending Date order are included.

Contact Log ☆ Student Information > General > Contact Log

Abegg, Dylan V Grade: 11 #171900001 DOB: 09/15/05 Counselor: Joy Counselor

Medical Condition(s) Peer Tutor NHS Computer Science Pathway Related Tools ▾

Module	Contacted	Date/Time	Details
Health	Donald Abegg, Millie Abegg	11/07/2022 01:12 PM	Dylan has a f
PLP	Dylan Abegg	11/01/2022 11:20 AM	Met with Dyl
Special Ed	Worker Social, Joy Counselor, Donald Abegg, ...	09/15/2022 01:30 PM	Meet to disc
Response to Intervention	Joy Counselor, Donald Abegg, Dylan Abegg	09/08/2022 03:30 PM	Discuss read
Counseling	13 attendees	08/16/2022 12:30 PM	Meeting held

Contact Log Print

Module: Counseling

Start Date: 11/01/2021

End Date: 11/07/2022

Contact Type: All

Contacted By: All

Contacted: All

Sorting: Date (Ascending)

New Print Generate PDF Cancel

- Activities
- Ad Hoc Letters
- Assessment
- Athletics
- Attendance
- Behavior
- Blended Learning Group Assignments
- Contact Log**
- Credit Summary
- Custom
- Enrollments
- Fees
- Flags
- Forms

Contact Log Print

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<p>Harrison High 5856 Peachtree Parkway, Metro City, MN55436 Page 1 of 1</p>	<p>Abegg, Dylan Victor Counseling Contact Log Grade: 11 Birth Date: 09/15/2005 Student Number: 171900001</p>
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Contact Date/Time	Contact Type	Contacted	Contacted by
08/16/2022 12:30 PM		13 attendees	Administrator, ASystem
Meeting held for Discuss Math Placement.			
13 attendees.			

Contact Log Report