

# Contact Log

Last Modified on 03/28/2025 2:21 pm CDT

## Tool Search: Contact Log

The Contact Log records all instances of communication by school personnel. This communication can be with the student, their guardians, or others, and could include letters or email, phone calls, and face-to-face meetings for example.

There are several areas within Student Information that include a Contact Log tool - Counseling, Health, PLP, Response to Intervention (RTI), Special Education, plus several states and districts that have a localized Contact Log for certain tools. In an effort to consolidate and streamline the process of managing communication between the school and students/guardians of students, the Contact Log in Student Information General is the main hub where all contact log records can be viewed and modified by school personnel who are granted proper tool rights. Outside of Student Information, a Contact Log is also located in Attendance Center and Census.

All contact log records can be viewed by staff with the proper tool rights in the Student Information General Contact Log and in the Census People Contact Log. For example, contact log records entered in Health by the Health Office Staff with rights only to the Health Contact Log can be viewed by general office staff and administrators in Student Information General or Census.

Submit feedback for the new Contact Log by clicking the **Feedback** button in the bottom right hand corner. This takes you to the [Campus Community Contact Log](#) forum topic where you can add your suggestions for the Contact Log.

The screenshot displays the 'Contact Log' interface for student Dylan Abegg. The interface includes a header with the student's name, grade (11), ID, DOB, and counselor information. Below this is a table with the following columns: Contacted Ab..., Module, Contacted By, Contacted, Contact Type, Date/Time, and Details. The table contains six rows of contact records. At the bottom of the table are 'New' and 'Print' buttons, and a 'Feedback' button is located in the bottom right corner. A sidebar on the right lists various tools and activities, with 'Contact Log' highlighted.

Contacted Ab...	Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Abegg, Dylan	Special Ed	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/14/2022 09:19 AM	Left messages with both Donald and Millie. Asked them to call back to set a meeting time.
Abegg, Dylan	Health	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
Abegg, Dylan	PLP	Administrator, Demo	Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
Abegg, Dylan	Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Abegg, Dylan	Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/08/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Abegg, Dylan	Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

Student Information General Contact Log

Contacted Ab...	Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Abegg, Dylan	Special Ed	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/14/2022 09:19 AM	Left messages with both Donald and Millie. Asked them to call back to set a meeting time.
Abegg, Dylan	Health	Administrator, Demo	Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
Abegg, Dylan	PLP	Administrator, Demo	Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
Abegg, Dylan	Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Abegg, Dylan	Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/05/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Abegg, Dylan	Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

*Census People Contact Log*

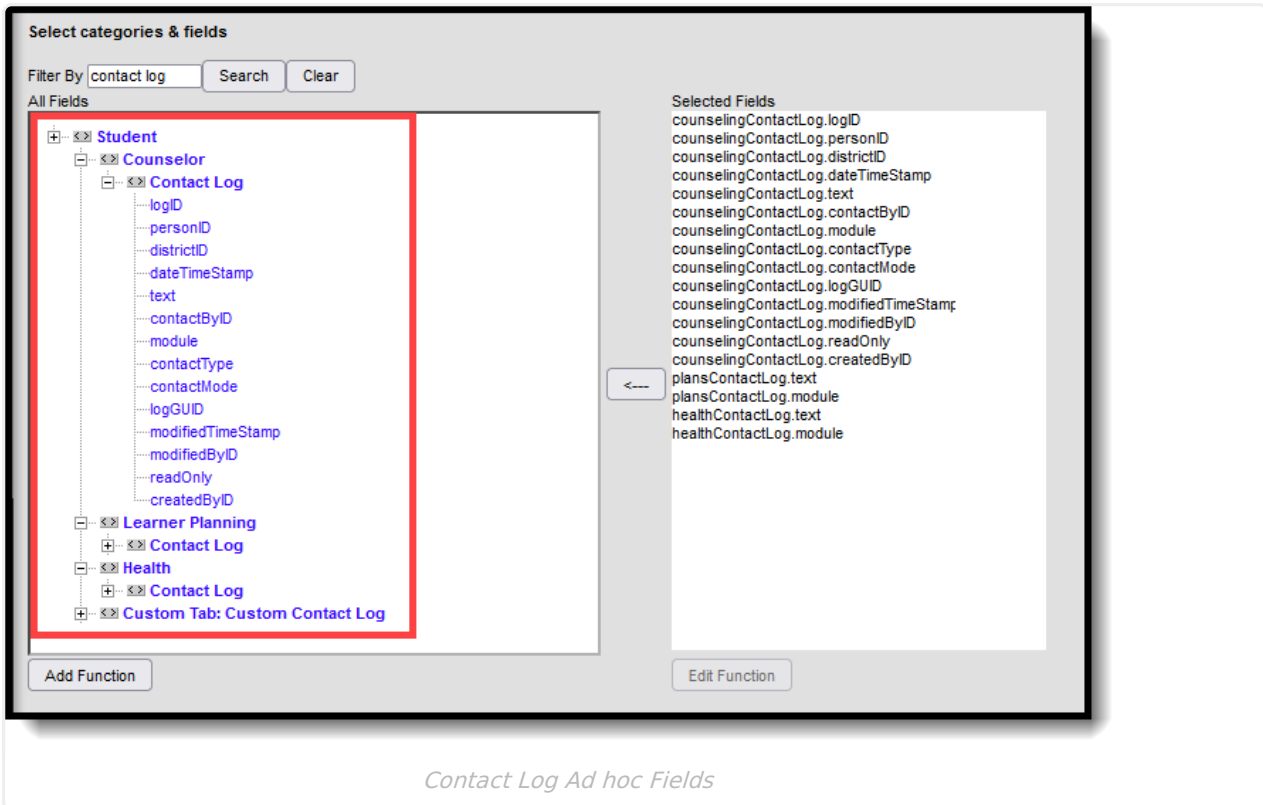
See the [Contact Log Tool Rights](#) article for information about rights needed to use this tool.

## Contact Log Fields in Ad hoc Query Wizard

Information from the Contact Log records can be included in an Ad hoc Query using the **Student Data Type**. Contact log fields are available in the following locations:

- Student > Counselor > Contact Log
- Student > Learner Planning > Contact Log (includes fields for RTI, PLP and Special Education)
- Student > Health > Contact Log

See the [Contact Log Detail Descriptions](#) for specific Ad hoc fields.



*Contact Log Ad hoc Fields*

## Enter a New Contact Log Record

See the table following these procedures for descriptions of these fields, Ad hoc locations and Database information.

1. Click the **New** button. The **Contact Log Detail** side panel displays.
2. Select the area of contact from the **Module** dropdown list. When entering a Contact Log record from a location other than the General Contact Log tool, the Module field is already populated with the area of product.
3. Verify the **ContactDate/Time** field of the contact is correct. This field auto-populates with the current date and time. When entering a record from a contact that previously happened, modify this field accordingly.
4. Select the appropriate **Contact Type** from the dropdown list.
5. Use the **Contacted** fields to select and/or enter who was contacted.
6. Enter the **Details** of the contact.
7. Click the **Save** button to save the record. Or, to enter another record for the same student, click the **Save & New** button to save the record and enter another new record.

**Contact Log Detail**

Student Information > General > Contact Log

Abegg, Dylan V Grade: 11 #171900001 DOB: 09/15/05 Counselor: Joy Counselor

Medical Condition(s) Peer Tutor NHS Computer Science Pathway

**Contact Log Detail**

Module \* Special Ed

Contact Date/Time \* 11/09/2022 11:04 AM

Contacted \* Select at least 1 contact and/or enter other contact(s)

Contact(s) Abeqq, Donald - Father (GUARDIAN)

Contact Type \* Telephone

Other Contact(s) (Limit 100 characters)

Contacted By Administrator, Demo

Details: (Limit 5000 characters)

Left a message for Donald to call back and set up a meeting time.

Buttons: New, Save, Save & New, Cancel

Related Tools: Activities, Ad Hoc Letters, Assessment, Athletics, Attendance, Behavior, Blended Learning Group Assignments, **Contact Log**, Credit Summary, Custom, Enrollments, Fees, Flags, Forms

*Contact Log Detail*

### Contact(s) List Logic

The Contacts(s) dropdown list includes 6 different "types" of people and shows them in the following order:

1. the student themselves
2. people with current relationships to the student ("Guardian" will appear if the guardian checkbox has been marked)
3. people currently in the student's household
4. active teachers for course/sections a student is currently taking
5. any current Team Members for the student
6. people who have been contacted previously for this student who exist as users in Campus

## Contact Log Detail Descriptions

Data Element	Description	Database and Ad hoc Field Locations
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Data Element	Description	Database and Ad hoc Field Locations
<b>Module</b>	<p>Lists the area where the contact was entered in the product, or the general topic of the contact.</p> <p>Options are:</p> <ul style="list-style-type: none"> <li>• Attendance</li> <li>• Counseling</li> <li>• Health</li> <li>• PLP</li> <li>• Response to Intervention</li> <li>• Special Education</li> </ul>	<p>ContactLog.module</p> <hr/> <p><b>Ad hoc Location</b></p> <ul style="list-style-type: none"> <li>• Attendance - Student &gt; Attendance &gt; Contact Log &gt; Contacted &gt; <b>contactLogContactedID</b></li> <li>• Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.module</b></li> <li>• Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.module</b></li> <li>• PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.module</b></li> </ul>
<b>Contact Date/Time</b>	<p>Reports the date (mm/dd/yyyy) and time (HH:MM) the record was entered.</p>	<p>ContactLog.dateTimeStamp</p> <hr/> <p><b>Ad hoc Location</b></p> <ul style="list-style-type: none"> <li>• Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.dateTimeStamp</b></li> <li>• Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.dateTimeStamp</b></li> <li>• PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.dateTimeStamp</b></li> </ul>
<b>Contact Type</b>	<p>Indicates how the individual was contacted. The list of options varies depending on what module is selected for the record. Additional options can be added in the <a href="#">Attribute/Dictionary</a>.</p>	<p>ContactLog.contactType</p> <hr/> <p><b>Ad hoc Location</b></p> <ul style="list-style-type: none"> <li>• Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.contactType</b></li> <li>• Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.contactType</b></li> <li>• PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.contactType</b></li> </ul>

Data Element	Description	Database and Ad hoc Field Locations
<b>Contacted</b>	Indicates the person or people intended for the contact. There are two fields where information can be entered. Select contacts who have been entered in Campus from the <b>Contact(s)</b> field. The <b>Other Contacts</b> field can be used to enter anyone who is not entered into Infinite Campus.	ContactLog.contactMode  <b>Ad hoc Location</b> <ul style="list-style-type: none"> <li>Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.contactMode</b></li> <li>Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.contactMode</b></li> <li>PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.contactMode</b></li> </ul>
<b>Contacted By</b>	Records the staff person who entered the record.	ContactLog.contactByID  <b>Ad hoc Location</b> <ul style="list-style-type: none"> <li>Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.contactByID</b></li> <li>Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.contactByID</b></li> <li>PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.contactByID</b></li> </ul>
<b>Details</b>	Provides a text entry field for recording a detailed description of the contact.	ContactLog.text  <b>Ad hoc Location</b> <ul style="list-style-type: none"> <li>Counseling - Student &gt; Counselor &gt; Contact Log &gt; <b>counselingContactLog.text</b></li> <li>Health - Student &gt; Health &gt; Contact Log &gt; <b>healthContactLog.text</b></li> <li>PLP, RTI, Special Education - Student &gt; Learner Planning &gt; Contact Log &gt; <b>plansContactLog.text</b></li> </ul>

## Filter Contact Log Records

The Contact Log organizes records by Module (the type of contact log record), Contacted By (who made the contact), Contacted (who was contacted), Contact Type, the date and time the record was saved, and the Details (reason) for the contact.

Contact Log records are sorted first by the Date and Time of the record, with the most recent record displaying first. To display contact log records for only one module, select that module by using the filter option located in the Column Menu which is indicated by 3 dots to the right of each column.

In the example below, the Column Menu is open for the Module column showing the options available.

The screenshot shows the 'Contact Log' interface for student Dylan V. Abegg. The table displays contact records with columns for Module, Contacted By, Contacted, Contact Type, Date/Time, and Details. The 'Module' column menu is open, showing options like Health, PLP, Special Ed, Response to Intervention, and Counseling. The 'Filter' option is highlighted.

Module	Contacted By	Contacted	Contact Type	Date/Time	Details
Health		Donald Abegg, Millie Abegg	Telephone	11/07/2022 01:12 PM	Dylan has a fever and needs to be picked up asap. Father is on the way.
PLP		Dylan Abegg	In Person	11/01/2022 11:20 AM	Met with Dylan to create a plan for classwork.
Special Ed	Administrator, Demo	Worker Social, Joy Counselor, Donald Abegg, ...	In Person	09/15/2022 01:30 PM	Meet to discuss adaptations needed for testing.
Response to Intervention	Administrator, Demo	Joy Counselor, Donald Abegg, Dylan Abegg	In Person	09/08/2022 03:30 PM	Discuss reading intervention options with Dylan and his father.
Counseling	Administrator, ASystem	13 attendees		08/16/2022 12:30 PM	Meeting held for Discuss Math Placement. 13 attendees.

*Filter Options from Column Menu*

## Print Contact Log Records

Default options are set to include every contact in each module, for all dates, contact types, entered by all staff, and contact made to all individuals, and sorted by date. These can be modified by removing the All option and adding specific values to the fields.

1. Click the **Print** button in the lower left corner. A **Contact Log Print** panel opens to the right.
2. Choose desired **Module** for which to print records.
3. Enter the **Start Date** and **End Date** to return records within that range only. Or, leave these fields without a selected date to print all records.
4. Select the desired **Contact Type**.
5. Select the desired **Contacted By** option.
6. Select the desired **Contacted** option(s).
7. Choose the appropriate **Sorting** option - Date ascending, Date descending, or Contacted By.
8. Click the **Generate** button. The report prints in PDF or CSV format for the selected student.

In the example below, Counseling Contact Logs entered between October 1 and December 2 in ascending Date order are included.

**Contact Log** ☆ Student Information > General > Contact Log

Abegg, Dylan V Grade: 11 #171900001 DOB: 09/15/05 Counselor: Joy Counselor

Medical Condition(s) Peer Tutor NHS Computer Science Pathway Related Tools ▾

Module	Contacted	Date/Time	Details
Health	Donald Abegg, Millie Abegg	11/07/2022 01:12 PM	Dylan has a f
PLP	Dylan Abegg	11/01/2022 11:20 AM	Met with Dyl
Special Ed	Worker Social, Joy Counselor, Donald Abegg, ...	09/15/2022 01:30 PM	Meet to disc
Response to Intervention	Joy Counselor, Donald Abegg, Dylan Abegg	09/08/2022 03:30 PM	Discuss read
Counseling	13 attendees	08/16/2022 12:30 PM	Meeting held

**Contact Log Print**

Module: Counseling

Start Date: 11/01/2021

End Date: 11/07/2022

Contact Type: All

Contacted By: All

Contacted: All

Sorting: Date (Ascending)

New Print Generate PDF Cancel

- Activities
- Ad Hoc Letters
- Assessment
- Athletics
- Attendance
- Behavior
- Blended Learning Group Assignments
- Contact Log**
- Credit Summary
- Custom
- Enrollments
- Fees
- Flags
- Forms

Contact Log Print

1 / 1
100%

**Harrison High**  
5856 Peachtree Parkway, Metro City,  
MN55436  
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**Abegg, Dylan Victor**  
Counseling Contact Log  
Grade: 11 | Birth Date: 09/15/2005 | Student Number: 171900001

Contact Date/Time	Contact Type	Contacted	Contacted by
08/16/2022 12:30 PM		13 attendees	Administrator, ASystem
Meeting held for Discuss Math Placement.			
13 attendees.			

Contact Log Report