

# Bank Reconciliation Tips

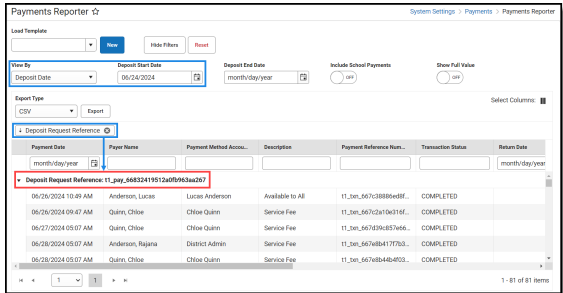
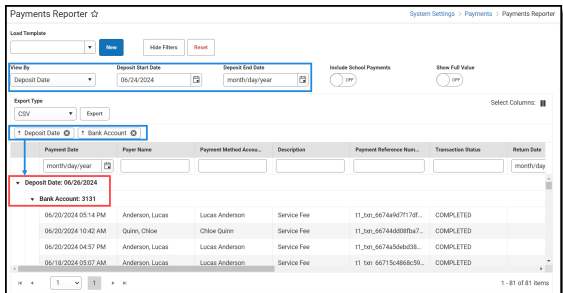
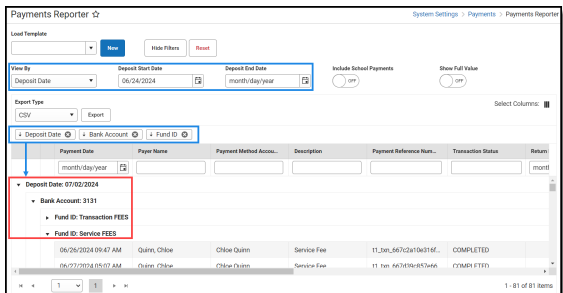
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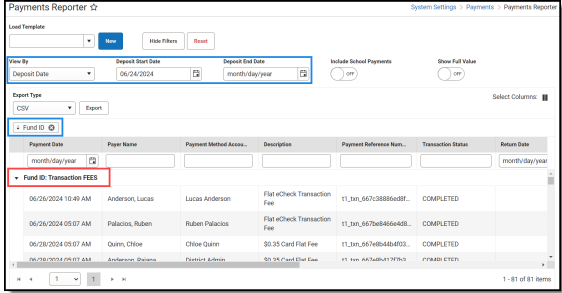
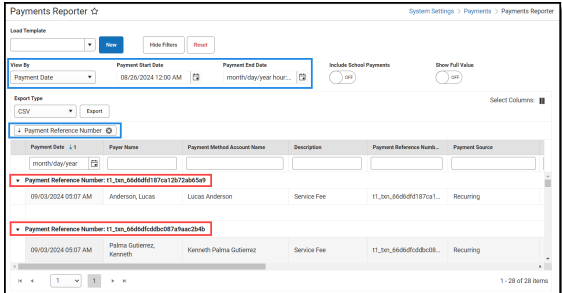
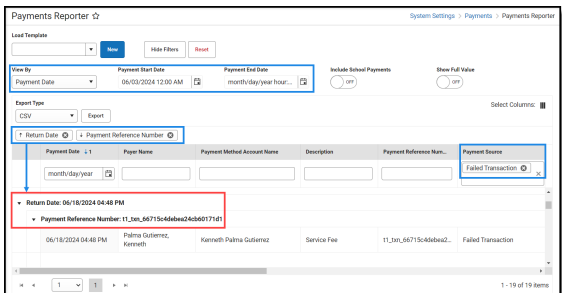
[Filter and Group Transactions in the Payments Reporter](#) | [Bank Reconciliation Report](#) | [Payments Reporter Column Descriptions](#) | [About the Deposit Process](#) | [Deposit Request Report](#)

## Filter and Group Transactions in the Payments Reporter

The Payments Reporter allows you to check the status of a specific payments. Use the following table to create the templates you require for bank reconciliation.

Be sure to select **All Schools** if you need to look at the whole district.

To see...	View by...	Group by...	Example
deposits grouped by deposit request	Deposit Date	<ul style="list-style-type: none"> <li>Deposit Request Reference</li> </ul>	
deposits by date and bank account	Deposit Date	<ul style="list-style-type: none"> <li>Deposit Date</li> <li>Bank Account</li> </ul>	
deposits by date and bank account, then fund IDs for an accounting entry	Deposit Date	<ul style="list-style-type: none"> <li>Deposit Date</li> <li>Bank Account</li> <li>Fund ID</li> </ul>	

To see...	View by...	Group by...	Example
all the deposits for the month and fund IDs that were affected	Deposit Date	<ul style="list-style-type: none"> <li>Fund ID</li> </ul>	
all the payments for a single day	Payment Date	<ul style="list-style-type: none"> <li>Payment Reference number</li> </ul>	
returned/declined payments	Payment Date	<ul style="list-style-type: none"> <li>Return Date</li> <li>Payment Reference Number</li> <li>Then filter on Payment Source = Failed Transactions</li> </ul>	

## Bank Reconciliation Report

If you are having trouble balancing to the exact deposit amount, try using the Bank Reconciliation report. The Bank Reconciliation report is part of the [Deposit Reporter](#). Use the Bank Reconciliation report to find the **Deposit Request Reference** number. The Deposit Request Reference number will help you identify all of the different parts that make up a single deposit.

When a deposit is made, it displays as one transaction in the [Deposit Reporter](#), but a single deposit can be a total of multiple deposits. The **Bank Reconciliation** separates the deposit into its different parts. For example, when a \$300 deposit displays in the Deposit Reporter, the Bank Reconciliation file will display 2 deposits: ACH \$200.00 and CC \$100.00. In the following example, notice that the Deposit Request Reference and Deposit Reference are the same; however, the Deposit Distribution Reference is unique.

	A	B	C	D	E	F	G	H
1	Request Date	Deposit Request Reference	Deposit Date	Deposit Reference	Acct #	Deposit State	Amount	Deposit Distribution Reference
2	5/22/2021	t1_pay_60a97c54ad139a5bc7f5ff2	5/26/2021	t1_dbm_60a97fcc567c4effb6f6464	402	COMPLETED	200	t1_drt_60ac25aa8a4c3ff05971e51
3	5/22/2021	t1_pay_60a97c54ad139a5bc7f5ff2	5/26/2021	t1_dbm_60a97fcc567c4effb6f6464	402	COMPLETED	100	t1_drt_60ac25ab31a92b0512e7546

## Payments Reporter Column Descriptions

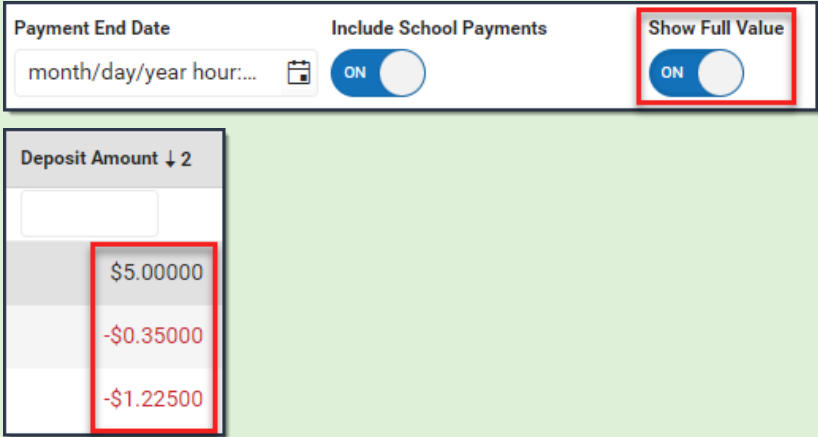
The following columns are available on the [Payments Reporter](#). These columns are available via the column selector and can be grouped, filtered, and saved as templates.

### TIP

You can sort the Payments Report by clicking a column heading. Each click changes the data in ascending or descending order. When [grouping specific columns](#), be sure to also sort the column headings to ensure you are viewing the report results in an organized manner.

Column	Description
<b>Payment Date</b>	The date on which the payment was made.
<b>Payer Name</b>	The name of the person who made the payment. This column will only show a name if the payer is a logged-in Infinite Campus user.
<b>Payment Method Account Name</b>	If a name is entered in a payment method, it will be displayed in this field.
<b>Recipient</b>	The person receiving items purchased in the School Store or the student who was registered for an activity. If an item was purchased and paid through the Campus Mobile Payments app, the student's name appears <b>IF</b> the student number was entered at the time of the purchase.
<b>Description</b>	A description of the fee. <div>If the 'Split Transaction and Service Fees' checkbox has been enabled within the <a href="#">Payments Setup Settings</a>, any transaction or service fee involving a split will be designated with '(Split)' in its description.</div>
<b>Payment Reference Number</b>	This number is automatically generated by the payments platform and is a unique identifier for a specific transaction.

Column	Description
<b>Payment Method</b>	Indicates what was used to make the payment; e.g., type of credit card or eCheck. If eCheck is used, it will indicate if it was from checking or savings.
<b>Card Entry Type</b>	Shows whether a credit/debit card payment was typed in manually, swiped, or processed through the Campus Mobile Payments app using a chip insert or tap (EMV). If the payment method was not a credit or debit card, this column will appear blank.
<b>Payment Source</b>	Identifies where the transaction occurred. <ul style="list-style-type: none"> <li>• Portal</li> <li>• Parent Portal</li> <li>• Student Portal</li> <li>• Employee Self Service</li> <li>• Card Present Processing</li> <li>• Public Store</li> <li>• Recurring</li> <li>• Refund</li> <li>• Reversal</li> <li>• Failed Transaction</li> <li>• Campus Payments App</li> <li>• Activity Roster</li> <li>• Fees</li> <li>• Food Service</li> <li>• POS Terminal</li> </ul>
<b>Transaction Status</b>	The current state of the transaction. See the <a href="#">Transaction Status</a> topic for more information. <ul style="list-style-type: none"> <li>• Completed</li> <li>• Exception</li> <li>• Canceled</li> <li>• Pending</li> <li>• Returned</li> <li>• Return Void</li> <li>• Revoked</li> <li>• Resolved</li> </ul>
<b>Return Date</b>	After a refund is made, the details include this Return Date and the Offset Transaction Reference Number.
<b>Settlement Date</b>	The date on which the payment was processed.
<b>Deposit Date</b>	The date when the payment platform deposits the money into the bank accounts.
<b>Deposit Request Date</b>	The date when Campus requested payments to be disbursed to the bank accounts.

Column	Description
<b>Deposit Request Reference</b>	The ID the payment platform sends to Campus when Campus requests a disbursement.
<b>Fund ID</b>	The unique identifier for the Fund Account. Fund ID is unique and the same Fund ID cannot be used at different schools.
<b>Fund Description</b>	A description of the Fund Account.
<b>Bank Account</b>	The bank account associated with the Fund ID.
<b>Deposit Amount</b>	<p>The specific amount of money that constitutes the deposit.</p> <p><b>Tip:</b> Turn the <b>Show Full Value</b> toggle to <b>ON</b> to see the <b>Deposit Amount</b> go to 5 decimal places.</p>  <p>The screenshot shows a payment platform interface. At the top, there are three sections: 'Payment End Date' with a text input 'month/day/year hour:...' and a calendar icon; 'Include School Payments' with a toggle switch set to 'ON'; and 'Show Full Value' with a toggle switch set to 'ON'. Below these is a 'Deposit Amount' dropdown menu with a downward arrow and the number '2'. The dropdown menu is open, showing a list of deposit amounts: '\$5.00000', '-\$0.35000', and '-\$1.22500'. The 'Show Full Value' toggle is highlighted with a red box, and the dropdown menu is also highlighted with a red box.</p>

## About the Deposit Process

The deposit process runs daily before 5:45 PM Eastern Time (ET). The deposit job must complete by 6:00 PM Eastern Time (ET); otherwise, the payment platform moves the request date forward one day to ensure the deposit job has enough time to complete.

The deposit process does not run on weekends (Friday, Saturday, Sunday) or holidays.

Step	Description
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Step	Description						
1	Campus determines your district's account balance. When your district is processing payments, the fees associated with them and any returns/refunds you process are subtracted from your account balance when they occur. So, at the end of each business day Campus calculates the balance then requests a deposit. If your district's account balance is negative, Campus issues a negative deposit.						
2	<p>After determining the balance, Campus combines transactions with the following statuses into a deposit.</p> <ul style="list-style-type: none"> <li>• Completed</li> <li>• Resolved</li> <li>• Returned</li> <li>• Partial returned</li> <li>• Returnvoid</li> <li>• Transactions with a settled date</li> <li>• Transaction Fees</li> </ul> <p>There is a brief delay (up to 1 hour) between the time the deposit request is made and when the deposit is processed by the payment platform.</p>						
3	<table> <tr> <th>If the deposit is...</th><th>Then...</th></tr> <tr> <td>Successful</td><td>You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.</td></tr> <tr> <td>Not Successful</td><td>The deposit is canceled and recalculated the following day.</td></tr> </table>	If the deposit is...	Then...	Successful	You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.	Not Successful	The deposit is canceled and recalculated the following day.
If the deposit is...	Then...						
Successful	You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.						
Not Successful	The deposit is canceled and recalculated the following day.						

## Deposit Request Report

The Deposit Request Report provides a summary of the Deposit Request for a specific day and is intended to help with bank reconciliation. The report is a PDF file and includes all of the transactions in the Deposit Request, grouped by bank account ID, and provides a total for the transaction fees and a total for the merchant fees by Fund ID. The Gross Amount, Fees, and Net Amount are provided for each Fund ID at the end of the report. For more information, see the [Deposit Request Report](#) article.