

Controlled Reports and PII

Last Modified on 10/21/2024 8:21 am CDT

Understanding PII | Identifying Reports Containing PII | Who Can See PII | Additional Precautions to Protect PII

Understanding PII

PII (Personal Identifiable Information) is any private or sensitive information that can be used to identify an individual personally. As a Student Information System, Infinite Campus has many locations where PII data exists. To protect this information, every tool and report in Campus is guarded by set of tool and calendar rights to prevent unauthorized access. However, even with strong safety measures in place, PII can still be compromised if a user does not do their part to keep sensitive data secure. It is critical that every Campus user understand the role they play in protecting PII.

Personal Impacts when PII is compromised

Fraudulent activity such as identity theft can cause substantial damages to a person if their PII is compromised. PII is considered compromised when a person has gained access to information they are not authorized to access. Once compromised, PII can be used for:

- Opening a new credit card or loan
- Opening a bank account
- Other fraudulent activities

Examples of PII include:

- Social Security Numbers
- Birth Dates
- Physical Addresses
- Other forms of ID a person may use

In Campus, PII is viewable in areas such as Demographics and Census. Data in these locations may be used in state reports and is available for extraction using Ad hoc Reporting.

Student, Frankie L.						
Gender F				No Imago Availat	blo	
				NU Nis		
Nickname				DILEN	amples	
Race Ethnicity				1	amples	
Race/Ethnicity:	01:American Indian o	Alaskan Native				
Federal Designation:	2:American Indian or	Alaska Native 💋				
Race(s):	American Indian or Al	aska Native				
Hispanic/Latino:	N:No					
Race/Ethnicity Determinati	on:					
	×			+		
Birth Date (Age: 18)		Contact Info	ormation			
03/03/2003		Other Phone		(715)555-5555x	137	
Student Number	State ID	Cell Phone		(715)555-5555x		
679	NASIS ID			<u> </u>		
	555555555	Mailing Add	resses			
Person GUID BAC339BF-F658-4098-8799	9-0B2AE3CE2C2C	Primary Address	_	0 2ND CIRCLE LOOI	P, Campus, MN 59864 Map	
		Finally Address			, oumpus, mit sooot map	
		Student **P	rimary			
		Household Phone	initian y	(726)555-5555x11	11	
	Address			LOOP, Campus, MN 59864 Map		
		Name		Relationship	Enrollment (grade)	Contact Method
		Student, Frankie L		Self	20-21 High School (12)	Oth:(715)555-5555x137
		Second Circle, Bryan Parent		Second Circle(gua	C: (715)555-5555x789	
		- soona onois, bij			·····,	
		Non-House	hold Rela	ationships		
		Name	Relations	hin	Contact Method	

Infinite Campus

Identifying Reports Containing PII

Many reports available on Campus include PII for the purposes of accurate reporting and identification. As a precautionary measure, **BIE** and **NASIS** reports containing PII display a **CONTROLLED** security statement in the report header for PDF and DOCX formats. For CSV and TXT formats, a file name indicating Controlled Unclassified Information (CUI) is included in the report. CSV formatted reports with PII are named *SampleReport_CUI.csv*. A; while reports in TXT format that include PII are labeled *SampleReport_CUI.txt*.

Users should follow their school district's policy when viewing reports where CONTROLLED displays and where the file name indicates PII exists.

The **CONTROLLED** statement only displays in reports containing PII for BIE schools and NASIS.

				Student Enrollment Summary Report							
River School District PO Box 1, Pablo, MT 59855				Effective Date: 06/29/2021 Enrollment Types: P, S, N Total Race/Ethnicities: 2 of 7 Total Schools: 1							
Generated on 06/29/2021 01:27:52 PM Page 1 of 1			l of 1	Race/Ethnicity Source: Federal Male/Female/Total: 57/55/112							
Generale	u 011 00/29/2021 01	.27.32 FIVE Fage		Race/Ethr	licity Source: Federa	a Male/Female	a/Total: 57/55/112				
	CON	I TROLLED : This	s page cor	ntains PII and sho	ould be handled	to protect pr	ivacy.				
tudent F	opulation by i	Race/Ethnicity	and Grad	e Level (Male/Fe	male/ l otal)						
River Scho	ool										
					5:Native Hawaiian						
		2:American Indian		4:Black or	or Other		7:Two or				
rade	1:Hispanic/Latino	or Alaska Native	3:Asian	African American	Pacific Islander	6:White	more races	Total			
8	-	6/7/13	-	=	-	-	-	6/7/13			
9	-	0/1/1	-	-	-	-	-	0/1/1			
0	-	7/11/18	-	-	-	-	-	7/11/18			
	1/0/1	10/12/22	-	-	-	-	-	11/12/23			
	2/0/2	31/24/55	-	-	-	-	-	33/24/57			
1 2	3/0/3	54/55/109	-	-	-	-	-	57/55/112			
2		luding White n	ot of Hisp	anic Origin							
2 II Grades	Population Exc			and engine							
2 Il Grades Student F	Population Exc	auding white h		_							
2 Il Grades Student F School		adding writte in	Total	Percentage							
2 Il Grades Student F			<u>Total</u> 112	Percentage 100.00%							

Who Can See PII

Authorized Users

Anyone assigned tool rights to view student data or generate reports in Campus may be eligible to see the PII of students, staff, and others (parents, guardians, emergency contacts, etc.). When viewing PII, it is important to review and follow the policies enforced by your school district.

Unauthorized Users

Unauthorized users are individuals who do not have permission to access the information to which they have gained access. Unauthorized users may gain access when PII handling negligence occurs by an authorized user. Examples of PII negligence include:

- Not locking your workstation before leaving it unattended
- Sharing your username and password
- Printing a **Controlled** report and leaving it in an area where unauthorized users may see it
- Improperly disposing of documents containing PII

Additional Precautions to Protect PII

It is important to always follow your school district's policies when viewing or working with PII. Below are a few examples of how you can help to reduce the risk of compromising PII:

All Users:

- Never leave your workstation unattended when PII is displayed or can be easily accessed. Consider locking your computer even when trips away from it are brief.
- Never leave a printed report that contains PII in a location where it can be stolen, including



sitting on a communal printer.

- Never provide your password to another user with restricted or fewer tool rights than you.
- Never save a downloaded report containing PII on a shared server where others can see it.

Administrative Users:

- Review and assign only the tool rights a user needs to perform their job tasks.
- Restrict who is authorized to be given the Student Information System Administrative role.
- Disable user accounts for employees who have left the organization.
- Review tool rights for employees changing roles in the school/district.