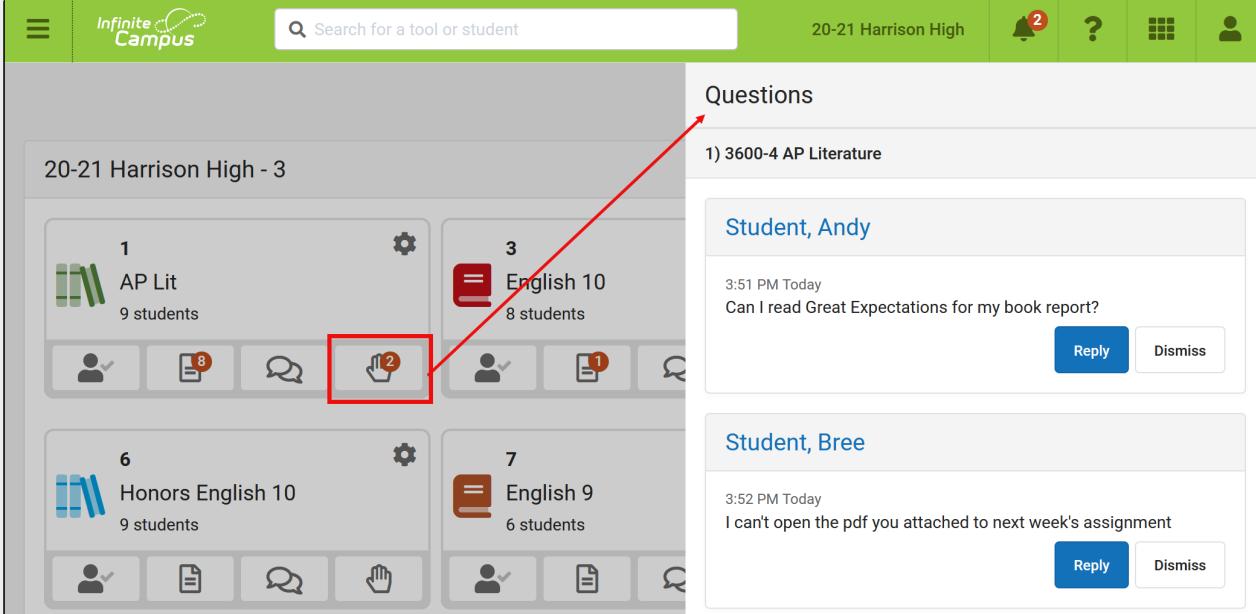


Student Questions (Teaching Center)

Last Modified on 01/16/2026 2:35 pm CST

Location: Teaching Center > click the hand icon

The Questions tool allows students to ask teachers questions through [Campus Student](#), which teachers respond to through the [Teaching Center](#).



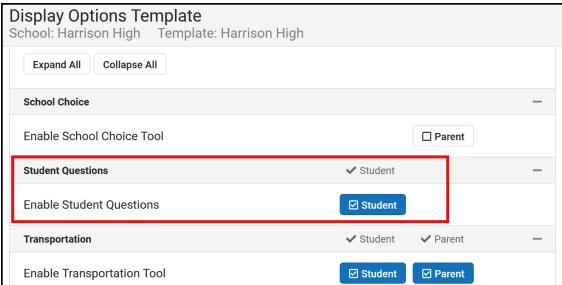
Enable Questions to allow students to ask simple questions through Campus Student.

Enabling Questions

Enabling the Questions tool is a two-step process:

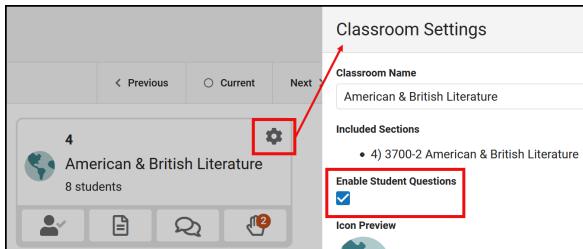
School Level

Before it is available in the Teaching Center, Questions must be enabled in your schools [Portal Display Options](#):



Section Level

Once enabled for your school, an **Enable Student Questions** checkbox is added to your Teaching Center settings, accessed through the gear icon.



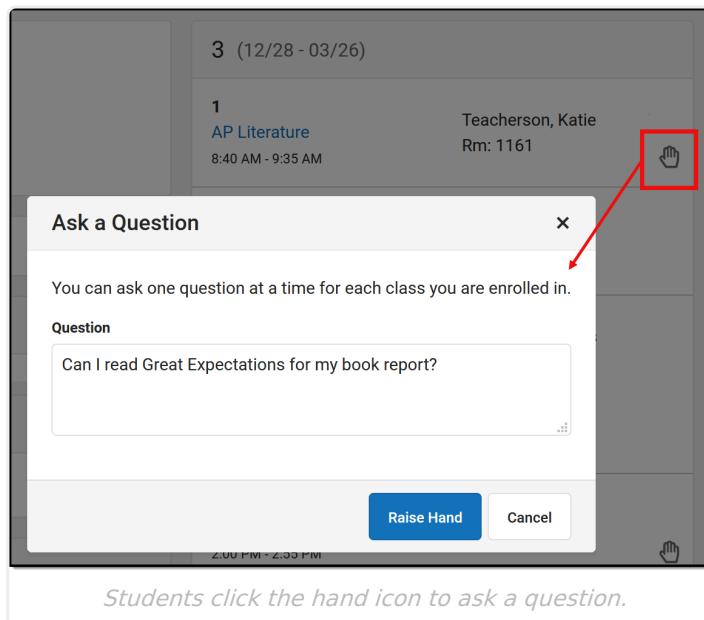
Ask a Question - Student

Once enabled in the Portal Display Options and at the section-level, a hand icon displays for students in various places around [Campus Student](#), including the Today screen.

Once you enable questions for a section, students will receive an informational pop-up the first time they log in.

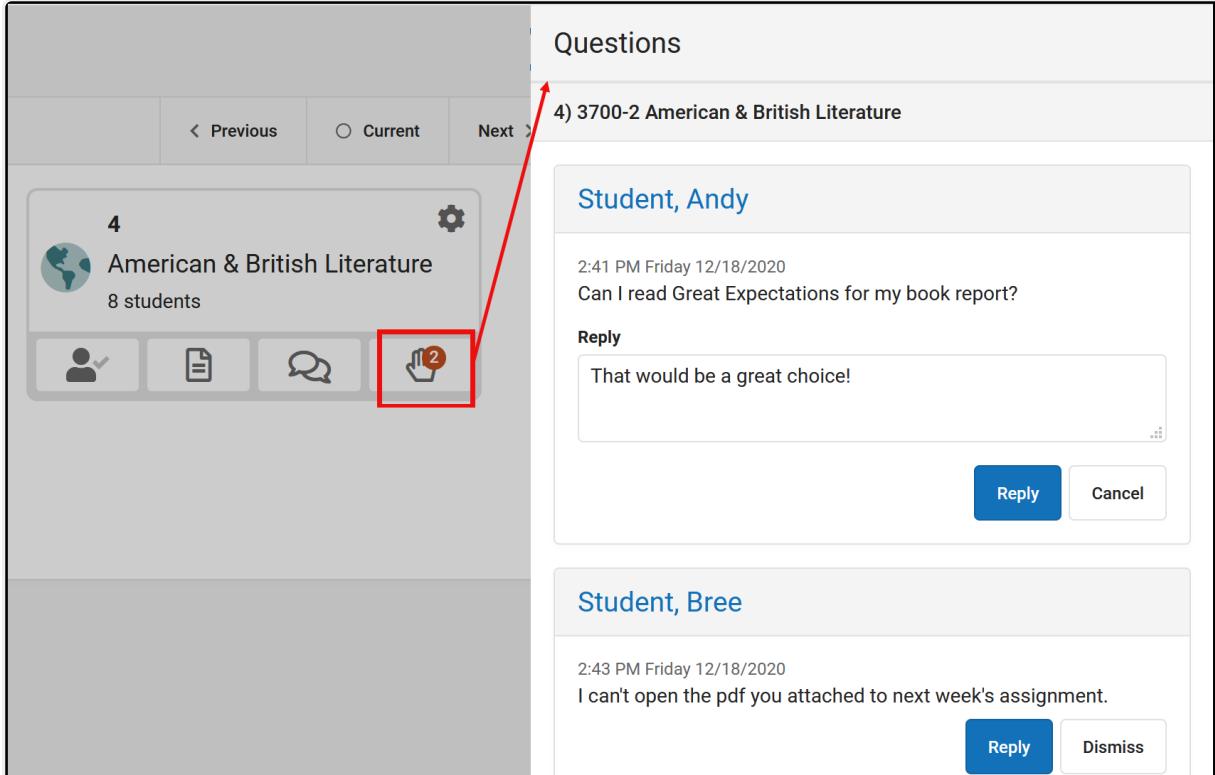
Students click the hand icon to enter a question and click **Raise Hand** to submit it. They can also click Raise Hand without asking a question, such as to get the teacher's attention in a classroom setting.

Once a student submits raises their hand, the hand icon displays as red.



View and Respond - Teacher

When a student has asked a question, a red dot with a number displays on the hand icon in the Teaching Center. Click the hand icon to view the question(s):



The screenshot shows a list of classes on the left and a detailed view of a class on the right. The class view includes a 'Questions' section with two entries:

- Student, Andy** (2:41 PM Friday 12/18/2020): Can I read Great Expectations for my book report? Response: That would be a great choice! Buttons: Reply, Cancel.
- Student, Bree** (2:43 PM Friday 12/18/2020): I can't open the pdf you attached to next week's assignment. Buttons: Reply, Dismiss.

A red arrow points from the text 'Click the hand icon to view and respond to student questions.' to the hand icon in the student's view.

Click the hand icon to view and respond to student questions.

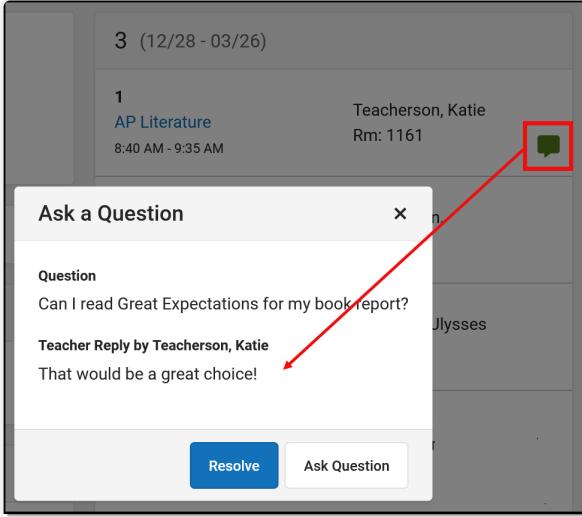
Click **Reply** to type an answer to the student, or **Dismiss** if you're responding in some other way. Once you respond to a question, it disappears from your view.

Receive an Answer - Student

When a teacher has responded, the hand icon in the student's view changes to a green speech bubble.

Students click this icon to view the teacher's response. At this point, the student has three options:

- Click **Resolve** to complete the question and remove it from their view
- Click **Ask Question** to ask a new question of the teacher.
- Click the **X** in the corner of the pop-up to close the answer without resolving it.



The screenshot shows a list of classes on the left and a detailed view of a class on the right. The class view includes a 'Ask a Question' pop-up with the following content:

Ask a Question

Question: Can I read Great Expectations for my book report?

Teacher Reply by Teacherson, Katie: That would be a great choice!

Buttons: Resolve, Ask Question.

A red arrow points from the text 'Students click the green speech bubble to view response.' to the green speech bubble icon in the teacher's response.

Students click the green speech bubble to view response.

Once a teacher replies, the student's question disappears from their view. Once a student resolves a question, the question and answer both disappear from their view. Records are kept in the database, but resolved questions are not visible in Instruction or Campus Student.
