

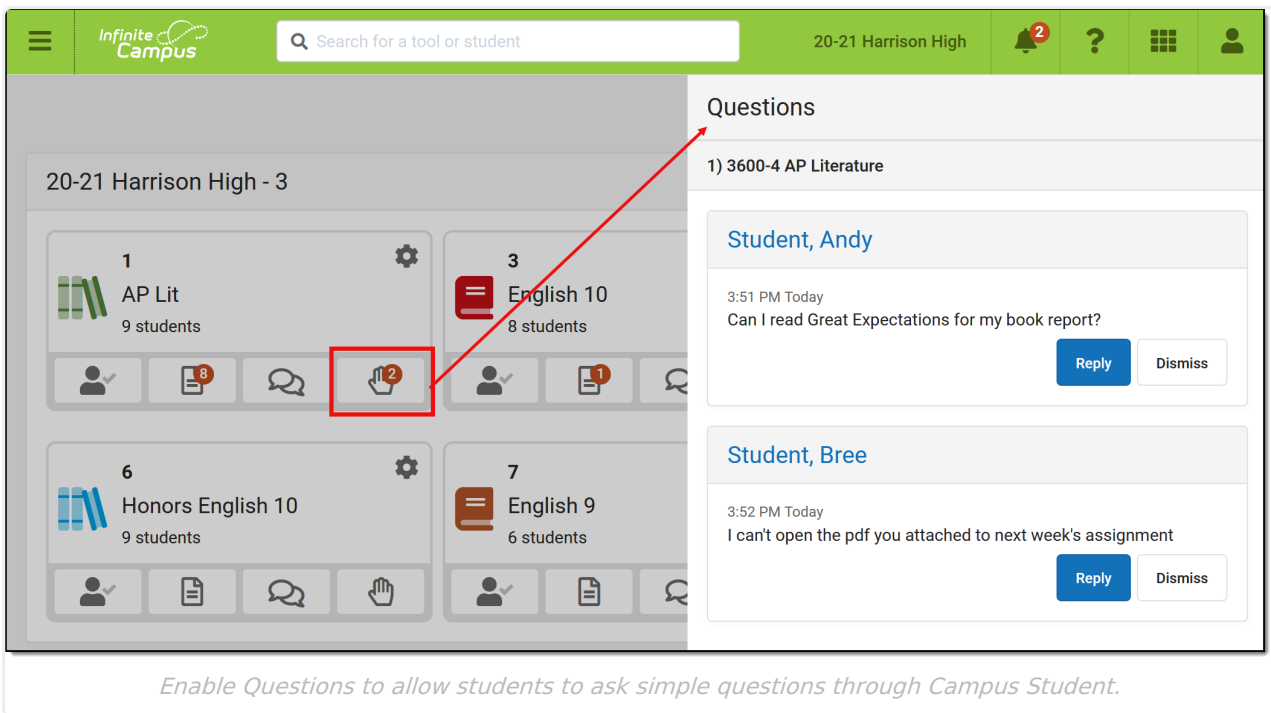
Student Questions (Teaching Center)

Last Modified on 10/21/2024 8:20 am CDT

[Enabling Questions](#) | [Ask a Question - Student](#) | [View and Respond - Teacher](#) | [Receive an Answer - Student](#)

Location: [Teaching Center](#) > click the hand icon

The Questions tool allows students to ask teachers questions through [Campus Student](#), which teachers respond to through the [Teaching Center](#).



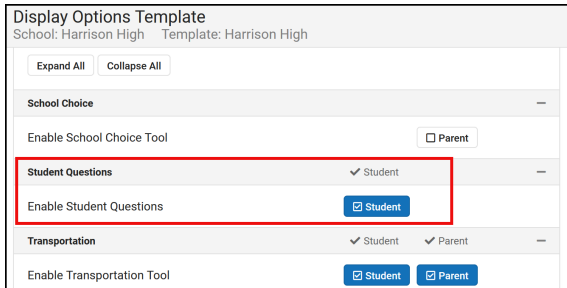
Enabling Questions

Enabling the Questions tool is a two-step process:

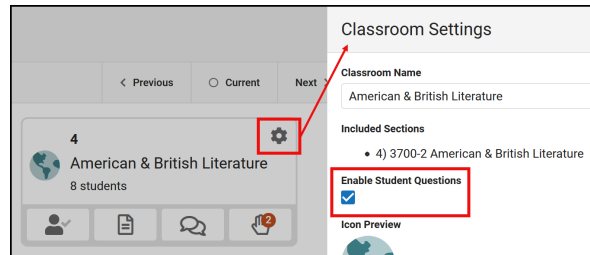
School Level

Section Level

Before it is available in the Teaching Center, Questions must be enabled in your schools **Portal Display Options**:



Once enabled for your school, an **Enable Student Questions** checkbox is added to your Teaching Center settings, accessed through the gear icon.

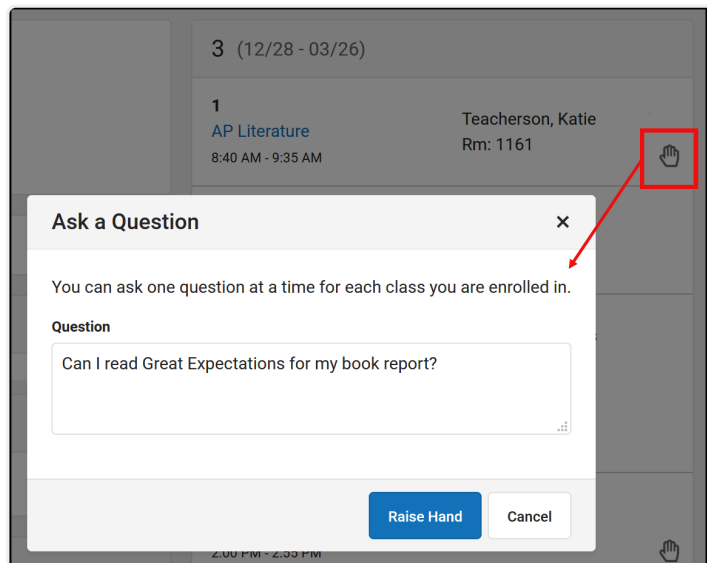


Ask a Question - Student

Once enabled in the Portal Display Options and at the section-level, a hand icon displays for students in various places around **Campus Student**, including the Today screen. Once you enable questions for a section, students will receive an informational pop-up the first time they log in.

Students click the hand icon to enter a question and click **Raise Hand** to submit it. They can also click Raise Hand without asking a question, such as to get the teacher's attention in a classroom setting.

Once a student submits raises their hand, the hand icon displays as red.



Students click the hand icon to ask a question.

View and Respond - Teacher

When a student has asked a question, a red dot with a number displays on the hand icon in the Teaching Center. Click the hand icon to view the question(s):

Questions

4) 3700-2 American & British Literature

Student, Andy

2:41 PM Friday 12/18/2020
Can I read Great Expectations for my book report?

Reply

That would be a great choice!

Reply Cancel

Student, Bree

2:43 PM Friday 12/18/2020
I can't open the pdf you attached to next week's assignment.

Reply Dismiss

Click the hand icon to view and respond to student questions.

Click **Reply** to type an answer to the student, or **Dismiss** if you're responding in some other way. Once you respond to a question, it disappears from your view.

Receive an Answer - Student

When a teacher has responded, the hand icon in the student's view changes to a green speech bubble.

Students click this icon to view the teacher's response. At this point, the student has three options:

- Click Resolve to complete the question and remove it from their view
- Click Ask Question to ask a new question of the teacher.
- Click the X in the corner of the pop-up to close the answer without resolving it.

3 (12/28 - 03/26)

1 AP Literature Teacherson, Katie Rm: 1161

8:40 AM - 9:35 AM

Ask a Question

Question
Can I read Great Expectations for my book report?

Teacher Reply by Teacherson, Katie
That would be a great choice!

Resolve Ask Question

Students click the green speech bubble to view response.

Once a teacher replies, the student's question disappears from their view. Once a student resolves a question, the question and answer both disappear from their view. Records are kept in the database, but resolved questions are not visible in Instruction or Campus Student.
