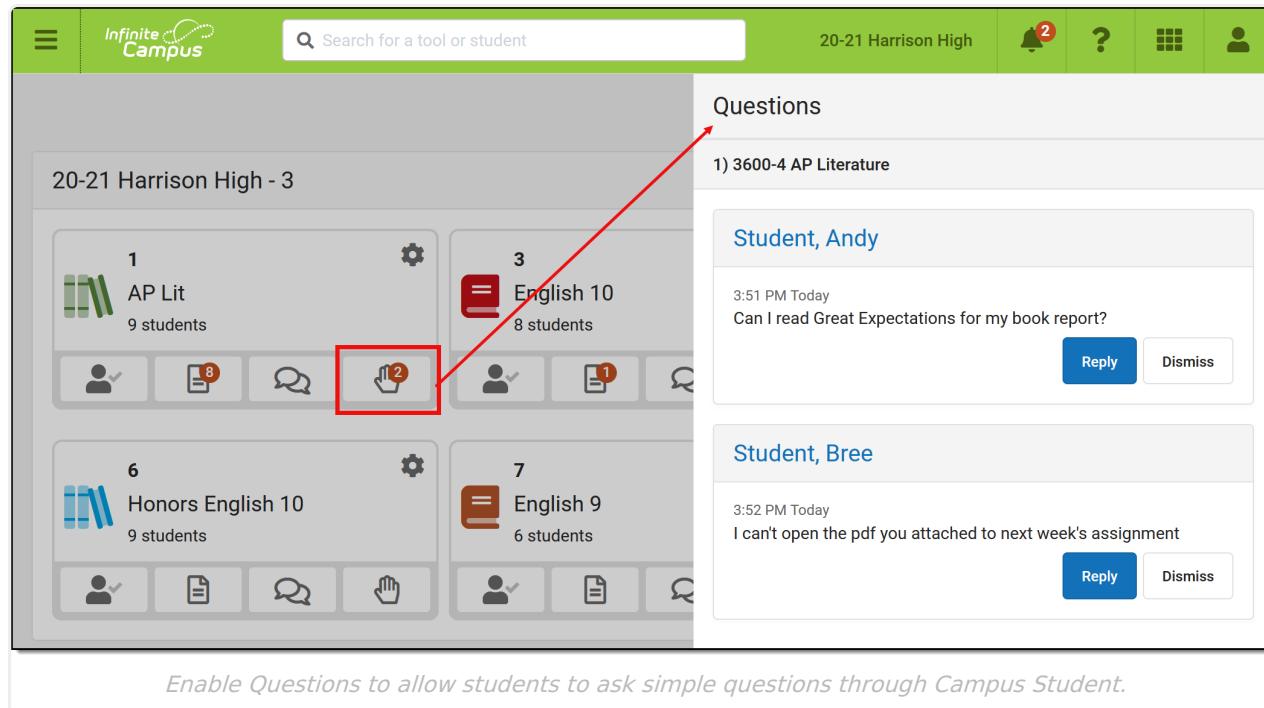


Student Questions (Teaching Center)

Last Modified on 01/16/2026 2:35 pm CST

Location: Teaching Center > click the hand icon

The Questions tool allows students to ask teachers questions through [Campus Student](#), which teachers respond to through the [Teaching Center](#).



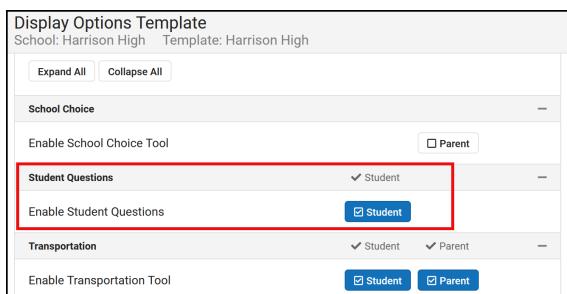
Enable Questions to allow students to ask simple questions through Campus Student.

Enabling Questions

Enabling the Questions tool is a two-step process:

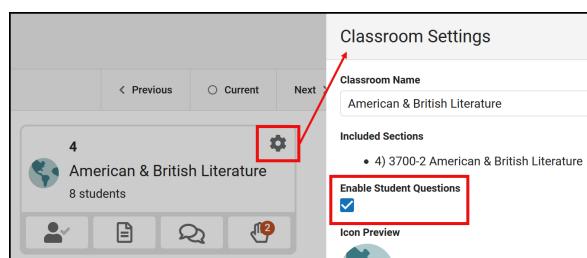
School Level

Before it is available in the Teaching Center, Questions must be enabled in your schools [Portal Display Options](#):



Section Level

Once enabled for your school, an **Enable Student Questions** checkbox is added to your Teaching Center settings, accessed through the gear icon.



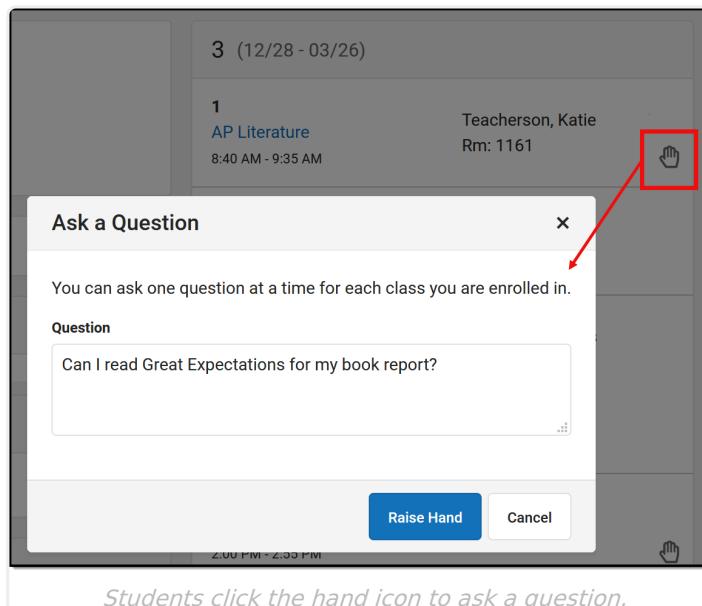
Ask a Question - Student

Once enabled in the Portal Display Options and at the section-level, a hand icon displays for students in various places around [Campus Student](#), including the Today screen.

Once you enable questions for a section, students will receive an informational pop-up the first time they log in.

Students click the hand icon to enter a question and click **Raise Hand** to submit it. They can also click Raise Hand without asking a question, such as to get the teacher's attention in a classroom setting.

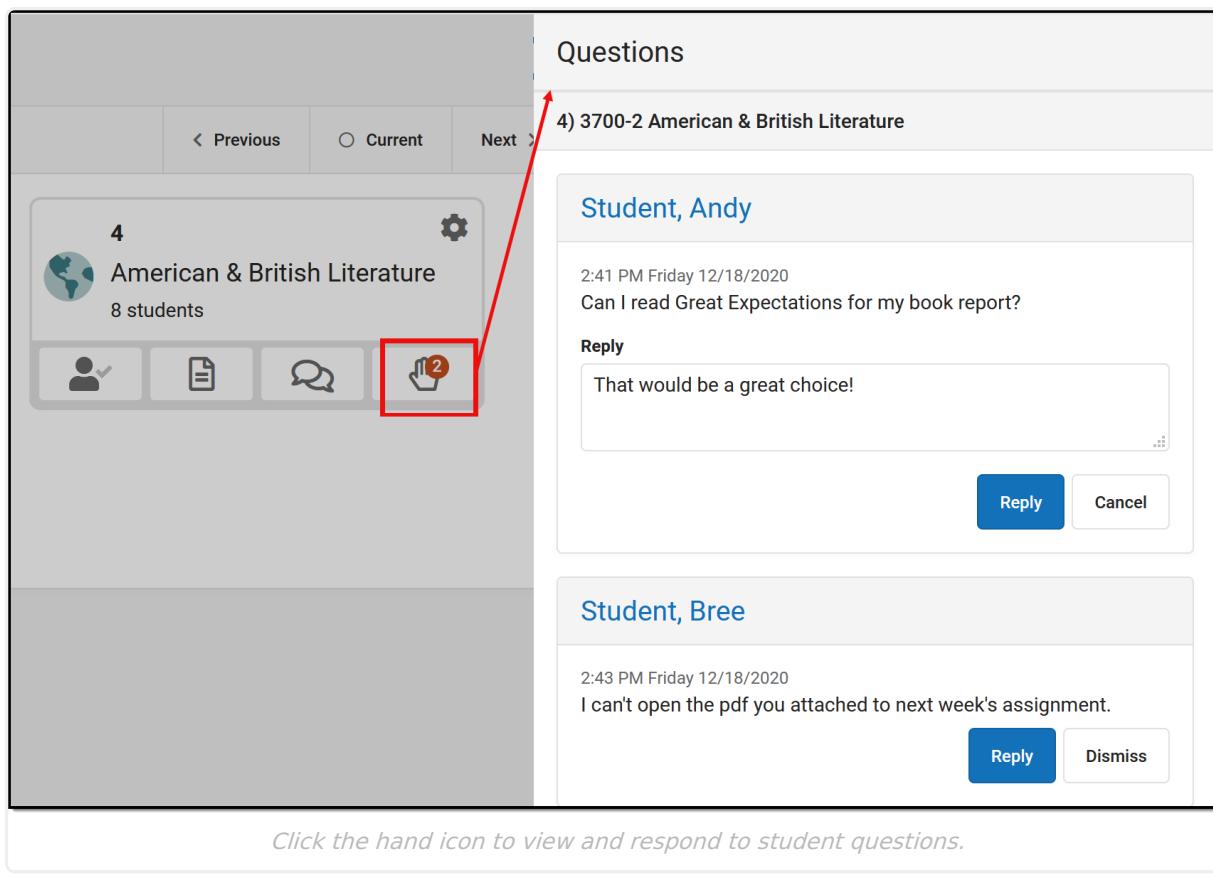
Once a student submits raises their hand, the hand icon displays as red.



Students click the hand icon to ask a question.

View and Respond - Teacher

When a student has asked a question, a red dot with a number displays on the hand icon in the Teaching Center. Click the hand icon to view the question(s):



The screenshot shows a list of classes on the left and a detailed view of a class on the right. The class view includes a 'Questions' section with two entries:

- Student, Andy** (2:41 PM Friday 12/18/2020): Can I read Great Expectations for my book report? Response: That would be a great choice! Buttons: Reply, Cancel.
- Student, Bree** (2:43 PM Friday 12/18/2020): I can't open the pdf you attached to next week's assignment. Buttons: Reply, Dismiss.

A red box highlights the 'Hand icon' in the class list, and a red arrow points from it to the 'Hand icon' in the student's view.

Click the hand icon to view and respond to student questions.

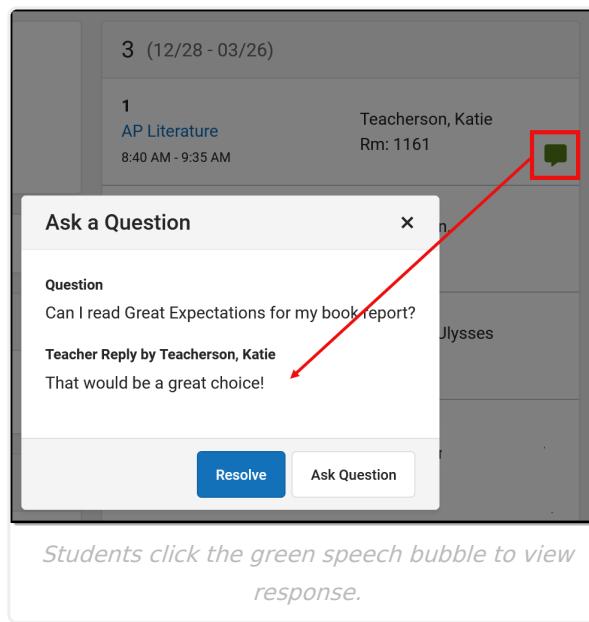
Click **Reply** to type an answer to the student, or **Dismiss** if you're responding in some other way. Once you respond to a question, it disappears from your view.

Receive an Answer - Student

When a teacher has responded, the hand icon in the student's view changes to a green speech bubble.

Students click this icon to view the teacher's response. At this point, the student has three options:

- Click **Resolve** to complete the question and remove it from their view
- Click **Ask Question** to ask a new question of the teacher.
- Click the **X** in the corner of the pop-up to close the answer without resolving it.



The screenshot shows a class list and a 'Ask a Question' pop-up. The pop-up contains:

- Ask a Question** (with an 'X' button)
- Question**: Can I read Great Expectations for my book report?
- Teacher Reply by Teacherson, Katie**: That would be a great choice!
- Buttons**: Resolve, Ask Question.

A red box highlights the green speech bubble icon in the teacher's response, and a red arrow points from it to the green speech bubble icon in the student's view.

Students click the green speech bubble to view response.

Once a teacher replies, the student's question disappears from their view. Once a student resolves a question, the question and answer both disappear from their view. Records are kept in the database, but resolved questions are not visible in Instruction or Campus Student.
