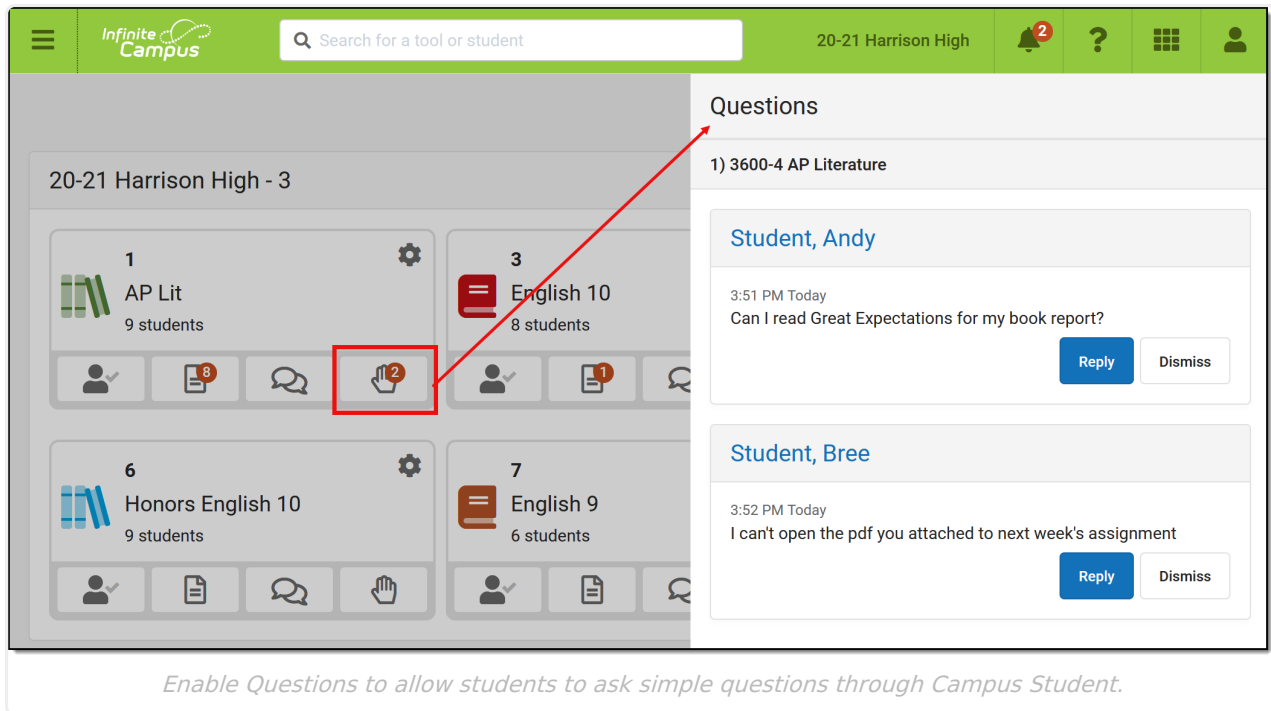


# Student Questions (Teaching Center)

Last Modified on 05/07/2025 2:57 pm CDT

Location: Teaching Center > click the hand icon

The Questions tool allows students to ask teachers questions through [Campus Student](#), which teachers respond to through the [Teaching Center](#).

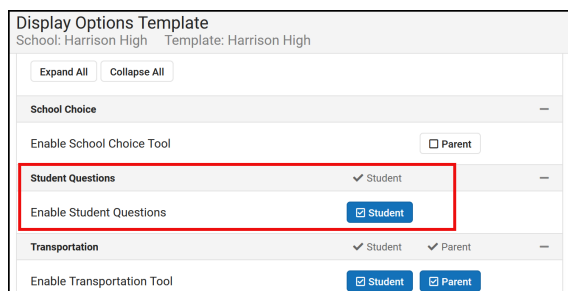


## Enabling Questions

Enabling the Questions tool is a two-step process:

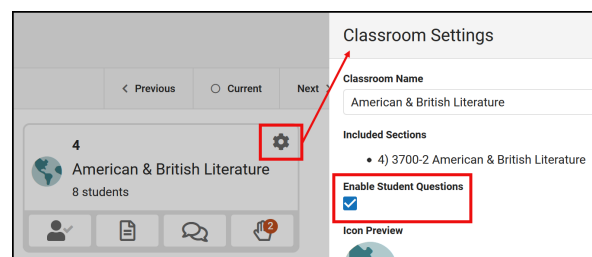
### School Level

Before it is available in the Teaching Center, Questions must be enabled in your schools [Portal Display Options](#):



### Section Level

Once enabled for your school, an **Enable Student Questions** checkbox is added to your Teaching Center settings, accessed through the gear icon.

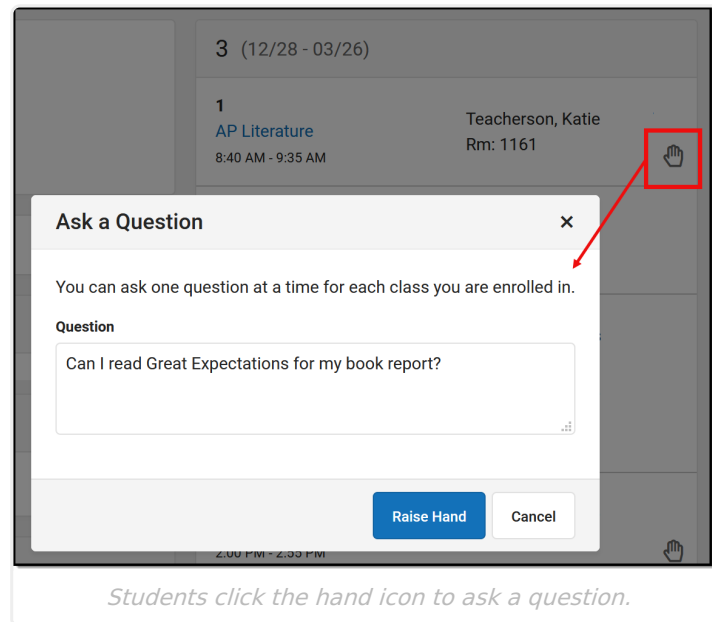


## Ask a Question - Student

Once enabled in the Portal Display Options and at the section-level, a hand icon displays for students in various places around [Campus Student](#), including the Today screen. Once you enable questions for a section, students will receive an informational pop-up the first time they log in.

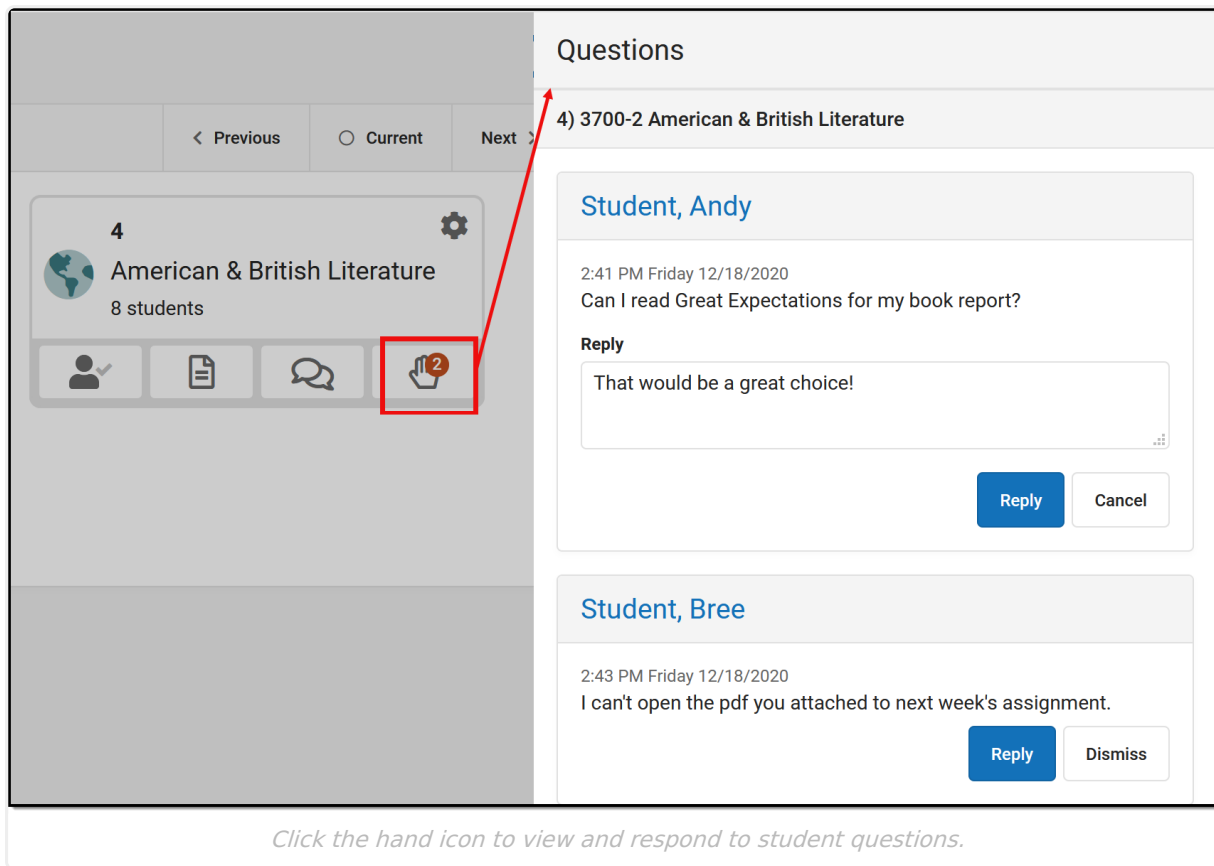
Students click the hand icon to enter a question and click **Raise Hand** to submit it. They can also click Raise Hand without asking a question, such as to get the teacher's attention in a classroom setting.

Once a student submits raises their hand, the hand icon displays as red.



## View and Respond - Teacher

When a student has asked a question, a red dot with a number displays on the hand icon in the Teaching Center. Click the hand icon to view the question(s):



**Questions**

4) 3700-2 American & British Literature

**Student, Andy**

2:41 PM Friday 12/18/2020  
Can I read Great Expectations for my book report?

**Reply**

That would be a great choice!

**Reply** **Cancel**

**Student, Bree**

2:43 PM Friday 12/18/2020  
I can't open the pdf you attached to next week's assignment.

**Reply** **Dismiss**

*Click the hand icon to view and respond to student questions.*

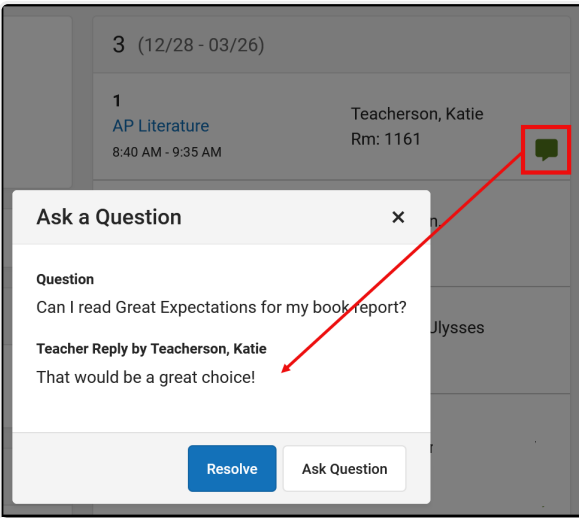
Click **Reply** to type an answer to the student, or **Dismiss** if you're responding in some other way. Once you respond to a question, it disappears from your view.

## Receive an Answer - Student

When a teacher has responded, the hand icon in the student's view changes to a green speech bubble.

Students click this icon to view the teacher's response. At this point, the student has three options:

- Click **Resolve** to complete the question and remove it from their view
- Click **Ask Question** to ask a new question of the teacher.
- Click the X in the corner of the pop-up to close the answer without resolving it.



3 (12/28 - 03/26)

1  
AP Literature  
8:40 AM - 9:35 AM

Teacherson, Katie  
Rm: 1161

**Ask a Question**

**Question**  
Can I read Great Expectations for my book report?

**Teacher Reply by Teacherson, Katie**  
That would be a great choice!

**Resolve** **Ask Question**

*Students click the green speech bubble to view response.*

Once a teacher replies, the student's question disappears from their view. Once a student resolves a question, the question and answer both disappear from their view. Records are kept in the database, but resolved questions are not visible in Instruction or Campus Student.

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