

Set up Pre-Ordering in the School Store (Contactless Food Service)

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Tool Search: School Store

Parents can pre-order lunch via the [Campus School Store](#) even if your district does not use [Campus Point of Sale](#). This contactless meal service option does not charge food service accounts. Instead, it reserves meals for students. Food Service employees can export a report of these orders which can be used to create labels that are affixed to lunches as they are packed for delivery. After the meal is delivered to the student, their [Food Service account can be charged for the meal](#). One option for quickly recording meals is to use [Continuous Serve](#).

This article assumes that your district has already created stores for each of your schools. If you do not have any school stores set up, see the [School Store](#) article for detailed information about that process.

This article walks you through setting up pre-ordering in the School Store. As you become more familiar with the School Store, you can set up and organize items in each store in a way that works best for your schools.

- [Step 1. Set up "Student Lunch" Product Type](#)
- [Step 2. Create "Food Service Pre-Orders" Category](#)
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Before You Begin

If your district does **NOT** use Campus Payments, go to *System Administration > School Store > Settings* and set the **Enable School Store for \$0 Orders (i.e., Pre-Order Food Service)** toggle to **ON**.

Settings

School Store is not available at this time. Please enable Campus Payments.

[Click here to learn more about Campus Payments.](#)

Enable School Store for \$0 Orders (i.e. Pre-Order Food Service)



Check with your System Administrator and make sure you have tool rights to *System Administration > School Store*.

Step 1. Set up "Student Lunch" Product Type

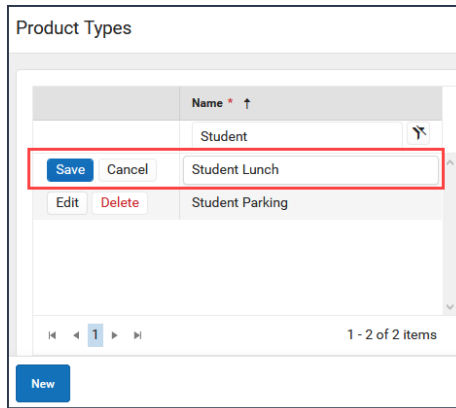
Tool Search: Product Types

Product Types are assigned to Products and to Fund Accounts. When a product is purchased, funds are deposited into the bank associated with the Fund Account to which you assigned the Product Type. Product Types are not unique for each school. Once a Product Type is added, it is available to every school in the district. You cannot delete a Product Type if it's tied to an active product in the Inventory. However, you can edit the Product Type.

1. Select *School Store > Administration > Product Types*.

Result

The Product Types screen displays.



Name	
Student	
Student Lunch	
Student Parking	

1 - 2 of 2 items

New

- Click the **New** button.

Result

A blank row displays.

- Enter **Student Lunch** in the Name field.
- Click the **Save** button.

Step 2. Create "Food Service Pre-Orders" Category

Categories are how similar products are grouped together in the store. When a portal user selects a category, only the products assigned to that category display. Inactive categories do not appear in the store.

If you select **All Schools** in the Campus toolbar, you can see all of the Categories for every school.

- Select *School Store > Administration > Categories*.

Result

The Categories screen displays.

- Click **New** in the action bar.

Result


The Category panel displays. The **Active** checkbox is automatically selected.

Category

☒ Active

Name *

School *

Image Upload


Max File Size: 20MB

- Enter **Food Service Pre-order** in the **Name** field.
- Select the **Schools** where you want the category to be available.

This field only displays schools to which you have tool rights.

- Use the **Select Files** option to upload an image for the category.

The image must use one of the following extensions: .jpg, .jpeg, .png, or .gif.

6. Click **Save**.

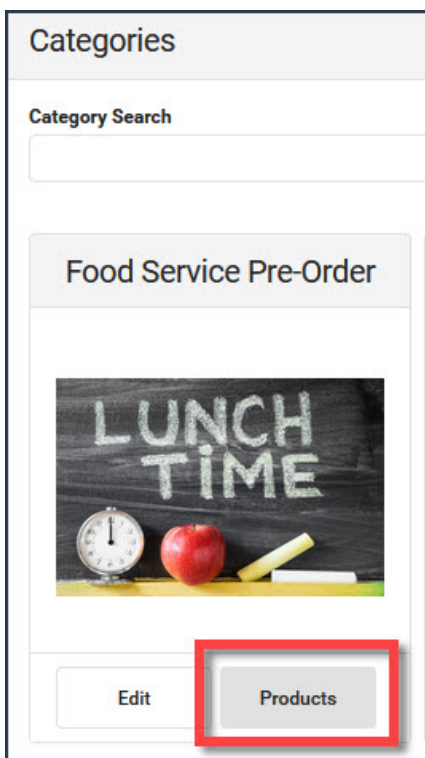
Result

The Category is ready for you to add Products.

After Categories are set up, if someone else wants to edit the School field on the Category, they must have tool rights to all of the assigned schools. Otherwise, they cannot make changes to the School field.

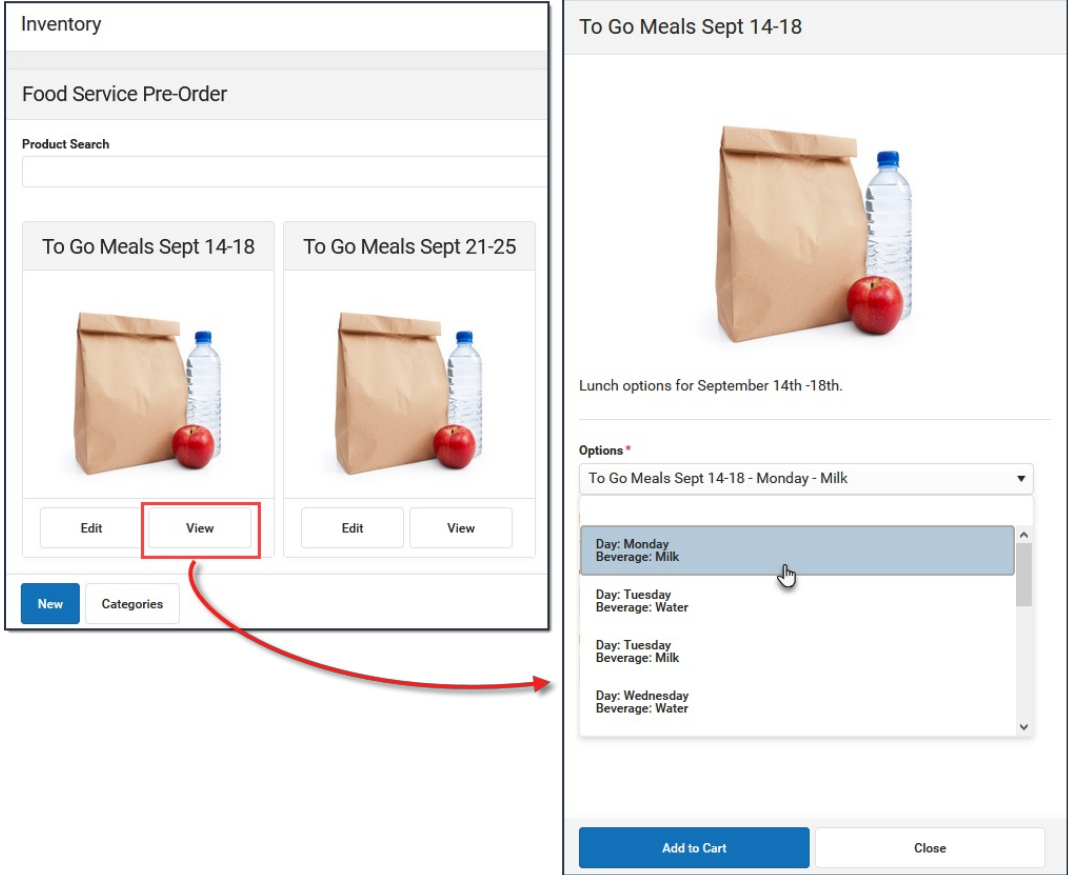
Step 3. Set up Products






Products are set up using the Product progress tracker. To get started, select **All Schools** or a specific school in the Campus toolbar, then click the **Products** button on the **Food Service Pre-Order** Category.



There are two suggested methods for setting up Products. For both options, you can select **Student Lunch** as the *Product Type* (you created the Product Type in Step 1).

Method	Description
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Method	Description
Weekly Meals	<p>If food service options are not as complex, one item for "meals for a week" can be created in the school store with an attribute for each day's meal and drink combination.</p> <div data-bbox="352 380 1425 1252">  </div>
Daily Meals	<p>With this method, you can create a product for each day and meal. So, you could create one product for Monday breakfast, another for Monday lunch, and so on. With this method, you can also set up unique options for each product. For example, you could set up an option that allows parents to order a specific type of milk with the meal.</p>

Method	Inventory Description
	<p>Food Service Pre-Order</p> <p>Product Search</p> <div> <div> <p>1 Monday Lunch</p>  <div> Edit View </div> </div> <div> <p>2 Tuesday Lunch</p>  <div> Edit View </div> </div> <div> <p>3 Wednesday Lunch</p>  <div> Edit View </div> </div> <div> <p>4 Thursday Lunch</p>  <div> Edit View </div> </div> <div> <p>5 Friday Lunch</p>  <div> Edit View </div> </div> <div> New Categories </div> </div>

Tips for Setting up Products

- For each school level, create products for each day; e.g., Monday Lunch, Tuesday Lunch, etc. To help parents, you could also label each meal to include the school level; e.g. Monday Lunch (Elementary).
- ▶ [Click here to expand...](#)

Inventory

Food Service Pre-Order

Product Search

1 Monday Lunch - Elem

2 Tuesday Lunch - Elem

3 Wednesday Lunch - ...

MON

TUE

WED

Edit View

Edit View

Edit View

New

Categories

- **Do NOT use inventory tracking in any mode if you're planning to reuse the product.**
 - Upload a PDF of the menu for the day, week, month or include a link in the description to the menu.
- [Click here to expand...](#)

1 Product

2 Product Items

3 Availability

Product Name *

1 Monday Lunch - Elem

Categories *

Food Service Pre-Order (Arthur Elementary) X

Product Type *

Student Lunch

Purchase Limits

Description

Paragraph B I U

Monday August 24: Chicken Nuggets, Tator Tots, Orange, Cookie

Receipt Comments

Image Upload

MON

Max File Size: 20MB

Select files...

File Upload


Elemntary_Lunch_Menu.pdf

Max File Size: 20MB

Select files...

- Keep the product items as simple as possible. For example, on Monday's Lunch you could offer a Drink and Side as the attributes. This allows your menu to be flexible and still be reusable each week.
 ▶ [Click here to expand...](#)


Monday Lunch



Product

2


Product Items

 Export
 Import


	Drink	Side	SKU	Selling Price
Edit Remove	Skim	Yes	1437121259	0.00
Edit Remove	Skim	No	1149549284	0.00
Edit Remove	Lactose Free	Yes	1840367405	0.00
Edit Remove	Lactose Free	No	358480810	0.00
Edit Remove	Water	Yes	1441096256	0.00
Edit Remove	Water	No	366309847	0.00
Add Item	Add Attribute			

- Set the Start Date to the first day you want to allow any orders to occur. When you want to stop accepting orders for a specific product, clear the **Active** checkbox.
 ▶ [Click here to expand...](#)

To Go Meals Sept 14-18



Product



Product Items

3

Availability

Active

☒

Start Date *

09/07/2020 5:00 AM

Restrict to Associated School Enrollments

☒

End Date

09/10/2020 5:00 PM

Select a Saved Filter

Select Filter

For more detailed information about setting up Products, see the [School Store](#) article.

For information about contactless Food Service, see the [Contactless Food Service FAQs](#) and [Contactless Food Service Best Practices](#).