

# Custom Forms on Portal Process

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Custom Forms can be set up with eSignature functionality to allow parents/guardians and/or students to electronically sign documents that are made available on Campus Parent and/or Campus Student. This document provides an overview of how the eSignature process works for Custom Forms.

In order for eSignature Custom Forms to display on Portal, the following setup must be done:

1. Mark the **Display Custom Form on Portal** AND the **Request eSignature** options on the [Custom Forms Upload](#) step.
2. Mark the Portal Preference for the Module the form is in at System Administration > Portal > Preferences > [Display Options](#) on the Documents section.
3. Mark the **Guardian, Mailing, and Portal** checkboxes on the [Relationships](#) tool for the person to receive the Custom Form.

See each section of the document below for detailed instructions.

## Custom Form Portal Setup

**User:** Custom Forms Administrator

**Tool Search:** Custom Forms

Portal options are available on the Upload step of the Custom Forms process. When the **Display Custom Form on Portal** option and **Guardian eSignature Request** and/or **Student eSignature Request** option is marked, a request for an electronic signature is sent to the student and/or parent/guardian(s) on Campus Parent and/or Campus Student. When the **Guardian Fill out Form** and/or **Student Fill out Form** option is marked, guardians and students can also enter data into the form.

Only PDFs created using Adobe Acrobat Professional or Adobe DC are supported for Custom Form creation. See the [Custom Forms Setup](#) document for additional information on managing and creating Custom Forms.

#### Display Custom Form on Portal

- ☒ Campus Parent
  - ☐ Guardian eSignature Request
  - ☐ Guardian Fill out the Form
- ☒ Campus Student
  - ☐ Student eSignature Request
  - ☐ Student Fill out the Form

*Display Custom Form on Portal Options*

**Note:** Custom Form eSignature functionality does not require a pin to complete.

## Portal Display Options

**User:** Custom Forms Administrator

### Tool Search: Portal

The Display Option must be marked per module for custom forms to display on the Portal for parents/guardians and students. Select the Student & Parent option under the Custom Modules section for each module you want to display on Portal.

Portal preferences are set by school. See the Portal Preferences [Display Options](#) documentation for additional information.

Display Options Template

School: Forest Elementary    Template: Forest Elementary

Expand All    Collapse All

Special Education Plan

☒ Student    ☒ Parent

Draft Special Education Plan

☐ Student    ☐ Parent

Special Education Other Documents

☐ Student    ☐ Parent

Custom Modules ⓘ

Activity

☒ Student & Parent

Activity Preapproval

☐ Student & Parent

Athletics

☒ Student & Parent

Behavior

☐ Student & Parent

Counseling

☐ Student & Parent

Save    Manage Calendars    Delete    Close

Document Display Options for Custom Forms

## Relationship Setup

**User:** Custom Forms Administrator

**Tool Search:** Relationships

Parent/Guardian(s) receive the eSignature request(s) when the **Guardian, Mailing, and Portal** checkboxes are marked on the [Relationships](#) tool for the student. The Parent/Guardian must have a valid Portal account in order to receive eSignature forms. The order of the Parent/Guardian(s) names is determined first by the **Emergency Priority** on the Relationships tool. When no Emergency Priority is entered, the names display in alphabetical order.

Relationships within the Abdi \*\*Primary Household Relationships

Name	Gender	Relationship	Start Date	End Date	Emergency Priority	Guardian	Mailing	Portal	Messenger	Private
Khalif , Mohamed A	M	Guard: Father	01/01/2001			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

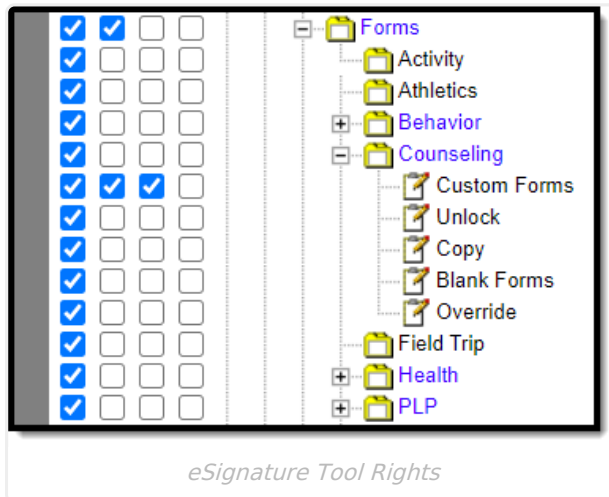
Relationship Checkboxes for eSignature

## Tool Rights

**User:** Custom Forms Administrator

Teachers/Form users must have appropriate tool rights to create custom forms using the Forms tool. There is not a separate tool right for eSignature forms. When users have the Module Custom Forms Read, Write, and Add rights, they can create new custom forms for a student, including eSignature forms.

Overriding eSignatures requires a separate tool right. Students must have the *Student Information > General > Forms > Module > Custom Forms = Write and Override = Read* in order to override an eSignature.



## Send Forms

**User:** Teacher/Forms User

**Tool Search:** Forms

The Review Participants button displays after an initial save. When finished entering data into the form, click the Review Participants button to verify to whom the form is being sent. The Form Detail also allows the user to select when the Form is sent and when the form becomes read-only on the Portal.

Custom Forms with eSignature are not available on the Documents tool.

Form Detail

Date and Time

Start Date

month/day/year

Time

hour AM

End Date

month/day/year

Save Dates

Campus Parent

Abegg, Donald (Father)

REQUEST ESIGNATURE

Abegg, Millie (Step Parent)

REQUEST ESIGNATURE

Request eSignatures

Close

Review Participants Side Panel

## Request eSignature(s) Process

1. Enter data into the form.
2. Click **Review Participants**.
3. Optional: Select a **Start Date** and **Time** when the form is available on the Portal, after eSignatures have been requested.
4. Optional: Select an **End Date** when the form becomes read-only on the Portal.
5. Click **Request eSignatures**.
6. Click **Request eSignatures** or **Cancel**. Requesting eSignatures make the form read-only. You are not be able to make additional changes after requesting signatures.

After the eSignature Request(s) have been sent, the Review Participants button can be used to see who has signed the form or not as well as perform additional tasks.

Once an eSignature request has been sent, users cannot delete the form and the form becomes read-only.

# Campus Parent and Campus Student

**User:** Parent/Guardian or Student

## Tool Search: Portal

Upon login, the **Documents Need Attention** section displays any documents that require a signature. Notifications can also be received notifying the user a document is available to sign and/or fill out. Click on the document name or navigate to the Documents tool to Sign or Decline the form.

A status displays next to the name of the form on the Documents tool. This indicates the document is pending action by other users, including additional signatures needed or completion by the district.

When one person Declines a form, no other user can eSign the form.

Documents

Questions or concerns with any of the reports represented, please contact the Guidance Office.

School Year

19-20

Counseling

Military Connection

Created: 06/24/2020

NEEDS ATTENTION

>

Personal Learning Plan

Enrichment Plan

(12/02/2019 - )

>

Report Card

HS Report Card (all)

19-20 Harrison High

>

*eSignature Document on Campus Parent/Campus Student Portal*

Certain forms may require data entry as well as a signature. Only one user can edit the form, even when multiple users have the ability to edit. A warning displays indicating the form will become read-only for other users until you finish editing and sign the form. Other users can view a read-only version of the form while you edit.

### Confirm Editing

Once you begin editing, this form cannot be edited by other users.  
Would you like to continue?

Continue Edit

Cancel

*Confirm Editing Warning*

The **Next Action** button navigates you to the next required field or the eSignature line when no other fields are required.

Once all edits are made, sign the form and click **Submit**.

## Override eSignatures

**User:** Teacher/Forms User

**Tool Search:** Forms

The Override eSignature Request option forces the eSignature to be signed so the form can be completed. This option can be used when for any reason a parent/guardian or student is unable to eSign or a paper form is signed and submitted instead of the virtual form.

Form Detail

eSignatures

Campus Parent

+

Campus Student

+

Override eSignature Request

-

Select Person(s) \*

☐ Abegg, Donald (Father)
 ☐ Abegg, Millie (Step Parent)
 ☐ Abegg, Dylan (Student)

Override Comment \*

Save Override

Override eSignature Request

1. Click **Review Participants** after the eSignature request(s) have been sent.
2. Mark the checkbox for the person whose signature is to be overridden.
3. Enter an **Override Comment**.
4. Click **Save Override**. The Status of this form after the user **Completes** the form is Locked & Overridden.

Overridden by Sarah Hays 07/29/2020

Parent/Guardian Signature

Example Overridden eSignature

## Contact Log

**User:** Teacher/Forms User

**Tool Search:** Forms



The Custom Forms Contact Log is used to document any interactions between the participants of the Custom Form.

Form Detail

eSignatures

Campus Student

+

Override eSignature Request

+

Create New Contact Log

-

Select Person(s) \*

☐ Abegg, Donald (Father)
 ☐ Abegg, Millie (Step Parent)
 ☐ Abegg, Dylan (Student)

Date \*

06/24/2020

Time \*

10:22 AM

Contact Options \*

Description \*

Save Contact Log

Close

eSignature Contact Log

1. Click **Review Participants** after the eSignature request(s) have been sent.
2. Mark the checkbox for the person who was contacted.
3. Select the **Date** and **Time** when the contact occurred.
4. Select the **Contact Options** from the dropdown. This dropdown is populated from the [Attribute Dictionary](#) > ContactLog > Contact Type.
5. Enter a **Description** of the communication.
6. Click **Save Contact Log**. Multiple Contact Log records can be saved per form. Contact Log records can be created any time after the eSignature request(s) have been sent, including after the form is Completed.

## Complete eSignature Forms

**User:** Teacher/Forms User

**Tool Search:** Forms

Once eSignatures have been returned or overridden, the form can be completed. Click **Complete** to finish the eSignature process.

eSignature Custom Forms do not sync to the state for State Edition users when completed.