

Payments Reporter

Last Modified on 06/30/2025 9:05 am CDT

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Tool Search: Payments Reporter

The Payments Reporter details all transactions that were completed through the online payment process. With this tool, you can check the status of a specific payment, issue refunds, and revoke transactions.

| What can I do? | What do I need to know? |
|--|--|
| <ul style="list-style-type: none"> View Details for a Single Transaction Issue a Full Refund Issue a Partial Refund Revoke a Transaction Resolve a Transaction Select Columns to Display Group Report by Specific Columns (Grouping Options) Create and Manage Templates Identify Deposit Balance by Fund ID Export the Report | <ul style="list-style-type: none"> Important Information about this Tool About the Deposit Process Tips for Searching Transaction Status Descriptions Payments Reporter Column Descriptions |

Payments Reporter ☆

System Settings > Payments > Payments Reporter

Load Template

Dates

Update

Delete

Show Filters

Reset

Export Type

CSV

Export

Select Columns: III

↑ Payment Date

↑ Fund ID

| Payment Date | ↓ 1 | Payer Name | Payment Method Accou... | Description | Payment Reference Num... | Transaction Status | Return Date | Settlement Date | Deposit Date |
|-------------------------------------|-----|--------------|-------------------------|--------------------------------|--------------------------|--------------------|----------------|-----------------|----------------|
| month/day/year | | | | | | | month/day/year | month/day/year | month/day/year |
| ▼ Payment Date: 08/20/2024 01:27 PM | | | | | | | | | |
| ▼ Fund ID: Service FEES | | | | | | | | | |
| 08/20/2024 01:27 PM | | Quinn, Chloe | Chloe Quinn | Service Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| ▼ Fund ID: Transaction FEES | | | | | | | | | |
| 08/20/2024 01:27 PM | | Quinn, Chloe | Chloe Quinn | \$0.35 Card Flat Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| 08/20/2024 01:27 PM | | Quinn, Chloe | Chloe Quinn | 3.5% VMCD Card Transaction Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| ▼ Payment Date: 08/20/2024 01:28 PM | | | | | | | | | |
| ▼ Fund ID: Service FEES | | | | | | | | | |
| 08/20/2024 01:28 PM | | Quinn, Avery | Jon Smyth | Service Fee | t1_txn_66c4e04851157... | COMPLETED | | 08/20/2024 | |

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...

1 - 100 of 2386 items

Important Information about this Tool

- Campus automatically voids all returned transactions. The original transaction appears with the Returned status and the correcting transaction appears with the Return Void status. Transactions may be returned if the account is not valid or has insufficient funds.
- Transaction fees are never refunded.
- Payments with the Transaction Status **Resolved** can only be refunded if the transaction was resolved by Campus Support. If you need to refund a payment that you manually resolved, contact Campus Support for assistance.
- When a payer makes a purchase for \$0.00, Campus assigns a reference number but a Payment Method does not appear in the report. In addition, Service Fees are not applied when the total is \$0.00.
 - A Deposit Date does not display either unless the zero dollar purchase was purchased with other items for which the payer was charged and the transaction is processed.
- If an E-check fails, it can occur up to 10 business days after settling. If there is a failure, the amount of the E-check is automatically returned.
- Refunds (full or partial) for echecks are not allowed until there is a Settlement Date.
- Refunds for echecks are processed 12 days after the transaction's Payment Date. This ensures funds have cleared before the refund is processed.
- All refunds that are requested between 5:45 p.m. and 6:00 p.m. Eastern Time will not process until 12:00 a.m. the following day. For example, a refund requested at 5:45 p.m. on September 1st will be processed at 12:00 a.m. on September 2nd. This rule applies to all payment types except for echecks which cannot be processed until 12 days after their transaction's Payment Date.
- If a transaction is disputed, a chargeback fee is assessed. These can be searched for in the Description column as 'Chargeback'. When clicked, the Payment Transaction history will appear showing all the fees associated with that transaction.

About the Deposit Process

The deposit process runs daily before 5:45 PM Eastern Time (ET). The deposit job must complete by 6:00 PM Eastern Time (ET); otherwise, the payment platform moves the request date forward one day to ensure the deposit job has enough time to complete.

The deposit process does not run on weekends (Friday, Saturday, Sunday) or holidays.

| Step | Description |
|------|--|
| 1 | Campus determines your district's account balance. When your district is processing payments, the fees associated with them and any returns/refunds you process are subtracted from your account balance when they occur. So, at the end of each business day Campus calculates the balance then requests a deposit. If your district's account balance is negative, Campus issues a negative deposit. |

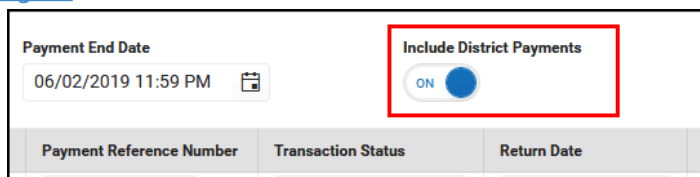
| Step | Description | | | | | | |
|----------------------|---|----------------------|---------|------------|--|----------------|---|
| 2 | <p>After determining the balance, Campus combines transactions with the following statuses into a deposit.</p> <ul style="list-style-type: none"> • Completed • Resolved • Returned • Partial returned • Returnvoid • Transactions with a settled date • Transaction Fees <p>There is a brief delay (up to 1 hour) between the time the deposit request is made and when the deposit is processed by the payment platform.</p> | | | | | | |
| 3 | <table> <tr> <th>If the deposit is...</th><th>Then...</th></tr> <tr> <td>Successful</td><td>You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.</td></tr> <tr> <td>Not Successful</td><td>The deposit is canceled and recalculated the following day.</td></tr> </table> | If the deposit is... | Then... | Successful | You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items. | Not Successful | The deposit is canceled and recalculated the following day. |
| If the deposit is... | Then... | | | | | | |
| Successful | You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items. | | | | | | |
| Not Successful | The deposit is canceled and recalculated the following day. | | | | | | |

Tips for Searching

- You can search for transactions according to their **Payment Date** or **Deposit Date**. Click the **Show Filters** button, then select the option you want to use in the **View By** field and enter the appropriate start and end dates.

- To include district payments such as Service Fees in your search, click the **Show Filters** button then toggle **Include District Payments** to **ON**. If you want to see payments made to your school only, set the toggle to **OFF**.

This toggle is only available if your system administrator has assigned the appropriate [tool rights](#).



The screenshot shows a search filter interface. At the top, there is a 'Payment End Date' field with a calendar icon, showing '06/02/2019 11:59 PM'. To the right of this is a toggle switch labeled 'Include District Payments', which is currently turned 'ON' and is highlighted with a red rectangular box. Below these are three columns: 'Payment Reference Number', 'Transaction Status', and 'Return Date'.

- If you select All Schools in the School dropdown list, only payments made to the district display. However, you can set the **Include School Payments** toggle to **On** to include payments from all schools in the district.

2019-20
School All Schools
Calendar All Calendars

Payments Reporter

Payment Start Date
08/21/2019 12:00 AM

Payment End Date
08/28/2019 11:59 PM

Include School Payments
ON

- Search results are grouped by Fund ID.
 - Select an individual line to see the entire transaction in the Payment Transaction panel.
 - Sort results by Deposit Date and Deposit Amount when trying to perform a bank reconciliation.
- You can sort the results by clicking a column heading. Each click changes the data in ascending or descending order.
- You can add filters to narrow the report's results. For example, you can find payments that were made on a specific date or Transaction Status.

Tip: The Payment Reference Number for transactions from the new payment platform begins with **p1_txn**. To exclude Vanco transactions and only see transactions from the new payment platform, use **p1_txn** in the *Payment Reference Number* column to filter your report's results.

Transaction Status Descriptions

| Transaction Status | Description |
|---------------------------------|---|
| Completed | A fully completed transaction. |
| Canceled | If a transaction displays this status, you can manually resolve the transaction or contact Campus Support. |
| Exception | The payment was processed by the payment vendor but not on Campus. If a transaction displays this status, you can manually resolve the transaction or contact Campus Support. |
| Returned and Return Void | Campus automatically voids all returned transactions from the payment vendor. The original transaction appears with the Returned status and the correcting transaction appears with the Return Void status. Transactions may be returned if the account is not valid or has insufficient funds. Transactions also appear in these states if the district manually Refunds a Payment . There could be a two to five-day delay in which Campus may have completed the transaction and the payment vendor may need to return it. |
| Resolved | Transactions may be manually resolved by Campus Support or by the district if the transaction was processed but still appears to be in an Exception, Canceled, or Pending Status in the Payments Reporter. |
| Revoked | Transactions can be manually revoked by the district if an interruption occurs between the district and the payment vendor where the payment was never processed. This status displays transactions manually revoked by the district within the date range entered on the editor. |
| Pending | If a transaction displays this status, you can manually resolve the transaction or contact Campus Support. |
| Processing | <p>If a transaction displays this status, our payment processor is waiting for confirmation from the bank that the transaction has cleared. Once the confirmation is received, the deposit date could be in the past. For example, a fee or refund might show a deposit request date of 4/3 but will stay in pending status until 4/10 then once in completed status the deposit date would be 4/4.</p> <p>Negative deposits can take 5-7 business days before they have a Deposit State of Completed in Campus.</p> |

View Details for a Single Transaction

A transaction with the label Fee Surplus indicates an online payment was voided using the [Fees](#) tool. The payment amount is deposited into the surplus for that student. When you see this label, the payment can **NOT** be refunded in Payments Reporter.

Payment Refund

Please select the items to be refunded.

Refund Comments

Office assigned fee by mistake.

4. Complete one of the following options. Options that display depend on whether your district allows partial refunds.

| If Partial Refunds... | Then... | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|-----------|-------------|--------|-------------------------------------|--------------|---------------|--------|--|--|---|--|-------------------------------------|--------------|---------------|--------|--|--|---|--|--------------|--|--|--------|
| <p>is enabled in Payments Setup (district settings)</p> <div> <div>Settings</div> <div> <div>Enable</div> <div> <input checked="" type="checkbox"/> Email Receipts <input checked="" type="checkbox"/> Partial Refunds <input checked="" type="checkbox"/> Service Fee Refunds <input type="checkbox"/> Recurring Payments Service Fee <input checked="" type="checkbox"/> Card Present Processing Service Fee </div> </div> </div> | <ul style="list-style-type: none"> Mark all of the checkboxes. Verify the Amount you want to refund. If your district uses inventory tracking, verify the Return to Inventory checkbox is marked next to the item(s) you want to return (<i>optional</i>) Click Submit. <div> <div>Payment Refund</div> <div>Please select the items to be refunded.</div> <div> <div>Refund Comments</div> <div></div> </div> <table border="1"> <thead> <tr> <th><input checked="" type="checkbox"/></th> <th>RECIPIENT</th> <th>DESCRIPTION</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/></td> <td>Aarens, Joey</td> <td>Pencils - Box</td> <td>\$2.50</td> </tr> <tr> <td></td> <td></td> <td><input checked="" type="checkbox"/> Return to Inventory</td> <td></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Aarens, Joey</td> <td>Pencils - Box</td> <td>\$2.50</td> </tr> <tr> <td></td> <td></td> <td><input checked="" type="checkbox"/> Return to Inventory</td> <td></td> </tr> <tr> <td colspan="3">Refund Total</td> <td>\$5.00</td> </tr> </tbody> </table> <div> <div>Submit</div> <div>Cancel</div> </div> </div> | <input checked="" type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT | <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 | | | <input checked="" type="checkbox"/> Return to Inventory | | <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 | | | <input checked="" type="checkbox"/> Return to Inventory | | Refund Total | | | \$5.00 |
| <input checked="" type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT | | | | | | | | | | | | | | | | | | | | | | |
| <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 | | | | | | | | | | | | | | | | | | | | | | |
| | | <input checked="" type="checkbox"/> Return to Inventory | | | | | | | | | | | | | | | | | | | | | | | |
| <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 | | | | | | | | | | | | | | | | | | | | | | |
| | | <input checked="" type="checkbox"/> Return to Inventory | | | | | | | | | | | | | | | | | | | | | | | |
| Refund Total | | | \$5.00 | | | | | | | | | | | | | | | | | | | | | | |

| If Partial Refunds... | Then... | | | | | | | | | | | | |
|--|--|---------------|-------------|--------|--------------|--|--------|--------------|--|--------|---------------------|--|---------------|
| <p>is not enabled in Payments Setup (district settings)</p> <div> <div>Settings</div> <div> <div>Enable</div> <div> <input checked="" type="checkbox"/> Email Receipts <input type="checkbox"/> Partial Refunds <input checked="" type="checkbox"/> Service Fee Refunds <input type="checkbox"/> Recurring Payments Service Fee <input checked="" type="checkbox"/> Card Present Processing Service Fee </div> </div> </div> | <ul style="list-style-type: none"> The entire amount is refunded; you cannot give partial refunds. If your district uses inventory tracking, verify the Return to Inventory checkbox is marked next to the item(s) you want to return (<i>optional</i>) Click Submit <div> <div>Payment Refund</div> <div> <div>Please select the items to be refunded.</div> <div>Refund Comments</div> <div></div> <table border="1"> <thead> <tr> <th>RECIPIENT</th> <th>DESCRIPTION</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>Aarens, Joey</td> <td>Pencils - Box <input checked="" type="checkbox"/> Return to Inventory</td> <td>\$2.50</td> </tr> <tr> <td>Aarens, Joey</td> <td>Pencils - Box <input checked="" type="checkbox"/> Return to Inventory</td> <td>\$2.50</td> </tr> <tr> <td colspan="2">Refund Total</td> <td>\$5.00</td> </tr> </tbody> </table> <div> <div>Submit</div> <div>Cancel</div> </div> </div> </div> | RECIPIENT | DESCRIPTION | AMOUNT | Aarens, Joey | Pencils - Box <input checked="" type="checkbox"/> Return to Inventory | \$2.50 | Aarens, Joey | Pencils - Box <input checked="" type="checkbox"/> Return to Inventory | \$2.50 | Refund Total | | \$5.00 |
| RECIPIENT | DESCRIPTION | AMOUNT | | | | | | | | | | | |
| Aarens, Joey | Pencils - Box <input checked="" type="checkbox"/> Return to Inventory | \$2.50 | | | | | | | | | | | |
| Aarens, Joey | Pencils - Box <input checked="" type="checkbox"/> Return to Inventory | \$2.50 | | | | | | | | | | | |
| Refund Total | | \$5.00 | | | | | | | | | | | |

Result: A confirmation message displays.

5. Click **OK**.

Result

- The Payments Reporter screen displays. Campus updates the original Transaction Status to RETURNED and adds an offset entry with the Status RETURNEDVOID on the refunded lines.
- Campus also updates the original payment transaction's details. After a refund is made, the details include a Return Date and the Offset Transaction Reference Number.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.

| Payment Transaction | | | | | | |
|--------------------------------------|-----------------|--|-----------|---|--------------------|-----------------|
| Payer Name Brown, Troy | | Payment Date 11/13/2019 11:03 AM | | Payment Source Portal | | |
| Settlement Date 11/13/2019 | | Payment Method VISA *0026 | | Payment Reference Number t1_txn_60415d8b4bf826e76d92962 | | |
| RECIPIENT | FUND ID | DESCRIPTION | STATUS | RETURN DATE | OFFSET TRANSACTION | AMOUNT |
| Brown, Jorden | FEE-CA | Fall Sports | RETURNED | 11/13/2019 2:25 PM | 156162 | \$125.00 |
| Brown, Jorden | FEE-CA | Instrument Rental | RETURNED | 11/13/2019 2:25 PM | 156162 | \$50.00 |
| | CONV-CA | Service Fee | RETURNED | 11/13/2019 2:25 PM | 156162 | \$4.38 |
| | Transaction Fee | Transaction Fee | COMPLETED | | | -\$6.63 |
| Total | | | | | | \$172.75 |

Issue a Partial Refund

Tips

- This option is only available if:
 - Your system administrator has assigned the appropriate tool rights.
 - Your district has enabled partial refunds in the [Payment setup](#).
- The Transaction Fee cannot be refunded.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.
- The Service Fee can only be returned if your District has enabled Service Fee refunds.
- If an item is already partially returned, you cannot make additional refunds on the same item.
- Partial refunds appear in the Payments Reporter with a status of Partial Return and an offset transaction number.
- Refunds for echecks are not allowed until there is a Settlement Date.
- If split fees is enabled, districts may opt to refund only the service fee related to the specific product being returned, rather than the entire service fee if a full refund option is enabled.

1. Click the transaction you want to refund.

Result The Payment Transaction panel displays.

2. Click the Preview Refund button.

Result The Payment Refund panel displays. Only items eligible for a refund displayed on the screen.

► [Click here to expand...](#)

| | | | | | |
|--|--------------------|--|------------------|--------------------|----------------|
| Payment Source Portal Settlement Date 181750784 | | Payment Refund Please select the items to be refunded. Refund Comments <div>Office assigned fee by mistake.</div> | | | |
| STATUS | RETURN DATE | <input type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT |
| COMPLETED | | <input type="checkbox"/> | Brown, Jordan | Fall Sports | \$125.00 |
| COMPLETED | | <input checked="" type="checkbox"/> | Brown, Jordan | Instrument Rental | \$50.00 |
| COMPLETED | | <input type="checkbox"/> | | Service Fee | \$4.38 |
| COMPLETED | | Refund Total | | | \$50.00 |
| | | <div>Submit</div> <div>Cancel</div> | | | |

3. Enter the reason for the refund in the **Refund Comments** field. *(optional)*
 This comment will display on the offset transaction's details.

► [Click here to expand...](#)

| |
|--|
| Payment Refund Please select the items to be refunded. Refund Comments <div>Office assigned fee by mistake.</div> |
|--|

4. Mark the checkbox(es) next to the item(s) you want to return.
 ► [Click here to expand...](#)

Payment Refund

Please select the items to be refunded.

Refund Comments

| <input type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT |
|--------------------------|----------------|-----------------------|---------|
| <input type="checkbox"/> | Anderson, Jana | 11th Grade Retreat | \$45.00 |
| <input type="checkbox"/> | | Service Fee (Split) | \$0.15 |
| <input type="checkbox"/> | Anderson, Jana | Account: 5828 | \$5.00 |
| <input type="checkbox"/> | | Service Fee (Split) | \$0.02 |
| <input type="checkbox"/> | Anderson, Jana | Ind Tech: Toolbox Kit | \$12.00 |

5. Verify the **Amount(s)** you to refund.

You can change the amount to be less than the amount that was paid.

► [Click here to expand...](#)

| <input type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT |
|-------------------------------------|----------------|--------------------|---------|
| <input checked="" type="checkbox"/> | Anderson, Jana | 11th Grade Retreat | \$45.00 |
| <input type="checkbox"/> | | Service Fee | \$2.25 |
| Refund Total | | | \$45.00 |

6. Verify the Return to Inventory checkbox is marked next to the item(s) you want to return to inventory. *(optional)*

► [Click here to expand...](#)

This checkbox only displays if you use inventory tracking and is automatically selected. If you do not want to return an item to inventory, make sure the checkbox is cleared.

| <input checked="" type="checkbox"/> | RECIPIENT | DESCRIPTION | AMOUNT |
|-------------------------------------|---------------------|---------------|--------|
| <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 |
| <input checked="" type="checkbox"/> | Return to Inventory | | |
| <input checked="" type="checkbox"/> | Aarens, Joey | Pencils - Box | \$2.50 |
| <input checked="" type="checkbox"/> | Return to Inventory | | |
| Refund Total | | | \$5.00 |

7. Click **Submit**.

Result: A confirmation message displays.

8. Click **OK**.

Results

- The Payments Reporter screen displays. Campus updates the Transaction Status to **RETURNED** and adds an offset entry with the Status RETURNEDVOID on the refunded lines.
- Campus also updates the payment transaction's details. After a refund is made, the details include a Return Date and the Offset Transaction Reference Number.
- Refunds may incur an additional Transaction Fee based on your district's contract with the payment vendor.

Revoke a Transaction

You can revoke transactions that did not process. Only transactions that are in a Pending, Exception, or Canceled status can be revoked. When revoked, Campus updates the Transaction Status for all lines in the transaction to Revoked and line item balances do not change.

1. Select the transaction you want to revoke.

Result: The Payment Transaction panel displays.

2. Click the **Revoke** button.

Result: A confirmation message displays.

3. Click **OK**.

Result: The Payments Reporter screen displays. Campus updates the Transaction Status to Revoked and line item balances do not change.

Resolve a Transaction

If the transaction was processed but still appears to be in an Exception, Canceled, or Pending Status in the Payments Reporter, you can manually resolve the transaction. Please note, Resolved transactions may not display a Deposit Date in the Payments Reporter tool.

Before you Begin

To manually resolve a transaction in Campus Payments, you must contact Campus Support to

get the **Payment Reference Number**.

1. Select the transaction you want to resolve.

Result: The Payment Transaction panel displays.

2. Enter the *Payment Reference Number* in the **Payment Reference Number** field.

3. Click the **Resolve** button.

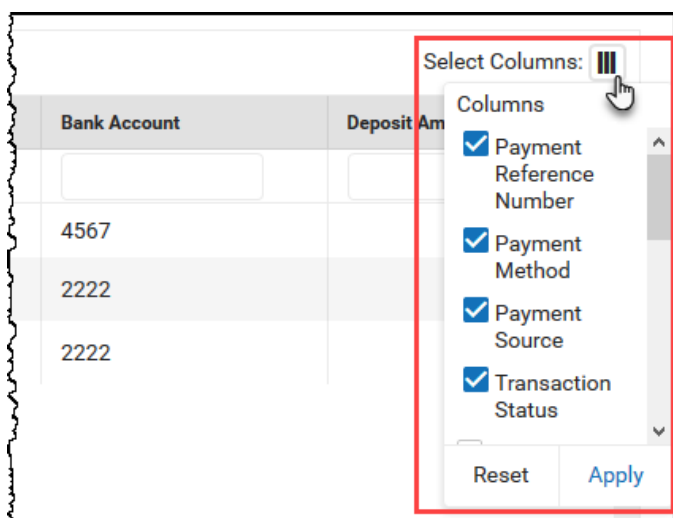
Result: A confirmation message displays.

4. Click **OK**.

Result: The Payments Reporter screen displays. Campus updates the Transaction Status to *Resolved* and payments are posted to the Food Service and Fee Accounts.

Select Columns to Display

The column selector allows you to choose which columns to hide or display. Click the Select Columns button and mark the checkbox next to the columns you want to display. Clear the checkbox next to the columns you want to hide.



Group Report by Specific Columns (Grouping Options)

The report displays differently based on the grouping options you select. Select the column(s) you want to group together and drag the column(s) to the area above the table. You can select multiple columns and further group the report results.

Payments Reporter ☆ System Settings > Payments > Payments Reporter

Load Template

Export Type
 Select Columns: III

↑ Payment Date ↑ Fund ID

| Payment Date | Payer Name | Payment Method Account | Description | Payment Reference Num... | Transaction Status | Return Date | Settlement Date | Deposit Date |
|-------------------------------------|--------------|------------------------|--------------------------------|--------------------------|--------------------|----------------|-----------------|----------------|
| month/day/year | | | | | | month/day/year | month/day/year | month/day/year |
| ▼ Payment Date: 08/20/2024 01:27 PM | | | | | | | | |
| ▼ Fund ID: Service FEES | | | | | | | | |
| 08/20/2024 01:27 PM | Quinn, Chloe | Chloe Quinn | Service Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| ▼ Fund ID: Transaction FEES | | | | | | | | |
| 08/20/2024 01:27 PM | Quinn, Chloe | Chloe Quinn | \$0.35 Card Flat Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| 08/20/2024 01:27 PM | Quinn, Chloe | Chloe Quinn | 3.5% VMCD Card Transaction Fee | t1_txn_66c4e0182aa44... | COMPLETED | | 08/20/2024 | |
| ▼ Payment Date: 08/20/2024 01:28 PM | | | | | | | | |
| ▼ Fund ID: Service FEES | | | | | | | | |
| 08/20/2024 01:28 PM | Quinn, Avery | Jon Smyth | Service Fee | t1_txn_66c4e04851157... | COMPLETED | | 08/20/2024 | |

1 - 100 of 2386 items

Payments Reporter Column Descriptions

The following columns are available on the [Payments Reporter](#). These columns are available via the column selector and can be grouped, filtered, and saved as templates.

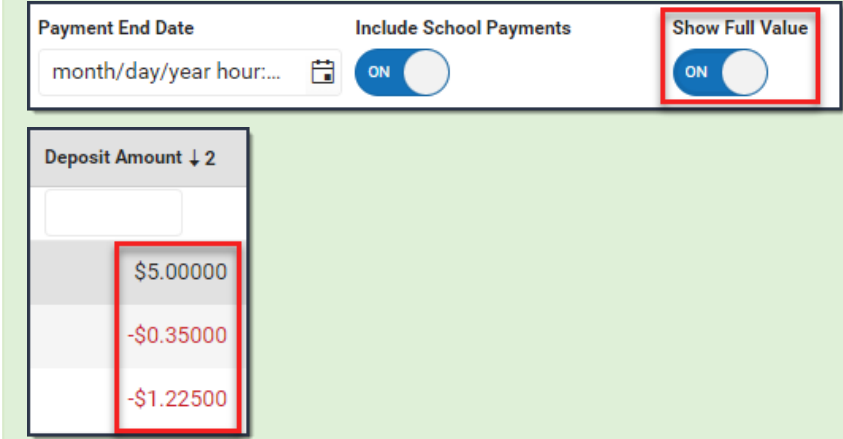
TIP

You can sort the Payments Report by clicking a column heading. Each click changes the data in ascending or descending order. When [grouping specific columns](#), be sure to also sort the column headings to ensure you are viewing the report results in an organized manner.

| Column | Description |
|------------------------------------|--|
| Payment Date | The date on which the payment was made. |
| Payer Name | The name of the person who made the payment. This column will only show a name if the payer is a logged-in Infinite Campus user. |
| Payment Method Account Name | If a name is entered in a payment method, it will be displayed in this field. |

| Column | Description |
|---------------------------------|--|
| Recipient | <p>The person receiving items purchased in the School Store or the student who was registered for an activity.</p> <p>If an item was purchased and paid through the Campus Mobile Payments app, the student's name appears IF the student number was entered at the time of the purchase.</p> |
| Description | <p>A description of the fee.</p> <p>If the 'Split Transaction and Service Fees' checkbox has been enabled within the Payments Setup Settings, any transaction or service fee involving a split will be designated with '(Split)' in its description.</p> |
| Payment Reference Number | <p>This number is automatically generated by the payments platform and is a unique identifier for a specific transaction.</p> <p>The Payment Reference Number for transactions from the new payment platform begins with p1_txn. To exclude Vanco transactions and only see transactions from the new payment platform, use p1_txn in the <i>Payment Reference Number</i> column to filter your report's results.</p> |
| Payment Method | <p>Indicates what was used to make the payment; e.g., type of credit card or eCheck. If eCheck is used, it will indicate if it was from checking or savings.</p> |
| Card Entry Type | <p>Shows whether a credit/debit card payment was typed in manually, swiped, or processed through the Campus Mobile Payments app using a chip insert or tap (EMV). If the payment method was not a credit or debit card, this column will appear blank.</p> |
| Payment Source | <p>Identifies where the transaction occurred.</p> <ul style="list-style-type: none"> • Portal • Parent Portal • Student Portal • Employee Self Service • Card Present Processing • Public Store • Recurring • Refund • Reversal • Failed Transaction • Campus Payments App • Activity Roster • Fees • Food Service • POS Terminal |

| Column | Description |
|----------------------------------|---|
| Transaction Status | <p>The current state of the transaction. See the Transaction Status topic for more information.</p> <ul style="list-style-type: none"> • Completed • Exception • Canceled • Pending • Returned • Return Void • Revoked • Resolved |
| Return Date | After a refund is made, the details include this Return Date and the Offset Transaction Reference Number. |
| Settlement Date | The date on which the payment was processed. |
| Deposit Date | The date when the payment platform deposits the money into the bank accounts. |
| Deposit Request Date | The date when Campus requested payments to be disbursed to the bank accounts. |
| Deposit Request Reference | The ID the payment platform sends to Campus when Campus requests a disbursement. |
| Fund ID | The unique identifier for the Fund Account. Fund ID is unique and the same Fund ID cannot be used at different schools. |
| Fund Description | A description of the Fund Account. |
| Bank Account | The bank account associated with the Fund ID. |

| Column | Description |
|-----------------------|--|
| Deposit Amount | <p>The specific amount of money that constitutes the deposit.</p> <p>Tip: Turn the Show Full Value toggle to ON to see the Deposit Amount go to 5 decimal places.</p>  |

Create and Manage Templates

Templates allow you to save a custom view of the Payments Reporter and use it again later. You can choose specific columns to display, group them in a useful way, filter data in each column, and save your selections as a template. You can create multiple templates as well as update or delete templates at any time.

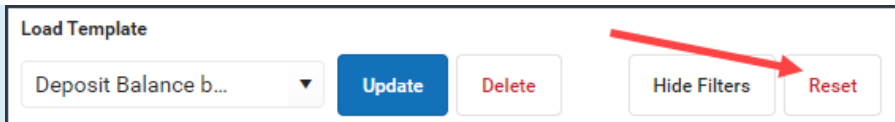
Due to recent changes, the following template selections will need to be reselected and the template will need to be updated before it can be used:

- FundID
- Fund Description
- Bank Account

Also, if a pre-existing Template is grouped or filtered by Payer Name, the output may look different because some of the data from Payer Name may have been moved to Payment Method Account Name.

Create a New Template

If there are existing templates, click the **Reset** button before you begin.

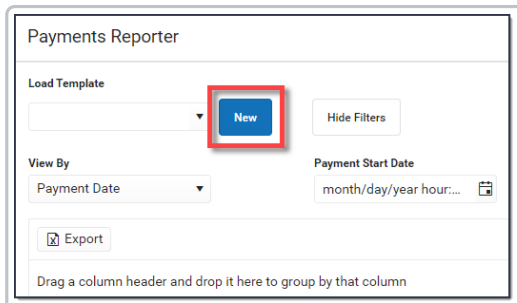


Load Template

Deposit Balance b... ▼

Update Delete Hide Filters Reset

1. Use the Select Columns tool to choose the column(s) you want to display then drag the column(s) you want to group together to the area above the table.
2. Click the **Show Filters** button and enter any filter data you want to use. (Optional)
3. Further narrow down report results by using the filters in each column. (Optional)
4. Click the **New** button (next to the **Load Template** dropdown list).



Payments Reporter

Load Template

New Hide Filters

View By

Payment Date ▼

Payment Start Date

month/day/year hour... 📅

Export

Drag a column header and drop it here to group by that column

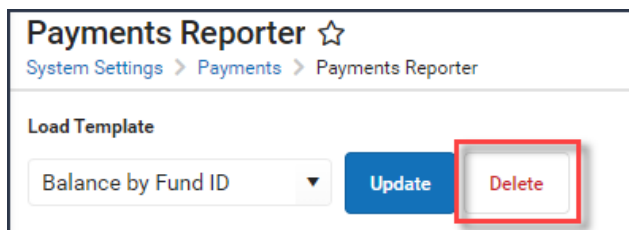
Result: The Create Template panel displays.

5. Enter the **Template Name** then click **Save**.

Result: The new template displays in the **Load Template** dropdown list.

Delete a Template

To delete a template, select the template you want to delete in the **Load Template** dropdown list then click the **Delete** button.



Payments Reporter ☆

System Settings > Payments > Payments Reporter

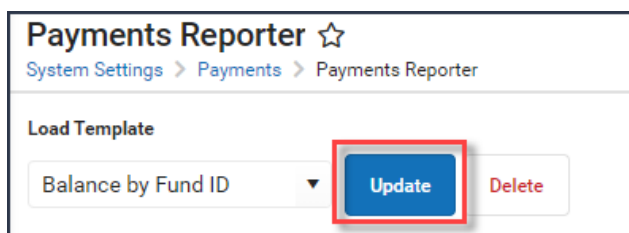
Load Template

Balance by Fund ID ▼

Update Delete

Update a Template

To update a template, select the template you want to update in the **Load Template** dropdown list. Make any necessary changes then click the **Update** button to save your changes.



Payments Reporter ☆

System Settings > Payments > Payments Reporter

Load Template

Balance by Fund ID ▼

Update Delete

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|---------------------|----------------|---------------|------------------------------|----------------|-------------------------|--------------------|-------------|-----------------|--------------|-----------------------|--------------|----------------|
| 1 | Payment Date | Payer Name | Recipient | Payment Reference Number | Payment Method | Payment Source | Transaction Status | Return Date | Settlement Date | Deposit Date | Fund ID | Bank Account | Deposit Amount |
| 2 | 03/07/2021 05:24 AM | Brown, Jenny | Diaz, Andraya | t1_txn_6044b7d1e725afefdba8 | mastercard | Recurring | COMPLETED | | 03/07/2021 | | Default Food Service | 6899 | 30.00 |
| 3 | 03/07/2021 05:24 AM | Brown, Jenny | | t1_txn_6044b7d1e725afefdba8 | mastercard | Recurring | COMPLETED | | 03/07/2021 | | FEES | 6899 | 1.05 |
| 4 | 03/07/2021 05:24 AM | Brown, Jenny | | t1_txn_6044b7d1e725afefdba8 | mastercard | Recurring | COMPLETED | | 03/07/2021 | | Transaction | 6899 | -0.35 |
| 5 | 03/07/2021 05:24 AM | Brown, Jenny | | t1_txn_6044b7d1e725afefdba8 | mastercard | Recurring | COMPLETED | | 03/07/2021 | | Transaction | 6899 | -1.09 |
| 6 | 03/04/2021 04:22 PM | Miller, Andrew | Brown, Jan | t1_txn_60415d8b4bf826e76d9f | visa | Card Present Processing | COMPLETED | | 03/04/2021 | | Default District Bank | 6899 | 200.00 |
| 7 | 03/04/2021 04:22 PM | Miller, Andrew | | t1_txn_60415d8b4bf826e76d9f | visa | Card Present Processing | COMPLETED | | 03/04/2021 | | FEES | 6899 | 7.00 |
| 8 | 03/04/2021 04:22 PM | Miller, Andrew | | t1_txn_60415d8b4bf826e76d9f | visa | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -0.35 |
| 9 | 03/04/2021 04:22 PM | Miller, Andrew | | t1_txn_60415d8b4bf826e76d9f | visa | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -7.25 |
| 10 | 03/04/2021 04:01 PM | Walker, Karen | Lee, Chris | t1_txn_604158a255906fa90c3fc | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Default District Bank | 6899 | 25.00 |
| 11 | 03/04/2021 04:01 PM | Walker, Karen | | t1_txn_604158a255906fa90c3fc | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | FEES | 6899 | 0.88 |
| 12 | 03/04/2021 04:01 PM | Walker, Karen | | t1_txn_604158a255906fa90c3fc | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -0.35 |
| 13 | 03/04/2021 04:01 PM | Walker, Karen | | t1_txn_604158a255906fa90c3fc | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -1.20 |
| 14 | 03/04/2021 04:00 PM | Walker, Karen | Lee, Chris | t1_txn_6041587ad0ae1bb4808f | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Default District Bank | 6899 | 25.00 |
| 15 | 03/04/2021 04:00 PM | Walker, Karen | | t1_txn_6041587ad0ae1bb4808f | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | FEES | 6899 | 0.88 |
| 16 | 03/04/2021 04:00 PM | Walker, Karen | | t1_txn_6041587ad0ae1bb4808f | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -0.35 |
| 17 | 03/04/2021 04:00 PM | Walker, Karen | | t1_txn_6041587ad0ae1bb4808f | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -1.20 |
| 18 | 03/04/2021 03:59 PM | Walker, Karen | Lee, Chris | t1_txn_6041583383e6e9f12029 | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Default District Bank | 6899 | 50.00 |
| 19 | 03/04/2021 03:59 PM | Walker, Karen | | t1_txn_6041583383e6e9f12029 | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | FEES | 6899 | 1.75 |
| 20 | 03/04/2021 03:59 PM | Walker, Karen | | t1_txn_6041583383e6e9f12029 | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -0.35 |
| 21 | 03/04/2021 03:59 PM | Walker, Karen | | t1_txn_6041583383e6e9f12029 | amex | Card Present Processing | COMPLETED | | 03/04/2021 | | Transaction | 6899 | -2.41 |

Previous Version

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