Supported Platforms

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This page contains information on the platforms generally supported for use with Infinite Campus.

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For recommended browser settings, see the following article: Recommend Browser Settings

Districts may be required to update to the most recent version of Infinite Campus in order to resolve a specific issue(s).

Upcoming Changes to Supported Platforms

No notable upcoming changes at this time.

Supported Browsers

The following table displays supported combinations of browsers for general use of Infinite Campus.

Being as Infinite Campus is web-based, the supported browsers table below does not list Operating System versions as they are unnecessary. As long as a computer is able to access Infinite Campus using a combination of operating system/browser/versions listed below, it does not matter what version of Windows, MacOS, or ChromeOS the computer is running.

Windows	
Browser	**Supported Version**

Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.
Edge	Infinite Campus supports the current and most recent previous version of Edge.

Mac	
Browser	**Supported Version**
Safari	Safari 12.x Infinite Campus supports all versions of Safari currently supported by Apple.
Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.

ChromeOS (Chromebook)	
Browser	**Supported Version**
Chrome	Infinite Campus supports the current and most recent previous version of Chrome. To ensure the best performance and compatibility, Infinite Campus recommends running the most up-to-date version of ChromeOS. HR users will need to allow the use of the Flash plugin. Due to ChromeOS lack of Java support, Cafeteria Serve and Schedule Wizard will not be accessible within Infinite Campus.

iOS
The Infinite Campus web application (with the exception of Teaching Center and Campus Student/Parent) is currently not supported for use on iOS devices.

Android
The Infinite Campus web application (with the exception of Teaching Center and Campus Student/Parent) is currently not supported for use on Android devices.

Third-Party Software Minimums

The following table describes the Infinite Campus-supported minimum versions of third-party software needed to properly use Infinite Campus.
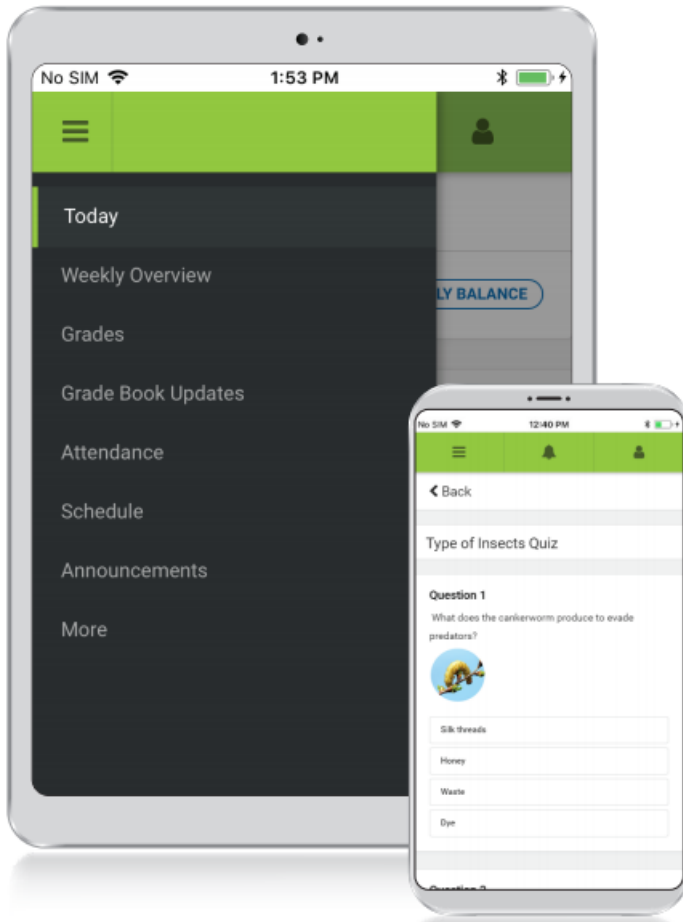
Java Version	Campus .1809+	Standard Version 8 (Java 1.8_152+)
		Please avoid upgrading to Java 1.8_221+ due to the information described in the warning below.

Oracle, who owns the version of Java we use in our products (i.e. Java Webstart is used in Schedule Wizard), decided to transition to a paid licensing model from their formerly free model. For Campus users, this change began to take place in April 2019 when Java 8 version 211 became available.

At this time, users who attempt to apply the Java 8 version 211 update will be presented with a warning message from Oracle that tells them they need to purchase a commercial version of Java to continue using it.

Districts should NOT download and install Java updates beyond Java 8 version 202 for now. Infinite Campus is transitioning our application to utilize the OpenJDK version of Java (and Webstart). Once a fully integrated version is available, customers will be transitioned to that. In the interim, Java 8 v.202 is a fully stable and secure version and there is no immediate need or benefit to update a Java installation beyond that. We will keep customers updated should this change.

Please see the Schedule Wizard article for more information about this requirement.

Campus Student and Parent App

Campus Student and Parent Apps apps are designed to provide real-time access to student information such as grades, assignments, attendance, schedules, and announcements.

These apps can be downloaded from the Apple App Store and Google Play. The following devices/OS versions are supported:

Device	Minimum OS
Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 13.4+
Android Devices (Phones and Tablets)	Android 5.0+

Campus Mobile Payments

The Campus Mobile Payments app, available for Android and iOS devices, allows districts who use the School Store to enter credit/debit card purchases in real-time at school or district events.

These apps can be downloaded from the Apple App Store and Google Play. The following devices/OS versions are supported:

	Device	Minimum OS
	Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 14.0+
	Android Devices (Phones and Tablets)	Android 12.0+

Accessing Infinite Campus on Mobile/Tablet Devices

With each release, Infinite Campus continues to work on and improve the user experience of accessing the Infinite Campus web application on mobile and tablet devices. The product's

responsive design allows tools to resize based on a device's screen size and resolution, and navigation throughout the product allows for touchscreen interaction.

Some tools in the Campus Application will not be fully functional when accessed on a tablet or mobile device.

Please note there are some Infinite Campus features which use Java or Flash which aren't supported on today's mobile operating systems.

Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

Infinite Campus does not support Campus Food Service running on Macintosh-based terminals at this time. All terminals must be PC based.

	Supported Minimums
	Infinite Campus recommends users operate at the levels listed below.
Operating Systems	**Supported:** Windows 8.0, Windows 10 **Recommended:** Windows 10 **Districts are responsible for the management of Windows updates on Point of Sale (POS) terminals.** Windows 11 is currently not supported.
Processor	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)
Memory	4GB DDR2
Hard Drive	160GB 7200RPM SATA-300
Network Connection	10/100 full duplex wired

Java	**Not applicable for POS 2.0** Java requirements are only applicable for systems on v.1.0. ▶ Click here to expand...
Internet Browsers	Please refer to the Supported Browser section.

Frequently Asked Questions (FAQ)

Expand the link below to view a list of frequently asked questions about Infinite Campus supported platforms:

▶ Click here to expand...