

# Supported Platforms

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This page contains information on the platforms generally supported for use with Infinite Campus.

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For recommended browser settings, see the following article: [Recommend Browser Settings](#).

**Districts may be required to update to the most recent version of Infinite Campus to resolve a specific issue(s).**

## Upcoming Changes to Supported Platforms

No notable upcoming changes at this time.

## Supported Browsers

The following table displays supported combinations of browsers for general use of Infinite Campus.

Being as Infinite Campus is web-based, the supported browsers table below does not list Operating System versions as they are unnecessary. As long as a computer is able to access Infinite Campus using a combination of operating system/browser/versions listed below, it does not matter what version of Windows, MacOS, or ChromeOS the computer is running.

Windows	
Browser	Supported Version

Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.
Edge	Infinite Campus supports the current and most recent previous version of Edge.

#### Mac

Browser	Supported Version
Safari	<p>Safari 12.x</p> <p>Infinite Campus supports all versions of Safari currently supported by Apple.</p>
Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.

#### ChromeOS (Chromebook)

Browser	Supported Version
Chrome	<p>Infinite Campus supports the current and most recent previous version of Chrome.</p> <p>To ensure the best performance and compatibility, Infinite Campus recommends running the most up-to-date version of ChromeOS.</p> <p>HR users will need to allow the use of the Flash plugin.</p>

#### iOS

The Infinite Campus web application (with the exception of Teaching Center and Campus Student/Parent) is currently not supported for use on iOS devices.

#### Android

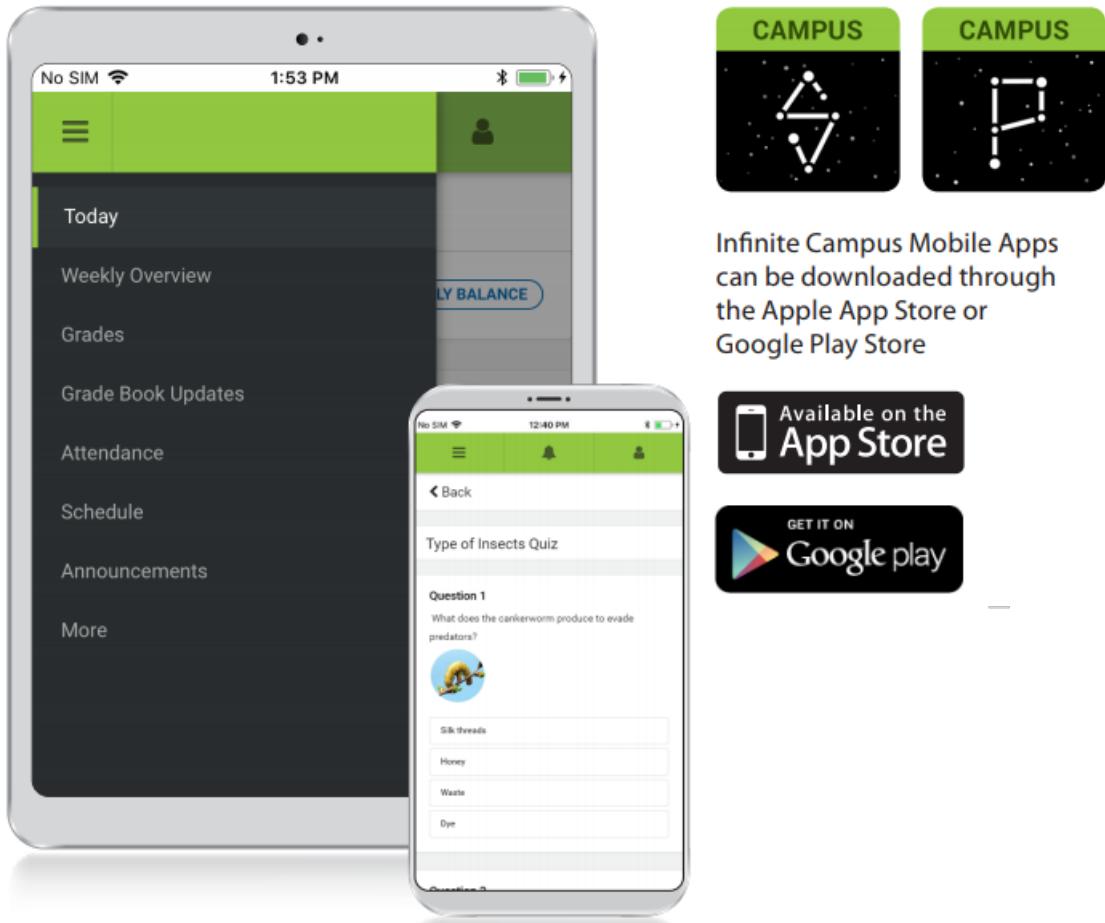
The Infinite Campus web application (with the exception of Teaching Center and Campus Student/Parent) is currently not supported for use on Android devices.

## Campus Student and Parent App

Campus Student and Parent Apps apps are designed to provide real-time access to student information such as grades, assignments, attendance, schedules, and announcements.

These apps can be downloaded from the [Apple App Store](#) and [Google Play](#). The following devices/OS versions are supported:

Device	Minimum OS
Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 13.4+
Android Devices (Phones and Tablets)	Android 5.0+



## Campus Mobile Payments

The Campus Mobile Payments app, available for Android and iOS devices, allows districts who use the [School Store](#) to enter credit/debit card purchases in real-time at school or district events.

These apps can be downloaded from the [Apple App Store](#) and [Google Play](#). The following devices/OS versions are supported:

CAMPUS	Device	Minimum OS
	Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 14.0+
	Android Devices (Phones and Tablets)	Android 12.0+

# Accessing Infinite Campus on Mobile/Tablet Devices

With each release, Infinite Campus continues to work on and improve the user experience of accessing the Infinite Campus web application on mobile and tablet devices. The product's responsive design allows tools to resize based on a device's screen size and resolution, and navigation throughout the product allows for touchscreen interaction.

**Some tools in the Campus Application will not be fully functional when accessed on a tablet or mobile device.**

Please note that some Infinite Campus features use Java or Flash, which aren't supported on today's mobile operating systems.

## Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

**Infinite Campus does not support Campus Food Service running on Macintosh-based terminals at this time. All terminals must be PC based.**

**We recommend purchasing your POS terminals from Infinite Campus to ensure compatibility with our POS software.**

**For non-Campus terminals, we STRONGLY recommend touchscreen monitors.**

### Supported Minimums

Infinite Campus recommends users operate at the levels listed below.

<b>Operating Systems</b>	<p><b>Supported:</b> Windows 8.0, Windows 10  <b>Recommended:</b> Windows 11</p>												
<p><b><u>Districts are responsible for managing Windows updates on Point of Sale (POS) terminals.</u></b></p>													
<p>Microsoft has announced the end of support for Windows 10. Consequently, all customers using Campus Food Service POS and/or Campus Workflow Suite will eventually need to acquire new terminal models compatible with Windows 11.</p>													
<p>If you are using Windows 11 and a POS-X Cash Drawer, the following adapter must be used:</p> <ul style="list-style-type: none"> <li>• P/N: 977GF010000005</li> <li>• Description: USB CASH DRAWER ADAPTER GEN2</li> </ul> <p>Download and install this driver to finalize the adapter installation process:  <a href="https://px-download.s3.us-east-1.amazonaws.com/Apex_USB_Cash_Drawer_VCOM_Driver.exe">https://px-download.s3.us-east-1.amazonaws.com/Apex_USB_Cash_Drawer_VCOM_Driver.exe</a></p>													
<p><b>Deadline for New Terminals</b></p>													
<p>The deadline depends on the version of Windows 10 installed on your terminals. A user or admin can find your version information by opening Windows Properties in the terminal. Below are the most common versions.</p>													
<table border="1"> <thead> <tr> <th data-bbox="382 1080 1422 1163" style="background-color: #669966; color: white;">Enterprise and IoT Enterprise LTSB/LTSC Editions</th><th data-bbox="382 1163 1422 1224"></th></tr> <tr> <th data-bbox="382 1224 906 1268">Windows 10 Version</th><th data-bbox="906 1224 1422 1268">Support End Date</th></tr> </thead> <tbody> <tr> <td data-bbox="382 1268 906 1313">1507</td><td data-bbox="906 1268 1422 1313">2025</td></tr> <tr> <td data-bbox="382 1313 906 1358">1607</td><td data-bbox="906 1313 1422 1358">2026</td></tr> <tr> <td data-bbox="382 1358 906 1403">1809</td><td data-bbox="906 1358 1422 1403">2029</td></tr> <tr> <td data-bbox="382 1403 906 1439">21H2</td><td data-bbox="906 1403 1422 1439">2032</td></tr> </tbody> </table>		Enterprise and IoT Enterprise LTSB/LTSC Editions		Windows 10 Version	Support End Date	1507	2025	1607	2026	1809	2029	21H2	2032
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Windows 10 Version	Support End Date												
1507	2025												
1607	2026												
1809	2029												
21H2	2032												
<b>Processor</b>	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)												
<b>Memory</b>	4GB DDR2												
<b>Hard Drive</b>	160GB 7200RPM SATA-300												
<b>Network Connection</b>	10/100 full duplex wired												
<b>Internet Browsers</b>	Please refer to the <a href="#">Supported Browser</a> section.												

## Frequently Asked Questions (FAQ)

Expand the link below to view a list of frequently asked questions about Infinite Campus-supported platforms:

▶ [Click here to expand...](#)

## What is a supported platform?

A supported platform is one that:

- Infinite Campus regularly tests during the development cycle.
- Is available within Infinite Campus for support and developers to reproduce problems.
- Authorized support contacts at the district and the Campus Support team can work with.
- Bugs raised against it will be given priority.

## Can I get assistance with running Infinite Campus on a platform that is not supported?

If you are running Infinite Campus on an unsupported platform, we cannot guarantee that we will provide any support for it.

## How can I get Infinite Campus to be supported on a new or unsupported platform?

Supporting a new platform requires a significant investment of time by Infinite Campus. This investment includes the up-front costs of setting up new testing environments, resources applied to fixing new issues, and ongoing maintenance costs in the future. Therefore, we only support new platforms when there is significant demand for them.

## My organization has a standardized operation environment that Infinite Campus does not support. What can I do?

In this situation, you have the following two options:

1. Run Campus in the unsupported environment, with the caveats mentioned above.
2. Make an exception to your standardized operating environment and set up Campus based on its supported platforms.