

Supported Platforms

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This page contains information on the platforms generally supported for use with Infinite Campus.

For recommended browser settings, see the following article: [Recommend Browser Settings](#).

Districts may be required to update to the most recent version of Infinite Campus to resolve a specific issue(s).

Upcoming Changes to Supported Platforms

No notable upcoming changes at this time.

Supported Browsers

The following table lists supported browser combinations for general use of Infinite Campus.

Since Infinite Campus is web-based, the supported browsers table below does not list Operating System versions as they are unnecessary. As long as a computer can access Infinite Campus using the combination of operating system/browser/versions listed below, it does not matter what version of Windows, macOS, or Chrome OS the computer is running.

Windows	
Browser	Supported Version
Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.
Edge	Infinite Campus supports the current and most recent previous version of Edge.
Mac	
Browser	Supported Version
Safari	Safari 12.x Infinite Campus supports all versions of Safari currently supported by Apple.

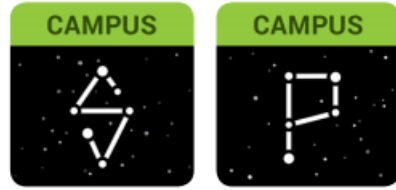
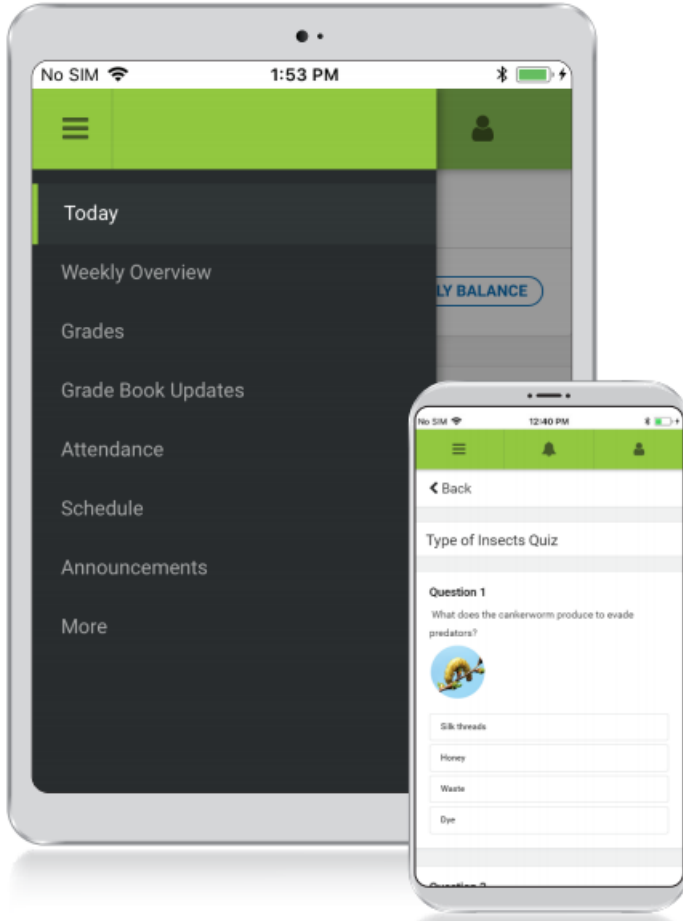
Chrome	Infinite Campus supports the current and most recent previous version of Chrome.
Firefox	Infinite Campus supports the current and most recent previous version of Firefox.
ChromeOS (Chromebook)	
Browser	Supported Version
Chrome	<p>Infinite Campus supports the current and most recent previous version of Chrome.</p> <div style="background-color: #e1f5fe; padding: 10px; border: 1px solid #cfe2f3;"> <p>To ensure the best performance and compatibility, Infinite Campus recommends running the most up-to-date version of ChromeOS.</p> <p>HR users will need to allow the use of the Flash plugin.</p> </div>
iOS	
The Infinite Campus web application (except for Teaching Center and Campus Student/Parent) is currently not supported on iOS devices.	
Android	
The Infinite Campus web application (except for Teaching Center and Campus Student/Parent) is currently not supported on Android devices.	

Campus Student and Parent App

Campus Student and Parent apps are designed to provide real-time access to student information such as grades, assignments, attendance, schedules, and announcements.

These apps can be downloaded from the [Apple App Store](#) and [Google Play](#). The following devices/OS versions are supported:

Device	Minimum OS
Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 13.4+
Android Devices (Phones and Tablets)	Android 5.0+



Infinite Campus Mobile Apps can be downloaded through the Apple App Store or Google Play Store



Campus Mobile Payments

The Campus Mobile Payments app, available for Android and iOS devices, allows districts that use the [School Store](#) to enter credit/debit card purchases in real-time at school or district events.

These apps can be downloaded from the [Apple App Store](#) and [Google Play](#). The following devices/OS versions are supported:

	Device	Minimum OS
	Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 14.0+
	Android Devices (Phones and Tablets)	Android 12.0+

Accessing Infinite Campus on Mobile/Tablet Devices

With each release, Infinite Campus continues to work on and improve the user experience of accessing the Infinite Campus web application on mobile and tablet devices. The product's responsive design allows tools to resize based on a device's screen size and resolution, and

navigation throughout the product allows for touchscreen interaction.

Some tools in the Campus Application will not be fully functional when accessed on a tablet or mobile device.

Please note that some Infinite Campus features use Java or Flash, which aren't supported on today's mobile operating systems.

Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

Infinite Campus does not support Campus Food Service running on Macintosh-based terminals at this time. All terminals must be PC based.

We recommend purchasing your POS terminals from Infinite Campus to ensure compatibility with our POS software.

For non-Campus terminals, we STRONGLY recommend touchscreen monitors.

	Supported Minimums
	Infinite Campus recommends users operate at the levels listed below.

Operating Systems	<p>Supported: Windows 8.0, Windows 10 Recommended: Windows 11</p> <p><u>Districts are responsible for managing Windows updates on Point of Sale (POS) terminals.</u></p> <p>Microsoft has announced the end of support for Windows 10. Consequently, all customers using Campus Food Service POS and/or Campus Workflow Suite will eventually need to acquire new terminal models compatible with Windows 11.</p> <div style="background-color: #fff9c4; padding: 10px; border: 1px solid #ccc;"> <p>If you are using Windows 11 and a POS-X Cash Drawer, the following adapter must be used:</p> <ul style="list-style-type: none"> P/N: 977GF010000005 Description: USB CASH DRAWER ADAPTER GEN2 <p>Download and install this driver to finalize the adapter installation process: https://px-download.s3.us-east-1.amazonaws.com/Apex_USB_Cash_Drawer_VCOM_Driver.exe</p> </div> <p>Deadline for New Terminals</p> <p>The deadline depends on the version of Windows 10 installed on your terminals. A user or admin can find your version information by opening Windows Properties in the terminal. Below are the most common versions.</p> <table border="1" data-bbox="400 1137 1428 1473"> <thead> <tr style="background-color: #4caf50; color: white;"> <th colspan="2">Enterprise and IoT Enterprise LTSC/LTSC Editions</th> </tr> <tr style="background-color: #009688; color: white;"> <th>Windows 10 Version</th> <th>Support End Date</th> </tr> </thead> <tbody> <tr> <td>1507</td> <td>2025</td> </tr> <tr> <td>1607</td> <td>2026</td> </tr> <tr> <td>1809</td> <td>2029</td> </tr> <tr> <td>21H2</td> <td>2032</td> </tr> </tbody> </table>	Enterprise and IoT Enterprise LTSC/LTSC Editions		Windows 10 Version	Support End Date	1507	2025	1607	2026	1809	2029	21H2	2032
Enterprise and IoT Enterprise LTSC/LTSC Editions													
Windows 10 Version	Support End Date												
1507	2025												
1607	2026												
1809	2029												
21H2	2032												
Processor	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)												
Memory	4GB DDR2												
Hard Drive	160GB 7200RPM SATA-300												
Network Connection	10/100 full duplex wired												
Internet Browsers	Please refer to the Supported Browser section.												

FAQ

Expand the link below to view a list of frequently asked questions about Infinite Campus-supported

platforms:

What is a supported platform?

A supported platform is one that:

- Infinite Campus regularly tests during the development cycle.
- Is available within Infinite Campus for support and developers to reproduce problems.
- Authorized support contacts at the district and the Campus Support team can work with.
- Bugs raised against it will be given priority.

Can I get assistance with running Infinite Campus on a platform that is not supported?

If you are running Infinite Campus on an unsupported platform, we cannot guarantee that we will provide any support for it.

How can I get Infinite Campus to be supported on a new or unsupported platform?

Supporting a new platform requires a significant investment of time by Infinite Campus. This investment includes the up-front costs of setting up new testing environments, resources applied to fixing new issues, and ongoing maintenance costs in the future. Therefore, we only support new platforms when there is significant demand for them.

My organization has a standardized operation environment that Infinite Campus does not support. What can I do?

In this situation, you have the following two options:

1. Run Campus in the unsupported environment, with the caveats mentioned above.
2. Make an exception to your standardized operating environment and set up Campus based on its supported platforms.