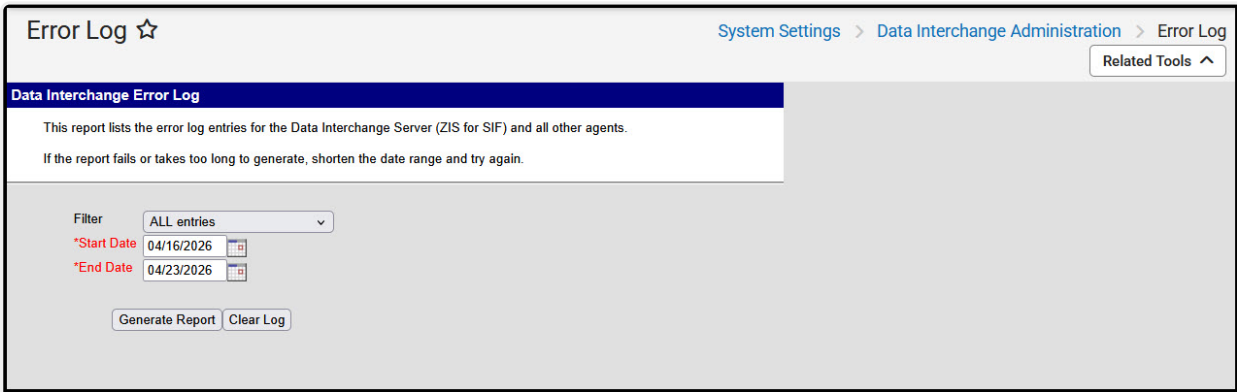


Error Log - Synchronization and Messaging

Last Modified on 06/08/2026 8:26 am CDT

Tool Search: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.



Error Log

See the [Error Log Tool Rights](#) article for information about related tool rights.

Error Log Fields

Field	Description
Filter	The Filter field of the Error Log has two settings: <ul style="list-style-type: none"> • All Entries - Displays all log entries related to synchronization and messaging within the system. • DIS/ZIS Server Entries Only - Displays only the log entries of the data interchange server.
Start Date	The first date in the date range for which error log entries will be generated.
End Date	The last date in the date range for which Error Log entries will be generated.

Field	Description
Generate Report	Generates the Error Log.
Clear Log	Clears the Error Log.

To generate the log:

1. Select a **Filter**.
2. Enter a **Start Date** and **End Date**.
3. Click **Generate**. The log is generated.

If the report fails or takes too long to generate, shorten the date range and try again.

Timestamp	Agent	Source	Level	MessageID	Category	Code	Object Name
05/27/2025 11:57:14 -2600	KY501Campus	Agent	Error	BE5F94E1-640C-4011-0000-01580B83C142		0	0 Dmsrc
DistrictAgent Thread App: msEKV02 Agent: KY501Campus Zone: KYStateZone encountered an exception java.lang.NullPointerException at com.google.common.base.Preconditions.checkNotNull(Preconditions.java:903) at com.infinitecampus.framework.web.js.execution.JPMExecutionContext. <u>init</u> (JPMExecutionContext.java:72) at com.infinitecampus.persistence.CampusPMAExecutionContext. <u>init</u> (CampusPMAExecutionContext.java:89) at com.infinitecampus.district.campusid.initialize.CampusService.initialize. <u>init</u> (CampusServiceInitialize.java:52) at com.infinitecampus.resource.District.initialize(DistrictInitializeSiteChange(District.java:1876) at com.infinitecampus.resource.District.initialize(District.java:188) at com.infinitecampus.PersistentCDO.saveTemplate(PersistentCDO.java:1977) at com.infinitecampus.PersistentCDO.saveMSISave(District.java:1822) at com.infinitecampus.resource.District.processEvent(District.java:653) at com.infinitecampus.district.DistrictAgentThread. <u>run</u> (DistrictAgentThread.java:460) at com.infinitecampus.district.DistrictAgentThread\$1. <u>run</u> (DistrictAgentThreadController.java:364) at <u>run</u> at <u>run</u>							
05/27/2025 11:57:12 -2600	KY501Campus	Agent	Error	BE5F94E1-640C-4011-0000-01580B83C143		0	0 Dmsrc
DistrictAgent Thread App: msEKV02 Agent: KY501Campus Zone: KYStateZone encountered an exception com.microsoft.sqlserver.jdbc.SQLServerException: The DELETE statement conflicted with the REFERENCE constraint "FK_LessonPlanGroupActivity_Section". The conflict occurred in database "intey02", table "dbo.LessonPlanGroupActivity", column "sectionID". at com.microsoft.sqlserver.jdbc.SQLServerException.handleDatabaseError(SQLServerException.java:305) at com.microsoft.sqlserver.jdbc.SQLServerStatement.getMaxResult(SQLServerStatement.java:1662) at com.microsoft.sqlserver.jdbc.SQLServerPreparedStatement.executeUpdate(SQLServerPreparedStatement.java:635) at com.microsoft.sqlserver.jdbc.SQLServerPreparedStatement.executeUpdate(SQLServerPreparedStatement.java:537) at com.microsoft.sqlserver.jdbc.TSQLCommand.executeUpdate(Driver.java:747) at com.microsoft.sqlserver.jdbc.SQLServerConnection.executeUpdate(SQLServerConnection.java:3488) at com.microsoft.sqlserver.jdbc.SQLServerStatement.executeUpdate(SQLServerStatement.java:263) at com.microsoft.sqlserver.jdbc. <u>run</u> at <u>run</u>							
05/26/2025 13:18:20 -2600	KYStateCampus	Agent	Error			0	0
DSPuller.run - Pull Thread: KYStateCampus encountered an exception: java.lang.NullPointerExceptio java.lang.NullPointerException at java.util.zip.InflaterInputStream. <u>init</u> (InflaterInputStream.java:83) at java.util.zip.GZIPInputStream. <u>init</u> (GZIPInputStream.java:77) at java.util.zip.GZIPInputStream. <u>init</u> (GZIPInputStream.java:91) at com.infinitecampus.district.DistrictController.sendMessage(DistrictController.java:1582) at com.infinitecampus.district.DistrictController.sendMessage(DistrictController.java:1469) at com.infinitecampus.district.DistrictController.sendMessage(DistrictController.java:1388) at com.infinitecampus.district.DistrictController.sendMessage(DistrictController.java:117) at com.infinitecampus.district.DistrictController.sendMessage(DistrictController.java:237)							

Error Log Output

To clear messages from the log:

1. Select a **Filter**.
2. Click **Clear Log**.
3. Click **OK** to confirm the clear action. The log is cleared, and only new messages will appear.