Error Log - Synchronization and Messaging

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Tool Search: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.

The **Filter** field of the Error Log has two settings:

- ***All Entries*** - Displays all log entries related to synchronization and messaging within the system.
- ***DIS/ZIS Server Entries Only*** - Displays only the log entries of the data interchange server.
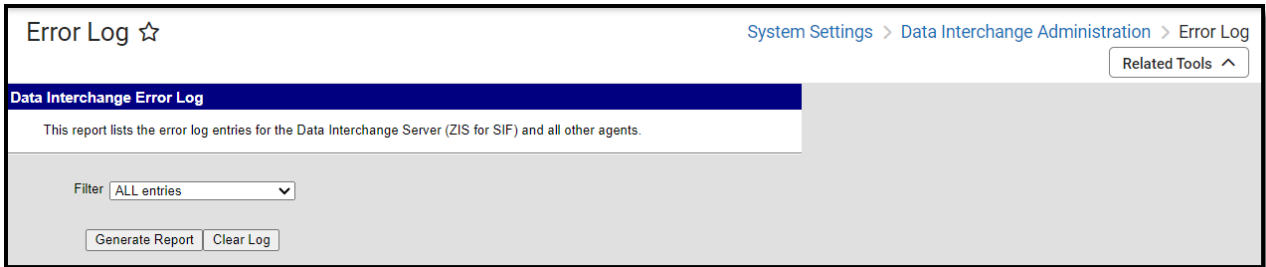

Image 1. Error Log

> **Read** - User is allowed to generate the Error Log.
> **Write** - User is allowed to generate the Error Log.
> **Add** - User is allowed to generate the Error Log.
> **Delete** - User is allowed to generate the Error Log and clear existing logs.
>
> For more information about Tool Rights and how they function, see the Tool Rights article.

To generate the log:

1. Select a **Filter**.
2. Click **Generate Report**. The log will be generated.

To clear messages from the log:

1. Select a **Filter**.
2. Click **Clear Log**. The log will be cleared, and only new messages will appear.