

# Error Log - Synchronization and Messaging

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Tool Search: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.

The **Filter** field of the Error Log has two settings:

- **All Entries** - Displays all log entries related to synchronization and messaging within the system.
- **DIS/ZIS Server Entries Only** - Displays only the log entries of the data interchange server.

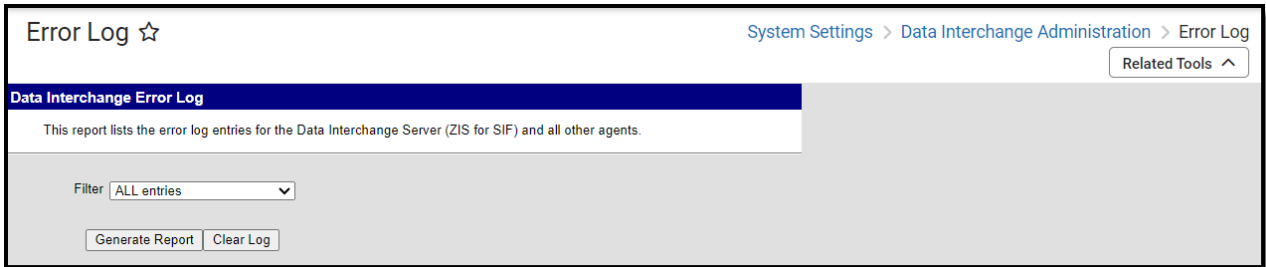


Image 1. Error Log

**Read** - User is allowed to generate the Error Log.

**Write** - User is allowed to generate the Error Log.

**Add** - User is allowed to generate the Error Log.

**Delete** - User is allowed to generate the Error Log and clear existing logs.

For more information about Tool Rights and how they function, see the [Tool Rights](#) article.

## To generate the log:

1. Select a **Filter**.
2. Click **Generate Report**. The log will be generated.

Timestamp	Agent	Source	Level	MessageID	Category	Code
03/19/2010 00:46:34 -0500	MEStateCampus	Agent	Error			0
DISPuller.com - Pull thread: MEStateCampus encountered an exceptionjava lang NullPointerException						
java.lang.NullPointerException						
at java.util.zip.InflaterInputStream.<init>(InflaterInputStream.java:66)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:68)						
at com.infinitecampus.dis.DISController.returnResponseXML(DISController.java:1394)						
at com.infinitecampus.dis.DISController.sendRawMessage(DISController.java:1361)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1165)						
at com.infinitecampus.dis.DISPuller.doWork(DISPuller.java:182)						
at com.infinitecampus.dis.DISWorkerThread.run(DISWorkerThread.java:160)						
03/18/2010 00:46:58 -0500	MEStateCampus	Agent	Error			0
DISPuller.com - Pull thread: MEStateCampus encountered an exceptionjava lang NullPointerException						
java.lang.NullPointerException						
at java.util.zip.InflaterInputStream.<init>(InflaterInputStream.java:66)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:68)						
at com.infinitecampus.dis.DISController.returnResponseXML(DISController.java:1394)						
at com.infinitecampus.dis.DISController.sendRawMessage(DISController.java:1361)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1165)						
at com.infinitecampus.dis.DISPuller.doWork(DISPuller.java:182)						
at com.infinitecampus.dis.DISWorkerThread.run(DISWorkerThread.java:160)						
02/17/2010 14:14:46 -0500	MEStateCampus	Agent	Error	029005EE-0A32-F810-0000-017350007EEC		0

To clear messages from the log:

1. Select a **Filter**.
  2. Click **Clear Log**. The log will be cleared, and only new messages will appear.
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