

Error Log - Synchronization and Messaging

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Tool Search: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.

The **Filter** field of the Error Log has two settings:

- **All Entries** - Displays all log entries related to synchronization and messaging within the system.
- **DIS/ZIS Server Entries Only** - Displays only the log entries of the data interchange server.



Image 1. Error Log

See the [Error Log Tool Rights](#) article for information about related tool rights.

To generate the log:

1. Select a **Filter**.
2. Click **Generate Report**. The log will be generated.

Timestamp	Agent	Source	Level	MessageID	Category	Code	Object Name
2022/07/05 11:51:14 -0600	KY01Campus	Agent	Error	BESF9481-040C-4011-0000-0195D883C182			
2022/07/05 11:51:14 -0600	DsAgentThreadApp.intSEKY02 Agent: KY01Campus Zone: KYStateZone encountered an exception.						
	java.lang.NullPointerException						
	at com.infinitecampus.framework.util.Preconditions.checkNotNull(Preconditions.java:98)						
	at com.infinitecampus.framework.rest.jpa.execution.JPAExecutionContext.init(JPAExecutionContext.java:72)						
	at com.infinitecampus.framework.rest.jpa.execution.JPAExecutionContext.create(JPAExecutionContext.java:100)						
	at com.infinitecampus.api.camputool.utilities.CampusApIServiceUtil.init(CampusApIServiceUtil.java:12)						
	at com.infinitecampus.api.camputool.utilities.CampusApIServiceUtil\$1.onContextAvailable(CampusApIServiceUtil.java:1076)						
	at com.infinitecampus.resource.District.afterSave(District.java:188)						
	at com.infinitecampus.PersistentCOO.saveTemplate(PersistentCOO.java:197)						
	at com.infinitecampus.PersistentCOO.saveTemplate(PersistentCOO.java:195)						
	at com.infinitecampus.resource.District.processDS2Event(District.java:65)						
	at com.infinitecampus.resource.District\$1.onEvent(District.java:64)						
	at com.infinitecampus.ds.DSAgentThreadController\$1.run(DSAgentThreadController.java:364)						
2022/07/05 11:51:12 -0600	KY01Campus	Agent	Error	BESF9481-040C-4011-0000-0195D883C143			
2022/07/05 11:51:12 -0600	DsAgentThreadApp.intSEKY02 Agent: KY01Campus Zone: KYStateZone encountered an exception.						
	com.microsoft.sqlserver.jdbc.SQLServerException: The UPDATE statement conflicted with the REFERENCE constraint "FK_LessonPlanGroupActivity_Section". The conflict occurred in database "intkey02", table "dbo.LessonPlanGroupActivity", column "sectionID".						
	at com.microsoft.sqlserver.jdbc.SQLServerException.makerFromDatabaseError(SQLServerException.java:205)						
	at com.microsoft.sqlserver.jdbc.SQLServerPreparedStatement.executeUpdate(SQLServerPreparedStatement.java:615)						
	at com.microsoft.sqlserver.jdbc.SQLServerPreparedStatement.executeUpdate(SQLServerPreparedStatement.java:537)						
	at com.microsoft.sqlserver.jdbc.TDSCommand.execute(TDSCommand.java:7417)						
	at com.microsoft.sqlserver.jdbc.SQLServerConnection.executeCommand(SQLServerConnection.java:218)						
	at com.microsoft.sqlserver.jdbc.SQLServerStatement.executeCommand(SQLServerStatement.java:262)						
2022/07/05 11:51:02 -0600	KYStateCampus	Agent	Error				
2022/07/05 11:51:02 -0600	DSProcessor	Agent	Error				
	java.lang.NullPointerException						
	at java.util.zip.InflaterInputStream.init(InflaterInputStream.java:18)						
	at java.util.zip.GZInputStream.init(GZInputStream.java:91)						
	at com.infinitecampus.ds.DSController.returnResponseXML(DSController.java:1592)						
	at com.infinitecampus.ds.DSController.sendMessage(DSController.java:1469)						
	at com.infinitecampus.ds.DSController.sendMessage(DSController.java:1288)						
	at com.infinitecampus.ds.DSWorkerThread.run(DSWorkerThread.java:237)						

Click to expand

To clear messages from the log:

1. Select a **Filter**.
2. Click **Clear Log**. The log will be cleared, and only new messages will appear.