

# Error Log - Synchronization and Messaging

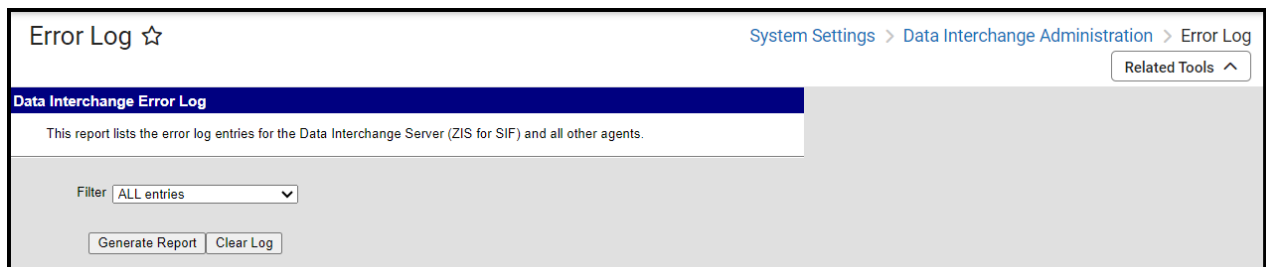
Last Modified on 12/14/2025 8:45 pm CST

Tool Search: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.

The **Filter** field of the Error Log has two settings:

- **All Entries** - Displays all log entries related to synchronization and messaging within the system.
- **DIS/ZIS Server Entries Only** - Displays only the log entries of the data interchange server.



The screenshot shows the 'Error Log' tool interface. At the top, there is a breadcrumb trail: 'System Settings > Data Interchange Administration > Error Log'. Below this, there is a 'Related Tools' button with an upward arrow. The main heading is 'Data Interchange Error Log'. A sub-header states: 'This report lists the error log entries for the Data Interchange Server (ZIS for SIF) and all other agents.' Below this, there is a 'Filter' dropdown menu currently set to 'ALL entries'. At the bottom, there are two buttons: 'Generate Report' and 'Clear Log'.

Image 1. Error Log

See the [Error Log Tool Rights](#) article for information about related tool rights.

## To generate the log:

1. Select a **Filter**.
2. Click **Generate Report**. The log will be generated.

[illegible]

*Click to expand*

To clear messages from the log:

1. Select a **Filter**.
2. Click **Clear Log**. The log will be cleared, and only new messages will appear.