

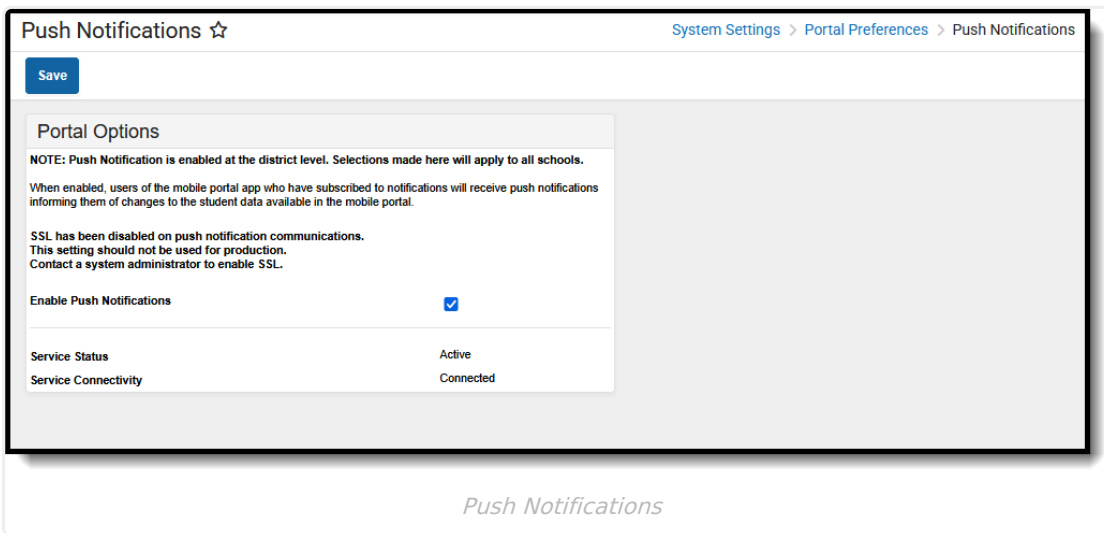
Push Notifications (Mobile Portal)

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Tool Search: Push Notifications

The Push Notifications at the district level is used with the [Campus Student Portal](#) and [Campus Parent Portal](#). When enabled, users receive notifications about the following student data updates:

- Assignments
- Grades
- Attendance records
- Lunch Balance (for FS enabled districts)
- Responsive Schedule



The screenshot shows the 'Push Notifications' configuration page. At the top right, there is a breadcrumb trail: 'System Settings > Portal Preferences > Push Notifications'. A blue 'Save' button is located at the top left. The main content area is titled 'Portal Options' and contains the following text: 'NOTE: Push Notification is enabled at the district level. Selections made here will apply to all schools. When enabled, users of the mobile portal app who have subscribed to notifications will receive push notifications informing them of changes to the student data available in the mobile portal. SSL has been disabled on push notification communications. This setting should not be used for production. Contact a system administrator to enable SSL.' Below this text, there is a checkbox labeled 'Enable Push Notifications' which is checked. At the bottom, there are two status indicators: 'Service Status' is 'Active' and 'Service Connectivity' is 'Connected'.

See the [Push Notifications Tool Rights](#) for information on available tool rights.

Enabling Push Notification

1. Mark the **Enable Push Notifications** checkbox.
2. Click the **Save** icon.

Notification Logic

Notifications are triggered by Campus user actions, such as recording attendance or scoring an assignment. Students and parents enable specific types of notifications and can set thresholds, such as only sending a food service notification when the student's balance falls below a certain

dollar amount. Users of the Campus Student and Campus Parent apps must also select **Stay Logged In** when logging in to receive notifications.

Notifications are only delivered for [Active Year](#) calendars. The tools associated must also be enabled in the [Display Options](#); for example, the Attendance tool must be enabled for students and parents to receive notifications.

Notification functionality is not guaranteed by Apple or Google.

Districts may need to allow access to cmq.infinitecampus.com on **Port 5671** on their firewall to let notification messages out from their district.

Mobile Portal Supported Platforms

See the [Supported Platforms](#) article for up-to-date information about which supported mobile operating systems.
