

# Portal Usage Report (System Settings)

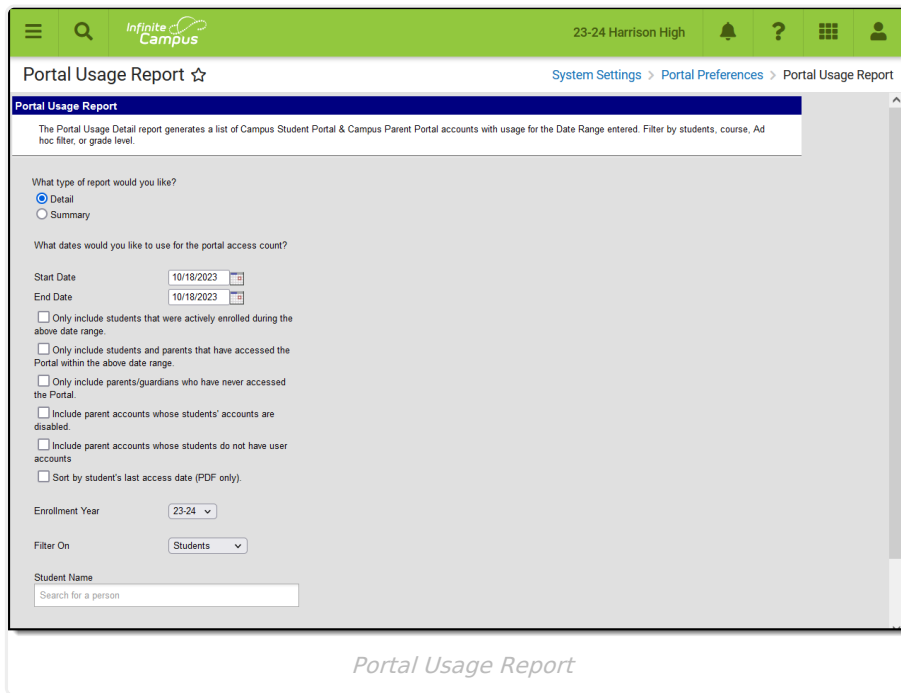
Last Modified on 01/16/2026 3:19 pm CST

Tool Search: Portal Usage

The Portal Usage Report describes usage of the Portal, [Campus Student](#), or [Campus Parent](#) by students and guardians and is available in Summary and Detail versions. A version of this report is also available for [teachers](#).

This report is available in two versions:

[Detail Report](#) | [Summary Report](#)



See the [Portal Preferences Reports Tool Rights](#) article for details on available tool rights for this report.

## Detail Report

The Portal Usage report generates a report of students who have user accounts and their guardians with accounts. Users with accounts are listed with the most recent date of access and the number of times they've accessed their account. Results include successful access to Portal, [Campus Student](#), or [Campus Parent](#).

## Report Logic - Detail

The Portal Usage Report uses access log information for Campus Portal, Campus Student, and Campus Parent users.

A **School** must be selected in the Campus toolbar to use this report.

## Report Editor - Detail

The following defines the options available on the Portal Usage Report - Detail.

Field	Description
<b>Start Date</b>	Beginning date used to return login results. Dates are entered in <i>mmddyy</i> format.
<b>End Date</b>	Last date used to return login results. Dates are entered in <i>mmddyy</i> format.
<b>Only Include students who were actively enrolled during the above date range</b>	When selected, students are included in the report when the following conditions are met: <ul style="list-style-type: none"> <li>• The student has an enrollment in the school selected in the Campus toolbar.</li> <li>• The enrollment is in the selected Enrollment Year.</li> <li>• The student's enrollment was active during any part of the entered date range.</li> </ul>
<b>Only include students and parents that have accessed the Portal within the above date range</b>	When selected, only student and parent accounts that were accessed within the entered date range are included in the report. This option could be helpful to track how effective a push by the school to encourage usage was.
<b>Only include parents/guardians who have never accessed the Portal</b>	When selected, this option restricts results so that only parent/guardian users who have user accounts but have never accessed their accounts are listed.
<b>Include parent accounts whose students' accounts are disabled.</b>	When selected, this option includes parent accounts in the report even if that parent's student(s) does not have an active account.
<b>Sort by student's last access date</b> (PDF only)	When selected, this option sorts results by the date the student most recently accessed their account, from earliest date to most recent. This option is only available when generating the report in PDF format.
<b>Enrollment Year</b>	School year of enrollment.

Field	Description
<b>Filter On</b>	<p>The report can be filtered by <i>Students</i>, <i>Courses</i>, an <i>Ad hoc</i> filter, or <i>Grade Levels</i>.</p> <ul style="list-style-type: none"> <li>• <b>Students:</b> displays a student field. Search for a student by name to generate results for that user and their guardians.</li> <li>• <b>Courses:</b> displays a list of courses in the selected school. Select a course to view only students enrolled in that course and their guardians, or use CTRL and SHIFT to select multiple courses.</li> <li>• <b>Ad hoc:</b> displays an Ad hoc Filter dropdown list. Select an existing <a href="#">Ad hoc Filter</a> to limit results.</li> <li>• <b>Grade Levels:</b> displays a list of grade levels in the school. Select a grade level or multiple using CTRL and SHIFT keys.</li> </ul>

## Generating the Portal Usage Report - Detail

1. Enter a **Start Date** for the report.
2. Enter an **End Date** for the report.
3. Mark **Only include students who were actively enrolled during the above date range** to limit results to actively enrolled students.
4. Mark **Only include students and parents that have accessed the Portal within the above date range** to limit based on the date range.
5. Mark **Only include parents/guardians who have never accessed the Portal** to limit the guardian results reported to only those who have not used their accounts.
6. Mark **Include parent accounts whose students' accounts are disabled** to include parent accounts not tied to active student accounts.
7. Mark **Sort by student's last access date** to sort results by the student's most recent access date, from earliest to most recent.
8. Select an **Enrollment Year** to report students enrolled in that school year.
9. Select a **Filter On** option and then make selections in the field that displays:
  1. Search for a **Student** to view results for specific students.
  2. Select a **Course** to report only students in that course.
  3. Select an existing **Ad hoc Filter** to limit students reported.
  4. Select a **Grade Level** to only report students enrolled in that grade.
10. Select a format of **PDF** or **CSV** which can be opened in a program such as Excel.
11. Click **Generate Report**.

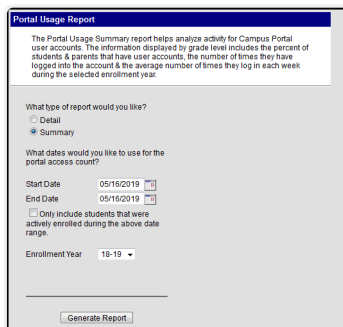
The report displays in a new window in PDF format, or a selected program in CSV format.

18-19 Harrison High 585 Peachtree Parkway, Metro City MN 55436 Generated on 01/24/2019 02:19:04 PM Page 1 of 1		Portal Usage Summary Report Start Date:01/24/2019 End Date:01/24/2019 School Year:2019	
Student Name	Guardian Name	Last Access	Access Count
Student, Andrew #123456789	Student, Brenda	01/22/2019	17
		01/15/2019	4
Student, Jordan E #141900020	Student, Brenda	01/22/2019	20
Student, Kyle M #141900018		01/22/2019	5
Student, Luke C #141900019		Never	0
Student, Lydia J #141900021		Never	0
	Student, Brenda	01/15/2019	4

Results are sorted alphabetically by student (unless otherwise selected) with guardians listed by student.

## Summary Report

This report returns a summary of successful access to the Portal, [Campus Student](#), or [Campus Parent](#) by students and parents. The information displayed by grade level includes the percent of students and parents that have user accounts, the number of times they have logged into the account and the average number of times they log in each week during the selected enrollment year.



**Portal Usage Report**

The Portal Usage Summary report helps analyze activity for Campus Portal user accounts. The information displayed by grade level includes the percent of students & parents that have user accounts, the number of times they have logged into the account & the average number of times they log in each week during the selected enrollment year.

What type of report would you like?

☐ Detail

☒ Summary

What dates would you like to use for the portal access count?

Start Date: 05/16/2019

End Date: 05/16/2019

☐ Only include students that were actively enrolled during the above date range.

Enrollment Year: 18-19

*The Summary version of this report sorts usage by grade level.*

## Report Logic - Summary

If a school is selected in the Campus toolbar, the report is scoped to only students enrolled in that school in the Enrollment Year selected, and their parents. When All Schools is selected in the toolbar, all students enrolled in the selected Enrollment Year, and their parents, are reported.

## Report Editor - Summary

The following defines the options available on the Portal Usage Report - Summary.



