

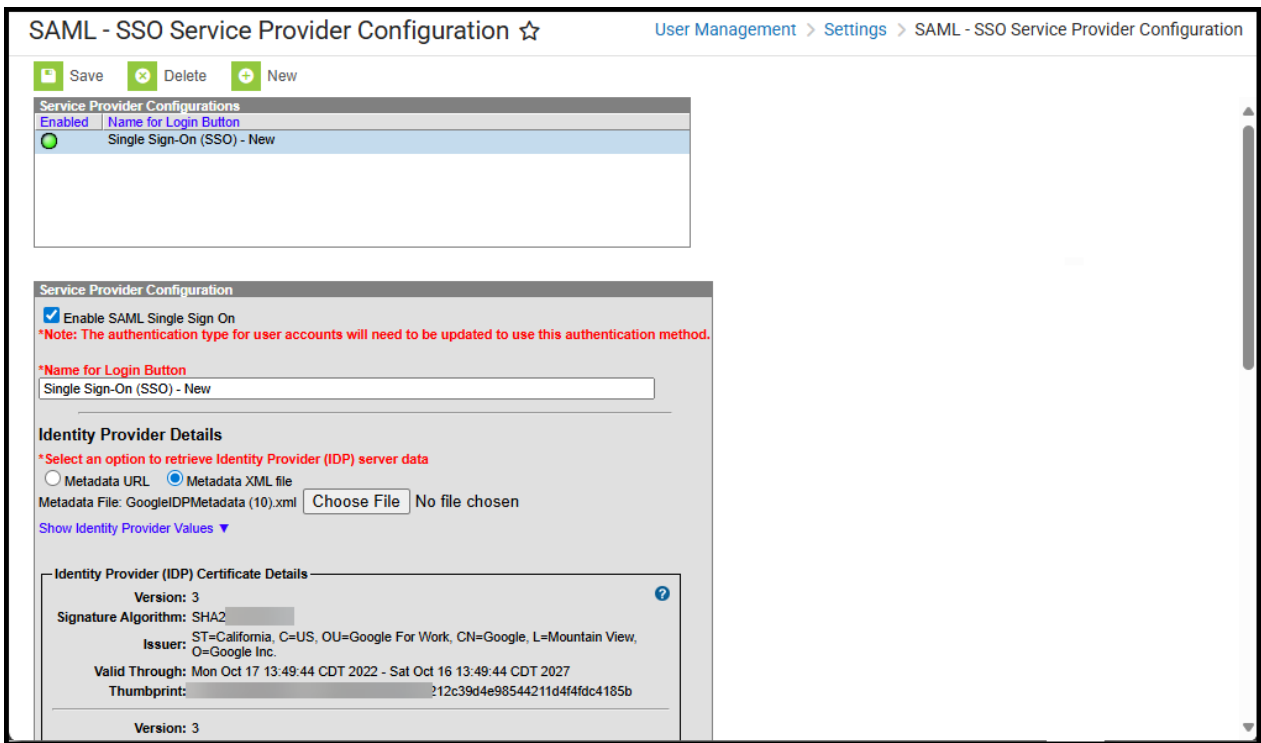
SAML - SSO Service Provider Configuration

Last Modified on 03/26/2026 9:55 am CDT

Tool Search: SSO Service Provider Configuration

The SAML SSO Service Provider Configuration tool allows you to configure and enable SSO authentication(s) for Campus accounts in your district.

Campus accounts can be converted from using the Campus login authentication to SSO authentication by using the [User Account Type Wizard](#).



Only users assigned a [Product Security Role](#) of **Student Information System (SIS)** are allowed to use this tool.

Additional Things to Consider

Please consider the following when enabling and using SAML SSO authentication within Campus:

Once SSO is enabled, the authentication type for user accounts will need to be updated to use this authentication method. This can be done on a user-by-user basis in the [User Account](#) tool or updated en masse via the [User Account Type Wizard](#).

- When considering the configuration of user accounts, please note that [Cafeteria Serve](#) and [Service Layout](#) functionality only authenticates with a non-SSO account (LDAP account or Local Campus Authentication); therefore, please reserve a separate LDAP or Local Campus Authentication account for access to [Cafeteria Serve](#) and [Service Layout](#)
- In an effort to be as inclusive as possible to the SAML Identity Providers (IDPs) the Infinite Campus user base engages, we have tested the Campus SSO Service Provider against Microsoft Active Directory Federated Services (ADFS), Microsoft Entra Active Directory, Google Apps IDP, Shibboleth IDP, and Omnid. **Since the Campus SSO Service Provider is part of the SAML specification, any IDP that is SAML compliant should connect with minimal intervention.**
- Users may be asked to provide Campus Support with a test user to assist in troubleshooting any SSO issues they may encounter.

Admins and Authorized Contacts are expected to have a contingency plan for site access in the event your Identity Provider has an issue that makes it impossible to sign in through SSO. Admins should consider setting up a second user account under their own person record that uses an authentication type other than SSO (such as LDAP or Local Campus Authentication). We recommend securing this account with [Time-Based Multi-Factor Authentication](#).

Note that some governing agencies, such as the North Carolina Department of Public Instruction, do not allow the use of Local Campus Authentication. Ensure you comply with your governing agency's security practices.

Enable and Configure SAML SSO Functionality

The following steps will guide you in enabling and configuring SAML SSO functionality within Campus:

- [Step 1. Enable SAML SSO and Sync IDP Server Data](#)
- [Step 2. Generate or Upload the Service Provider Certificate](#)

Step 1. Enable SAML SSO and Sync IDP Server Data

The first step in configuring SAML SSO is to enable SAML SSO functionality, define the Login button and sync IDP server metadata.

Please see the table below for detailed information about each of these fields.

1. Click the **New** button. The Service Provider Configuration editor will appear below.
2. Mark the **Enable SAML Single Sign On** checkbox. This will enable this SAML Single Sign-On configuration within Campus.
3. Enter a **Name for the Login Button** . This will be the text that appears on the button for users to select when signing into Campus via SSO or if multiple IDPs are configured, enabled, and made visible, what appears in the dropdown list for selecting which SSO Login to use on the Campus login screen.

One Enabled/Visible SSO Configuration	Two or More Enabled/Visible SSO Configurations

NOTE: Users are highly encouraged to give the button a name recognizable to staff and students/parents, ESPECIALLY if configuring more than one IDP. For example, one configuration is labeled as Staff Login, and another configuration is labeled as Student and Parent Login

4. Retrieve the IDP server metadata by either entering the **Metadata URL** or by uploading the **Metadata XML File**.

Campus SSO logic will first use an IDPs HTTP-POST binding if one is present and then only look for an HTTP-Redirect binding if the HTTP-POST binding is not found.

5. If the **Metadata URL** was entered, hit the **Sync** button. This will populate Identity Provider fields below.
6. If connecting Campus to Microsoft Entra (formerly Azure), leave the **Optional Attribute Name** field as **nameID**. This is the attribute Campus will look for as a response from Entra in order to match the username in Campus to Entra.

For more information about a unique Entra configuration, please see the [Configuring a Unique Entra Active Directory](#) section below.

7. In the **Campus SSO Preferences** area, set the **Request Timeout**. This field indicates the number of minutes that can pass before a request between Infinite Campus and the IDP produces a timeout error.
8. Determine the Domain Suffix Handling:
 - **No Change** - This option indicates the domain name does not contain a suffix.
 - **Remove a Domain Suffix** - This option allows you to remove the domain name from an IDP attribute value (such as an email address) to compare only the prefix of the value to the Campus username.
 - **Append a Domain Suffix** - This option allows you to append a suffix to the domain name.
9. Check the **Logoff IDP when logging off Campus if logoff url exists** checkbox if you want the Logoff button in Campus to also log users out of the IDP.

- This option only works if the **Identity Provider Single Logoff URL** field is populated and correct. This field is defaulted as marked.

This checkbox will automatically be unmarked and grayed out if the **Identity Provider Single Logoff URL** references Google.

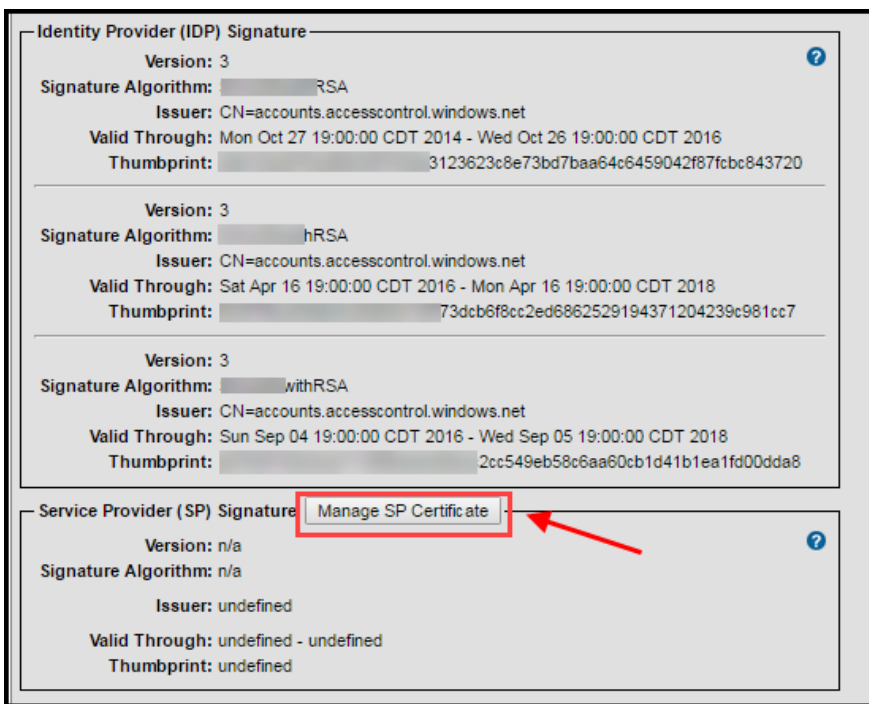
10. Designate which Campus Login screen(s) the SSO login button will not appear on:
 - **Turn off this SSO configuration for the Main Login page** - Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for accessing the Infinite Campus application.
 - **Turn off this SSO configuration for the Parent Portal** - Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for the Parent Portal.
 - **Turn off this SSO configuration for the Student Portal** - Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for the Student Portal.

NOTE: If 2 or more IDPs are configured and enabled, to lessen confusion, users are highly encouraged to use these options to hide configurations from users who would not use them (i.e., hide the Staff-specific login from the Parent and Student Portals).

11. Move on to Step 2.

Step 2. Generate or Upload the Service Provider Certificate

You must now generate or upload the Service Provider Certificate. To do this, click the **Manage SP Certificate** button.



The screenshot shows a configuration interface with two main sections: Identity Provider (IDP) Signature and Service Provider (SP) Signature. The IDP section contains three entries, each with fields for Version, Signature Algorithm, Issuer, Valid Through, and Thumbprint. The SP section is currently empty, with fields for Version, Signature Algorithm, Issuer, Valid Through, and Thumbprint, all showing 'undefined'. A red box highlights the 'Manage SP Certificate' button in the SP section, with a red arrow pointing to it.

Service Provider Certificates can either be automatically generated by Campus using the Generate the SP Certificate feature or manually uploaded via the Upload a Java Keystore (.jks) feature.

To have Campus generate the Service Provider certificate:

Service Provider Certificate Management

Certificate Options:

- Generate the SP Certificate
- Upload a Java Keystore (.jks)
- Export the SP Certificate
- Delete the SP Certificate

DN: CN=inf
 Locality Name: Scarsdale
 State Name: NY
 Alias: ny_66
 Alias Password:
 *Expiration Date: Fri, 7 Apr 2017

Buttons: Generate, Cancel

1. Click the **Generate the SP Certificate** radio button.
2. Enter an **Expiration Date**. This is the date in which the certificate will expire and will no longer be valid. This field defaults to one year from the current date.
3. Click the **Generate** button. Fields within the Service Provider SP (Signature) section of the SSO Service Provider Configuration editor will automatically populate with data generated from this certificate.

If a Service Provider certificate already exists within Campus, generating a new Service Provider certificate will automatically overwrite any existing certificate and associated data.

4. Click **Save** at the top of the editor. If the IDP was configured correctly, a green circle in the Enabled column will appear next to the IDP name in the Service Provider Configurations window. Users can now log into Infinite Campus via an SSO button on the login screen (see the [Logging into Campus and Campus Portal Using SAML SSO](#) section).

SAML - SSO Service Provider Configuration ☆ User Man...

Save Delete New

Enabled	Name for Login Button
<input checked="" type="checkbox"/>	Single Sign-On (SSO)

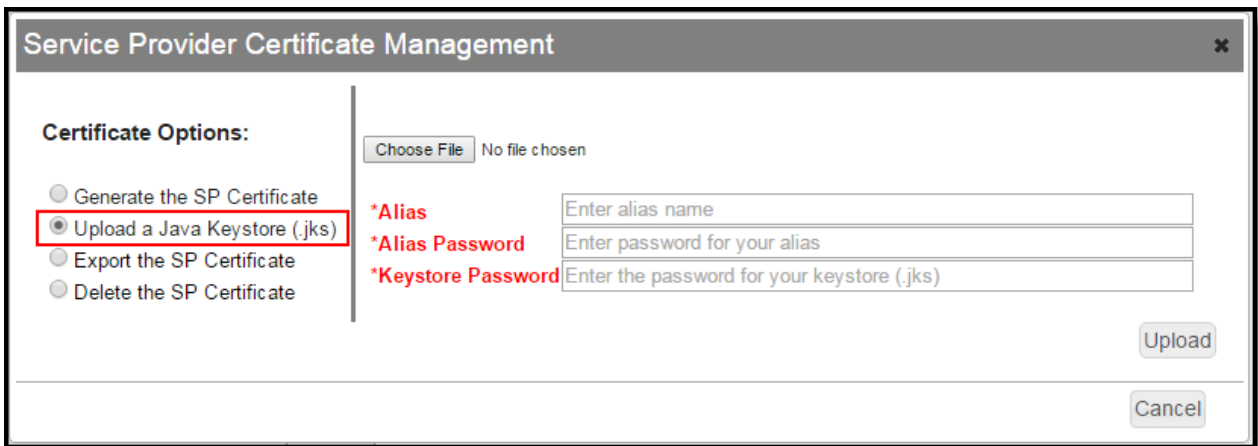
Service Provider Configuration

Enable SAML Single Sign On

*Name for Login Button: Single Sign-On (SSO)

Service Provider Metadata

To upload the Service Provider certificate:

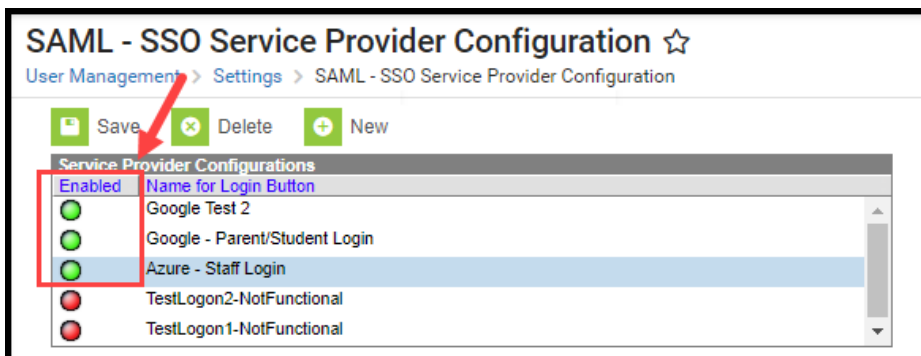


1. Click the **Upload a Java Keystore (.jks)** radio button.
2. Click the **Choose File** button and locate the .jks file from your local hard drive or network.
3. Once the file is selected, click the **Upload** button. Fields within the Service Provider SP (Signature) section of the SSO Service Provider Configuration editor will automatically populate with data uploaded from this certificate.

More than one certificate can be uploaded. For example, Microsoft Entra requires two certificates.

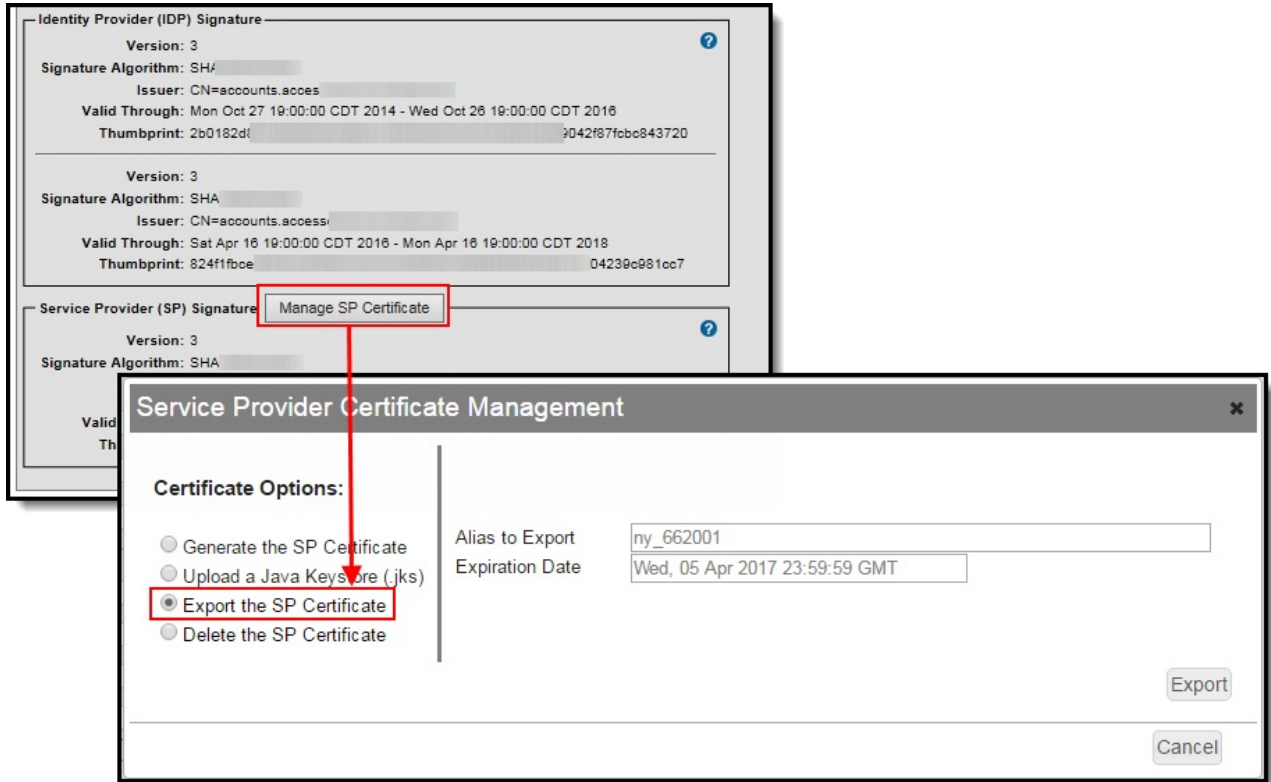
If a Service Provider certificate already exists within Campus, uploading a new Service Provider certificate will automatically overwrite any existing certificate and associated data.

4. Click **Save** at the top of the editor. If the IDP was configured correctly, a green circle in the Enabled column will appear next to the IDP name in the Service Provider Configurations window. Users can now log into Infinite Campus via an SSO button on the login screen (see the [Logging into Campus and Campus Portal Using SAML SSO](#) section).



Export the Service Provider Certificate

To export the Service Provider certificate stored within Campus, select the **Export the SP Certificate** radio button and click the **Export** button. A .cer file of the certificate will appear, which you can save locally to your hard drive or network.

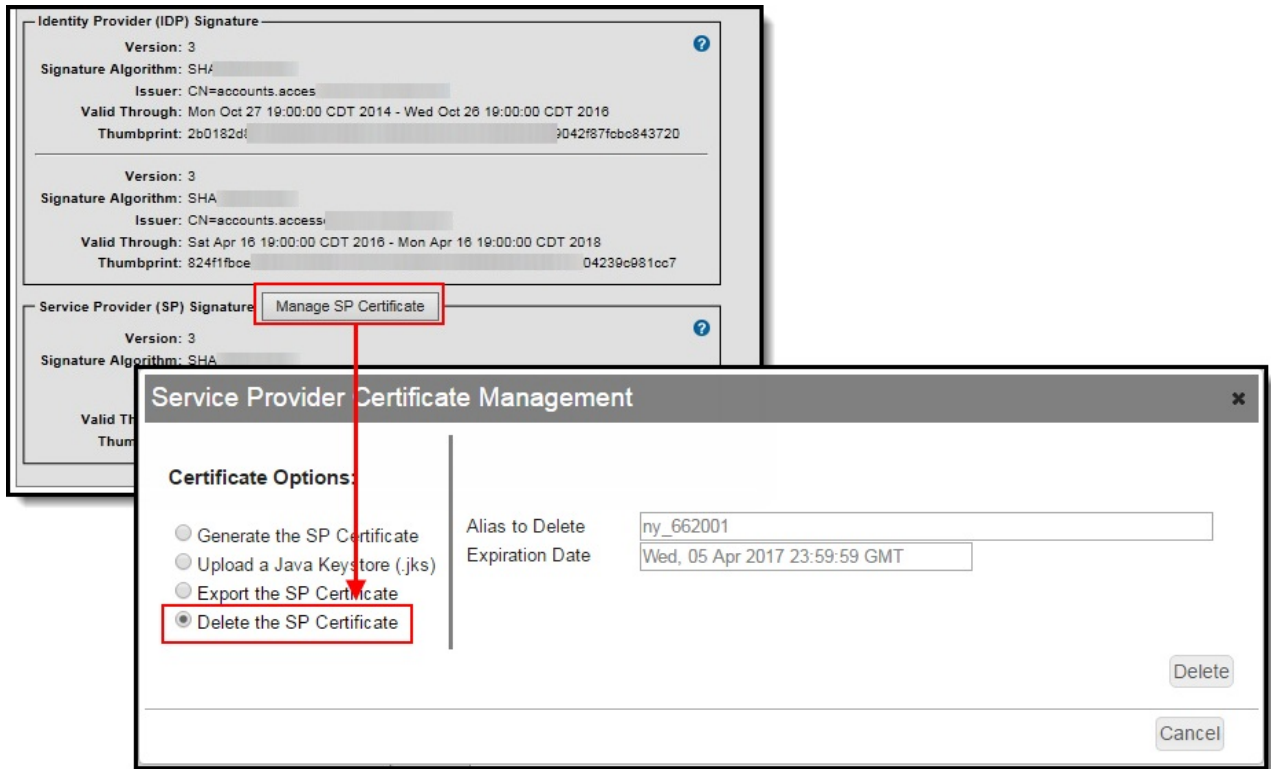


Delete the Service Provider Certificate

To delete the Service Provider certificate stored within Campus, select the **Delete the SP Certificate** radio button and click the **Delete** button.

Deleting the certificate will wipe all service provider certificate data from Campus and will remove the ability for Campus users to properly use Single Sign On functionality within Campus.

Once you have deleted the certificate, you **MUST** generate or upload a new certificate and resync with your IDP.



Certificate Expiration Warnings

Email and in-app notification functionality is built into this tool. Users who have access to this tool will receive an email and in-app notification every 3 days when a certificate will expire in less than 30 days.

When a certificate will expire in 10 or less days, this notification will increase to every day until the certificate is replaced. Users will continue to receive daily notifications until the expired certificate is replaced or removed.

You must have proper [Messenger Email Settings](#) established in order to receive email notifications.

You can upload a new certificate without removing the expiring or expired certificate and Infinite Campus will know to use the new valid certificate. However, until you remove the expired certificate from this tool, you will continue to receive in-app and email notifications about the expired certificate.

Replacing Expired Certificates

If you have received notice from Infinite Campus that your IDP certificate is set to expire or has expired, there are 3 simple ways to resolve this (depending on how you want to resolve this).

- [Method 1 - Upload a New Java Keystore \(.jks\)](#)

- [Method 2 - Resync Metadata via URL](#)
- [Method 3 - Resync Metadata via XML File](#)

Method 1 - Upload a New Java Keystore (.jks)

1. Select the SSO configuration needing an updated certificate.
2. Click the **Manage SP Certificate** button. The Service Provider Certificate Management editor will appear.
3. If you have an updated cert key from your IDP server, select the **Upload a Java Keystore (.jks)** radio button.
4. Click **Choose File**, locate the Java Keystore file, and click **Ok**.
5. Click the **Upload** button. The **Alias**, **Alias Password**, and **Keystore Password** will populate automatically from the uploaded file.
6. Click **Save** at the top of the SSO Service Provider Configuration tool. Your new certificate has been uploaded, and you should no longer receive expiration warnings until this new certificate approaches its expiration date.

The image shows a screenshot of the Infinite Campus web interface. At the top, there are buttons for 'Save', 'Delete', and 'New'. Below this is a 'Service Provider Configurations' table with one entry: 'Single Sign-On (SSO) - New'. A red box highlights this entry, and a red arrow points down to the 'Service Provider Configuration' form below.

The 'Service Provider Configuration' form includes the following sections:

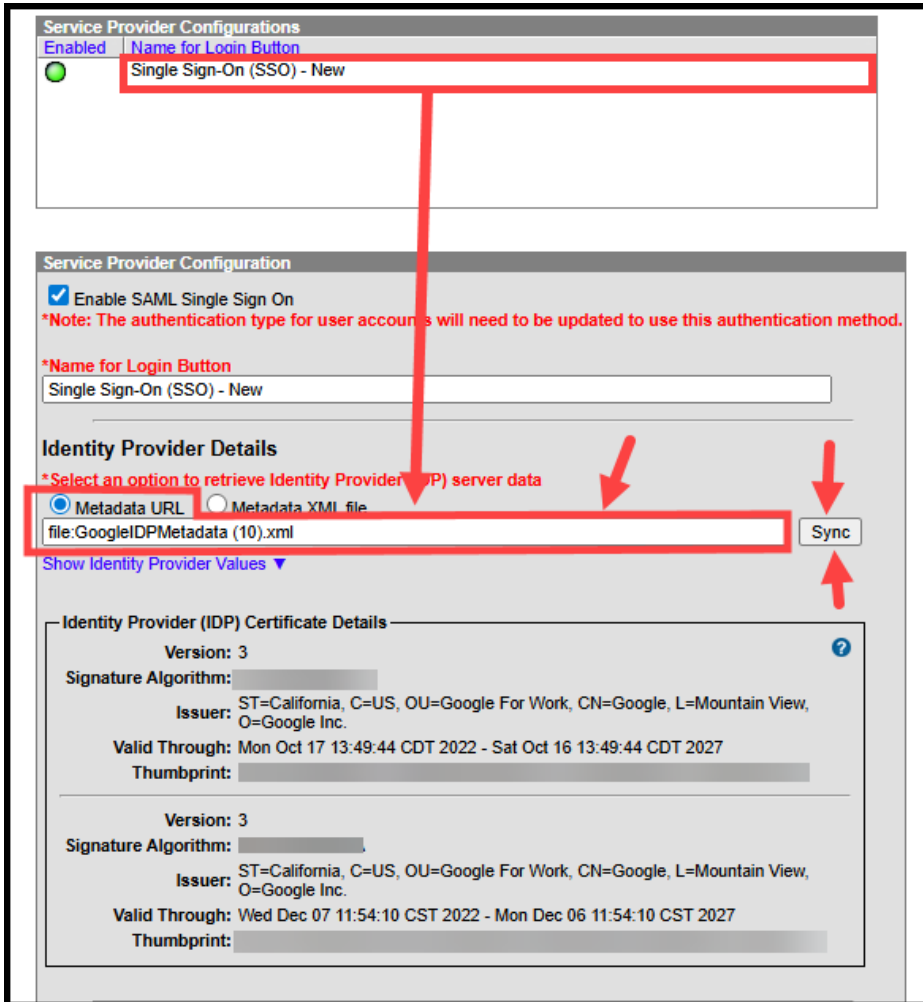
- Service Provider Configuration:** 'Enable SAML Single Sign On' is checked. A note states: '*Note: The authentication type for user accounts will need to be updated to use this authentication method.' The '*Name for Login Button' is 'Single Sign-On (SSO) - New'.
- Identity Provider Details:** '*Select an option to retrieve Identity Provider (IDP) server data:' has 'Metadata XML file' selected. The 'Metadata File' is 'GoogleIDPMetadata (10).xml' with a 'Choose File' button and 'No file chosen' text.
- Identity Provider (IDP) Certificate Details:** Two certificate blocks are shown, each with 'Version: 3', 'Signature Algorithm', 'Issuer', 'Valid Through', and 'Thumbprint' fields.
- Service Provider Details:** 'Service Provider Metadata' is a URL. 'Single Sign-On URL' is 'https://accounts.google.com/o/saml2?'. 'Single Logout URL (Optional)' is 'https://accounts.google.com/o/saml2?'. '*Campus (Service Provider) Entity ID' is a text field. 'Optional Attribute Name (default is nameID, Required for Entra)' is 'nameID'.
- Service Provider (SP) Certificate Details:** A 'Manage SP Certificate' button is highlighted with a red box. A red arrow points from this button to the 'Service Provider Certificate Management' dialog box.

The 'Service Provider Certificate Management' dialog box has the following fields:

- Certificate Options:**
 - Generate the SP Certificate
 - Upload a Java Keystore (.jks)
 - Export the SP Certificate
 - Delete the SP Certificate
- File Selection:** 'Choose File' button and 'No file chosen' text.
- Fields:**
 - *Alias: 'admin'
 - *Alias Password: '.....'
 - *Keystore Password: '.....'
- Buttons:** 'Upload' and 'Cancel'.

Method 2 - Resync Metadata via URL

1. Select the SSO configuration needing an updated certificate.
2. Select the **Metadata URL** radio button.
3. If the Metadata URL for your IDP server has changed, enter the URL in this field and click **Sync**.
 - If the Metadata URL for your IDP server has not changed, click **Sync**.
4. Once Sync is selected, the updated metadata should insert an updated certificate. Click **Save**. Your certificate has been updated.



Method 3 - Resync Metadata via XML File

1. Select the SSO configuration needing an updated certificate.
2. Select the **Metadata XML File** radio button.
3. Click **Choose File**, locate your metadata XML file and click OK. The SSO Service Provider Configuration tool will automatically attempt to sync with the IDP, and if successful, you should get a pop-up message stating "IDP Synchronization successful".
4. Click **Save**. Your certificate has been updated.

Save Delete New

Service Provider Configurations

Enabled	Name for Login Button
<input checked="" type="checkbox"/>	Staff Login

Service Provider Configuration

Enable SAML Single Sign On

*Name for Login Button
Staff Login

Service Provider Metadata
s/SSO/intAZ/federationMetadata

Single Sign-on URL
intAZ/SIS/?idpEntityID=https://sts.46be-9b11-4e017385b34a/

Single Sign-out URL
/S/O/intAZ/logout

*Campus (Service Provider) Entity ID (It must be a unique value for the IDP)
npus-intAZ

Optional Attribute Name (default is nameID. Required for Azure)
nameID

*Select an option to retrieve Identity Provider (IDP) server data

Metadata URL Metadata XML file

Metadata file: GoogleIDPMetadata.xml Choose File GoogleIDPMetadata.xml

Identity Provider Entity ID

iesite1.infinitecampus.com says
IDP Synchronization successful

OK

Logging into Campus and Campus Portal Using SAML SSO

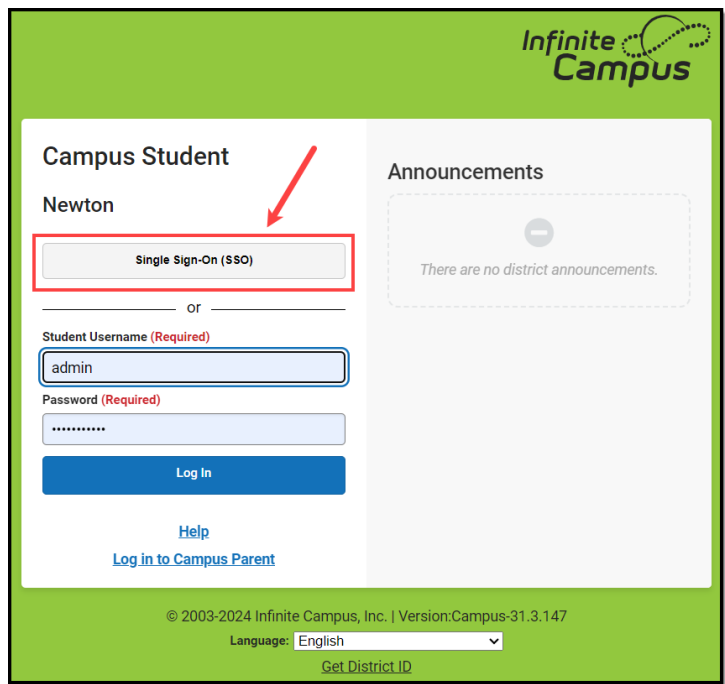
The following displays how users will log into Campus using SAML SSO functionality:

Campus District/State Edition

Users will click the SSO button (named whatever was determined in Step 1 of this document).

Campus Student/Parent Portal

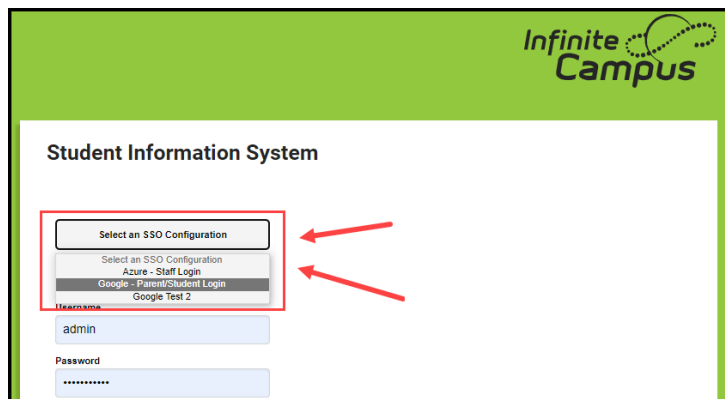
Users will click the SSO button (named whatever was determined in Step 1 of this document).



Campus Login Page (two or more Enabled SSO Configurations)

Districts with two or more configured and enabled IDPs will see a button that requires the user to select which SSO Configuration to use when logging in.

This is why it is important to have clear and recognizable Name of Button values for each IDP configuration so users do not have to guess which one they are supposed to use.



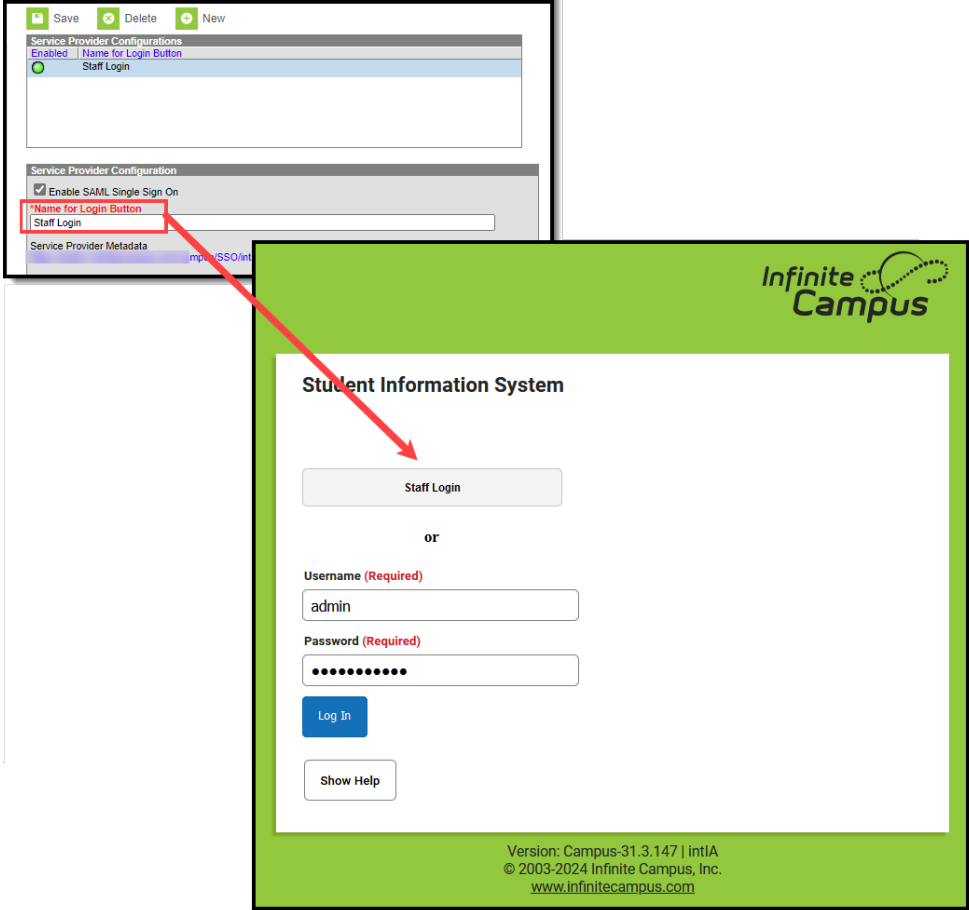
To lessen confusion, you can set each SSO configuration to be hidden for specific login screens.

For example, if your district has a separate SSO configuration for Staff member logins, you can mark the **Turn off this SSO configuration for the Parent Portal** and **Turn off this SSO configuration for the Student Portal** checkboxes so it does not appear for students and parents logging into Infinite Campus.


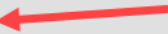
If hiding this configuration limits the number of options for SSO configurations to 1 for these users, the button will change from a dropdown list to a button labeled their one SSO configuration option.

Understanding Service Provider Configuration Fields

Use the following table to understand each available field.

Field	Description
Enable SAML Single Sign-On	<p>Mark this box to enable SAML SSO functionality for your district.</p> <div style="background-color: #fff9c4; padding: 10px; border: 1px solid #ccc;"> <p>SAML SSO functionality will not function properly until all other fields in this editor are correctly populated and saved.</p> </div>
Name for Login Button	<p>This field indicates the name of the SSO login button on the Campus login page.</p> <p>For example, a value of 'Staff Login' is entered.</p> <div style="border: 1px solid #ccc; padding: 10px;">  <p>The screenshot shows the configuration interface for a service provider. The 'Name for Login Button' field is highlighted with a red box and contains the text 'Staff Login'. A red arrow points from this field to a login page titled 'Student Information System'. On the login page, there is a button labeled 'Staff Login' at the top, followed by 'or', and then fields for 'Username (Required)' (containing 'admin') and 'Password (Required)' (masked with dots). A 'Log In' button is at the bottom, along with a 'Show Help' link. The footer of the login page includes the version 'Campus-31.3.147 int1A', copyright '© 2003-2024 Infinite Campus, Inc.', and the website 'www.infinitecampus.com'.</p> </div> <p>This becomes even more important when two or more IDPs are configured and enabled for a site. Clear login button names ensure users can clearly identify and use the correct SSO login choice.</p> <p>For example, one IDP is labeled 'Azure - Staff Login' and another is labeled 'Google - Parent/Student Login'. This way, each user knows which one to select.</p>

Field	Description
	<div style="text-align: right; margin-bottom: 10px;"> </div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 10px;"> <p style="text-align: center; margin: 0;">Student Information System</p> <div style="border: 2px solid red; padding: 5px; margin: 5px 0;"> <p style="text-align: center; margin: 0;">Select an SSO Configuration</p> <ul style="list-style-type: none"> <li style="padding: 2px 5px;">Select an SSO Configuration <li style="padding: 2px 5px;">Azure - Staff Login <li style="padding: 2px 5px; background-color: #f0f0f0;">Google - Parent/Student Login <li style="padding: 2px 5px;">Google Test 2 </div> <p>Username</p> <input style="width: 100%; border: 1px solid #ccc;" type="text" value="admin"/> <p>Password</p> <input style="width: 100%; border: 1px solid #ccc;" type="password" value="*****"/> </div> <p>Two red arrows point to the 'Select an SSO Configuration' dropdown menu and the 'Google - Parent/Student Login' option within it.</p> <p>You can hide specific SSO configurations from specific login screens (staff, parent, student) by using the Turn off this SSO configuration for the Main Login page, Turn off this SSO configuration for the Parent Portal, and Turn off this SSO configuration for the Student Portal checkboxes described later in this table.</p>
Service Provider Metadata	<p>This URL is automatically generated by Campus for the SSO Identity Provider (IDP). The link can either be copied and sent electronically to the local IDP administrator or opened and saved in XML format and sent to the IDP administrator.</p>
Single Sign-On URL	<p>This URL is automatically generated by Campus for use in District customized HTML links or icons. This URL will bypass the standard login page and make calls directly to the SSO Identity Provider (IDP) for user identification and authentication.</p> <div style="background-color: #e0f2f7; padding: 10px; margin: 10px 0;"> <p>If the user is logging in for the first time of the day or session, the IDP will require the user's username and password credentials and display its login page. If the user has already logged into the SSO Identity Provider (IDP), identification and authentication of the user will be processed without credentials, and once authenticated, the user will be redirected to the applicable Campus homepage.</p> </div> <div style="background-color: #fff9c4; padding: 10px; margin: 10px 0; text-align: center;"> <p>Assertion Consumer Service (ACS) URL is the equivalent of the Single Sign-On URL</p> </div>
Single Sign-On Logout URL	<p>This URL is automatically generated by Campus for use with any IDP that requires a URL for redirect to the local application logoff screen upon logout. Microsoft Entra AD is one known IDP that requires the local Campus logout URL in order to properly redirect to the Campus logoff page.</p>

Field	Description
Campus (Service Provider) Entity ID	<p>This value is automatically generated by Campus for the SSO Identity Provider (IDP). It can be edited by selecting the lock icon. This value is used to identify the Infinite Campus Service Provider to the SSO Identity Provider.</p> <div data-bbox="453 443 1430 645" style="background-color: #fff9c4; padding: 10px; border: 1px solid #ccc;"> <p>Changing this value is NOT recommended for non-Entra users. If the decision is made to change the value, the SSO Identity Provider must re-sync the Service Provider Metadata URL or reload the Service Provider metadata using the Service Provider Metadata URL.</p> </div> <div data-bbox="453 676 1430 766" style="background-color: #e1f5fe; padding: 10px; border: 1px solid #ccc;"> <p>For Entra users, this value MUST equal the Entra Client ID.</p> </div> <p>For Non-Production Sites: The site refresh process will revert this Campus Service Provider Entity ID value to your Production site's Campus Service Provider Entity ID value, followed by <code>_[siteType]</code>.</p> <p>To avoid any disruption, ensure the value here matches the value in Production, followed by <code>_[siteType]</code>, before providing this value to your Identity Provider.</p>
Optional Attribute Name	<p>This is the attribute Campus will look for in the IDP response from an IDP in order to match the username within Campus to the value attached to the specified attribute. If this field is left blank, the default attribute Campus will use for comparison is the Name ID.</p> <p>This field is required for use with Microsoft Entra AD (formerly Azure) as the Name ID attribute is reserved by Entra and cannot be used for comparisons. For Entra, leave this field value as <code>nameID</code>.</p> <p>To change this value, click the Lock icon.</p> <div data-bbox="453 1464 1410 1626" style="border: 2px solid black; padding: 5px;"> <p>https://esite1.infinitecampus.com/campus/SSO/nc4270gout</p> <p>*Campus (Service Provider) Entity ID (It must be a unique value for the IDP)</p> <p>Optional Attribute Name (default is nameID, Required for Azure)</p> <p>nameID  </p> </div> <div data-bbox="453 1653 1430 1778" style="background-color: #fff9c4; padding: 10px; border: 1px solid #ccc;"> <p>An incorrect Optional Attribute Name value will break the connection between Campus and the IDP.</p> </div>

Field	Description
Select an option to retrieve Identity Provider (IDP) server data	<p>Indicates how this tool will receive and insert IDP server data.</p> <ul style="list-style-type: none"> • Metadata URL - IDP server data is pulled from an xml file stored on a network and accessed via a URL. <div data-bbox="523 367 1417 456" style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Select an option to retrieve Identity Provider (IDP) server data</p> <p><input checked="" type="radio"/> Metadata URL <input type="radio"/> Metadata XML file</p> <p>https://dev sync</p> </div> • Metadata XML File - IDP server data is inserted from a locally stored XML file. <div data-bbox="523 555 1147 672" style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Select an option to retrieve Identity Provider (IDP) server data</p> <p><input type="radio"/> Metadata URL <input checked="" type="radio"/> Metadata XML file</p> <p>Choose File No file chosen</p> </div> <p>Once a URL or XML file has been entered, click the Sync button to load the XML values into Campus.</p>
Identity Provider Entity ID	The Identity Provider Entity ID as indicated in the IDP server data XML file.
Identity Provider URL	The Identity Provider URL as indicated in the IDP server data XML file.
Identity Provider Single Logoff URL	The Identity Provider Single Logoff URL as indicated in the IDP server data XML file. This URL is required if users wish to use the Logoff IDP if Logoff URL Exists feature.
Campus SSO Preferences	
Request Timeout	Indicates the number of minutes that can pass before a request between Campus and the IDP produces a timeout error.
No Change	This option indicates the domain name does not contain a suffix.

Field	Description
<p>Remove a Domain Suffix</p>	<p>This option allows you to remove the domain name from an IDP attribute value (such as an email address) to compare only the prefix of the value to the Campus username.</p> <p>This option eliminates the need to store fully qualified domain addresses in the Campus User Account username value.</p> <p>Users can remove the domain suffix for up to 4 IDP attribute values.</p> <p style="background-color: #e1f5fe; padding: 5px;">A Domain Suffix value is required.</p> <div data-bbox="459 674 1369 1010" style="border: 1px solid black; padding: 5px;"> <p> <input type="radio"/> No Domain Suffix <input checked="" type="radio"/> Remove a Domain Suffix <input type="radio"/> Append a Domain Suffix </p> <p>Domain Suffix</p> <p>@ infinitecampusfoundation.cc</p> <p>@ student.infinitecampusfoundation.cc</p> <p>@</p> <p>@</p> <p><input checked="" type="checkbox"/> Logoff IDP if logoff url exists</p> <p><input type="checkbox"/> Turn off SSO for the Student/Parent Portal</p> <p><small>Please note, LDAP must be configured to enable SSO login through mobile app. See documentation for details.</small></p> </div>
<p>Append a Domain Suffix</p>	<p>This option allows you to append a suffix to the domain name.</p> <p style="background-color: #e1f5fe; padding: 5px;">A Domain Suffix value is required.</p>
<p>Domain Suffix</p>	<p>Indicates the domain suffix that will be removed or appended based on the value set in the Append a Domain Suffix or Remove a Domain Suffix radio buttons. If this text box is left blank, the SAML response will not be checked for a domain suffix.</p>
<p>Logoff IDP if Logoff URL Exists</p>	<p>Marking this checkbox means if the Logoff button is selected in Campus, you are also logged off the IDP.</p> <p style="background-color: #e1f5fe; padding: 5px;">This option only works if the Identity Provider Single Logoff URL field is populated and correct. This field is defaulted as marked.</p> <p style="background-color: #fff9c4; padding: 5px;">This checkbox will automatically be unmarked and grayed out if the Identity Provider Single Logoff URL references Google.</p>
<p>Turn off this SSO configuration for the Main Login page</p>	<p>Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for accessing the Infinite Campus application.</p>

Field	Description
Turn off this SSO configuration for the Parent Portal	Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for the Parent Portal.
Turn off this SSO configuration for the Student Portal	Marking this checkbox means this SSO configuration will not appear as a button or option on the login screen for the Student Portal.
Identity Provider Signature	
Infinite Campus allows for more than one IDP certificate	
Signature Algorithm	The Identity Provider Signature Algorithm as indicated in the IDP certificate. This value is supplied by the SSO Identity Provider's (IDP) metadata.
Issuer	The Issuer as indicated in the IDP certificate. This value is supplied by the SSO Identity Provider's (IDP) metadata.
Certificate Valid From	The first date and time for which the certificate is considered valid. This value is supplied by the SSO Identity Provider's (IDP) metadata.
Certificate Valid To	The final date and time for which the certificate is considered valid. All time after this value is considered invalid and the certificate will no longer work. This value is supplied by the SSO Identity Provider's (IDP) metadata.
Service Signature	
Manage SP Certificate	See the Enable and Configure SAML SSO Functionality , Export the Service Provider Certificate , and Delete the Service Provider Certificate sections for more information about functionality.
Signature Algorithm	The Signature Algorithm as indicated in the Campus certificate.
Issuer	The Issuer as indicated in the Campus certificate.
Certificate Valid From	The first date and time for which the certificate is considered valid.
Certificate Valid To	The final date and time for which the certificate is considered valid. All time after this value is considered invalid and the certificate will no longer work.

Deleting an Existing SSO Configuration

You can delete an existing SSO configuration; however, when doing so, you will receive a pop-up notice indicating the number of users who will be affected by the deletion (users who are currently using this SSO configuration). If you proceed to delete the SSO configuration, impacted users will automatically be set to Local Campus Authentication to ensure their accounts are still accessible, and you will need to manually convert them back to SSO authentication if another configuration is created.

Configuring a Unique Entra Active Directory

The following section will describe how to configure a unique Entra (formerly Azure) Active Directory.

This section is only relevant for Microsoft Entra customers.

Infinite Campus is now available in the Microsoft Azure Marketplace.

- Infinite Campus in the Marketplace: <https://azuremarketplace.microsoft.com/en-us/marketplace/apps/aad.infinitecampus?tab=overview>
- Entra Active Directory Integration with Campus Tutorial: <https://learn.microsoft.com/en-us/entra/identity/saas-apps/infinitecampus-tutorial>

Two main actions need to be taken to ensure Entra has an active connection between Campus and your Entra AD environment.

1. Utilize the Infinite Campus Azure Marketplace workflow within your Microsoft Entra environment for initial configuration.
2. Update the logout URL in the Entra AD manifest with the Campus logout URL.

The following sections will walk you through this process:

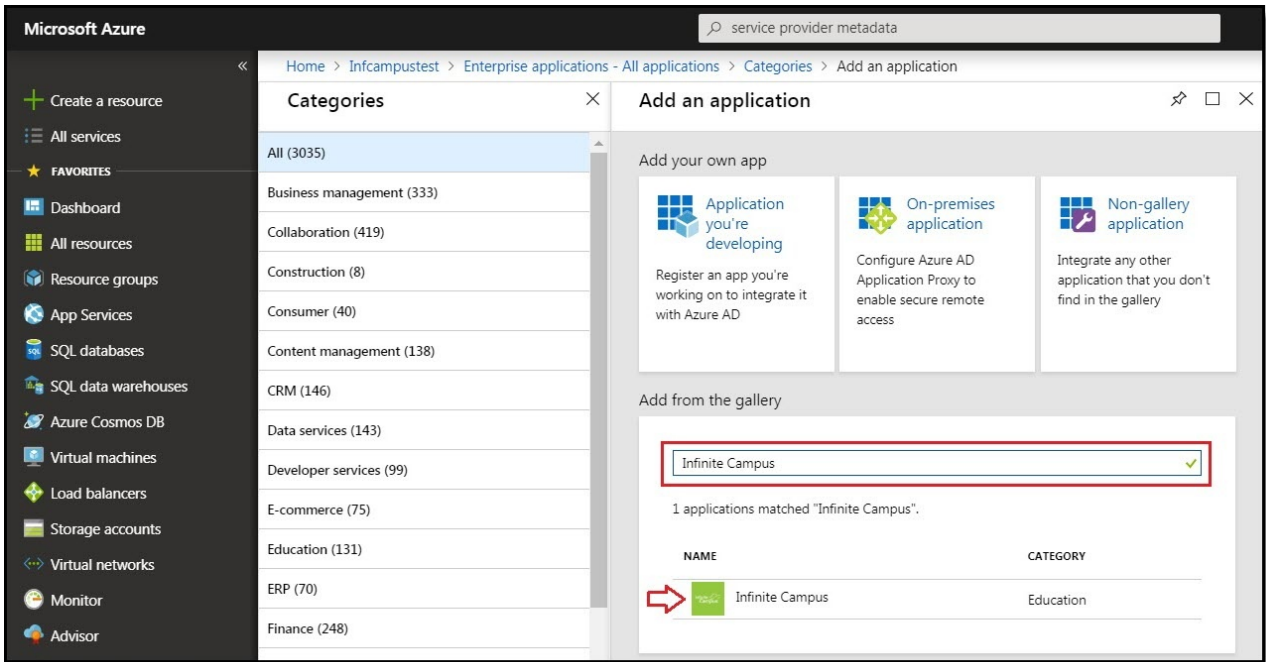
- [Infinite Campus Azure Marketplace Workflow](#)
- [Add the Infinite Campus Logout URL to the Microsoft Entra SAML SSO Configuration](#)
- [Complete a Single Sign-On Login](#)

Infinite Campus Azure Marketplace Workflow

Step 1.

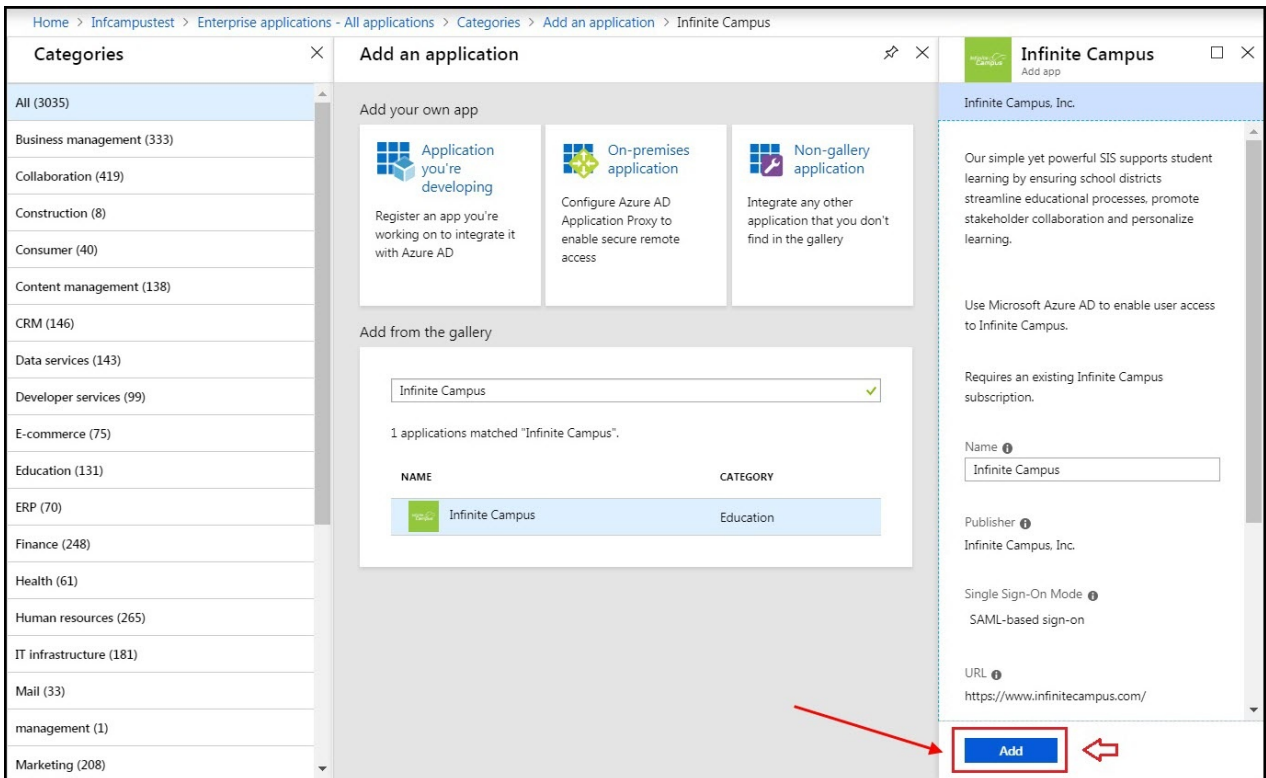
In your Entra AD environment, navigate to Enterprise applications > + New application registration.

Enter "Infinite Campus" in the search box in the **Add from the gallery** section of the page and click on the Infinite Campus icon that appears.



Step 2.

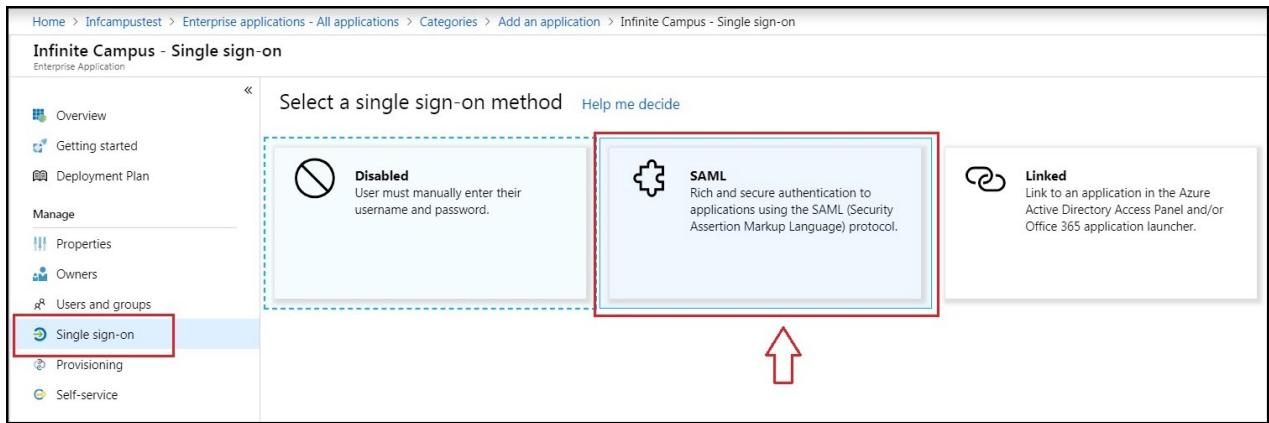
Click the **Add** button in the lower right-hand corner of the screen.



Step 3.

Once the Infinite Campus application has been added to the Entra environment, you will need to configure SAML SSO. Click on the **Single sign-on** button of the Enterprise Application index and

select the **SAML** box:



Step 4.

The Microsoft Azure Marketplace workflow will display. Follow the sequence of events laid out on the screen, and if you have any questions, click the **View step-by-step instructions** hyperlink for more information. To edit data, click the edit icons in the upper right corner of each section. Once the data on this page has been reviewed and corrected accordingly, move on to the [Add the Infinite Campus Logout URL to the Microsoft Entra SAML SSO Configuration](#) section of this article.

[↶ Change single sign-on mode](#)
[↶ Switch to the old experience](#)
[☰ Test this application](#)

Welcome to the new experience for configuring SAML based SSO. Please click here to provide feedback. [→](#)

Set up Single Sign-On with SAML - Preview

Read the [configuration guide](#) for help integrating Infinite Campus Int VT.

- 1
Basic SAML Configuration ✎

Sign on URL	https://ie.infinitecampus.com/ie/SSO/ievt/SIS
Reply URL (Assertion Consumer Service URL)	https://ie.infinitecampus.com/ie/SSO/ievt/SIS/
Identifier (Entity ID)	https://ie.infinitecampus.com/ie/ievt
Relay State	Optional
- 2
User Attributes & Claims ✎

Givenname	user.givenname
Surname	user.surname
Emailaddress	user.mail
Name	user.userprincipalname
Unique User Identifier	user.userprincipalname
- 3
SAML Signing Certificate ✎

Status	Active
Thumbprint	368AD52230BD1853C5768AF8281236B3B756EE2A
Expiration	11/15/2021, 2:33:14 PM
Notification Email	devazure@infinitecampus.com
App Federation Metadata Url	<input type="text" value="https://login.microsoftonline.com/f6d2a478-177a-4..."/> 📄
Certificate (Base64)	Download
Certificate (Raw)	Download
Federation Metadata XML	Download
- 4
Set up Infinite Campus Int VT

You'll need to configure the application to link with Azure AD.

Login URL	<input type="text" value="https://login.microsoftonline.com/f6d2a478-177a-4..."/> 📄
Azure AD Identifier	<input type="text" value="https://sts.windows.net/f6d2a478-177a-46be-9b11-..."/> 📄
Logout URL	<input type="text" value="https://login.microsoftonline.com/common/wsfe..."/> 📄

[View step-by-step instructions](#)
- 5
Test single sign-on with Infinite Campus Int VT

Test to see if single sign-on is working. Users will need to be added to Users and groups before they can sign in.

Test

Add the Infinite Campus Logout URL to the Microsoft Entra SAML SSO Configuration

Step 1.

This step requires the SAML configuration in Campus to be enabled (check the "Enable SAML Single Sign On" checkbox), along with a metadata upload or synchronization and a subsequent Save, for the Service Provider Configuration screen to publish the applicable URLs. The Single Sign-on Logout URL will be needed for Step 2 below.

In the SSO Service Provider Configuration tool, locate the **Single Sign-on Logout URL** and copy this value.

The screenshot shows the 'Service Provider Configuration' interface. At the top, there are 'Save', 'Delete', and 'New' buttons. Below is a table of 'Service Provider Configurations' with one entry: 'Single Sign-On (SSO)' which is enabled. The main configuration area includes:

- Enable SAML Single Sign On
- *Name for Login Button: Single Sign-On (SSO)
- Service Provider Metadata: campus/SSO/intlA/federationMetadata
- Single Sign-on URL: SSO/intlA/SIS/?idpEntityID=https://sts.windows.net/f6d2a478-177a-46be-9b11-4e017385b34a/
- Single Sign-out URL: https://[redacted].infinitecampus.com/campus/SSO/intlA/logout** (highlighted with a red box and a red arrow)
- *Campus (Service Provider) Entity ID (It must be a unique value for the IDP): https://[redacted].com/campus/intlA
- Optional Attribute Name (default is nameID, Required for Azure): nameID
- *Select an option to retrieve Identity Provider (IDP) server data:
 - Metadata URL
 - Metadata XML file

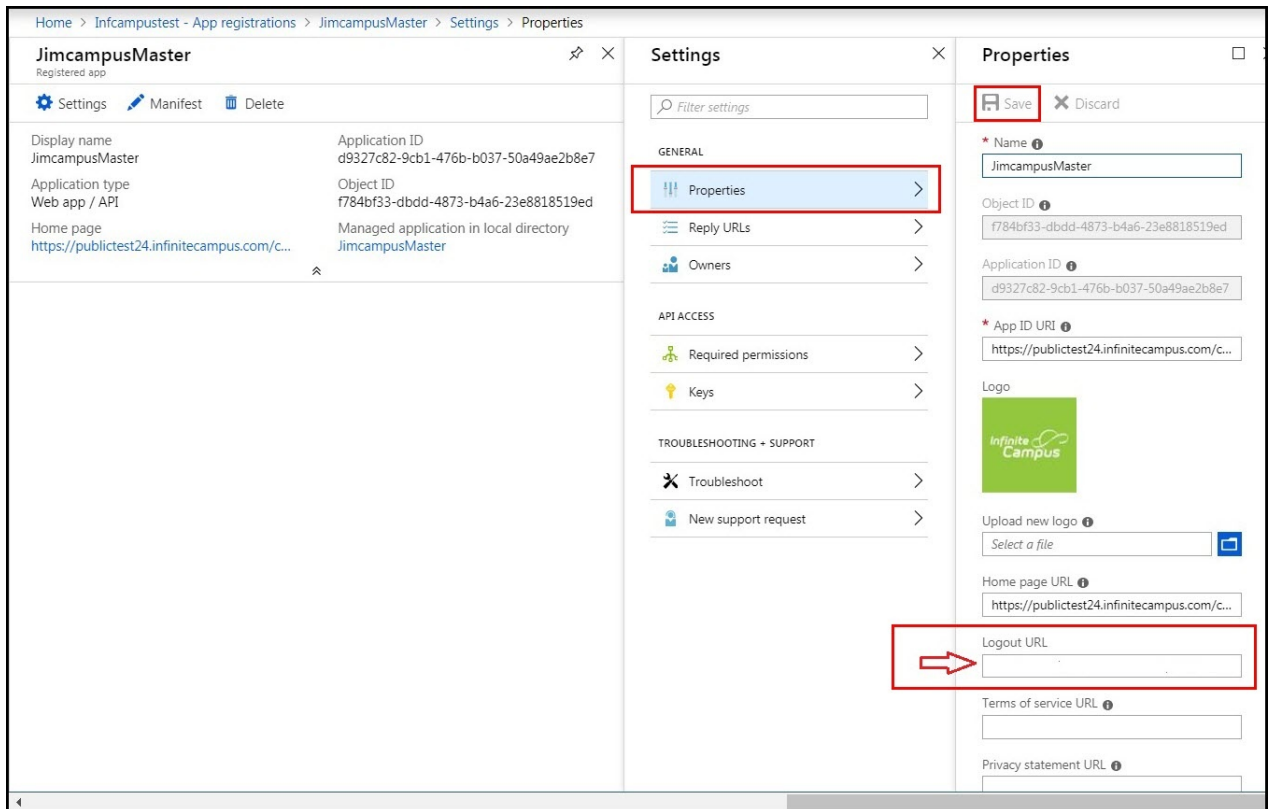
 A 'Sync' button is located at the bottom right of the configuration area.

Step 2.

Next, the Entra AD app registration properties Logout URL needs to be updated so that the proper

redirect upon Campus logout can occur.

1. Click on the **Settings** button (gear icon)
2. Click on **Properties** in the Settings list that has appeared to the right.
3. In the **Logout URL** field, paste the Single Sign-out URL value copied from the SSO Service Provider Configuration tool.
4. Select the **Save** icon.



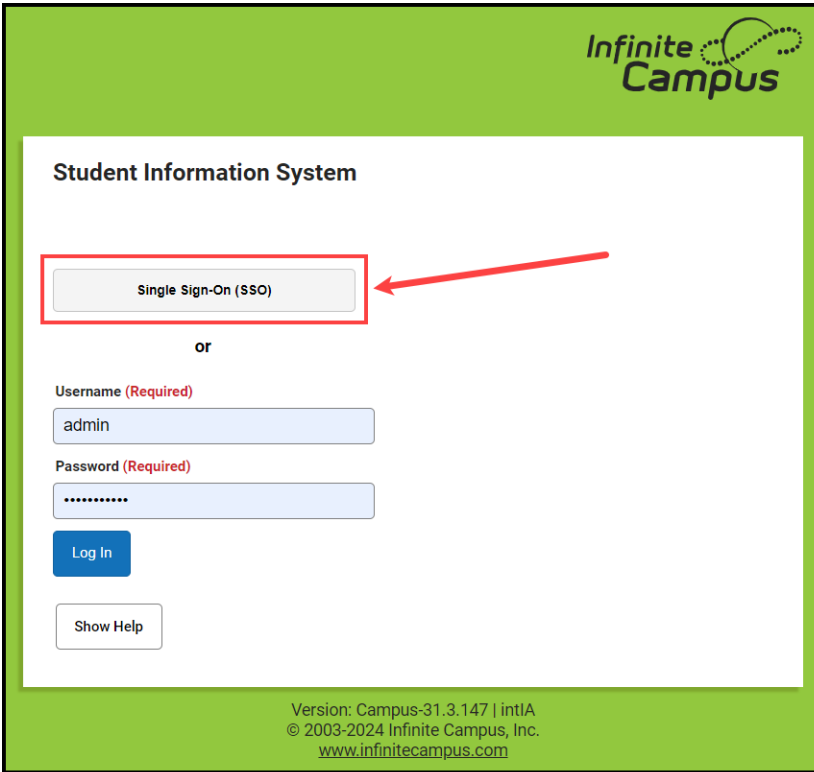
Complete a Single Sign-On Login

The final step is to log out of the administrative account, log into Infinite Campus, and attempt a Single Sign-On user login. Please ensure you have followed the configuration steps outlined throughout this article.

To log in, navigate to the Campus login page and click the SSO button created during the configuration process (covered in steps within this article).

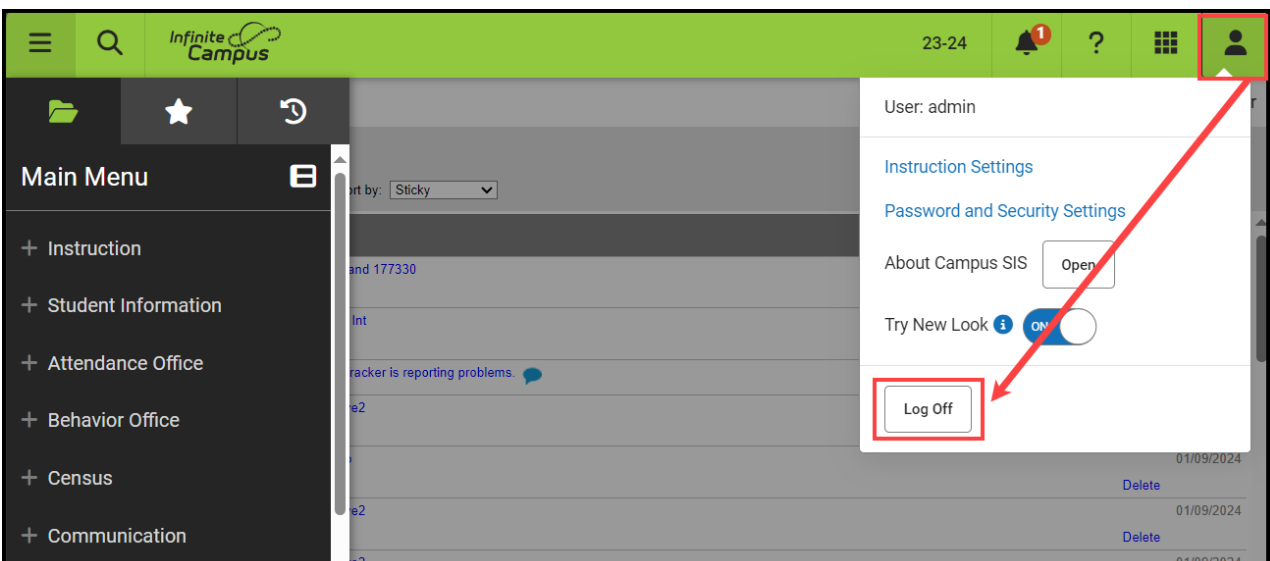
This button may be named something other than Single Sign-On (SSO).

Proper first-time login behavior will be a redirect to the Microsoft Entra AD credentials page. A successful logon to Entra AD results in a successful re-redirect to the Infinite Campus application.



To log out of Campus, click the **Log Off** button in the upper right corner of the page.

Proper logout behavior will be a brief re-redirect to the Microsoft Entra AD homepage, then another instant re-redirect to the Infinite Campus logoff page. In a later version of Microsoft Entra AD, the redirect may be simultaneous.



Please ensure to contact the Infinite Campus Support team or your CE or other internal contact(s) with any questions or concerns.

Configuring a Google IDP

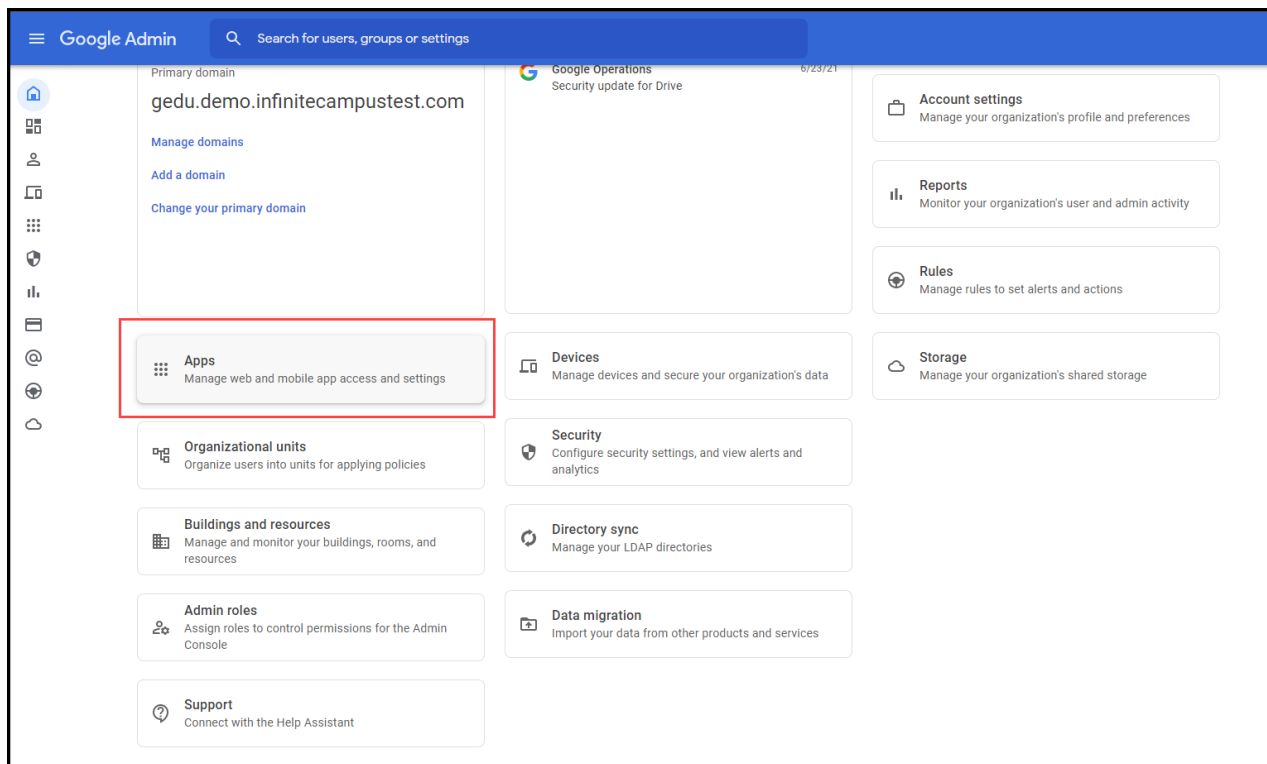
The following section will describe how to configure the Google IDP to utilize Campus SSO functionality.

Prerequisites

- You need a Google Admin account.

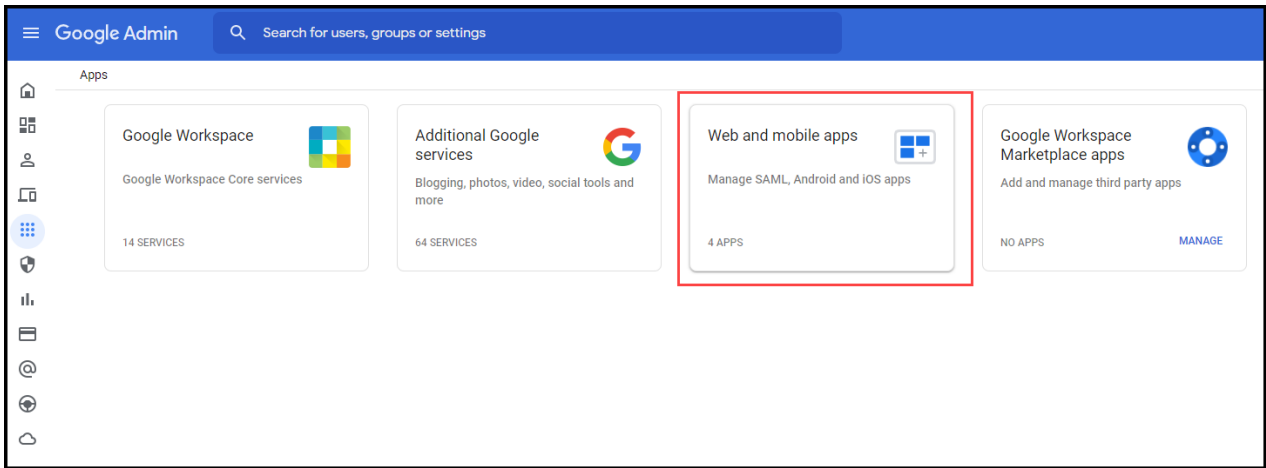
Step 1.

Log in to your Google Administrator account (<https://admin.google.com>) and select **Apps**.



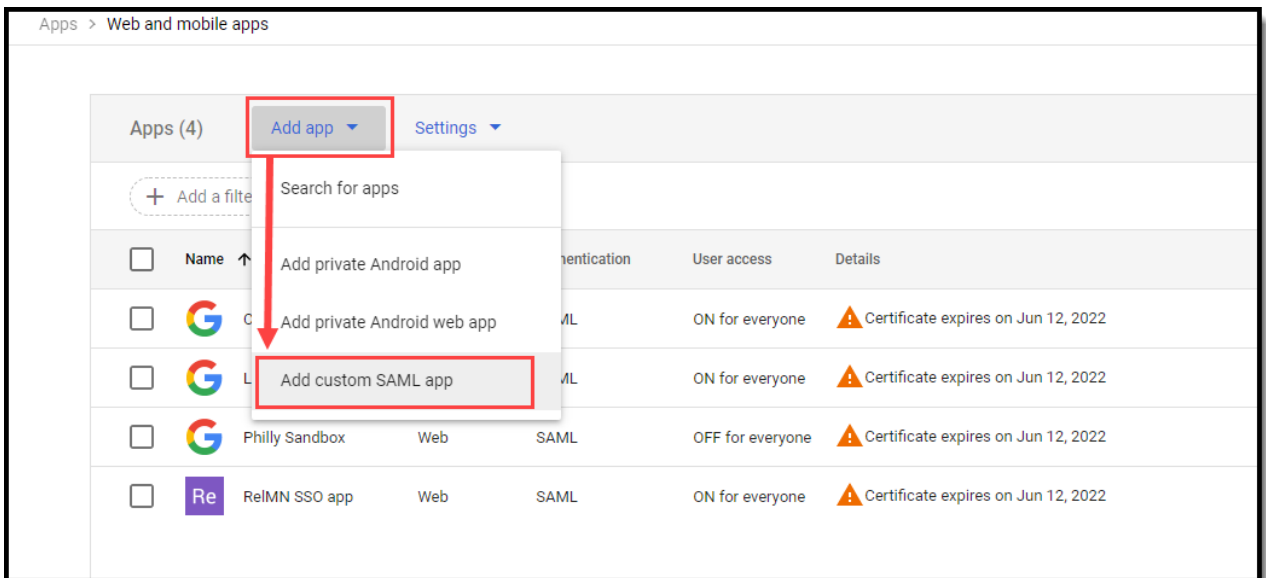
Step 2.

Select **Web and mobile apps**.



Step 3.

Click the **Add app** button and select **Add custom SAML app**.



Step 4.

Enter an **App name**, **attach an app icon** (we highly suggest an Infinite Campus logo for easier identification), and click **Continue**.

An example of a logo you can use:



Open Infinite Campus in a different tab and navigate to the SSO Service Provider Configuration tool (System Administration > User Security > SAML Management > SSO Service Provider Configuration).

Using the Google IDP metadata file downloaded in Step 5:

1. Select the **Metadata XML File** radio button
2. Click **Choose File**.
3. Select the Google IDP metadata file from Step 5 and click **Open**.

The **Identity Provider Entity ID**, **Identity Provider URL**, and **Identity Provider Single Logoff URL** will populate.

Campus does not support the use of the **Logoff IDP if Logoff URL Exists** preference when using a Google IDP setup. This checkbox will automatically be unmarked and grayed out if the Identity Provider Single Logoff URL references Google.

The screenshot shows the 'Service Provider Configuration' form. Key elements include:

- Service Provider Metadata:** com/campus/SSO/SIS-124425intca/federationMetadata
- Single Sign-on URL:** com/campus/SSO/SIS-124425intca/SIS
- Single Sign-out URL:** m/campus/SSO/SIS-124425intca/logout
- *Campus (Service Provider) Entity ID (It must be a unique value for the IDP):** campus/intCA3
- Optional Attribute Name (default is nameID, Required for Azure):** nameID
- *Select an option to retrieve Identity Provider (IDP) server data:**
 - Metadata URL
 - Metadata XML file
- Metadata File:** GoogleIDPMetadata-infinitecampusfoundation.cc (5).xml
- Choose File:** No file chosen
- Identity Provider Entity ID:** /saml2?idpid=C03lbk2xh
- Identity Provider URL:** o/saml2/idp?idpid=C03lbk2xh
- Identity Provider Single Logoff URL:** https://www.google.com/accounts/Logout

A red callout box on the right states: "Once the Google IDP Metadata file is uploaded, these fields will automatically populate." Red arrows point from this box to the Entity ID, URL, and Single Logoff URL fields.

Step 7.

Now it's time to save and enable the Campus SSO. Mark the **Enable SAML Single-Sign On** checkbox and click **Save**.

Save

Service Provider Configuration

Enable SAML Single Sign On

*Campus (Service Provider) Entity ID (It must be a unique value for the IDP)

Optional Attribute Name (default is nameID, Required for Azure)

*Select an option to retrieve Identity Provider (IDP) server data
 Metadata URL Metadata XML file

Sync

Step 8.

Go back to your open Google Admin session. Click **Continue**.

To configure single sign-on (SSO) for SAML apps, follow your service provider's instructions. [Learn more](#)

Option 1: Download IDP metadata

DOWNLOAD METADATA

OR

Option 2: Copy the SSO URL, entity ID, and certificate

SSO URL

Entity ID

Certificate
Google_2022-6-12-14126_SAML2_0
 Expires Jun 12, 2022

```

-----BEGIN CERTIFICATE-----
MIIDdDCCAlYgAwIBAgI/GAVyJQuHpMA0GCSqGSIb3DQEBCwUAMHxhFDASBgNVBAoTC0dvb2dsZSBJ
bmMuMRYwFAYDVQQHEw1Nb3VudGFpbWV3M0Q8wDOYDVOQDEwZHB29nbGUxGDAWBgNVBAAsTD0dv
b2dsZSBJb3V29yazELMAkGA1UEBhMCVVMxEzARBgNVBAgTCkNhbm91bnQ3JuaWEwHhcNMjcwNjEz
-----END CERTIFICATE-----

```

SHA-256 fingerprint

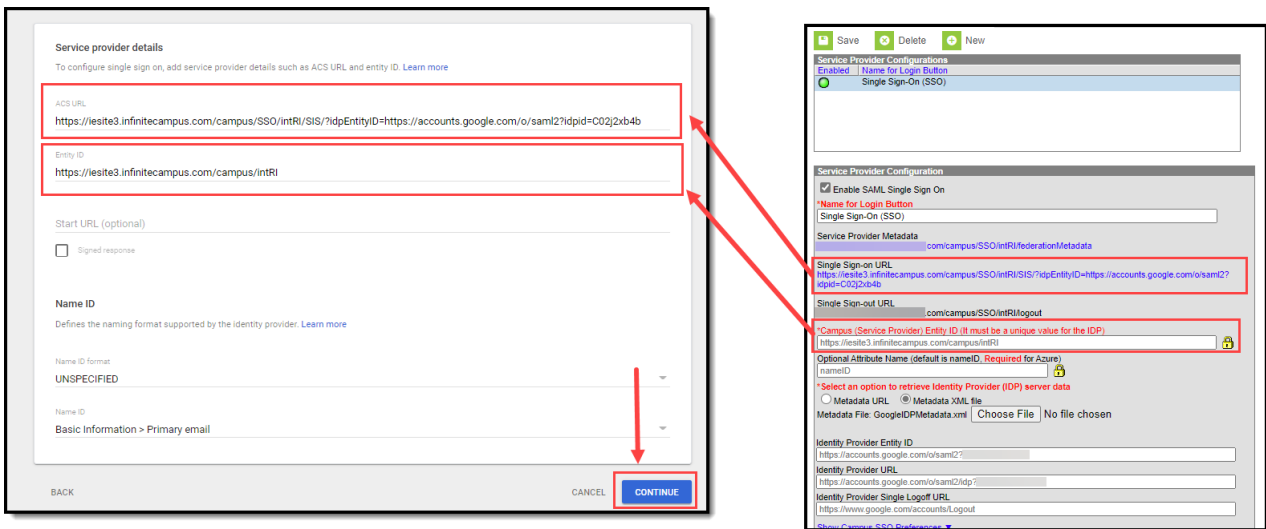
BACK **CANCEL** **CONTINUE**

Step 9.

On the **Service Provider Details** screen:

1. Enter the **ACS URL** as the same value found in the **Single Sign-On URL** field.

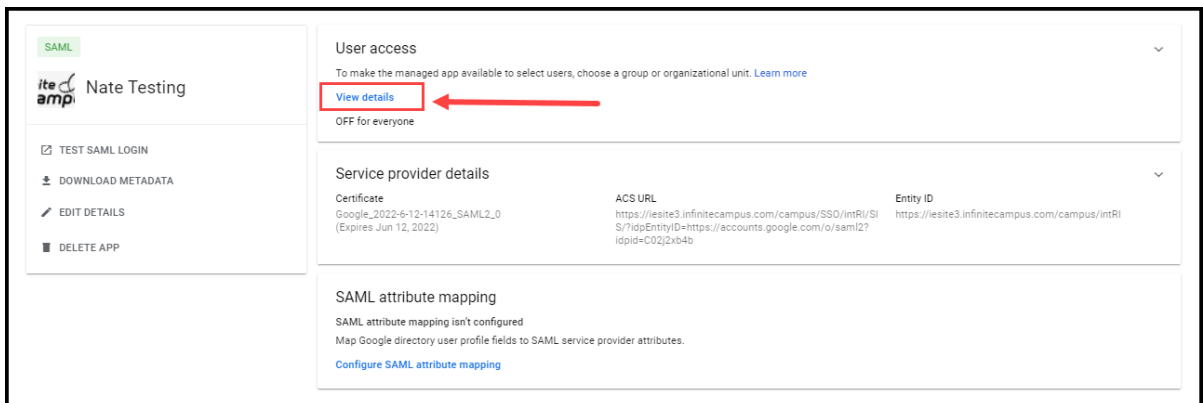
2. Enter the **Entity ID** as the same value found in the **Campus (Service Provider) Entity ID (It must be a unique value for the IDP)** field.
3. Click **Continue**.



Step 10.

Now we need to turn on the service within Google.

1. Navigate to Apps > **Web and mobile apps** and locate your Infinite Campus app.
2. Click on the app and then select **View details**.



3. Click the **ON for everyone** radio button and select **Save**. SSO is now configured. The last thing to do is test the connection to ensure everything is working correctly.

By default, Google SSO matches based on username.

Step 11.

Test the connection by selecting a user account, modifying their **Authentication Type** to SAML: Single Sign-On (SSO), and selecting **Save**.

Note you will need to know the user's Username and Password in order to complete the login process so using a test account is advised.

User Account Editor

Username: testadmin

Expires Date: [Calendar Icon]

Force Password Change:

Disabled:

Exclude From Multi-Factor Authentication and new device notifications:

Time-based Two-factor Authentication:

Require authentication every: 30 Minutes

Authentication Type: Local Campus Authentication Only

Local Campus Authentication Only

SAML: Single Sign-On (SSO)

LDAP: Bind Password

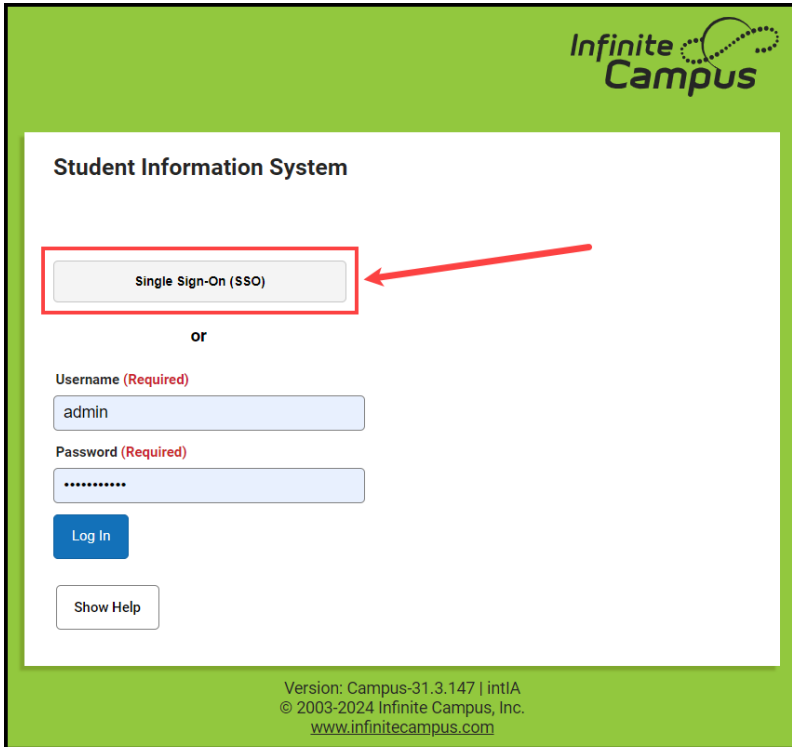
LDAP: TestLDAP

Product Security Data Assignments

- Student Information System
This is the System Administrator role. It has full tool rights for all of the SIS including System Administration > User Security. Tool rights do not need to be assigned to a user that has the Student Information System security role checkbox checked.
- Student Information System - Group Assignment
This role provides non-security users the ability to assign User Groups to other users without being given the security and system access granted with other product security roles.
- Student Information System - Login As User
This role indicates whether or not the user may log in as another user from the User Account tab.

Metadata: Last changed by: Administrator, System 02/02/2023 12:00
Modified by: Administrator, System 02/02/2023 11:59
Created Date: 02/02/2023 11:59

Now, log out of Infinite Campus and log back in as this user via the SSO Login button, which is now available on the Campus Login Screen.



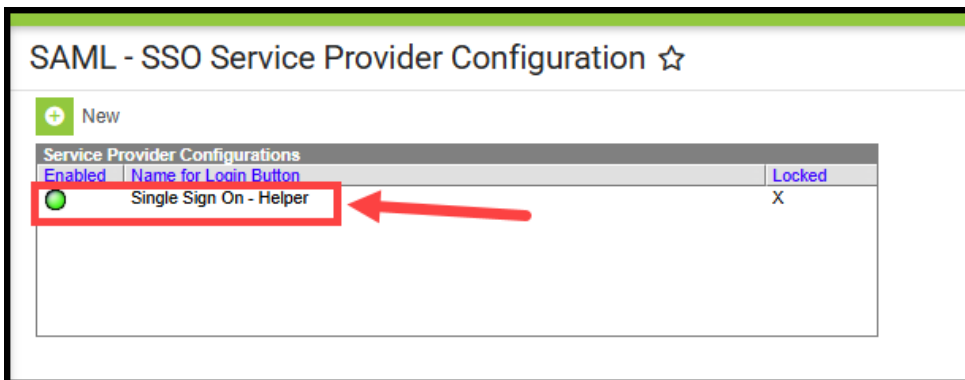
If you are able to log in without a problem you are all set!

If you would like to convert all existing accounts from using local Campus login authentication to SAML SSO, please use the [User Account Type Wizard](#).

Helper Configuration

As of Campus Release Pack.2547 (November 2025), everyone will see a **Single Sign-On - Helper** configuration enabled for their site. This connection allows Campus Support to log in and access your site, enabling them to assist with troubleshooting any issues you may be experiencing.

You can disable this connection; however, doing so will limit Campus Support's ability to actively resolve reported issues.



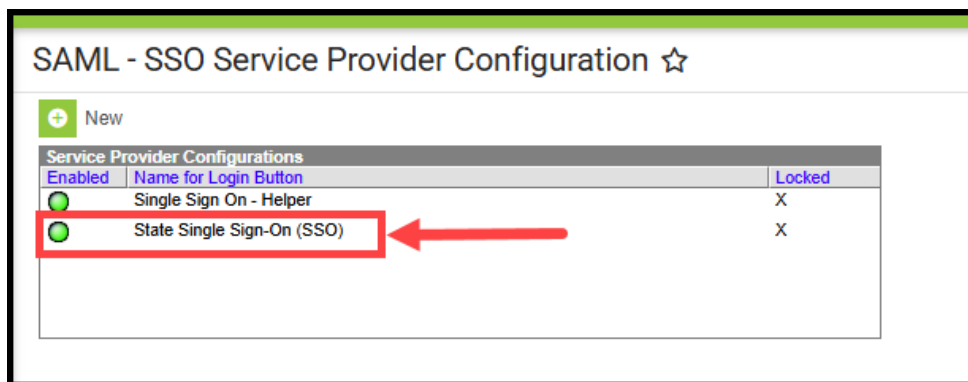
State Configuration - Kentucky and Nevada Only

District users will see a **State Single Sign-On (SSO)** configuration enabled for their site. This connection enables the [State to District Login](#) tool to allow state edition users with proper user group rights to seamlessly log into a district edition site.

Districts can disable this connection; however, doing so prevents state edition users from logging in to their site.

Note: Only State Edition users assigned to a pre-determined user group can access a district site using this tool. Assigning tool rights to an individual user will not suffice.

Districts can modify the tool rights assigned to these user groups to control what state edition users can or cannot access.



Sandbox/Staging/Non-Production Environments

This section indicates the process for setting up SSO in a non-production environment for the first time.

- [1. Ensure a Non-SSO User Account Exists for Administrators](#)
- [2. Have the Non-Production Infinite Campus Environment Refreshed](#)
- [3. In Your SSO IDP's System, Repeat Their Setup Process](#)

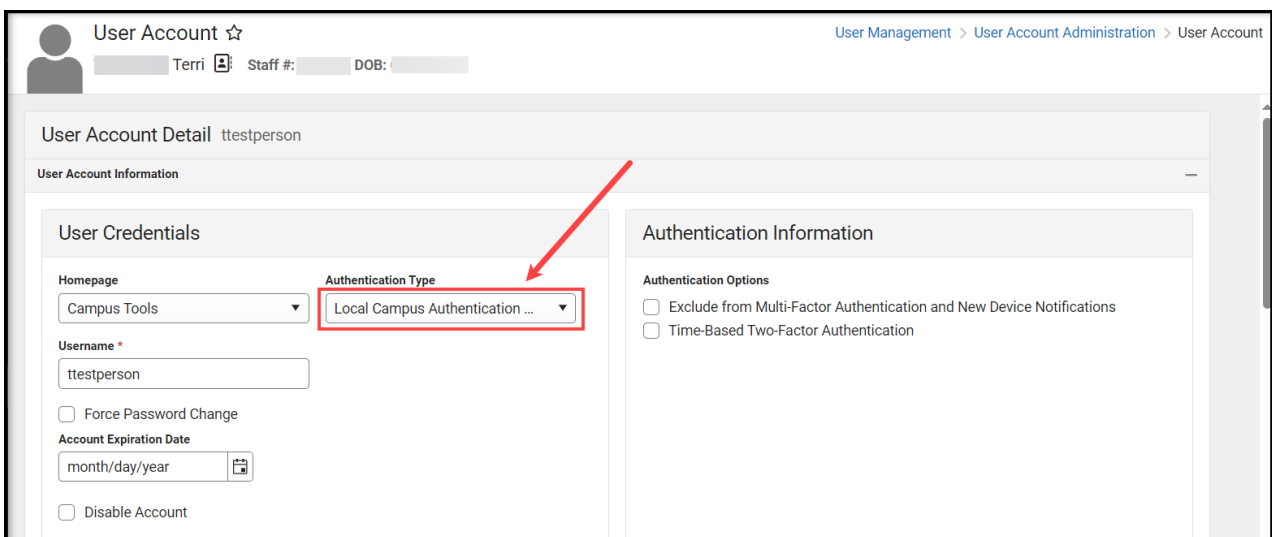
1. Ensure a Non-SSO User Account Exists for Administrators

In your production environment, ensure a user account exists for yourself and is set to an Authentication Type of LDAP or Local Campus Authentication before proceeding.

Note that some governing agencies, such as the North Carolina Department of Public Instruction, do not allow use of Local Campus Authentication. Ensure you comply with your governing agency's security practices.

THIS IS AN IMPORTANT STEP THAT MUST BE FOLLOWED. If this step is not followed, you will not be able to access your non-production environment until you complete this step and have your non-production environment refreshed again.

For the rest of the process, if your district has more than one non-production environment (ex. sandbox and staging), these steps will need to be followed for each environment.



The screenshot shows the 'User Account Administration' interface. At the top, it displays 'User Account ☆' and a breadcrumb trail: 'User Management > User Account Administration > User Account'. Below this, there's a user profile section for 'Terri' with fields for 'Staff #' and 'DOB'. The main content area is titled 'User Account Detail ttestperson' and contains two panels: 'User Credentials' and 'Authentication Information'. In the 'User Credentials' panel, the 'Authentication Type' dropdown menu is highlighted with a red box, and a red arrow points to it from the right. The dropdown menu is currently set to 'Local Campus Authentication ...'. Other fields in the 'User Credentials' panel include 'Homepage' (set to 'Campus Tools'), 'Username' (set to 'ttestperson'), 'Force Password Change' (unchecked), 'Account Expiration Date' (set to 'month/day/year'), and 'Disable Account' (unchecked). The 'Authentication Information' panel contains 'Authentication Options' with two unchecked checkboxes: 'Exclude from Multi-Factor Authentication and New Device Notifications' and 'Time-Based Two-Factor Authentication'.

2. Have the Non-Production Infinite Campus Environment Refreshed

Next, follow the steps below:

1. Follow your district's typical processes to have your non-production Infinite Campus environment refreshed to match your production Infinite Campus site.
2. Use your non-SSO user account to log into the non-production Infinite Campus environment.
3. Navigate to the SSO Service Provider Configuration screen and select your configuration. You will need to reference this screen and its values for the next steps.

3. In Your SSO IDP's System, Repeat Their Setup Process

Most Identity Providers (ex. Google, Microsoft Entra, etc.) require you set up a fresh app that is

specific to the non-production Infinite Campus environment and distinct from the app that you set up for the production Infinite Campus environment.

Refer to whichever sections of this documentation you referred to originally to configure your production app, repeating this process, but for a fresh app specific to your non-production Infinite Campus site:

- **General instructions**
 - [Enable and Configure SAML SSO Functionality](#)
- **IDP-specific instructions**
 - [Configuring a Unique Entra Active Directory](#)
 - [Configuring a Google IDP](#)

These two items are especially important as you complete the setup in the IDP system for your non-production Infinite Campus app:

Campus (Service Provider) Entity ID	<p>In your non-production environment, you'll notice the Campus (Service Provider) Entity ID starts the same as it does in production, but ends with an underscore and site type (for example _sandbox or _staging). This is an important distinction to be aware so that when you set up a non-production Infinite Campus app in your SSO IDP's system, you use the non-production Campus (Service Provider) Entity ID.</p> <p>Your non-production site's Campus (Service Provider) Entity ID value may not correlate to a valid URL. This is not a concern. What is important is that it is not the same value as your production Campus (Service Provider) Entity ID.</p>
Metadata URL/Metadata XML file	<p>During the process of setting up your non-production Infinite Campus app in your SSO IDP's system, you will either be provided a metadata URL or metadata XML file by your IDP's system. Do not reuse the metadata originally provided for your production Infinite Campus setup. Use the metadata your SSO IDP provides for the non-production app in your non-production site.</p> <div style="background-color: #fff9c4; padding: 10px; border: 1px solid #ccc;"> <p><u>Note: You will need to repeat this step—re-uploading this file or pasting in and resyncing this URL—after each refresh of your non-production site.</u></p> </div>

Troubleshooting existing SSO config in a non-production environment

If you are encountering issues after a refresh or cutover in an environment that has already been set up and is functional, ensure the following is correct:

Ensure Your Metadata Has Been Re-Uploaded/Resynced:

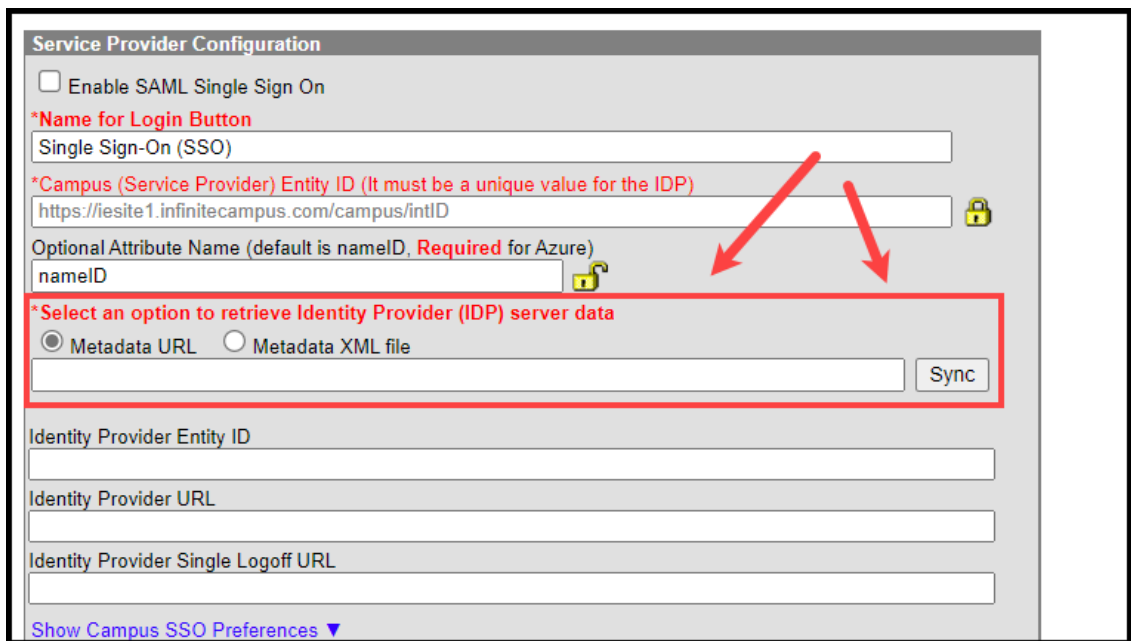
After each site refresh, your non-production environment must be provided with your Identity Provider's metadata.

If you do not have the metadata for your non-production site:

1. Log in to your SSO IDP system,
2. Navigate to the non-production Infinite Campus app you've set up
3. Copy the Metadata URL or re-download the Metadata XML file

Once you have obtained the metadata, navigate to your non-production Infinite Campus environment:

1. Log in to Infinite Campus using your non-SSO (LDAP or Local Campus Authentication) credentials.
2. Navigate to the SSO Service Provider Configuration tool (System Administration > User Security > SAML Management > SSO Service Provider Configuration)
3. Select the SSO configuration.
4. Resync the metadata by either:
 1. Selecting the **Metadata URL** radio button, pasting in the metadata URL, and clicking **Sync**
 - OR
 2. Selecting the **Metadata XML file** radio button, uploading the metadata XML file, and clicking **Sync**



5. Once the metadata has been entered and synced, click Save. Single Sign-On for your non-production Infinite Campus site should now function properly.

Campus (Service Provider) Entity ID:

In your Campus non-production environment, on the **SSO Service Provider Configuration** screen, verify that your **Campus (Service Provider) Entity ID** matches your production Campus (Service Provider) Entity ID with the important addition of an underscore and your site type at the end (ex. `_sandbox` or `_staging`).

In your SSO IDP system's non-production app, navigate to where you originally provided this value. Ensure that what is listed in your SSO IDP's system exactly matches the Campus (Service Provider) Entity ID listed in your Infinite Campus non-production environment. If it does not, update your SSO

IDP system to match Infinite Campus.

Matching Campus Fields to IDP Fields

This section will assist you in understanding how fields within your IDP correlate to fields within Campus.

- [SSO Setup Process](#)
- [Google \(admin.google.com\)](#)
- [Microsoft Entra Active Directory \(entra.microsoft.com\)](#)
- [Microsoft Active Directory Federated Services \(AD FS\)](#)
- [Classlink \(SAML Console\)](#)
- [Clever \(SAML Connector\)](#)
- [Duo SAML SSO](#)
- [Okta \(SAML App Integration\)](#)
- [OneLogin \(SAML Custom Connector Advanced\)](#)
- [OmnID](#)
- [RapidIdentity \(SAML Integration\)](#)

SSO Setup Process

Accessed in the Identity Provider system

Find the metadata within your Identity Provider system as a URL or an XML file download. Then paste/upload it to the Campus SSO Service Provider Configuration screen.

Terms used in Identity Provider systems	Corresponding field in Infinite Campus	
"Federation Metadata URL Path"	<i>Select an option to retrieve Identity Provider (IDP) server data...</i>	
"IDP Metadata URL"		
"Live Metadata URL"		Metadata URL
"Metadata URL"		
<i>OR</i>		
"Download Metadata"	<i>Select an option to retrieve Identity Provider (IDP) server data...</i>	
"Federation Metadata XML"		
"Metadata (download)"		Metadata XML
"View IDP Metadata > Save as"		

Accessed in Infinite Campus > Provided to the Identity Provider system

Within Infinite Campus, do one of these:

1. Copy out the Service Provider Metadata URL and provide it to your Identity Provider. Their system can use this URL to pull in the other values it needs (Single Sign-On URL, Campus (Service Provider) Entity ID, Single Sign-Out URL). For Identity Providers that support intaking the Service Provider Metadata URL, it's a convenient way to get them all the URLs their system needs at once.

2. Provide the Single Sign-On URL and Campus (Service Provider) Entity ID, and Single Sign-Out URL manually. (Not all systems support the Single Sign-Out URL, so some will have nowhere to put it on their end.)

Field in Infinite Campus	Terms used for the corresponding field in Identity Provider systems
Service Provider Metadata	"Metadata" "Metadata URL" "Federation metadata address" "Load XML from file or http address"
<i>OR</i>	
Single Sign-On URL	"ACS URL" "Assertion Consumer Service URL" "Destination URL" "Recipient URL" "Relying party SAML 2.0 SSO Service URL" "Reply URL" "Sign on URL"
Campus (Service Provider) Entity ID	"Audience Restriction" "Audience URI (SP Entity ID)" "Entity ID" "Identifier (Entity ID)" "Relying party trust identifier" "Remote Entity Name"
Single Sign-Out URL (Optional)	"Logout Url" "SAML Logout Trusted URL" "Single Logout URL"

Terms Used in Specific Identity Provider Systems

Google (admin.google.com)

[See this section](#) for detailed steps on configuring a Google IDP.

Google

Get from Google	Provide to Corresponding Field in Campus
Download Metadata	Select an option to retrieve Identity Provider (IDP) server data... Metadata XML

Infinite Campus

Get from Campus	Provide to Corresponding Field in admin.google.com
Service Provider Metadata	N/A - Google does not support intaking Infinite Campus Service Provider Metadata via a Metadata URL
Single Sign-On URL	ACS URL
Campus (Service Provider) Entity ID	Entity ID
Single Sign-Out URL	N/A - Google does not support Single Sign Out
NameID: The default nameID value from Google is the full Google account email	

Microsoft Entra Active Directory (entra.microsoft.com)

[See this section](#) for detailed steps on configuring a unique Entra (formerly Azure) Active Directory.

Not to be confused with AD FS (Microsoft Active Directory Federated Service), which is a different Identity Provider service from Microsoft.

Entra

Get from Entra	Provide to the Corresponding Field in Campus
IDP Metadata URL	Select an option to retrieve Identity Provider (IDP) server data... Metadata URL
<i>OR</i>	
Federation Metadata XML	Select an option to retrieve Identity Provider (IDP) server data... Metadata XML
There is a "Relay State" field on Entra Active Directory's SAML Configuration screen that you will not fill in	

Infinite Campus

Get from Campus	Provide to the Corresponding Field in Entra
Service Provider Metadata	N/A - Entra Active Directory does not seem to support intaking Infinite Campus Service Provider Metadata via a Metadata URL
Single Sign-On URL	Reply URL (Assertion Consumer Service URL) <i>and</i> Sign on URL
Campus (Service Provider) Entity ID	Identifier (Entity ID)
Single Sign-Out URL	Logout Url (Optional)

NameID: The default nameID value from Entra Active Directory is the full Microsoft account email

Microsoft Active Directory Federated Services (AD FS)

This is not to be confused with Microsoft Entra Active Directory, which is a different Identity Provider service from Microsoft.

AD FS

Get from AD FS	Provide the Corresponding field in Campus
<i>AD FS > Service > Endpoints</i> URL Path (the one with a type of Federation Metadata, which should end in .xml)	<i>Select an option to retrieve Identity Provider (IDP) server data...</i> Metadata URL
<i>OR</i>	
<i>AD FS > Service > Endpoints</i> URL Path (the one with a type of Federation Metadata, which should end in .xml) Navigate to the path in a browser to download the file.	<i>Select an option to retrieve Identity Provider (IDP) server data...</i> Metadata XML

Infinite Campus

Get from Campus	Provide to Corresponding Field in AD FS
Service Provider Metadata	<p>Select Data Source > Import data about the relying party published online or on a local network...</p> <p>Federation metadata address (host name or URL)</p>
<p><i>It is not necessary to enter this info manually if you provide ASFS the Infinite Campus Service Provider Metadata, but if you choose manual setup:</i></p>	
Single Sign-On URL	<p>Select Data Source > Enter data about the relying party manually > Choose Profile: AD FS Profile > Configure URL...</p> <p>Relying party SAML 2.0 SSO Service URL</p>
Campus (Service Provider) Entity ID	<p>Select Data Source > Enter data about the relying party manually > Choose Profile: AD FS Profile > Configure Identifiers...</p> <p>Relying party trust identifier</p>
Single Sign-Out URL	<p>Relying Party Trusts > Properties > Add/Edit > Endpoint Type: SAML Logout > Binding: POST...</p> <p>Trusted URL</p>

Classlink (SAML Console)

Classlink

Get from Classlink	Provide to Corresponding Field in Campus
IDP Metadata URL	<p>Select an option to retrieve Identity Provider (IDP) server data...</p> <p>Metadata URL</p>

Infinite Campus

Get from Campus	Provide to Corresponding Field in Classlink SSO
Service Provider Metadata	Metadata URL
Single Sign-On URL	N/A - It seems like ClassLink obtains this directly from Infinite Campus' Service Provider Metadata URL
Campus (Service Provider) Entity ID	N/A - It seems like ClassLink obtains this directly from Infinite Campus' Service Provider Metadata URL
Single Sign-Out URL	N/A - It seems like ClassLink obtains this directly from Infinite Campus' Service Provider Metadata URL

Clever (SAML Connector)

Clever

Get from Clever	Provide to Corresponding Field in Campus
Metadata URL	Select an option to retrieve Identity Provider (IDP) server data... Metadata URL

Infinite Campus

Get from Campus	Provide to Corresponding Field in Clever
Service Provider Metadata	N/A - It doesn't seem like Clever supports intaking Infinite Campus Service Provider Metadata via a Metadata URL
Single Sign-On URL	Assertion Consumer Service URL
Campus (Service Provider) Entity ID	Entity ID
Single Sign-Out URL	N/A - It doesn't seem like Clever supports Single Sign Out

Duo SAML SSO

Duo

Get from Duo	Provide to Corresponding Field in Campus
Metadata URL	Select an option to retrieve Identity Provider (IDP) server data... Metadata URL
<i>OR</i>	
SAML Metadata	Select an option to retrieve Identity Provider (IDP) server data... Metadata XML

Infinite Campus

Get from Campus	Provide to Corresponding Field in Duo
Service Provider Metadata	Metadata XML URL
<i>It is not necessary to enter this info manually if you provide Omnid the Service Provider Metadata, but if you decide to enter it manually:</i>	
Single Sign-On URL	Assertion Consumer Service (ACS) URL
Campus (Service Provider) Entity ID	Entity ID
Single Sign-Out URL	Single Logout URL

Get from Campus	Provide to Corresponding Field in Duo
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NameID: Default nameID value from Duo is full email

Okta (SAML App Integration)

Okta

Get from Okta	Provide to Corresponding Field in Campus
View IDP Metadata > Save as	Select an option to retrieve Identity Provider (IDP) server data... Metadata XML

Additional details: Default RelayState can be left blank. To be able to enter a Single Logout URL, you must upload a Signature Certificate (see [Generate the Service Provider Certificate](#)) and mark Enable Single Logout within Okta.

Infinite Campus

Get from Campus	Provide to Corresponding Field in Okta
Service Provider Metadata	N/A - Okta does not support intaking Infinite Campus Service Provider Metadata via a Metadata URL
Single Sign-On URL	Single Sign On URL (Recipient URL and Destination URL are the same as the Single Sign On URL)
Campus (Service Provider) Entity ID	Audience URI (SP Entity ID) Audience Restriction
Single Sign-Out URL	Single Logout URL

NameID: Default nameID value from Okta is full email

OneLogin (SAML Custom Connector Advanced)

OneLogin

Get from OneLogin	Provide to Corresponding Field in Campus
SSO > Issuer URL	Select an option to retrieve Identity Provider (IDP) server data... Metadata URL

Infinite Campus

Get from Campus	Provide to Corresponding Field in OneLogin
Service Provider Metadata	N/A - OneLogin does not seem to support intaking Infinite Campus Service Provider Metadata via a Metadata URL
Single Sign-On URL	Login URL <i>and</i> ACS (Consumer) URL <ul style="list-style-type: none"> (Do not make the mistake of entering it into the <i>ACS (Consumer) URL Validator</i> field, which is for something else.)
Campus (Service Provider) Entity ID	Audience (EntityID)
Single Sign-Out URL	Single Logout URL
NameID: Default nameID value from OneLogin is full email	

OmnID

OmnID

Get from OmnID	Provide to Corresponding Field in Campus
<i>OmnID Console > Configure > User Managed SAML Settings...</i>	<i>Select an option to retrieve Identity Provider (IDP) server data...</i>
IDP Metadata URL	Metadata URL
Additional details: Infinite Campus does not support encrypted assertions. Within OmnID (OmnID Console > SP Provided Metadata Settings), Encrypt Assertion must not be marked.	

Infinite Campus

Get from Campus	Provide to Corresponding Field in OmnID
Service Provider Metadata	Load XML from file or http address
<i>It is not necessary to enter this info manually if you provide OmnID the Service Provider Metadata, but if you decide to enter it manually:</i>	
Single Sign-On URL	ACS URL
Campus (Service Provider) Entity ID	Remote Entity Name
Single Sign-Out URL	Single Logout URL

RapidIdentity (SAML Integration)

RapidIdentity

Get from RapidIdentity	Provide to Corresponding Field in Campus
Live Metadata URL	Select an option to retrieve Identity Provider (IDP) server data... Metadata URL
<i>OR</i>	
Metadata (download)	Select an option to retrieve Identity Provider (IDP) server data... Metadata XML

Infinite Campus

Get from Campus	Provide to Corresponding Field in RapidIdentity
Service Provider Metadata Navigate to the Service Provider Metadata URL in a browser to view and copy its contents	Metadata > Paste contents of Service Provider Metadata URL into this textbox
Single Sign-On URL	N/A - RapidIdentity obtains this directly from the contents of Infinite Campus' Service Provider Metadata URL
Campus (Service Provider) Entity ID	N/A - RapidIdentity obtains this directly from the contents of Infinite Campus' Service Provider Metadata URL
Single Sign-Out URL	N/A - RapidIdentity obtains this directly from the contents of Infinite Campus' Service Provider Metadata URL

Troubleshooting SSO Login Issues

[See this article](#) for assistance in troubleshooting SSO login issues.