

# User Account

Last Modified on 02/16/2026 2:44 pm CST

Tool Search: User Account

A person's user account controls all aspects of their tool, calendar, and Infinite Campus access. A person can exist within Infinite Campus without a user account, but they cannot log in to Infinite Campus or the Student/Parent Portals or access functionality without a user account.

**Users are highly advised to create user accounts for students and staff en masse via the [User Account Batch Wizard](#).**

Only users with a Product Security Role can assign tool rights, calendar rights, and user groups. If you cannot see or access these areas of a user account, you do not have permission to view or change them.

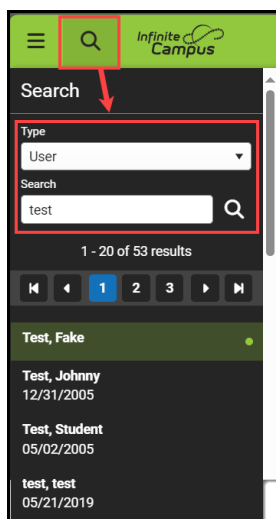
## Create a User Account for a Person

For a person to be assigned tool and calendar rights, join user groups, and have access to the SIS, Student Portal, or Parent Portal, they must first have a user account created for them.


Before a user account can be created for someone, they must first exist as a person within Infinite Campus ([click here](#) for more information on adding a person to Infinite Campus).

### To create a user account:

1. Search for and select the person within the User search.



2. Click the **New** button. The User Account Detail editor will appear.



User Account ☆  
Test, Fake

[User Management](#) > [User Account Administration](#) > User Account

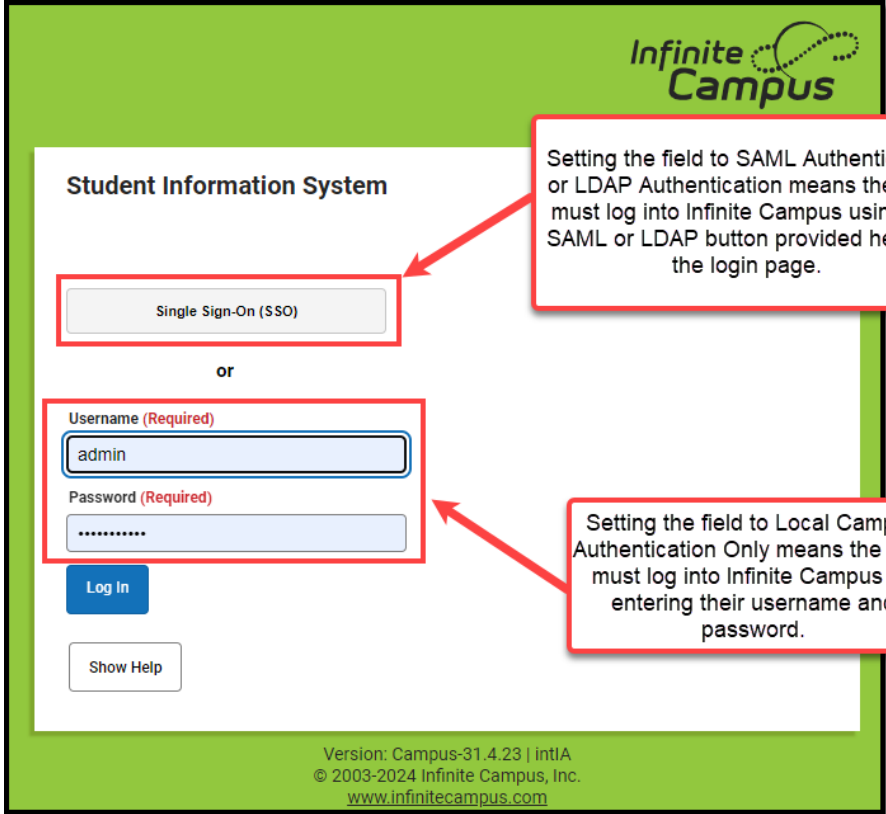
Account List

Username ↑	Homepage
No records available.	

New

3. Use the table below to best fill out the User Credential fields:

Field	Description
<b>Homepage</b>	<p>This field indicates which interface the user name and password allow access to:</p> <ul style="list-style-type: none"> <li>◦ <b>Campus Application</b> - for district employees</li> <li>◦ <b>Campus Parent Portal</b> - for parents</li> <li>◦ <b>Campus Instruction</b> - for teachers and staff</li> <li>◦ <b>Campus Student Portal</b> - for students (enhanced features and optimized for mobile devices and tablets)</li> <li>◦ <b>Public Store</b> - for Public Store customers who are <b>not</b> district employees, students, or staff. Infinite Campus does not recommend manually creating this type of account. When someone creates an account on the Public Store, their name and email address are saved in Campus in the Demographics tool and Campus creates and assigns the <i>Public Store</i> Homepage to their user account.</li> </ul>
<b>Authentication Type</b>	<p>This field determines how the user is required to authenticate and log into Infinite Campus.</p> <p>Users are forced to log in using the following:</p> <ul style="list-style-type: none"> <li>◦ Their Campus ID and password (<b>Allow Only Local Campus Authentication</b>)</li> <li>◦ Their <u>SSO</u> username and password (<b>Allow Only <u>SAML</u> Authentication</b>)</li> <li>◦ Or their <u>LDAP</u> username and password (<b>Allow Only LDAP Authentication</b>)</li> </ul> <p>The default value in this field is set via the Authentication Type Droplist Default preference found in <a href="#">System Preferences</a>.</p> <p>This field is only available if SAML SSO authentication and/or LDAP is enabled for your district. Please note that when setting a User Account to "Allow Only SAML Authentication", <a href="#">Cafeteria Serve</a> only authenticates with a local Campus or LDAP account.</p>

Field	Description
	<p>For more information about SAML SSO functionality, see the <a href="#">SAML Management</a> article. For more information about LDAP, see the <a href="#">LDAP Authentication</a> article.</p> <p>The value set in this field determines the method the user uses to log into Infinite Campus (click the image below).</p> 
<b>Username</b>	The name they will use as their username when logging into Infinite Campus.
<b>Password</b>	<p>The password the individual will use to log into Infinite Campus.</p> <p>See the <a href="#">Managing User Account Passwords</a> article for more information.</p>
<b>Verify Password</b>	The user must re-enter their password to ensure it matches the password entered in the Password field. This helps to catch typos or other issues the user didn't mean to enter in the Password field.

Field	Description
<b>Password Strength</b>	<p>A visual indication of the password strength. A password must show green in order for it to be accepted.</p> <p>When creating a password, consider the following:</p> <ul style="list-style-type: none"> <li>◦ <b>Content</b> - Use a short two or three-word sentence as your password.</li> <li>◦ <b>Length</b> - Make your passwords long (8-10 characters minimum is usually sufficient).</li> <li>◦ <b>Combination</b> - Include letters, punctuation, symbols, and numbers.</li> <li>◦ <b>Uniqueness</b> - Do not use your username or words found in the dictionary.</li> </ul>
<b>Generate Password</b>	Automatically generates a password for the user account. This password is temporary and the user will be required to update it with a password of their own the first time they log into Infinite Campus.
<b>Show Password</b>	Shows the password in the Password field in plain text.

- Review the following sections for more information on assigning authentication information, user groups, tool rights, etc:
  - [Authentication Information](#)
  - [Product Security Roles](#)
  - [Access Information](#)
  - [User Groups](#)
  - [Individual Tool Rights](#)
  - [Individual Calendar Rights](#)
- Once all user account values have been selected, click **Save**. The user account is now active within Infinite Campus and the user can log in and access functionality based on the permissions granted.

## Authentication Information

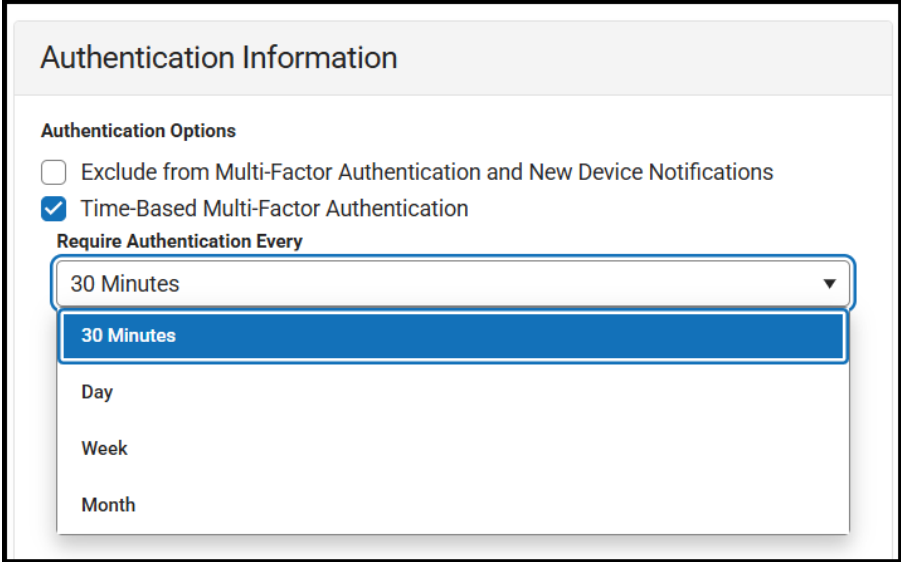
The table below explains the Authentication Information fields and how they impact a user account.


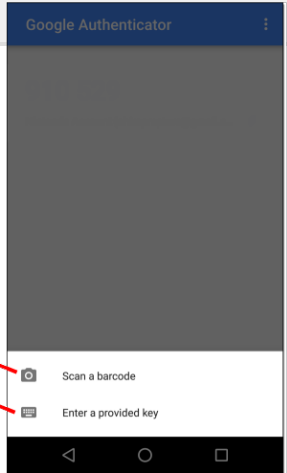
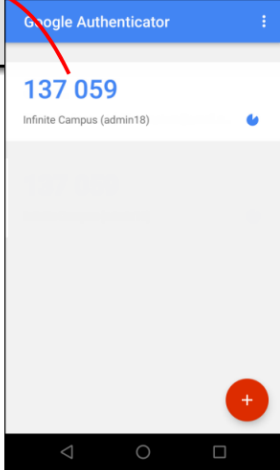
Authentication Information

Authentication Options

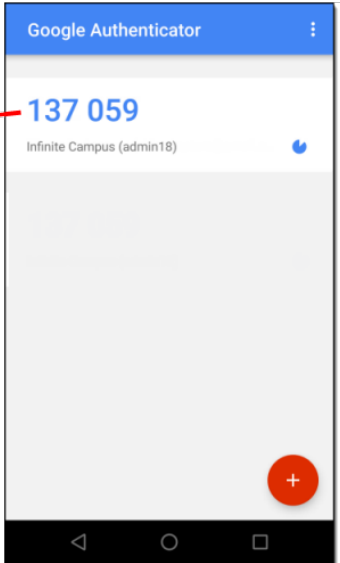
☐ Exclude from Multi-Factor Authentication and New Device Notifications
 ☐ Time-Based Multi-Factor Authentication
 ☐ PIV

Field	Description
<b>Exclude from Multi-Factor Authentication and new device notifications</b>	<p>This preference allows you to exclude individual user accounts from requiring time-based multi-factor authentication from a third-party app (when enabled) and prevents users from receiving notifications when logging in using a new device.</p> <p>This option should only be used when necessary and only applied to the least amount of necessary accounts.</p> <p>This setting is not available for user accounts set with a Homepage of Campus Parent Portal, Campus Student Portal, or School Store as it does not apply to these types of accounts.</p>
<b>Time-based Multi-Factor Authentication</b>	<p>As an increased layer of protection for Infinite Campus accounts, all non-Campus Portal user accounts can be enabled with time-based multi-factor authentication from a third party app. When enabled, users are provided a unique QR code and Text Code, which requires them to authenticate their account using a device and an authenticator application (such as Google Authenticator, Authy, LastPass, etc).</p> <p>This setting is not available for user accounts set with a Homepage of Campus Parent Portal, Campus Student Portal, or School Store as it does not apply to these types of accounts.</p> <p>If you experience any issues authenticating, know that your device must be in sync with the actual time in order to authenticate. Compare the time showing on your device to the actual time (<a href="https://www.time.gov">https://www.time.gov</a>). If the time on your device is out of sync, you can correct this in your device's Date &amp; Time settings. In your device settings, you will likely have the option to enable your device to sync the date and time automatically.</p> <p>Alternatively, if you use Google Authenticator for Android, you can also try the Time Sync (<a href="https://support.google.com/accounts/answer/2653433">https://support.google.com/accounts/answer/2653433</a>) feature.</p> <p>To enable this feature:</p> <ol style="list-style-type: none"> <li>1. Mark the <b>Time-based Multi-factor Authentication</b> checkbox</li> <li>2. Select the frequency in which the user must use an authenticator app when logging into Infinite Campus (30 minutes, Day, Week, Month).</li> </ol> <p>For example, if a user logs in using an authenticator and this field is set to 30 minutes, after 30 minutes have passed, the next time</p>

Field	Description
	<p>the user attempts to log into Infinite Campus they will be required to go through the authenticator process.</p> <p>3. Click <b>Save</b></p> <p>Time-based multi-factor authentication from a third-party app is now enabled for this user account.</p> <div data-bbox="507 398 1412 958">  </div> <p>Once enabled, the next time the user attempts to log into Infinite Campus, they will see a screen displaying a unique QR Code and Text Code.</p> <p>Using a device (such as a cell phone), the user must download an authenticator app (such as Google Authenticator, Authy, LastPass, etc) and use the app to scan the <b>QR Code</b> or enter the <b>Text Code</b>. This will register the device and tie it to their Campus account.</p> <p>Once they have scanned the QR Code or entered the Text Code in the authenticator app, the app will display a code. Enter the code from the authenticator app into the field on the Campus login screen, mark the <b>Recognize this device in the future</b> checkbox, and click <b>Continue</b> (see image below). The user will be logged into Campus.</p>

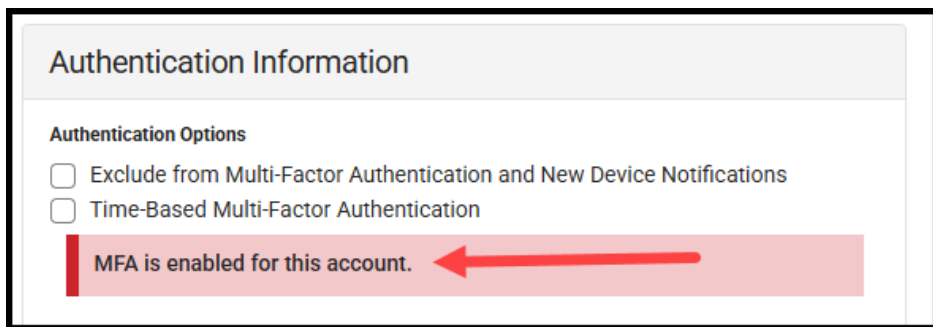
Field	Description
	<p><b>User Device Confirmation</b></p> <p>Please complete the steps below and click on the Continue button to proceed to your homepage.</p> <p><b>Two-factor Authentication</b></p> <p><b>First Time Setup</b></p> <p>Our records indicate that you have not yet logged in using time-based two-factor authentication. Please scan the QR code or input the text below into your authenticator application of choice. Once complete, please input the code provided by your authenticator application in the allotted time limit in order to continue.</p>  <p>OR</p> <p>Enter code: GZQXA33KOJSTEYLRNNUDS===</p> <p>Please enter the code provided by your authenticator application.</p> <input type="text" value="137059"/> <p><input checked="" type="checkbox"/> Recognize this device in the future.</p> <p><input type="button" value="Log Off"/> <input type="button" value="Continue"/></p> <p>Once the code is entered, mark the Recognize this device in the future checkbox and click Continue</p>  

Based on the frequency of when they need to authenticate (30 minutes, Day, Week, Month), the user must access their authenticator app on their registered device and enter the code displayed in the authenticator app into the field on the Infinite Campus login screen. Users should mark the **Recognize this device in the future** checkbox and click **Continue**. If the code they entered is correct, they will be logged into Campus.

<p><b>User Device Confirmation</b></p> <p>Please complete the steps below and click on the Continue button to proceed to your homepage.</p> <p><b>Two-factor Authentication</b></p> <p>Please enter the code provided by your authenticator application.</p> <input type="text" value="137059"/> <p><input checked="" type="checkbox"/> Recognize this device in the future.</p> <p><input type="button" value="Log Off"/> <input type="button" value="Continue"/></p>	
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Field	Description
<b>PIV Card Authentication</b>	<p>The Enable PIV Authentication field enables or disables the ability for the user to register and use a PIV card to log into Infinite Campus.</p> <p>This setting is not available for user accounts set with a Homepage of Campus Parent Portal, Campus Student Portal, or School Store as it does not apply to these types of accounts.</p> <p>Note: This field is only available if the <b>Enable PIV Authentication</b> field in <a href="#">Login Security Settings</a> is set to <i>Yes</i>.</p> <p>For a walkthrough of the PIV Authentication registration process, see the following articles:</p> <ul style="list-style-type: none"> <li>Administrators: <a href="#">PIV Card Registration Process for Administrators</a></li> <li>Staff Members: <a href="#">PIV Card Registration Process for Staff Members</a></li> </ul>

If multi-factor authentication is enabled for the user account, a red box will appear, stating, "MFA is enabled for this account."



This will occur when multi-factor authentication has been enabled via the following ways:

- The 'Require Email-Based Multi-Factor Authentication Code' setting is enabled in [Login Security Settings](#)
- The 'Require Time-Based Multi-Factor Authentication from a Third Party App' setting is enabled in [Login Security Settings](#)
- Time-Based Multi-Factor Authentication is enabled in a user's [Password and Security Settings](#)

## Product Security Roles

Product Security Roles grant system administrative-level access to Infinite Campus and well as access to specific premium products and functionality such as the ability to log in as other users.



For a detailed explanation of each role, see the following articles.

- [Single-Product Environment \(Campus SIS Only\)](#)
- [Multi-Product or Premium Product Environment](#)

Product Security Roles

☐ **DATA CHANGE TRACKER**

This security role grants access to Data Change Tracker settings and reports.

☐ **STUDENT INFORMATION SYSTEM**

This is the System Administrator role. It has full tool rights for all of the SIS including System Administration > User Security. Tool rights do not need to be assigned to a user that has the Student Information System security role checkbox checked.

☐ **STUDENT INFORMATION SYSTEM - GROUP ASSIGNMENT**

This role provides non-security users the ability to assign User Groups to other users without being given the security and system access granted with other product security roles.

☐ **STUDENT INFORMATION SYSTEM - LOGIN AS USER**

This role indicates whether or not the user may log in as another user from the User Account tab.

## Access Information

Access Information details failed login attempts, the last time the account password was changed, the last time the user account logged into Infinite Campus, who was the last person to modify user account data, and the date and time the user account was created.

Access Information

Failed Login Attempts: 0

Reset Login Attempts

Password Last Changed By: Unavailable

Last Login Timestamp: Unavailable

Modified By: System Administrator 04/04/2024 11:31

Created Timestamp: 04/04/2024 11:31

Field	Description
<b>Failed Login Attempts</b>	<p>This field indicates the number of consecutive times the user has failed to log into Infinite Campus.</p> <p>Once a user successfully logs into their account, this count goes back to 0.</p>
<b>Reset Login Attempts</b>	<p>This allows you to reset the failed login attempts count. Resetting this value also resets the need for the user to log in via Captcha (which occurs at 5 consecutive failed login attempts).</p>

Field	Description
<b>Password Last Changed By</b>	This field indicates who the last user was to change this user's password and the exact date and time in which the password change occurred.
<b>Last Login Timestamp</b>	<p>This field indicates the exact date and time the user last logged into Infinite Campus.</p> <p>This field is not impacted by Login as User functionality. It only registers when the user themselves log into Infinite Campus.</p>
<b>Modified By</b>	This indicates the last person to modify the user's account and the date and time in which the change occurred.
<b>Created Timestamp</b>	<p>This indicates when the user account was created. This date is populated by any method used to create the user account (e.g., student/staff automation, imported new user, Quartz job, etc).</p> <p>This field is also available within Ad Hoc Reporting.</p>

## User Groups

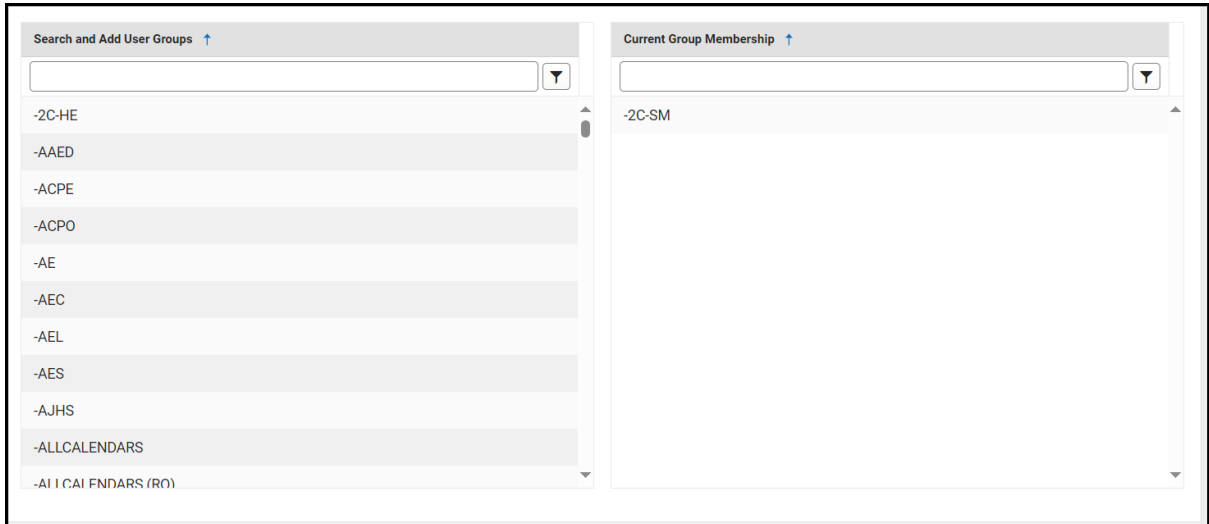
User groups are an efficient and effective way to manage an individual's tool and calendar rights by assigning specific tool and calendar rights to a user group and then assigning people to the group. People assigned to a user group inherit the rights assigned to the group which greatly speeds up the process of assigning rights to each individual and provides an efficient way to modify these rights and have this change impact a large set of users.

For example, creating a user group for primary teachers would allow you to easily assign this group to a new teacher user account and skip the need to go through and individually assign the account specific tool and calendar rights. Later on, if it's decided primary teachers should be able to see and access a new tool, the administrator would simply need to add tool rights to the user group and all teachers assigned to the group would be given rights to the tool.

Users working with many user groups (in the thousands) may experience some system performance slow down when searching for and adding user groups.

### To assign the user to a user group(s):

1. Locate and select the user group within the Search and Add User Groups column on the left. You can narrow the user group list by entering search criteria within the search box. The field will continue to refine results as you enter more characters. Each user group selected will appear in the user group will appear in the Current Group Membership window.



The screenshot shows two side-by-side panels. The left panel, titled 'Search and Add User Groups', contains a search bar and a list of user groups including -2C-HE, -AAED, -ACPE, -ACPO, -AE, -AEC, -AEL, -AES, -AJHS, -ALLCALENDARS, and -ALLCALENDARS (RO). The right panel, titled 'Current Group Membership', contains a search bar and a list with one entry, -2C-SM.

2. Once all user groups have been selected, click the **Save** icon. The user is now a member of the selected user group(s) and has access to all of the tools assigned to said user groups.

If you are unsure of what calendar and tool rights were granted to a user via user groups, you can review a summary of a user account's calendar and tool rights in the [Log and Summaries](#) area.

## Individual Tool Rights

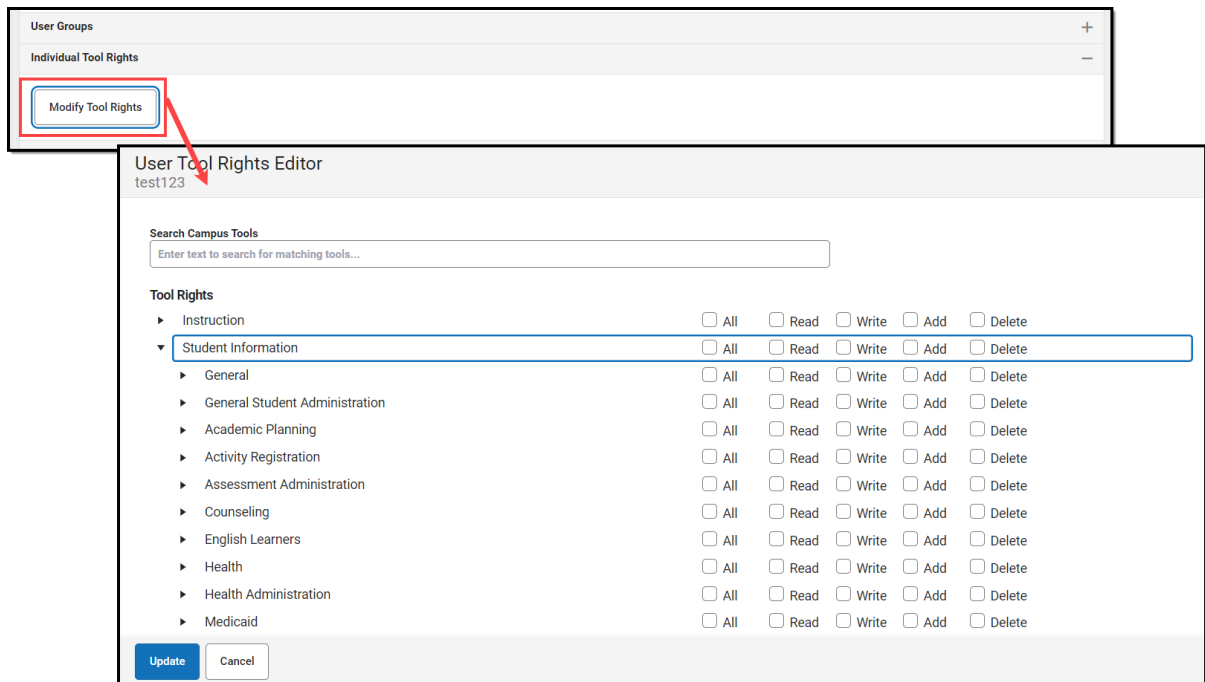
Tool Rights determine the level of access users have to tools throughout Infinite Campus.

Only users assigned a Product Security Role may assign tool rights to users.

Due to the wide range of school-specific duties and policies, this article cannot make recommendations on how to assign tool rights to particular types of users. District administrators will need to determine the appropriate amount of access for each user/group based on that user/group's needs.

### To assign tool rights:

1. Click the **Modify Tool Rights** button. The User Tool Rights Editor will appear.



The screenshot shows the 'User Tool Rights Editor' for user 'test123'. It features a search bar for campus tools and a table of tool rights. The 'Student Information' row is highlighted, and its 'All' checkbox is checked. The table lists various tools with checkboxes for different access levels: All, Read, Write, Add, and Delete.

Tool Rights	All	Read	Write	Add	Delete
Instruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General Student Administration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Academic Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activity Registration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessment Administration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
English Learners	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Administration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medicaid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Navigate to each tool you wish to grant the user rights to access and determine the level of access they should receive (Read, Write, Add, Delete). See the section below for more information about these levels of access and how they impact using Infinite Campus.
3. Once all tool rights have been selected, click **Update**. The user will now have access to the tools marked.

## Understand Tool Rights Access Levels

This section will explain the four different access levels that can be assigned for each tool within Infinite Campus.

A partially checked indicator ☐ has been added to the New Look of Infinite Campus, appearing in the RWAD checkboxes of tools/menu items where the user does not have tool rights to the tool/menu item but does have rights to tools or sub-rights contained within the tool/menu-item.

Expand the link below for an example of this indication.

► [Click here to expand...](#)

User Tool Rights Editor

Search Campus Tools

Enter text to search for matching tools...

Tool Rights

▶ Instruction

▼ Student Information

▼ General

Ad Hoc Letters

User Group Reports

Assessment

Athletics

Attendance

Additional Enrollment Attendance

☐ All

☐ All

☒ All

☒ All

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## Read

▶ [Click here to expand...](#)

**Read** indicates the user may view the information in the applicable interface area. When only R rights are applied, the user cannot access the action bar's Save, Add, or Delete icons. Reports need only the R right for full access to viewing and generating results. In addition, R rights allow the printing of information, when applicable. Many wizards require only the R right to have complete access.

User Tool Rights Editor

Search Campus Tools

Enter text to search for matching tools...

Tool Rights

▶ Instruction

▶ Student Information

▶ Attendance Office

▶ Behavior Office

▼ Census

▶ People

▶ People Setup

▶ Staff

▶ Households

▶ Addresses

☐ All

☐ All

☐ All

☒ All

☒ All

☒ All

☒ All

☒ All

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Save

Reset

User Rights Summary

## Write

▶ [Click here to expand...](#)

**Write** indicates that the information on the applicable interface area may be viewed and modified by the user. When this right is applied, the Save icon in the action bar will be functional. This right allows the user to modify only existing data in the area (adding new data is controlled by the A right). This right includes the ability to modify data from a specific field.



The screenshot shows the 'User Tool Rights Editor' interface. On the left, there is a 'Tool Rights' sidebar with a tree view containing categories like 'Instruction', 'Student Information', 'Attendance Office', 'Behavior Office', 'Census', 'People', 'People Setup', 'Staff', 'Households', and 'Addresses'. The main area displays a table of rights for each tool. A red box highlights the 'Write' column, and a red arrow points to it. The 'Write' column is checked for all tools listed. At the bottom, there are buttons for 'Save', 'Reset', and 'User Rights Summary'.

## Add

► [Click here to expand...](#)

**Add** indicates the information on the applicable interface area may be viewed, modified, and added to. When this right is applied, the New or Add icons in the action bar will be functional. This right allows the user to add new data/records.



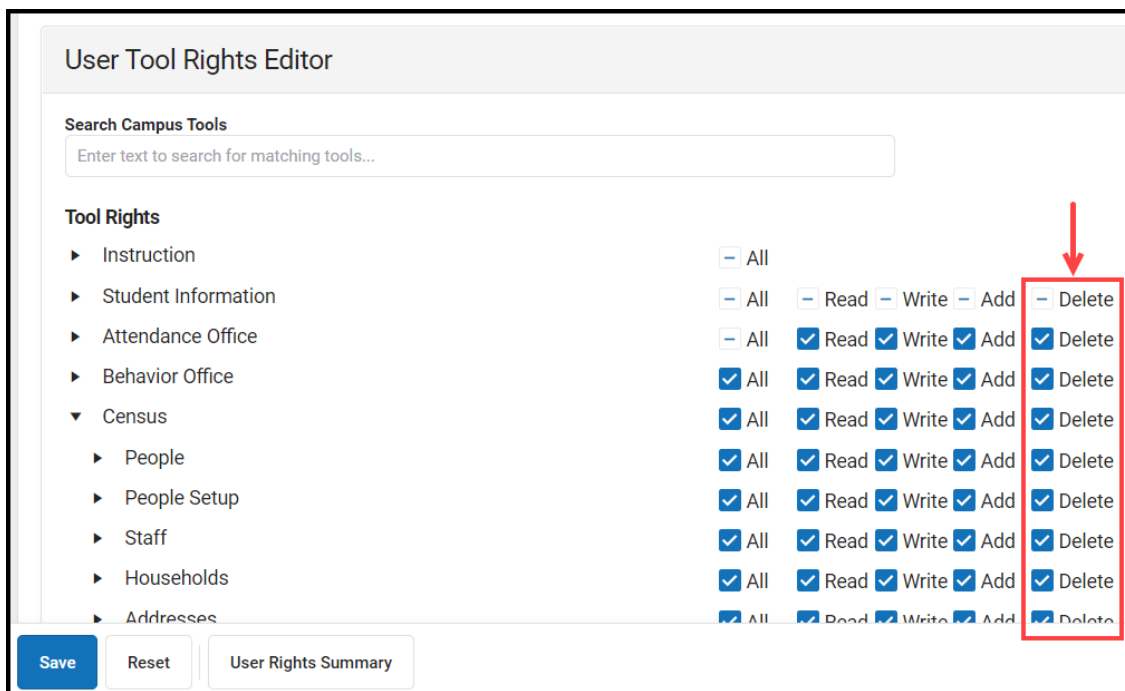
The screenshot shows the 'User Tool Rights Editor' interface, similar to the one above. In this instance, the 'Add' column is highlighted with a red box and a red arrow points to it. The 'Add' column is checked for all tools listed. The 'Write' column is also checked for all tools. At the bottom, there are buttons for 'Save', 'Reset', and 'User Rights Summary'.

## Delete

► [Click here to expand...](#)

**Delete** indicates the information on the applicable interface area may be deleted. When this right is applied, the Delete icon in the action bar will be functional. This right provides the ability to completely remove an existing record, including all data contained within the record. The ability to change/remove data from a field is controlled through Write. A user generally has RWA rights if he/she has D rights.

Users should assign this right with caution.



**User Tool Rights Editor**

Search Campus Tools  
Enter text to search for matching tools...

**Tool Rights**

Tool Rights	All	Read	Write	Add	Delete
► Instruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
► Student Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
► Attendance Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► Behavior Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
▼ Census	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► People	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► People Setup	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► Staff	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► Households	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
► Addresses	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Save Reset User Rights Summary

## Campus Instruction Tool Rights

Compared to the RWAD rights structure for Campus Tools, rights to Campus Instruction are currently all or nothing. Each Instruction tool can have All rights for a tool or not.

User Tool Rights Editor

Search Campus Tools

Enter text to search for matching tools...

Tool Rights

▼ Instruction

▼ Daily Tasks

Attendance

Class Serve

Discussions

Grade Book

Edit Grading Scales

Edit Assignment Marks

Positive Attendance

Progress Monitor

Standards Portfolio

All Years/Courses

► Curriculum Planning

► Classroom Administration

☐ All

☐ All

☒ All

☐ All

☐ All

☐ All

☐ All

☐ All

☐ All

☐ All

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☐ All

☐ All

## Identifying Sub-Rights

Sub-rights are used to control specific functions or gatekeep certain data within a tool. Sub-rights are also found under the tool it applies to and have a | to the left of the sub-right, delineating it as a sub-right.



Tool Rights ☆					
natetest Test, Fake					
▶ Attendance Office	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
▶ Behavior Office	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
▼ Census	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
▼ People	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Add Person	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Demographics	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Modify Local Staff Number	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Modify Local Student Number	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Ed-Fi ID	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
GUID	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Student State ID	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
View Staff Birth Date & Age	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Staff State ID	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Reset Portal Password	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Enrollments	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Special Ed	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Service Hours	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Service Hrs Percent Reported	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
State Reporting	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Meal Status	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Homeless	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Ward of State	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete
Migrant	✓ All	✓ Read	✓ Write	✓ Add	✓ Delete

## Example of Tool Rights

The following are examples of how tool rights affect how users are able to view and access tools throughout Campus.

### Limited Tool Rights (Read Only)

▶ [Click here to expand...](#)

Limiting a user's tool rights affects how they are able to interact with a tool. In the example below, the user is given only Read rights to the Student Information module. Because the user only has Read rights, all of the fields within each Student Information tool are read-only and the Save, Delete, and New buttons are unable to be used.

### User Tool Rights Editor

Search Campus Tools  
Enter text to search for matching tools...

**Tool Rights**

Tool	All	Read	Write	Add	Delete
Instruction	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student Information	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attendance Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Behavior Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Census	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee Self Service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fees	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FRAM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grading & Standards	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Buttons and fields are grayed out and read-only

Save Delete New Print Enrollment History Documents

### General Enrollment Information

Enrollment ID: [Grayed Out]

Calendar: 2024 - EBHS - REGULAR

\*Start Date: 07/19/2023

\*Local Start Status: E2: E02 1st AZ enroll, from within district

State Start Status: E2: 1st AZ enroll, from within district

Start Comments: [Grayed Out]

Schedule (read only): Main

End Date: [Grayed Out]

\*Grade: 09

End Action: [Grayed Out]

Local End Status: Select a Value

State End Status: [Grayed Out]

End Comments: [Grayed Out]

Class Rank Exclude: ☐

External LMS Exclude: ☐

\*Service Type: S: Partial

Rolled From Enrollment ID: N/A

## Full Tool Rights (RWAD)

► [Click here to expand...](#)

Providing **RWAD** tool rights to a user means the user has full access to modifying data with the tool. In the example below, a user with **RWAD** tool rights to the Student Information module is able to modify all data within any Student Information tool.

Compare this example with the example above for a better understanding of how user groups are provided different tool access based on tool rights.

User Tool Rights Editor

Search Campus Tools

Enter text to search for matching tools...

Tool Rights

▶ Instruction

▶ Student Information

▶ Attendance Office

▶ Behavior Office

▶ Census

▶ Communication

▶ Employee Self Service

▶ Fees

▶ FRAM

▶ Grading & Standards

▶ Health Office

▶ Insights

✓ All

✓ All

✓ All

✓ All

✓ All

✓ All

✓ All

✓ All

✓ All

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✓ Delete

✓ Delete

✓ Delete

✓ Delete

Save

Delete

New

Print Enrollment History

New Enrollment History

Documents

General Enrollment Information

Enrollment ID

Calendar

2024 - CEC - REGULAR

Schedule (read only)

Main

\*Start Date

07/19/2023

No Show

End Date

\*Local Start Status

E1: E01 1st AZ enroll, from same school

State Start Status

E1: 1st AZ enroll, from same school

Start Comments

\*Grade

10

End Action

Local End Status

Select a Value

State End Status

Class Rank Exclude

External LMS Exclude

\*Service Type

S: Partial

End Comments

Rolled From Enrollment ID: 1246126

## Privacy Law Compliance

To ensure that unauthorized users do not violate federal [FERPA](#) and HIPAA privacy laws, unauthorized users should NOT be allowed access to certain, federally protected areas in Infinite Campus.

The following fields/areas of student data are federally protected:

- [FRAM](#) > Eligibility > Eligibility
- Enrollments > State Reporting > Ward of State
- Demographics > Enrollments > State Reporting > Ward of State
- Enrollments > State Reporting > Homeless
- Enrollments > State Reporting > Migrant
- Enrollments > Special Ed > Service Hours
- Enrollments > Special Ed > Service Hrs Percent Reported

- Program Participation > English Learners (EL)
- Enrollments > Enrollment History
- Census > People > Demographics > Enrollments > Enrollment History
- Health Office > Conditions

**This is not a comprehensive list.** System Administrators should use caution and follow district guidelines for what users and user groups should be given access to Federally protected data. System Administrators must specifically deny unauthorized users and user groups access to these fields; otherwise, these users may be able to access this data when pulling Ad hoc filters.

## Individual Calendar Rights

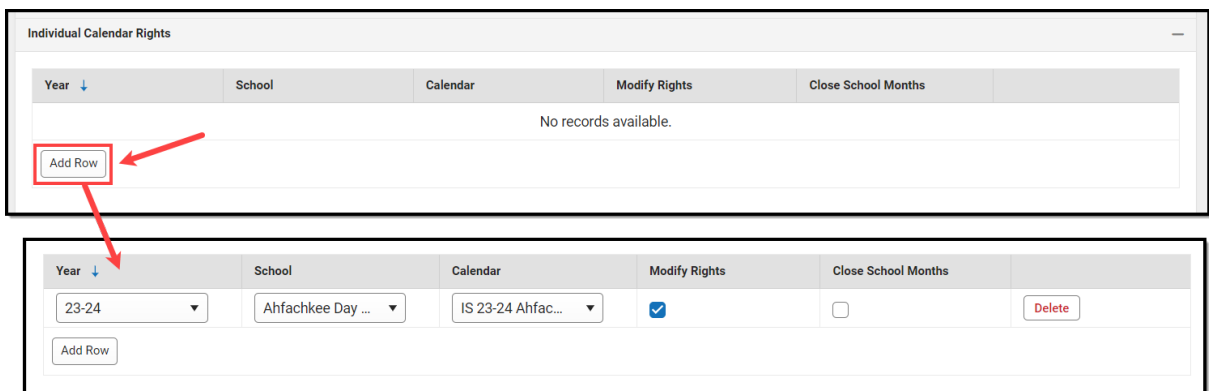
Calendar Rights determine what school(s), year(s), and calendar(s) the user has access to view and modify. Calendar rights work in tandem with Tool Rights, where Tool Rights determine which tools the user can access and Calendar Rights determine which calendars the user is allowed to view and modify via tools.

System administrators are highly encouraged to provide calendar rights to users by assigning them to an appropriate [user group\(s\)](#). Providing individual calendar rights is not recommended.

District system administrators should be the **ONLY** members with full rights to access all calendars and all tools. District system administrator rights should not be assigned on this tab.

To assign calendar rights:

1. Select the **Add Row** button.



The screenshot shows the 'Individual Calendar Rights' interface. The top section is a table with columns: Year, School, Calendar, Modify Rights, and Close School Months. Below the table, it says 'No records available.' A red box highlights the 'Add Row' button, with a red arrow pointing to it. Below the table, there is a section with a table that has the same columns. The 'Year' column has a dropdown menu with '23-24' selected. The 'School' column has a dropdown menu with 'Ahfachkee Day ...' selected. The 'Calendar' column has a dropdown menu with 'IS 23-24 Ahfac...' selected. The 'Modify Rights' column has a checked checkbox. The 'Close School Months' column has an unchecked checkbox. There is a 'Delete' button next to the 'Close School Months' column. Below the table, there is an 'Add Row' button.

2. Select the **Year**, **School**, and **Calendar** the user is allowed to access.
3. If the user should be allowed to modify data in the selected Calendar, mark the **Modify Rights** checkbox.

Assigning Modify Rights to historical calendars is not recommended.

Marking the Modify Rights checkbox means the user is allowed to modify data within the calendar (in conjunction with their assigned tool rights).

If the Modify Rights checkbox is not marked, the calendar will be read-only. This user will not be allowed to modify any data, regardless of whether or not the user has specific tool rights to modify tools.

4. If the user should be allowed to modify attendance data for closed [school months](#), mark the **Close School Months** checkbox.

School Months are only used in some states and are assigned the System Administration > [Calendar area](#). If your state does not use school months, this tab is not displayed in Calendar and this field should not be used.

5. Select the **Save** icon. The user is now allowed to modify data within the year, school, and calendar selected. If the user should have calendar rights to additional years, school, and/or calendars, repeat steps 1-5.

## Calendar Rights Scenarios

Expand the section below to view examples of different ways to set up calendar rights.

► [Click here to expand...](#)

### All Calendars/All Schools with Data Modification Rights

To assign a user the ability to view and modify all data within all schools and all calendars in the district:

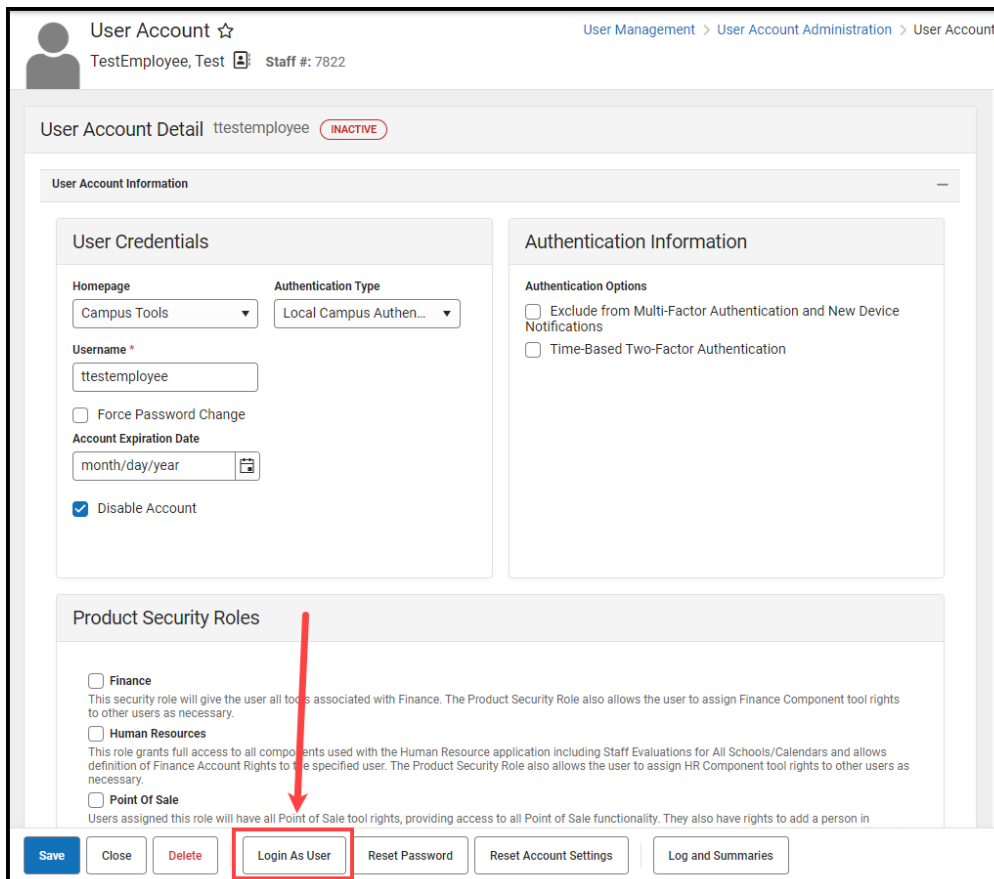
This will grant Calendar Rights that match the rights granted via the now-retired All Calendars checkbox.

1. Set **School** to 'All Schools'
2. Set **Year** to 'All Years'
3. Set **Calendar** to 'All Calendars'
4. Mark the **Modify Rights** checkbox.
5. Click the **Save** icon

<b>All Schools/All Calendars with Read-Only Data Access Rights</b>	<p>To assign a user read-only <u>data access rights</u> to all calendars and schools within a district:</p> <ol style="list-style-type: none"> <li>1. Set the <b>School</b> to 'All Schools'</li> <li>2. Set the <b>Year</b> to 'All Years'</li> <li>3. Set the <b>Calendar</b> to 'All Calendars'</li> <li>4. Leave the <b>Modify Rights</b> checkbox unchecked.</li> <li>5. Select the <b>Save</b> icon. Once saved, the calendar rights will appear with 'Read-Only' next to it in the Rights Editor window.</li> </ol>
<b>Select Schools/Calendars with Data Modification Rights</b>	<p>To assign a user data modification rights for a specific calendar within a specific school:</p> <ol style="list-style-type: none"> <li>1. Select a school within the <b>School</b> dropdown list.</li> <li>2. Select a calendar within the <b>Calendar</b> dropdown list.</li> <li>3. Mark the <b>Modify Rights</b> checkbox.</li> <li>4. Select the <b>Save</b> icon.</li> </ol>
<b>Select Schools/Calendars with Read-Only Data Access Rights</b>	<p>To assign a user read-only data access rights for a specific calendar in a school:</p> <ol style="list-style-type: none"> <li>1. Select a school within the <b>School</b> dropdown list.</li> <li>2. Select a calendar within the <b>Calendar</b> dropdown list.</li> <li>3. Leave the <b>Modify Rights</b> checkbox unchecked.</li> <li>4. Select the <b>Save</b> icon. Once saved, the calendar rights will appear with 'Read-Only' next to it in the Rights Editor window.</li> </ol>
<b>Read-Only Rights for a Previous Year</b>	<p>To assign a user read-only rights to a previous year's calendar:</p> <ol style="list-style-type: none"> <li>1. Select a school within the <b>School</b> dropdown list.</li> <li>2. Select the Year.</li> <li>3. Select the Calendar.</li> <li>4. Leave the Modify Rights checkbox unmarked.</li> </ol>

## Login as User

The **Login As User** button only appears for users who have equivalent or greater tool rights than the user they want to log in to, and it is only available with an SIS or Login as User Product Security role. When logging in as another user, users cannot gain access to tools for which they currently do not have tool rights.



Expand the link below to learn more.

► [Click here to expand...](#)

This feature is unavailable for users only assigned the **Student Information System - Group Assignment** role.

See [Allowing Non-Product Security Users to Log In as Other Users](#) for more information on how this feature functions for users only assigned the **Student Information System - Login as User** role.

The **Student Information System - Login As User** role is prohibited from logging in as another user with the **Student Information System - Login As User** role. Users assigned this role are only allowed to log in as another user once per Campus session. This behavior was put in place to ensure users do not jump from one user account to another.

The Administrator selecting this button **MUST** have calendar rights for the school listed on the other user's (person being logged into) District Assignment page.

A system preference called **Restrict Login As User Feature On Users With Product Security Role** controls whether Product Security users may log in as another user with a Product Security role. This preference is found within the [Account Security Preferences](#) tool. The default value for this preference is **No** which allows Product Security roles to log on as each other.

Account Security Preferences ☆ User Management > Settings > Account Security Preferences

Save

**Account Security Preferences**

Password Reset Off

Restrict 'Login As User' Feature On Users With Product Security Role **No** ▼

Audit Users Yes ▼

Prohibit passwords that have been previously disclosed in a data breach. Yes ▼

Password History Length

Number of recent passwords a user cannot choose when forced to change their password. Leave blank to disable.

Every Campus login is stored by the system on the user's [Access Log](#). The **Third Party Admin** column indicates that another user has used the **Login As User** button to log into Campus as this user. This column reports the other user's name, user ID and username.

User Account	User Groups	Tool Rights	Calendar Rights	Access Log	
Timestamp	Success	Remote IP	Balancer Header	Remote Browser	App Server
10/30/2012 10:01:30 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.11	Mozilla/5.0 (compatible; MSE 9.0; Windows NT 6.1; Win64; x64; Trident/5.0) null	ieApp1
10/16/2012 13:05:00 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (compatible; MSE 9.0; Windows NT 6.1; Win64; x64; Trident/5.0) null	ieApp1
08/23/2012 10:07:37 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (compatible; MSE 9.0; Windows NT 6.1; Win64; x64; Trident/5.0) null	ieApp2
08/21/2012 09:03:38 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:14.0) Gecko/20100101 Firefox/14.0.1 null	ieApp2
08/20/2012 15:06:58 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:14.0) Gecko/20100101 Firefox/14.0.1 null	ieApp2
08/20/2012 15:04:33 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:14.0) Gecko/20100101 Firefox/14.0.1 null	ieApp2
08/20/2012 15:03:03 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:14.0) Gecko/20100101 Firefox/14.0.1 null	ieApp2
08/20/2012 14:59:53 -0500	YES	ie.infinitecampus.com/10.35.200.150	/10.35.71.10	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:14.0) Gecko/20100101 Firefox/14.0.1 null	ieApp2

## Reset Password

To change the user account password, select the **Reset Password** button, enter a **New Password**, and **Verify the Password**. The box beneath the first password field indicates the new password's strength with red meaning weak, yellow meaning medium, and green meaning strong. Users will not be allowed to save weak or medium passwords.

Please see the [Managing User Account Passwords](#) article for detailed information about passwords and ways to manage them within Infinite Campus.



User Account ☆

[User Management](#) > [User Account Administration](#) > [User Account](#)

User Account Detail testing

User Account Information

User Credentials

Homepage

Campus Parent Portal ▼

Authentication Type

Local Campus Authenti... ▼

Username \*

testing

☐ Force Password Change

Account Expiration Date

month/day/year

Save

Close

Delete

Login As User

Reset Password

Reset Account Settings

Log and Summaries

Reset Password

Password \*

\*\*\*\*\*

Verify Password \*

\*\*\*\*\*

Password Strength

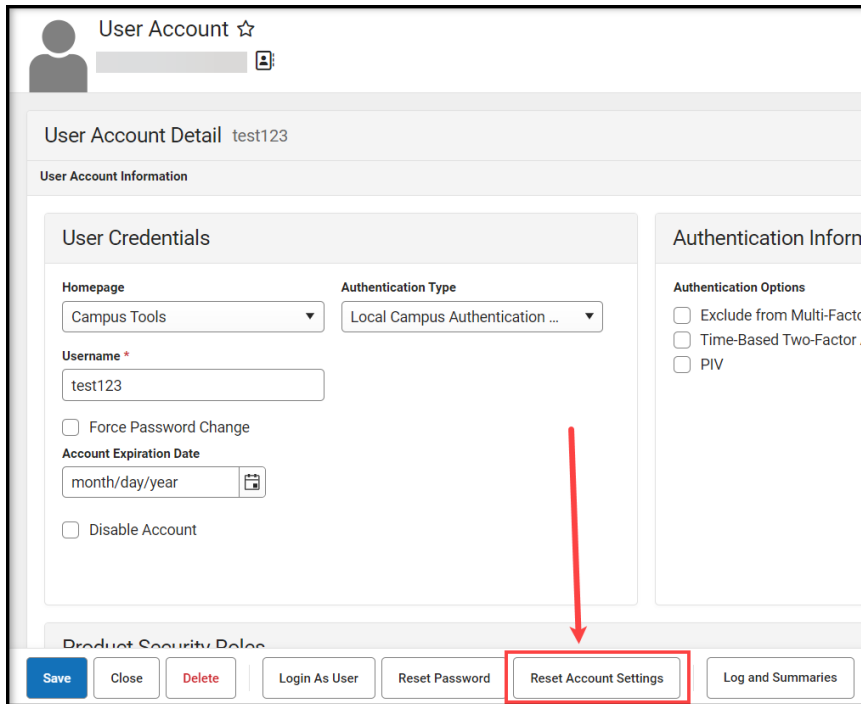
100%

Reset Password

Cancel

## Reset Account Settings

Selecting the **Reset Account Settings** button will clear all trusted devices tied to the person's account, requiring the user to re-establish each device as a trusted device when logging into Infinite Campus.



User Account ☆

User Account Detail test123

User Account Information

User Credentials

Homepage: Campus Tools

Authentication Type: Local Campus Authentication ...

Username \*: test123

☐ Force Password Change

Account Expiration Date: month/day/year

☐ Disable Account

Authentication Information

Authentication Options

☐ Exclude from Multi-Factor

☐ Time-Based Two-Factor

☐ PIV

Product Security Roles

Save Close Delete Login As User Reset Password **Reset Account Settings** Log and Summaries

For districts using multi-factor authentication, selecting this button will reset the user's multi-factor authentication configuration, requiring them to establish a new trusted device and log in using an Authentication app. For information about multi-factor authentication, see the [Login Security Settings](#) article.

This button will also reset the user's account recovery email address, requiring them to enter a new recovery email address the first time they log into Campus after selecting this button.

This button will only appear for user accounts that have an Account Security Email address established in Infinite Campus and/or the [Parent Portal](#).

A person's Account Security Email is used to recover a forgotten username or reset their password via the Forgot password? or Forgot username? options on the Infinite Campus login screen.

## Log and Summaries

The Log and Summaries area contains reports for reviewing user account access, tool rights, and calendar rights.

### Access Log

► [Click here to expand...](#)

Every attempt to log into a specific user's Infinite Campus account is stored and displayed in the user's Access Log. You will only see login information for the account you are currently logged into and using to access this tool.

User Credentials

Homepage

Campus Tools

Authentication Type

Local Campus Authentication ...

Username \*

test123

☐ Force Password Change

Account Expiration Date

month/day/year

☐ Disable Account

Authentication Information

Authentication Options

☐ Exclude from Multi-Factor Authentication and New Device Notifications  
☐ Time-Based Two-Factor Authentication  
☐ PIV

Access Log

Calendar Rights Summary

Tool Rights Summary

Log and Summaries

Save

Close

Delete

Login As User

Reset Password

Reset Account Settings

Access Log

test123

1

1

100

items per page

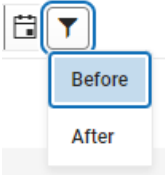
1 - 1 of 1 items

Timestamp	Success	Remote IP	Remote Browser User ...	App Server	Third Party Admin
month/day/year hour...	(All)				
03/11/2024 02:39:51 PM	Yes	/10.94.32.226	Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:123.0) Gecko/20100101 Firefox/123.0	SISBIE01-APP002	

Close

Generate Report

Data captured for each user login attempt is as follows:

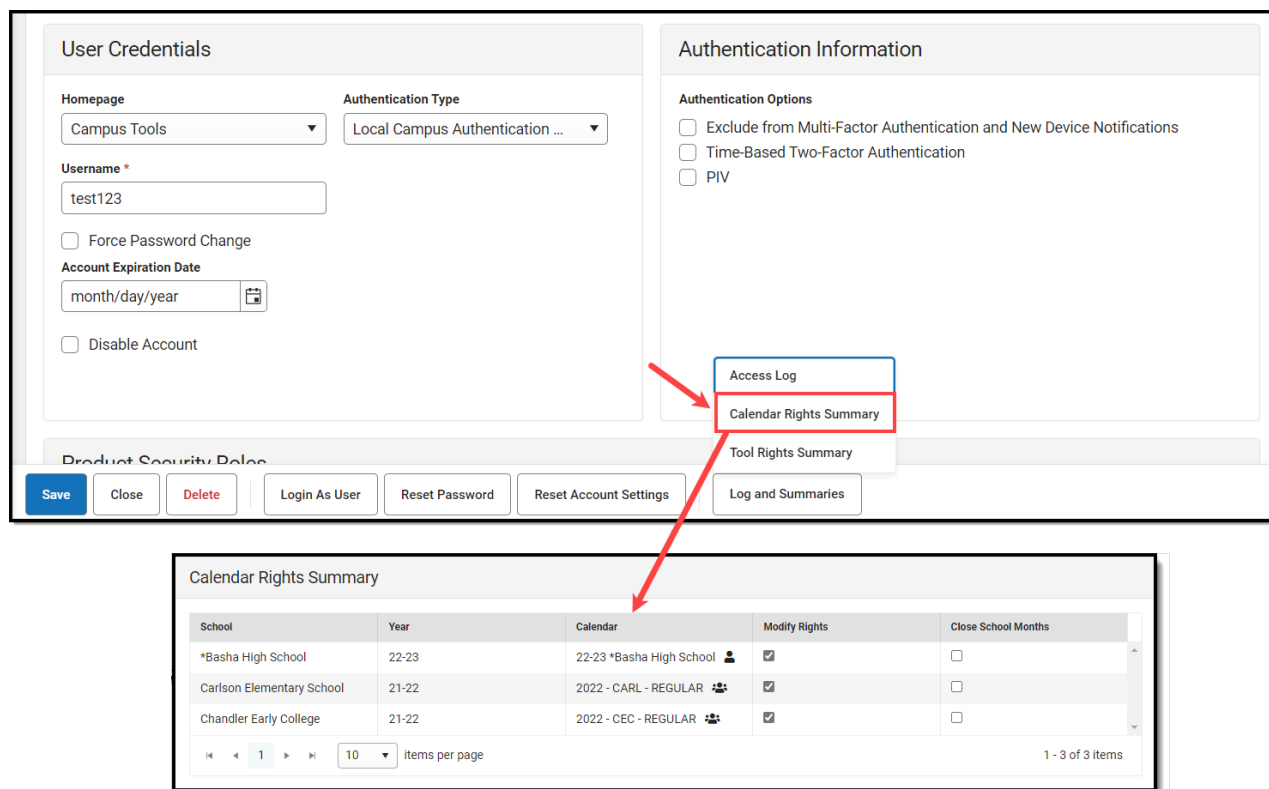
Field	Description
<b>Timestamp</b>	<p>Login date and time.</p> <p>You can filter this column by a specific date or see all data before or after a specific date.</p> 
<b>Success</b>	Indicates whether or not the user was successful in logging into their account.
<b>Remote IP</b>	Source IP address.
<b>Balancer Header</b>	Indicates the load balancer the user used to log into Campus.
<b>Remote Browser</b>	Operating system and browser combination used.
<b>App Server</b>	The application server of the login attempt.

Field	Description
<b>Third Party Admin</b>	Indicates that another user (with equivalent or greater administrative rights) has used the <a href="#">Login As User</a> button to log into Campus as this user. This column reports the other user's name, user ID, and username.

## Calendar Rights Summary




► [Click here to expand...](#)

The Calendar Rights Summary details which calendars in which years a specific user has rights to access and how this access was granted.





The screenshot shows the 'User Credentials' and 'Authentication Information' sections. In the 'Authentication Information' section, the 'Calendar Rights Summary' link is highlighted with a red box and an arrow pointing to a detailed view of the summary.

**Calendar Rights Summary**

School	Year	Calendar	Modify Rights	Close School Months
*Basha High School	22-23	22-23 *Basha High School	 <input checked="" type="checkbox"/>	<input type="checkbox"/>
Carlson Elementary School	21-22	2022 - CARL - REGULAR	 <input checked="" type="checkbox"/>	<input type="checkbox"/>
Chandler Early College	21-22	2022 - CEC - REGULAR	 <input checked="" type="checkbox"/>	<input type="checkbox"/>

1 - 3 of 3 items

A single-person icon  indicates access to that calendar was granted via individual user Calendar Rights.

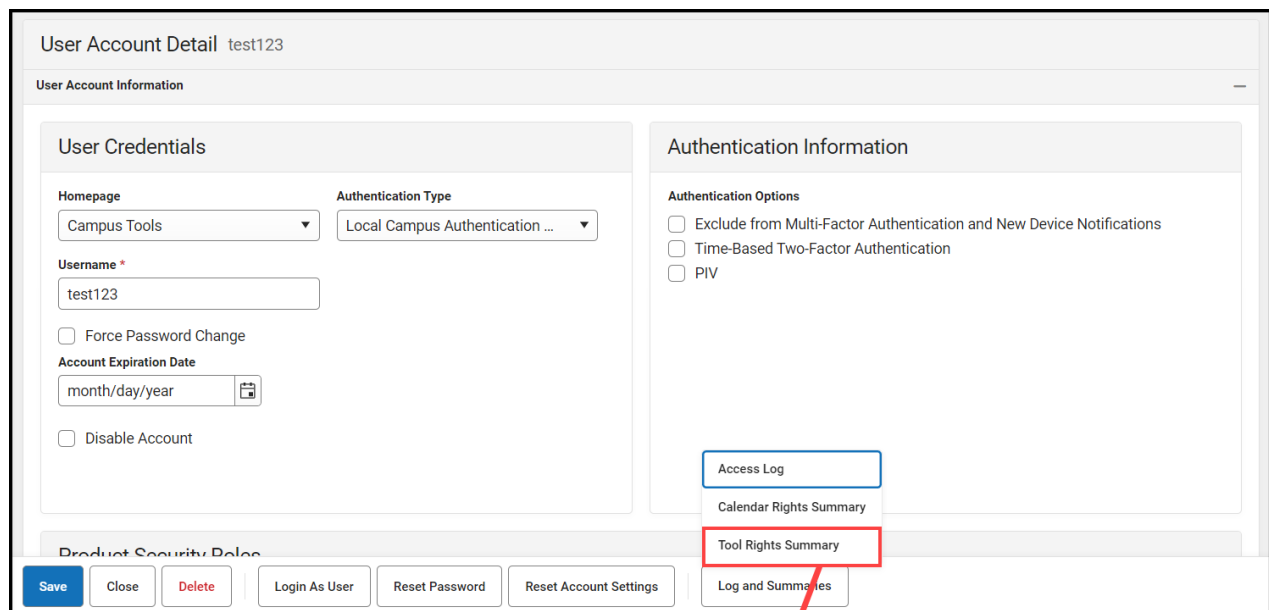
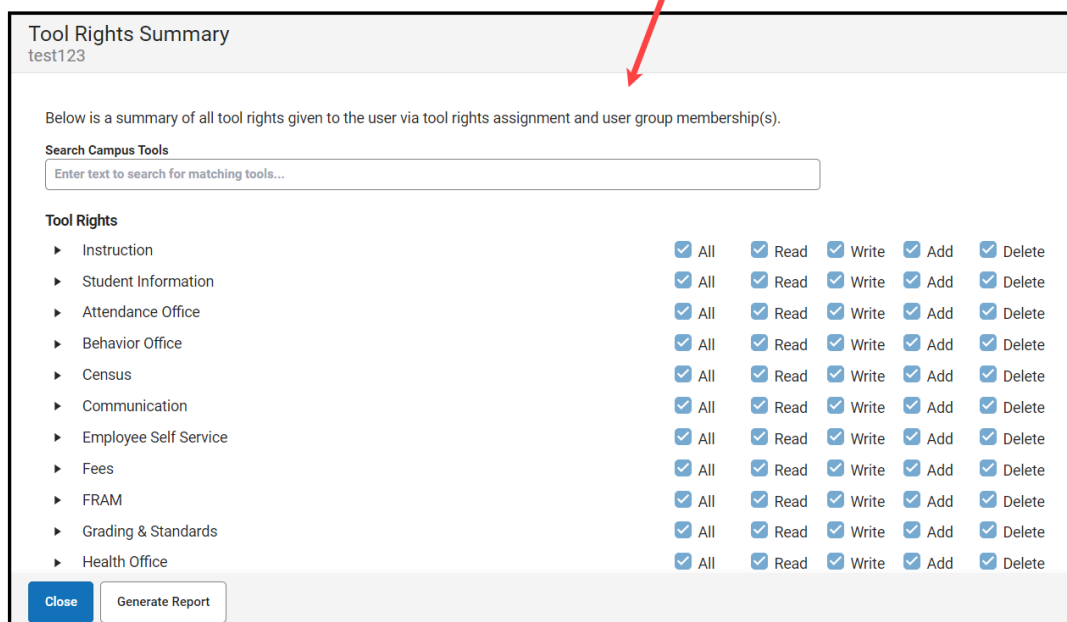
A group icon  indicates calendar access was granted by the user being a part of a specific user group. Hovering your cursor over the group icon will indicate which user group(s) granted the user rights to the calendar.

## Tool Rights Summary

► [Click here to expand...](#)

To access a comprehensive view of the user's tool rights within Infinite Campus (including tool rights granted via User Groups), click the **User Rights Summary** button. You can also view this information in a report by clicking **Generate Report**.

You can expand tools to view additional tool rights and sub-rights. You can also hover the mouse cursor over a tool to see exactly how the user was granted rights to the tool (granted by tool rights or granted by a group).

Tool Rights	All	Read	Write	Add	Delete
Instruction	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Student Information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Attendance Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Behavior Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Census	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Communication	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Employee Self Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fees	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
FRAM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Grading & Standards	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Health Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## Account Expiration Date

The Account Expiration Date field is the date on which (at 12:01 A.M.) the account will be disabled. This is useful when setting up an account for a person you know should not have access to Infinite Campus after a specific date (such as the day after their last day of working in the district). The [User Account Batch Import Tool](#) may have automatically populated this date if set during the import process.

User Credentials

Homepage

Campus Parent Portal

Authentication Type

Local Campus Authentication ...

Username \*

TESToros85286

☐ Force Password Change

Account Expiration Date

04/30/2026

☐ Disable Account

## Disable an Account

You can disable a person's user account by marking the **Disable Account** checkbox and clicking **Save**. The user will no longer be able to log into their Infinite Campus account but will remain within the system (including all associated records and data).

User Account ☆

Tester, Nate

[User Management](#) > [User Account Administration](#) > [User Account](#)

User Account Detail natetester

User Account Information

User Credentials

Homepage

Campus Tools

Authentication Type

Local Campus Authent...

Username \*

natetester

☐ Force Password Change

Account Expiration Date

month/day/year

☒ Disable Account

Authentication Information

Authentication Options

☐ Exclude from Multi-Factor Authentication and New Device Notifications

☐ Time-Based Two-Factor Authentication

Save

Close

Delete

Login As User

Reset Password

Reset Account Settings

Log and Summaries

## Identifying a Person's Campus Portal Username

You can look up a person's Campus Portal username by going to [Census > Person > Demographics > Person Identifiers > Portal Username](#). This may help troubleshoot issues such as assisting someone who forgot their username.

Person Identifiers

Local Student Number

123456789

Student State ID

112233445566

Local Staff Number

Staff State ID

Person GUID

B5AC2B30-B43C-020A14BBE77C

Portal Username

91109587

## Best Practice for Users Who Are Staff and Parents

For a person who is both a staff member and a parent to a student(s) in the district, Infinite Campus recommends you create 2 user accounts for them. One user account serves as their staff account and has a Homepage set to Campus Application or Campus Instruction. The second user account serves as their parent account and has a Homepage set to Parent Portal.

Although this requires the person to log into Infinite Campus using two different usernames, it allows Infinite Campus to keep this data separate and ensure the user can successfully log into the proper product they are trying to access (the Campus Application or their Parent Portal).

## Related Tools

Tool	Description
<a href="#">Account Security Preferences</a>	This tool allows you to control various functionalities, such as resetting passwords, restricting the ability of Product Security Users to log in as other people, auditing users, and automatically creating/disabling student and staff accounts.
<a href="#">User Account Batch Wizard</a>	This tool allows you to batch-create student and staff user accounts using the census email address or a username pattern, enable student and staff user accounts, disable student and staff user accounts, or force a password reset for student and staff user accounts.
<a href="#">User Account Automation Log</a>	This tool lets you view detailed information about user account username modifications, user account creation failures, and accounts automatically disabled via preferences set in the Account Security Preferences tool.
<a href="#">User Group Report</a>	This tool provides high-level and detailed information about which user groups exist, all tool rights and calendar rights assigned to each user group, and which user groups are assigned to which Staff Account Automation rules.

Tool	Description
<a href="#">Product Security Role Report</a>	The Product Security Role Report provides a list of all users who have been granted specific Product Security Roles.