

Mass Account Creation (POS)

Last Modified on 10/21/2024 8:20 am CDT

Important Information about this Tool | Create Individual Accounts | Create Family Accounts

This functionality is only available to customers who have purchased Campus Point of Sale as add-on functionality.

Tool Search: Mass Account

The Mass Account Creation Wizard will create POS accounts for individuals en masse. Once an account is created, students/staff members can purchase food items during food service times. Existing accounts will not be overwritten when using this tool. Only students/staff members who do not currently have a POS account will have POS accounts created.

What can I do?	What do I need to know?
Create Individual AccountsCreate Family Accounts	Important information about this Tool

≡	Infinite Campus
Mas Food Se	ervice > Wizards > Mass Account Creation
Mass A Sel acc	ccount Creation lect the account type to create. Individual accounts will create single patron accounts based on the criteria selected. Family counts will create multi-patron accounts based on active primary membership in household.
Accour	nt Type 🗸 🗸
	Mass Account Creation

Important Information about this Tool

When using this tool, the following **MUST** be considered:

- Large districts (10,000+ accounts) may experience time out and/or account processing issues if running the tool under less than optimal conditions.
- For new districts running this tool for the first time where 8,000 or more new accounts will be created, users are encouraged to select the CSV Report Format option to ensure the report will generate without producing a time out error.
- During generation of the Mass Account Creation Report, users will receive a separate window stating "The system is generating the Mass Account Creation Detail Report for you. Please wait..." Do not click Back or Refresh during this message. The CSV format will generate the



same screen but download locally as a CSV file. This screen may be closed once the CSV file is generated.

- The number of PINs this tool is able to create (if the Generate PIN checkbox is marked) is limited to the number of PIN digits allowed to be entered via the PIN Auto Gen Preferences tool. Users will encounter an error if attempting to create more accounts than what is possible with the number of PIN digits allowed.
- If your district used the Set Student Number as PIN Wizard or has the *Auto creation of PIN Use Student Number as PIN POS Preference* turned on, you must clear the **Generate PIN** checkbox because PINs already exist.

Family Accounts

The following logic is used when determining creation of family accounts:

- Student/staff with an end dated household membership will have an individual account assigned.
- If a household has an existing family account, a newly enrolled student or new staff member in the same household with an active primary membership will be included in the existing family account if the **Add new patrons to existing accounts?** box is marked prior to creating accounts.
- If a student or staff is a primary member of one household and a secondary member of another household, the student/staff will be assigned to the family account where the primary membership exists.
- If a student or staff is a primary member of two households, the student/staff will be added to the family account with the highest memberID (the household where they were most recently assigned as a member).
- Students or staff who are not a member of any household (have an end dated membership in the household or are not in any household) or are only secondary members of any household at the time the tool is run will be assigned an individual account. This includes future dated Household Member Start Dates and future dated Household Member End Dates.

Create Individual Accounts

Accounts can be created for individual students and staff members en masse.

This tool is most effective for creating new accounts for the next school year for new incoming students and staff. If this tool is used for a past school year, accounts could be created for students who are no longer enrolled in the district (if the district has failed to include an End Date on their enrollment record(s)).

The user responsible for creating accounts for patrons in the district should have at least **RWA** tool rights for the Mass Account Creation tool.

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Mass Acc	count Creation ☆	
Food Service > \	Wizards > Mass Account Creation	
Mass Account Cr	reation	
Student individ based on activ	dual accounts are created based on current active or future dated enrollments. Staff individual accounts are create ive District Employment and/or District Assignment records. Select Test to preview accounts before selecting Create	d a.
Account Type	Individual Account	
Patron Type	● Students ○ Staff ○ Students and Staff	
Ad Hoc Filter	~	
School	Kennedy Elementary	
School Year	20-21 🗸	
Grade	All 🗸	
Generate PIN	When creating student accounts, uncheck Generate PIN if using Student accounts	# as PIN
Report Format	● PDF ○ CSV	
Test Create		
	Mass Account Creation - Individual Account	

- 1. Select an **Account Type** of Individual Account.
- 2. Select the **Patron Type**.
- 3. Mark the **Include District Only Staff** checkbox to create accounts for staff members with District Employment records where no End Date is present.
- 4. Select an **Ad Hoc Filter** to create accounts for a specific list of people (if desired). Ad Hoc filters should be reviewed for accuracy prior to use.
- 5. Select the **School** for which to create accounts. Only people in the school with an active enrollment or District Assignment record are included. This field defaults to the school selected in the Campus toolbar.
- 6. Select the **School Year** for which to create accounts. Only people with an enrollment record in this year (or a subsequent year with no End Date entered) are included. This field defaults to the year selected in the Campus toolbar.
- 7. Select the **Grade** level of the student for which to create accounts.
- 8. Mark the **Generate PIN** checkbox to have PINs created and assigned to created accounts. This option is limited based on preferences set in the PIN Auto Gen Preferences tool.

If your district used the Set Student Number as PIN Wizard or has the *Auto creation of PIN - Use Student Number as PIN POS Preference* turned on, you must clear the **Generate PIN** checkbox because PINs already exist.

When the Generate PIN checkbox is not marked, the PIN column on the report will be blank



even if these students have their Student number as PIN already set from running the Student ID as PIN wizard.

- 9. Select the **Report Format**.
- 10. Select the **Test** button. The Mass Account Creation Detail Report will appear in a separate window in the designated format. This report will describe all changes that will be made to the database if/when accounts are created.
- 11. Once the Mass Account Creation Detail Report has been reviewed and verified, select the **Create** button to initiate creation of accounts. The Mass Account Detail Report will appear again, describing all changes made within Campus.

Mass Account Creation Fields - Individual Accounts

The following table defines each available field.

Field	Description
Account Type	The type of POS account created. To create individual accounts, select the Individual option.
Patron Type	 Student - This option will create accounts for students with an enrollment in the School Year where no enrollment End Date exists and for any students with future dated enrollments. Staff - This option will create accounts for staff members who have District Assignment employment records for the school(s) selected where no End Date is present. Students and Staff - This option will create accounts for students with an enrollment in the School Year where no enrollment End Date exists and for any students with future dated enrollments. This option will also create accounts for staff members who have District Assignment records for the school(s) selected where no End Date is present.
Include District Only Staff	This option will create accounts for staff members with District Employment records where no End Date is present. This option is only available if a Patron Type of Staff or Students and Staff is selected.
Ad Hoc Filter	Selection of an Ad hoc filter limits the eligible patrons to those listed in the filter results based on current enrollment or current active employment records (where no End Date is entered). This option overrides the Patron Type selected. If the Include District Only Staff is marked and an Ad Hoc Filter is selected, staff members within the Ad hoc filter with a District Assignment record will report.
School	Only people in the School with an active enrollment or District Assignment record are included. This field defaults to the school selected in the Campus toolbar.



Field	Description
School Year	Only people with an enrollment record in this year (or a subsequent year with no End Date entered) are included. This field defaults to the year selected in the Campus toolbar.
Grade	The grade level of the students for which to create accounts.
Generate PIN	If marked, PINs are created and assigned to created accounts. This option is limited based on preferences set in the PIN Auto Gen Preferences tool.
Report Format	Designates the format for the Mass Account Creation Detail Report. Users are encouraged to use the CSV format when creating a large amount of accounts.
Test	Initiates a test view of the Mass Account Creation Detail Report, allowing users to view all database changes that will occur. The test version of the Mass Account Creation Detail Report must be run prior to creating accounts.
Create	Initiates creation of POS accounts and generates the Mass Account Creation Detail Report, detailing all changes made to the Campus database.

Mass Account Creation Detail Report -Individual Accounts Example

The Mass Account Creation Detail Report for individual accounts lists all POS accounts created (or will be created) via criteria entered in the Mass Account Creation tool.

24-25 Harrison High 5856 Peachtree Parkway, Metro City MN 55436 Generated on 10/09/2024 02:29:05 PM Page 1 of 18		Mass Account Ty Account Ty Scho 1 of 18 Grade:	per Individual Patron Type: ol: Harrison High Year: 202 All Grades Generate PIN: Y	il Report ⁵ rES
THIS IS	SATEST. NO	DATA IS WRITTEN	I TO THE DB	3.
New Acc 1031	ounts			
New Accounts	Student/Staff Number	Patron Name	PIN	Patron Type
New accounts Account# 7223	Student/Staff Number 031110005	Patron Name Bauer, Michael	PIN Test	Patron Type student
New accounts Account# 7223 6802	Student/Staff Number 031110005 045460128	Patron Name Bauer, Michael Berger, Zoey Petal	PIN Test Test	Patron Type student student
New Acc 1031 New accounts Account# 7223 6802 6430	Student/Staff Number 031110005 045460128 668538	Patron Name Bauer, Michael Berger, Zoey Petal Blaha, Ashley Christine	PIN Test Test Test	Patron Type student student student
Summary New Acc 1031 New accounts Account# 7223 6802 6430 6750	Student/Staff Number 031110005 045460128 668538 035460049	Patron Name Bauer, Michael Berger, Zoey Petal Blaha, Ashley Christine Blaha, Danah	PIN Test Test Test Test	Patron Type student student student student
Summary New Acc 1031 New accounts Account# 7223 6802 6430 6750 7003	Student/Staff Number 031110005 045460128 668538 035460049 665048	Patron Name Bauer, Michael Berger, Zoey Petal Blaha, Ashley Christine Blaha, Danah Carpenter, Seth	PIN Test Test Test Test Test	Patron Type student student student student student
Summary New Acc 1031 New accounts Account# 7223 6802 6430 6750 7003 6929	Student/Staff Number 031110005 045460128 668538 035460049 665048 045460057	Patron Name Bauer, Michael Berger, Zoey Petal Blaha, Ashley Christine Blaha, Danah Carpenter, Seth Cooper, Dorborwulu	PIN Test Test Test Test Test Test	Patron Type student student student student student

Report Section	Description
Summary	Describes how many new POS accounts were created.

Report Section	Description
New Accounts	Lists all new POS accounts created and corresponding patron information.

Create Family Accounts

Family accounts can be created for students and staff members en masse. This tool will also add patrons to existing family accounts. Family accounts are created and assigned based on active primary Household membership for students with an active enrollment record and active staff members.

This tool is most effective for creating new accounts for the next school year for new incoming students and staff. If this tool is used for a past school year, accounts could be created for students who are no longer enrolled in the district (if the district has failed to include an End Date on their enrollment record(s)).

The user responsible for creating accounts for patrons in the district should have at least **RWA** tool rights for the Mass Account Creation tool.

Mass Account Cr	reation
Family accoun have a curren Employment ar	Its are created based on patrons active primary household membership. Student patrons must t active enrollment or future dated enrollment. Staff patrons must have an active District nd/or District Assignment Record. Select Test to preview accounts before selecting Create.
Account Type	Family Account
Patron Type	In Students ○ Staff ○ Students and Staff
Add new patrons Ad Hoc Filter	to existing accounts?
School	All Schools 🗸
School Year	18-19 🗸
Grade	All 🗸
Generate PIN	When creating student accounts, uncheck Generate PIN if using Student # as PIN feature.
Report Format	● PDF ○ CSV
Test Create]
	Mass Account Creation - Family Account

- 1. Select an **Account Type** of Family Account.
- 2. Select the **Patron Type**.
- 3. Mark the **Include District Only Staff** checkbox to create accounts for staff members with District Employment records where no End Date is present.
- 4. Mark the **Add new patrons to existing accounts** checkbox to have patrons added to their household's family account (if the person is within a household which has a family account).
- 5. Select an **Ad Hoc Filter** to create accounts for a specific demographic of people (if desired). Ad Hoc filters should be reviewed for accuracy prior to use.
- 6. Select the **School** for which to create accounts. Only people in the school with an active



enrollment or District Assignment record are included. This field defaults to the school selected in the Campus toolbar.

- 7. Select the **School Year** for which to create accounts. Only people with an enrollment record in this year (or a subsequent year with no End Date entered) are included. This field defaults to the year selected in the Campus toolbar.
- 8. Select the **Grade** level of the student for which to create accounts.
- 9. Mark the **Generate PIN** checkbox to have PINs created and assigned to created accounts.

If your district used the Set Student Number as PIN Wizard or has the *Auto creation of PIN - Use Student Number as PIN POS Preference* turned on, you must clear the **Generate PIN** checkbox because PINs already exist.

- 10. Select the Report Format.
- 11. Select the **Test** button. The Mass Account Creation Detail Report will appear in a separate window in the designated format. This report will describe all changes that will be made to the database if/when accounts are created.
- 12. Once the Mass Account Creation Detail Report has been reviewed and verified, select the **Create** button to initiate creation of accounts. The Mass Account Detail Report will appear again, describing all changes made within Campus.

Mass Account Creation Fields - Family Account

The	followi	ng table	e defines	each	available	field.	

Field	Description
Account Type	The type of POS account created. To create family accounts, select the Family Account option.
Patron Type	 Student - This option will create accounts for students with an enrollment in the School Year where no enrollment End Date exists and for any students with future dated enrollments. Staff - This option will create accounts for staff members who have District Assignment employment records for the school(s) selected where no End Date is present. Students and Staff - This option will create accounts for students with an enrollment in the School Year where no enrollment End Date exists and for any students with future dated enrollments. This option will also create accounts for staff members who have District Assignment employment no End Date is present.



Field	Description
Include District Only Staff	This option will create accounts for staff members with District Employment records where no End Date is present. This option is only available if a Patron Type of Staff or Students and Staff is selected.
Add new patrons to existing accounts	If marked, the tool will look at the patron's primary household membership and any existing accounts where other primary members of the same household have an existing account and add the patron into that account. If a scenario exists where more than one family account is tied to a household, the tool will look for the latest (most recent) account created and assign the patron to that account (based on accountID).
	If unmarked, the tool will look at all patrons' primary household memberships and create new family accounts for any new patrons. This may result in multiple family accounts associated with a household.
Ad Hoc Filter	Selection of an Ad hoc filter limits the eligible patrons to those listed in the filter results based on current enrollment or current active employment records (where no End Date is entered). This option overrides the Patron Type selected. If the Include District Only Staff is marked and an Ad Hoc Filter is selected, staff members within the Ad hoc filter with a District Assignment record will report.
School	Only people in the School with an active enrollment or District Assignment record are included. This field defaults to the school selected in the Campus toolbar.
School Year	Only people with an enrollment or District Assignment record in this year (or a subsequent year with no End Date entered) are included. This field defaults to the year selected in the Campus toolbar.
Grade	The grade level of the students for which to create accounts.
Generate PIN	If marked, PINs are created and assigned to created accounts. This option is limited based on preferences set in the PIN Auto Gen Preferences tool.
Report Format	Designates the format for the Mass Account Creation Detail Report. Users are encouraged to use the CSV format when creating a large amount of accounts.
Test	Initiates a test view of the Mass Account Creation Detail Report, allowing users to view all database changes that will occur. The test version of the Mass Account Creation Detail Report must be run prior to creating accounts.
Create	Initiates creation of POS accounts and generates the Mass Account Creation Detail Report, detailing all changes made to the Campus database.

Mass Account Creation Detail Report - Family Account Example

The Mass Account Creation Detail Report for family accounts lists all new family accounts created,



all patrons added to existing family accounts and any patrons who have issues with their household membership and/or POS account.

24-25 Harrison High 5856 Peachtree Parkway, Metro City MN 55436 Generated on 10/09/2024 02:30:11 PM Page 1 of 18			Mass Account Creation Detail Report Account Type: Family Patron Type: student School: Harrison High Year: 2025 Grade: All Grades Generate PIN: YES				
THIS IS A TEST. NO DATA IS WRITTEN TO THE DB.							
	643	776	255		0		
New account	s						
New account	Student/Staff Number	Household Name	Patron Name	PIN	Patron Type		
New account Account# 6272	Student/Staff Number 045460032	Household Name	Patron Name Odeh, Yasmin Ibrahim	PIN Test	Patron Type student		
New account Account# 6272 6273	S Student/Staff Number 045460032 030230132	Household Name	Patron Name Odeh, Yasmin Ibrahim Totimeh, Williams S	PIN Test Test	Patron Type student student		
New account Account# 6272 6273 6275	S Student/Staff Number 045460032 030230132 035460010	Household Name	Patron Name Odeh, Yasmin Ibrahim Totimeh, Williams S Grundtner, Gavin H	PIN Test Test Test	Patron Type student student student		
New account Account# 6272 6273 6275 6275 6276	Student/Staff Number 045460032 030230132 035460010 666060	Household Name	Patron Name Odeh, Yasmin Ibrahim Totimeh, Williams S Grundtner, Gavin H Hagoar, Alexandra	PIN Test Test Test Test	Patron Type student student student		
New account Account# 5272 5273 5275 5276	S Student/Staff Number 045460032 030230132 035460010 666060 035460038	Household Name	Patron Name Odeh, Yasmin Ibrahim Totimeh, Williams S Grundtner, Gavin H Haggar, Alexandra Haggar, Nicholas	PIN Test Test Test Test Test	Patron Type student student student student		
New account Account# 6272 6273 6275 6276 6276	S Student/Staff Number 045460032 030230132 035460010 666060 035460038 045460057	Household Name	Patron Name Odeh, Yasmin Ibrahim Totimeh, Williams S Grundtner, Gavin H Haggar, Alexandra Haggar, Nicholas Cooper, Dorborvulu	PIN Test Test Test Test Test	Patron Type student student student student student		

Mass Account Creation Detail Report Example

Report Section	Description
Summary	Describes how many new family accounts were created, how many patrons were added to new accounts, how many patrons were added to existing accounts and how many patrons have issues with their household memberships and/or POS account.



Report Section	Description
New Accounts	 Lists all patrons assigned new POS accounts. Account#: Reports the account number for the new account created for the patron. A new individual account is created for patrons who are not a member of any household and/or patrons who are only marked as Secondary members of a household(s). Student/Staff Number: Reports the Local Student Number or Local Staff Number of the patron. Household Name: Reports the name of the patron's household. If the patron is not assigned to any household or is only a Secondary member of one or more households, this column will say "No Primary Household".
	If the Household Name is not populated for the household on the Household Info tool, the report will show the Household Name as blank.
	 Patron Name: The name of patron added to the account. PIN: The PIN tied to the patron's account. If the Generate PIN checkbox is marked on the editor and the Test version of the report is generated, this column will populate with "Test". If the Generate PIN checkbox is unmarked on the editor, this column will report None for both the Test and Create versions of the report. Patron Type: The type of patron assigned to the account.



Report Section	Description	
Patrons Added to Existing Accounts	 Lists all patrons added to existing family accounts. Account#: Reports the account number of the existing account to which the patron was added. A new individual account is created for patrons who are not a member of any household and/or patrons who are only marked as Secondary members of a household(s). Student/Staff Number: Reports the Local Student Number or Local Staff Number of the patron. Household Name: Reports the household account the patron was added to. 	
	If the Household Name is not populated for the household on the Household Info tool, the report will show the Household Name as blank.	
	 Patron Name: The name of patron added to the account. PIN: The PIN tied to the patron's account. If the Generate PIN checkbox is marked on the editor and the Test version of the report is generated, this column will populate with "Test". If the Generate PIN checkbox is unmarked on the editor, this column will report None for both the Test and Create versions of the report. Patron Type: The type of patron assigned to the account. 	



Report Section	Description
Patrons with Household Primary	Lists all patrons who have issues with their household membership and/or POS account.
Member/Account Issues	This section of the report should be reviewed thoroughly when the Test report is generated. This information should be used to make corrections to Households before creating accounts.
	 Account#: Reports either the new account created for the patron or the existing account to which the patron was added. A new individual account is created for patrons who are not a member of any household and/or patrons who are only marked as Secondary members of a household(s). Student/Staff Number: Reports the Local Student Number or Local Staff Number of the patron. Household Name: Reports the household account the patron was added to.
	If the Household Name is not populated for the household on the Household Info tool, the report will show the Household Name as blank.
	 Patron Name: The name of patron added to the account. PIN: The PIN tied to the patron's account. If the Generate PIN checkbox is marked on the editor and the Test version of the report is generated, this column will populate with "Test". If the Generate PIN checkbox is unmarked on the editor, this column will report None for both the Test and Create versions of the report. Patron Type: The type of patron assigned to the account.