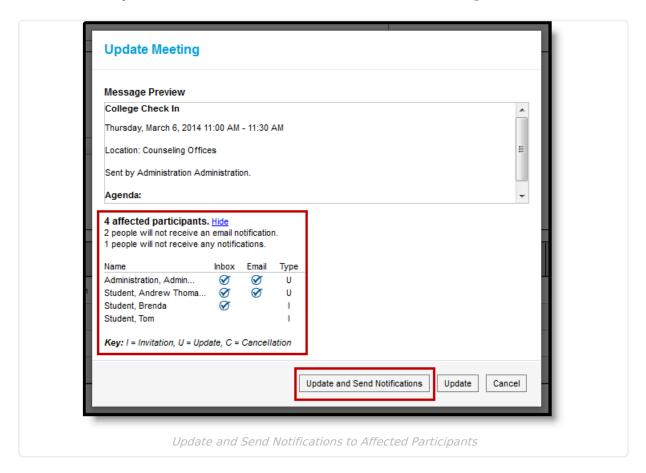# Send Counseling Meeting Notifications

Last Modified on 10/21/2024 8:22 am CDT

Classic View: Student Information > Counseling > Meetings

Search Terms: Counseling, Meetings

Each time you create or modify a meeting, you have the option of sending a notification to all invited participants in the meeting. Notifications are sent to each participant's inbox (either through the Process Alerts (formerly Process Inbox) or Campus Parent Portal or Campus Student Portal) and to any email addresses that have the General contact settings enabled.

Update and Send Notifications to Affected Participants

The number of participants in the meeting is shown below the meeting preview. The number of participants who cannot be contacted either via their inbox or email are indicated as well. If a participant doesn't have a Campus account, Portal account, or an email on file, they do not receive notifications. You may need to print out and mail meeting information to those participants.

Click the **Show** link to view more information about who receives the notification and what type of message they see.

To send a notification about the meeting, click **Update and Send Notifications**. To save the meeting without sending an update, click **Update**. Any student participant's Counseling Contact Logs are updated if the student has the **Log Contact** checkbox marked. Contact Log records are created or updated when:

- Notifications are sent out.
- Meeting attendance changes (such as marking a student as Attended).
- There is an existing record and meeting details are changed.

Contact Log Logic

Entries created by meetings in the contact log are read-only and cannot be edited. The following logic determines how meetings are recorded in the **Contact Log**:

- When the **Attended** checkbox is modified, a log entry is created or updated for each student who has **Log Contact** marked, listing the date/time of the meeting, those who attended and their roles.
- When you select **Update and Send Notification**, an entry is created for each student in the meeting who has **Log Contact** marked, listing the date/time of the notification, who sent the message, the type of message and whether it was sent to the student's Process Inbox, their email, or both.
- Contact log entries show read-only information about the meeting, including title, location, date/time, purposes, and outcomes. Only users who are the meeting owner or a meetings administrator can view outcomes.
- In the entry, the title of the meeting links to a printable version of the meeting if the user is a meetings administrator, the owner of the meeting, or invited to the meeting. If the user is only an invitee, only basic information displays.