

# Remote Dial-In

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Remote Dial-In functionality is available to districts that already make use of [Campus Messenger with Voice](#). Remote Dial-In functionality must be requested and has a one-time setup fee.

The Remote Dial-In feature allows an emergency message to be sent to messenger recipients when the Campus application is inaccessible. Administrators need only to dial a telephone number and follow a series of prompts to create and send an emergency message. This feature is supported by Shoutpoint.

In order for parents or guardians to receive messages, they must have the **Emergency** checkbox selected for Voice on the specific phone for which they want to receive Emergency messages. In order for staff to be included, they must have an active [District Employment](#) record and have the **Emergency** checkbox selected for Voice on the specific phone for which they want to receive Emergency messages. The Campus location for the Emergency checkbox is *Census > Demographics > Personal Contact Information > Messenger Preferences*.

Use of this tool is conducted outside of the Campus product. Campus is not involved in this functionality, except in providing Shoutpoint with recipient contact data.

## Required Setup

The following setup is required before a district can use Remote Dial-In functionality:

- The district must already have [Campus Messenger with Voice](#) properly set up.
- The district must specifically request Remote Dial-In functionality.
- The person sending the emergency message must have access to a phone and have the Shoutpoint Remote Dial-In phone number/password readily available.

For information and instructions on use of the Remote Dial-In feature, please see the following articles:

- [Remote Dial-In Administration](#)
- [Create Remote Dial-In Campaigns](#)
- [Automatically Import and Update Contacts](#)