Terminal Plug-in Support and Accessory Maintenance

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Supported Peripherals | Terminal and Accessories Support & Maintenance

The Infinite Campus POS application utilizes a local database server to store data locally on the terminal (which is a separate database server from the main Campus SIS database). Since POS terminals use a separate database server, they can run without an active network connection while still storing transaction data, for a short period of time. When the network becomes available, the terminal will automatically start sending/receiving data from the Campus server as usual, as long as the terminal is turned on and the Campus POS application is running.

Supported Peripherals

POS terminals support the following peripherals.

	Description
Barcode Scanner	A scanning device may be plugged into a USB port on the POS terminal to scan student ID barcodes. The barcode scanner currently sold and supported is the combination scanner/PINpad Genovation Miniterm 905. If the MiniTerm 905 scanner should fail and require service, please contact Genovation support at (949) 833-3355.

POS-X Ion Tablet Scanner	The scanner on the POS-X Ion Tablet immediately works with Campus Point of Sale without additional configuration. However, if the configuration is manually changed and no longer works with Campus, you can use the following steps to reset the configuration.
	1. Download the scanner configuration guide found here: https://pos-x.com/download/ion-tablet-scanner-configuration-guide/
	2. Scan the following barcodes in the order listed below:
	    ○ **Restore Defaults** (Header 6-5, page 12)
	    ○ **USB HID Keyboard** (Header 8-5, page 67)
	    ○ **Carriage Return** (Header 6-29, page 36)

	Description
PIN Pad	A PIN pad may be plugged into a USB port on the POS terminal for entering student PIN numbers. Infinite Campus recommends that districts replace any old 10-key keypads with the Genovation MiniTerm to alleviate PIN pad functionality issues. Infinite Campus sells and supports a Genovation MiniTerm 905 PIN pad as part of POS terminal package purchases or as an add-on feature for existing products. This PIN pad is designed specifically for POS use. It comes pre-programmed from Infinite Campus and should not require additional configuration by the user beyond plugging it into the USB port of the POS terminal. If the MiniTerm 905 PIN pad should fail and require service, please contact Genovation support at (949) 833-3355.
Cash Drawers	Terminals with cash drawer functionality are available through Infinite Campus.

Terminal and Accessories Support & Maintenance

For POS terminal or peripheral repair and technical support, please use the following information to contact the respective manufacturer for assistance.

Manufacturer	Contact Information
POS-X Terminals	**1-800-790-8657 Ext 5** POS-X will ask for the machine model and serial number located on the rear of the terminal near the power and USB ports.
Genovation PIN Pads	**1-800-822-4333 Ext 115** Genovation will ask you for the model number of the PIN pad which is located on the bottom of the unit.

Infinite Campus recommends the following tips as the best maintenance practices for terminal performance.

Tip	Description
Cleaning POS Terminal Screens	Use monitor wipes or cleaners designed for LCD monitors. Do NOT spray any type of cleaner directly on the LCD screen. Spray cleaners on soft, lint-free cloths before cleaning the terminal screen.

Tip	Description
Cleaning the POS Terminal Exterior (excluding screen) and Accessories	Use a soft, lint-free cloth and a mild cleaner. Spray cleaners on lint-free cloths before cleaning the terminal's exterior. Sanitizing the PIN pad can be done with mild cleaners. Do NOT spray cleaners directly on the PIN pad itself. Rather, spray a mild cleaner onto a lint-free cloth, then wipe down the PIN pad.
Annual Maintenance	Infinite Campus recommends that users dust the POS terminal at least once a year to eliminate dust and build-up in the fans. This will help keep the unit cool.