

Login Security Settings

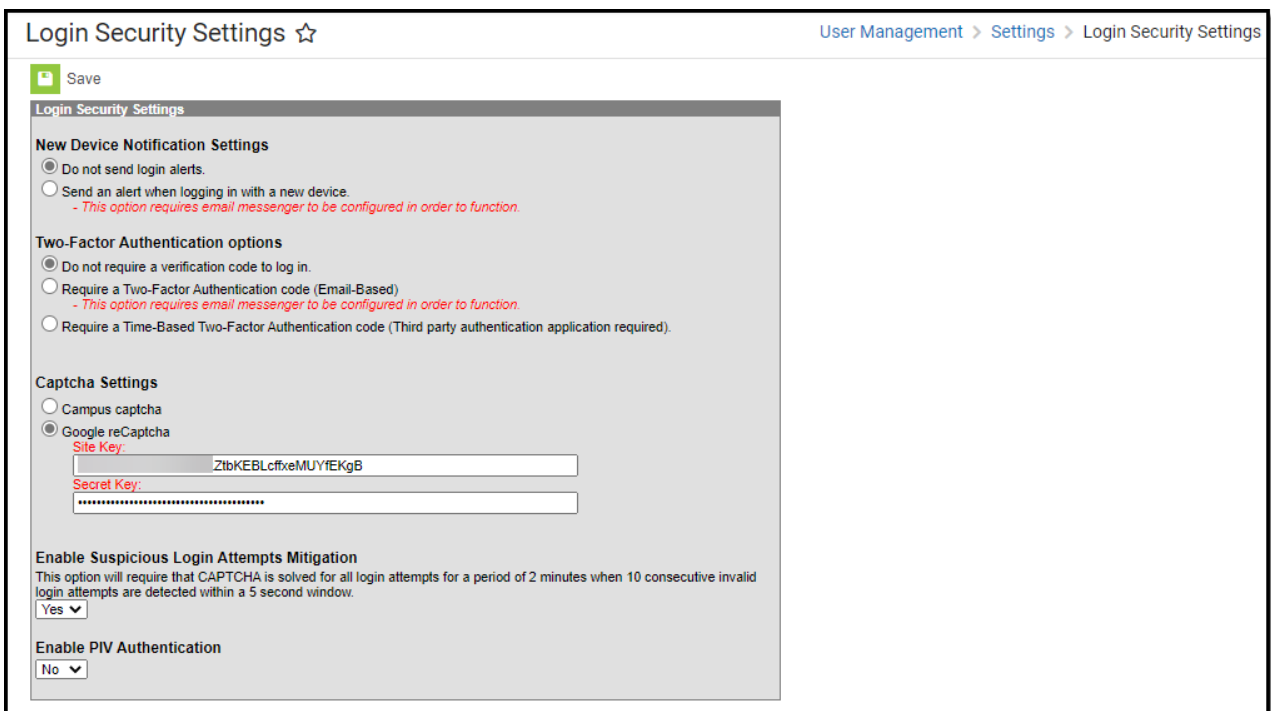
Last Modified on 07/18/2024 11:10 am CDT

Tool Search: Login Security Settings

The Login Security Settings tool allows you to control whether or not Staff users will receive login alert notification emails as well as require two-step verification via an emailed code or authentication application.

- [New Device Notification Settings](#)
- [Two-Factor Authentication Options](#)
- [Resetting a User's Two-Factor Authentication Credentials](#)
- [Captcha Settings](#)
- [Enable Suspicious Login Attempts Mitigation](#)
- [Enable PIV Authentication](#)
- [View All Active Sessions and Log Out/Disable User Accounts](#)
- [FAQ](#)

For more information about tracking login notifications, see the [Enabling Login Alert Notifications Emails](#) of the [Managing User Account Passwords](#) article.



The screenshot shows the 'Login Security Settings' configuration page. At the top, there is a breadcrumb trail: 'User Management > Settings > Login Security Settings'. Below the breadcrumb is a 'Save' button. The main content area is titled 'Login Security Settings' and contains several sections:

- New Device Notification Settings:**
 - Do not send login alerts.
 - Send an alert when logging in with a new device. - This option requires email messenger to be configured in order to function.
- Two-Factor Authentication options:**
 - Do not require a verification code to log in.
 - Require a Two-Factor Authentication code (Email-Based) - This option requires email messenger to be configured in order to function.
 - Require a Time-Based Two-Factor Authentication code (Third party authentication application required).
- Captcha Settings:**
 - Campus captcha
 - Google reCaptcha
 - Site Key:
 - Secret Key:
- Enable Suspicious Login Attempts Mitigation:**

This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.
- Enable PIV Authentication:**

Image 1: Login Security Settings

Only users with a [Student Information System \(SIS\) Product Security](#) role are allowed to access and modify values in the Login Security Settings tool.

Only System Administrators should have access to the Login Security Settings tool.

New Device Notification Settings

These settings determine whether or not users will receive an alert when logging into Infinite Campus using a new device (a device that has not been previously used to log into Infinite Campus using their credentials).

- [Do Not Send Login Alerts](#)
- [Send an Alert When Logging in with a New Device](#)

Do Not Send Login Alerts

To disable login notification emails, select the **Do not send login alerts** radio button (Image 2) and click the **Save** icon. Users will no longer receive an email each time their Campus account is accessed via a new or unrecognized device/computer.

Infinite Campus highly recommends using at LEAST the 'Send an alert when logging in with a new device' setting.

This setting does not apply to Student and Parent Portal accounts.

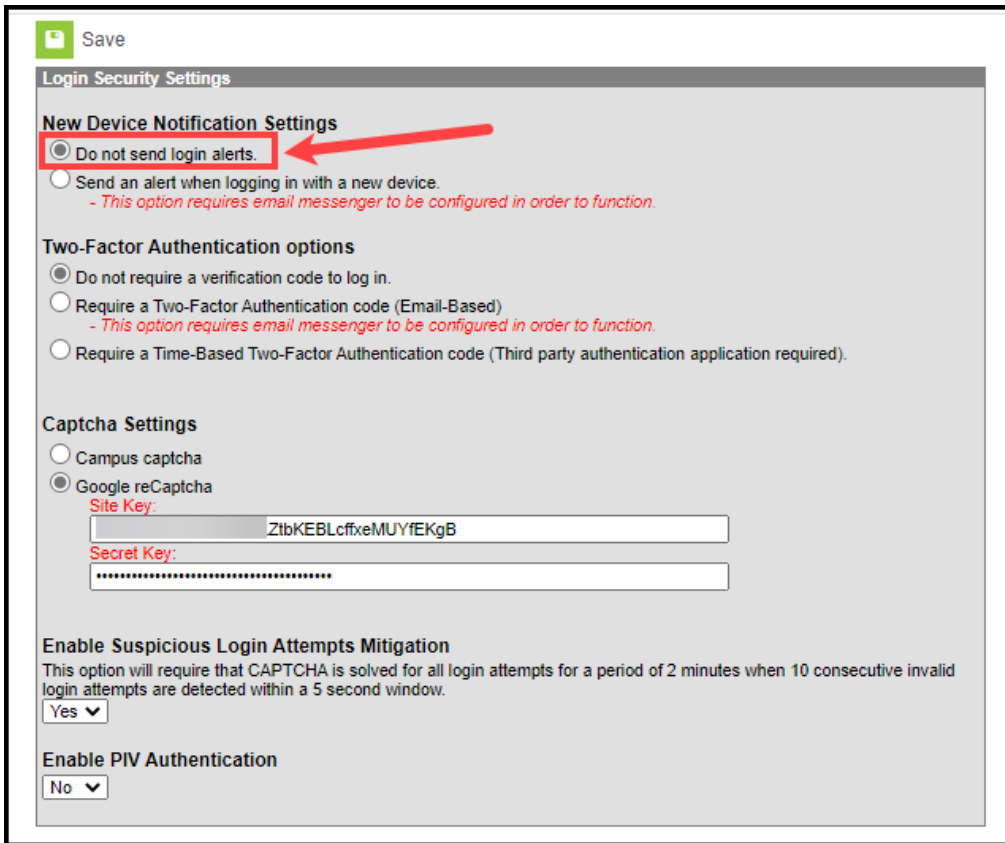


Image 2: Turning Off Login Alert Notification Emails

Send an Alert When Logging in with a New Device

To enable login alert notification emails, select the **Send an alert when logging into a new device** radio button (Image 3).

Login notifications will increase email traffic. It is important you have adequate email capacity when enabling and using login alert functionality.

This setting does not apply to Student and Parent Portal accounts.

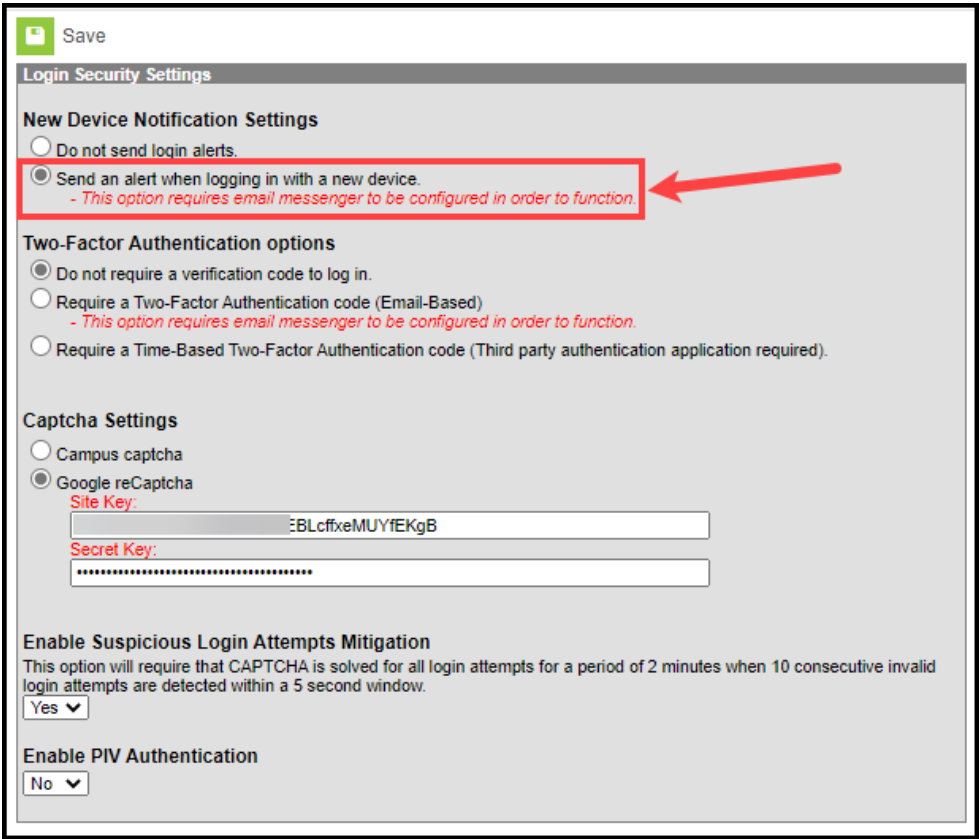
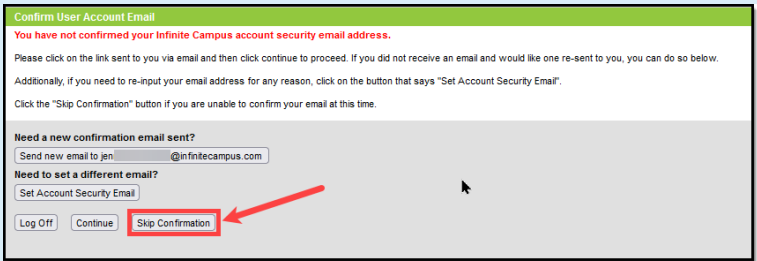


Image 3: Turning On Login Alert Notification Emails

Once the **Send an alert when logging into a new device** radio button is enabled, users logging into Infinite Campus for the first time from a device will be required to enter an **Account Security Email** address (if one is not already present within Infinite Campus) and will be asked if they would like the device to be remembered for future logins (Image 4).

If email is not properly configured for your district, users may skip the Account Security Email verification process to avoid being locked out of Infinite Campus.

In order to properly receive security validation emails, your district needs to have a functional email relay configured within [Email Settings](#).



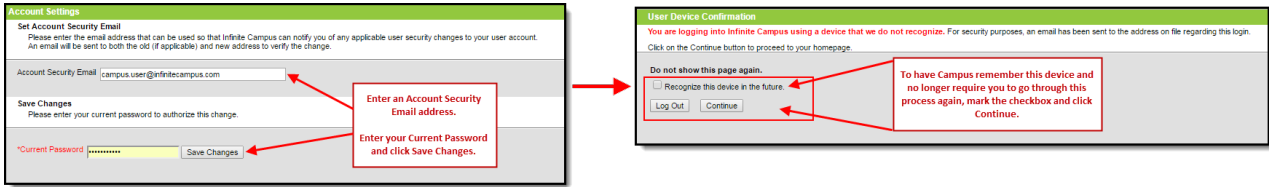


Image 4: Entering an Account Security Email and Remembering the Device

Once an email address is established, any time you log into Infinite Campus using a device that has not been used to login into Infinite Campus before or has not been designated as a device for Infinite Campus to remember will result in an email being sent to your Account Security Email address, alerting you that you (or someone) logged into Infinite Campus. Below is an example of the email you will receive (Image 5).

In order for a device to be recognized for future logins, your browser MUST be set to allow cookies.

Having your browser set to delete cookies automatically will cause the device to be unrecognized and force you to go through this process each time you log into Campus.

See the [FAQ](#) section below for more information about reducing the amount of notification emails that may be sent.

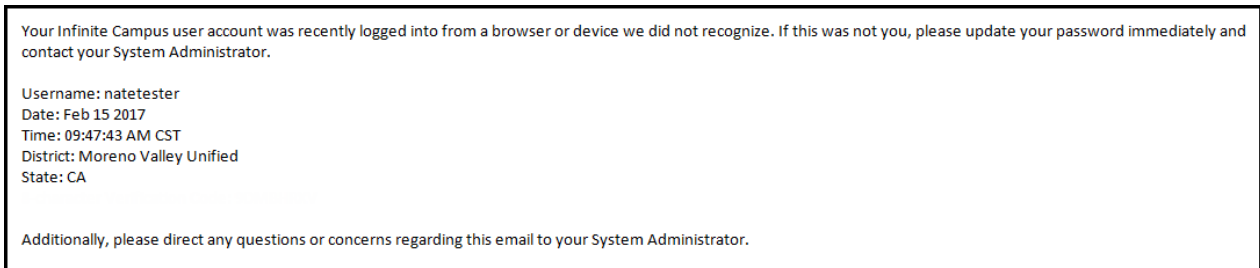


Image 5: Unknown Device Login Email Notification

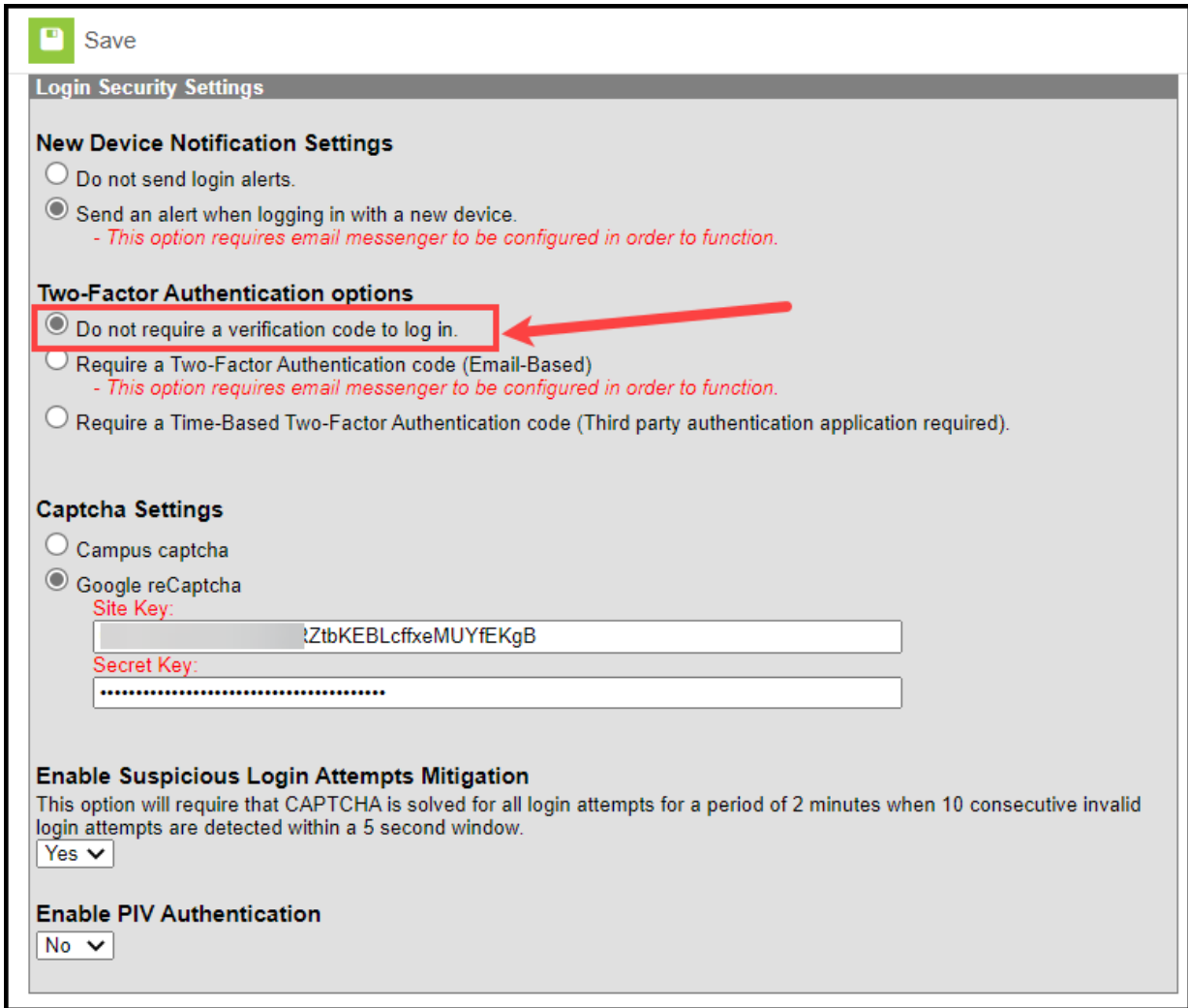
Two-Factor Authentication Options

These settings are used to enable or disable two-factor authentication and if enabled, whether users are authenticated via an email-based code or a third-party authentication app.

- [Do Not Require a Verification Code to Log In](#)
- [Require a Two-Factor Authentication Code \(Email-Based\)](#)
- [Require a Time-Based Two-Factor Authentication Code \(Third-Party Authentication App\)](#)

Do Not Require a Verification Code to Log In

Select **Do not require a verification code to log in** to disable and not require users to use two-factor authentication when logging into Infinite Campus.



Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

Require a Two-Factor Authentication code (Email-Based)
- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).

Captcha Settings

Campus captcha

Google reCaptcha

Site Key:

Secret Key:

Enable Suspicious Login Attempts Mitigation
This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.

Enable PIV Authentication

Require a Two-Factor Authentication Code (Email-Based)

To require users to enter a code emailed to them when logging into Infinite Campus:

1. Click the **Send an alert and require a Two Factor Authentication (Email Based)** radio button
2. Set the frequency at which users will be required to reauthenticate their credentials via email when logging into Infinite Campus.
 - **New Device** - Users will need to reauthenticate each time they log into Infinite Campus using a new, unrecognized device.
 - **30 Minutes** - Users who log out of Infinite Campus and attempt to log back in 30 minutes or later after the last time they logged in will be required to re-authenticate.
 - **Day** - Users who log out of Infinite Campus and attempt to log back in 24 hours or later after the last time they logged in will be required to re-authenticate.
 - **Week** - Users who log out of Infinite Campus and attempt to log back in 7 days or later after the last time they logged in will be required to re-authenticate.
 - **Month** - Users who log out of Infinite Campus and attempt to log back in 1 month or later

after the last time they logged in will be required to re-authenticate.

3. Select **Save**.

Login and verification code notifications will increase email traffic. It is important you have adequate email capacity when enabling and using login alert and verification code functionality.

This setting does not apply to Student and Parent Portal accounts.

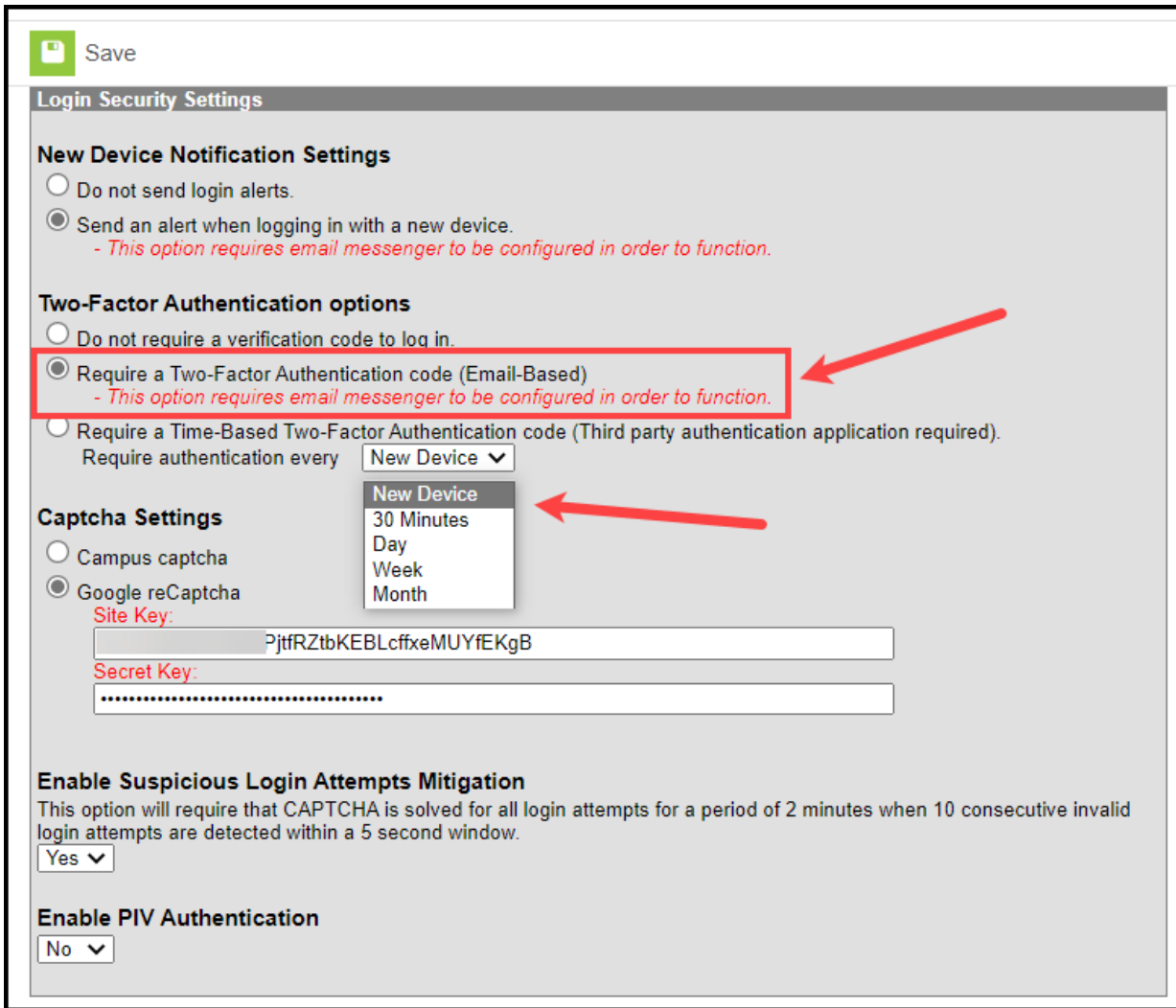


Image 7: Enabling Login Notifications with Verification Codes

Once this setting is selected and saved, users logging into Infinite Campus for the first time from an unrecognized device will be required to enter an **Account Security Email** address (if one is not already present within Infinite Campus) and once saved, they will be directed to a new screen where they will have to enter a verification code (sent in an email to the address entered in the previous step) and decide if they would like the device to be remembered for future logins (Image 8).

In order for a device to be recognized for future logins, your browser MUST be set to allow cookies.

Having your browser set to automatically delete cookies will cause the device to not be recognized and force you to go through this process each time you log into Infinite Campus.

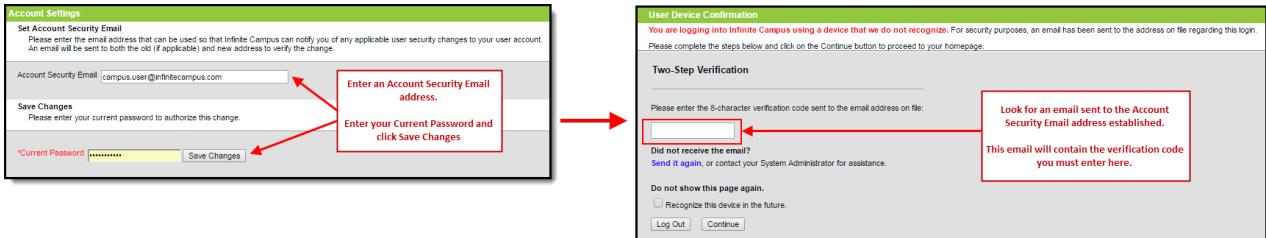


Image 8: Entering an Account Security Email and Entering a Verification Code

Below is an example of the email that will be sent to your account. This email contains the 8-character verification code that must be entered in the box shown above (Image 8).

This code expires after 20 minutes.

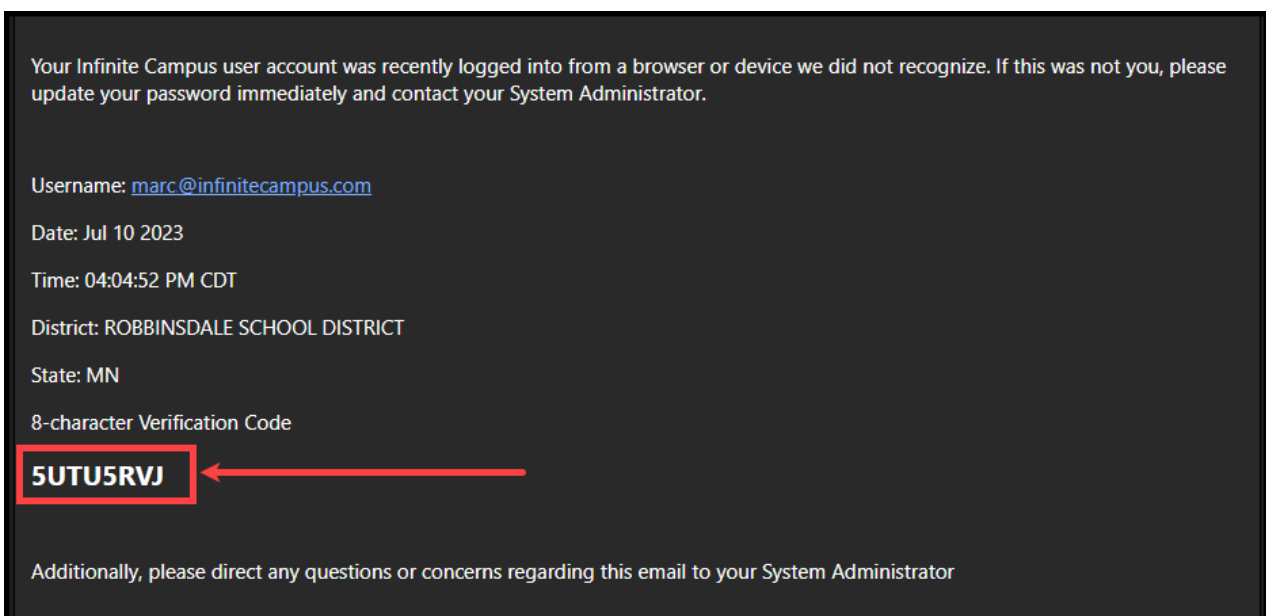


Image 9: Finding the Verification Code

Enter the 8-character verification code into the box shown below, decide if the device should be remembered for future logins by marking the **Recognized this device in the future** checkbox, and click **Continue** (Image 10). The device is now verified however, you may be required to reauthenticate depending on the reauthentication frequency set.

User Device Confirmation

You are logging into Infinite Campus using a device that we do not recognize.

For security purposes, an email has been sent to the address on file regarding this login. Please complete the steps below and click on the Continue button to proceed to your homepage.

Two-Step Verification

Please enter the 8-character verification code sent to the email address on file:

4HRCNHTR

Did not receive the email?
[Send it again](#), or contact your System Administrator for assistance.

Do not show this page again.

Recognize this device in the future.

Enter the verification code from the email in this field, determine if you would like the device to be recognized for future logins and click the Continue button.

The device is now verified and you will no longer receive notification emails when logging into Campus using this device

Image 10: Entering a Verification Code

Require a Time-Based Two-Factor Authentication Code (Third Party Authentication App)

As an increased layer of protection for Infinite Campus accounts, user accounts can be enabled with time-based two-factor authentication functionality. When enabled, users are provided a unique QR code and Text Code, which requires them to authenticate their account using a device and an authenticator application (such as Google Authenticator, Authy, LastPass, etc).

Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

Require a Two-Factor Authentication code (Email-Based)
- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).
Require authentication every New Device ▾

New Device

30 Minutes

Day

Week

Month

Captcha Settings

Campus captcha

Google reCaptcha

Site Key:

Secret Key:

Enable Suspicious Login Attempts Mitigation
This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.

Enable PIV Authentication

This setting does not apply to Student and Parent Portal accounts.

Time-Based Two-Factor Authentication is required for all BIE user accounts and cannot be disabled.

If you experience any issues authenticating, know that your device must be in sync with the actual time in order to authenticate. Compare the time showing on your device to the actual time (<https://www.time.gov>). If the time on your device is out of sync, you can correct this in your device's Date & Time settings. In your device settings, you will likely have the option to enable your device to sync the date and time automatically.

Alternatively, if you use Google Authenticator for Android, you can also try the Time Sync (<https://support.google.com/accounts/answer/2653433>) feature.

To enable device-based two-factor authentication for all non-Campus Portal accounts:

1. Click the **Send an alert and require a Time-Based Two Factor authentication w/enhanced security (Third party authentication application required)** radio button
2. Set the frequency at which users will be required to reauthenticate their credentials when logging into Infinite Campus.
 - **New Device** - Users will need to reauthenticate using an authentication application each time they log into Infinite Campus using a new, unrecognized device.
 - **30 Minutes** - Users who log out of Infinite Campus and attempt to log back in 30 minutes or later after the last time they logged in will be required to reauthenticate using the authentication application.
 - **Day** - Users who log out of Infinite Campus and attempt to log back in 24 hours or later after the last time they logged in will be required to reauthenticate using the authentication application.
 - **Week** - Users who log out of Infinite Campus and attempt to log back in 7 days or later after the last time they logged in will be required to reauthenticate using the authentication application.
 - **Month** - Users who log out of Infinite Campus and attempt to log back in 1 month or later after the last time they logged in will be required to reauthenticate using the authentication application.
3. Select **Save**.

Once enabled, the next time users attempt to log into Infinite Campus they will see a screen displaying a unique QR Code and Text Code.

Using a device (such as a cell phone), users must download an authenticator app (such as Google Authenticator, Authy, LastPass, etc) and use the app to scan the **QR Code** or enter the **Text Code**. This will register the device and tie it to their Infinite Campus account.

Once they have scanned the QR Code or entered the Text Code in the authenticator app, the app will display a code. Enter the code from the authenticator app into the field on the Campus login screen, mark the **Recognize this device in the future** checkbox, and click **Continue** (see image below). The user will be logged into Campus.

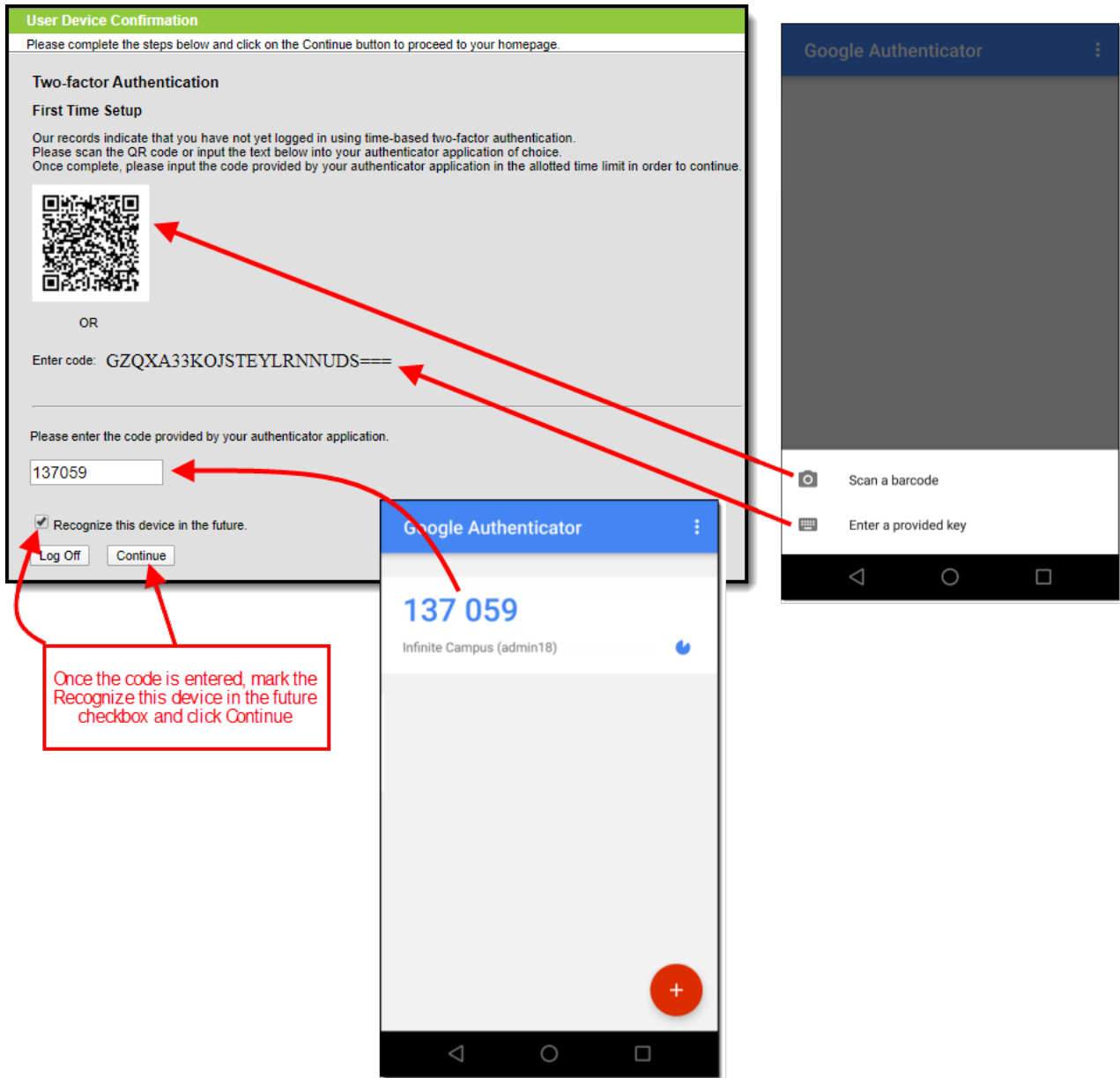


Image 12: Registering a Device and Logging into Infinite Campus

In the future when logging into Infinite Campus, depending on the reauthentication frequency set by the administrator, users will need to access their authenticator app on their registered device and enter the code displayed in the authenticator app into the field on the Infinite Campus login screen. Users should mark the **Recognize this device in the future** checkbox and click **Continue**. If the code they entered is correct, they will be logged into Campus.

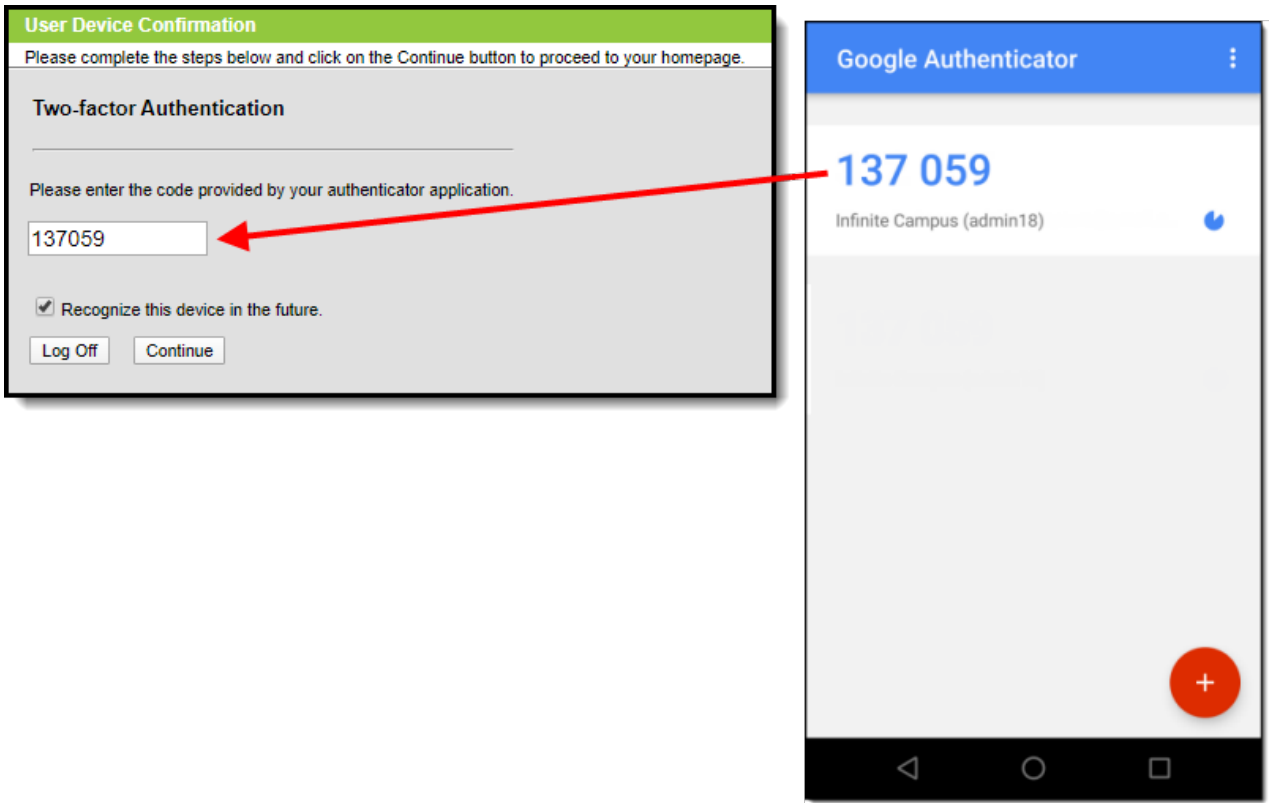
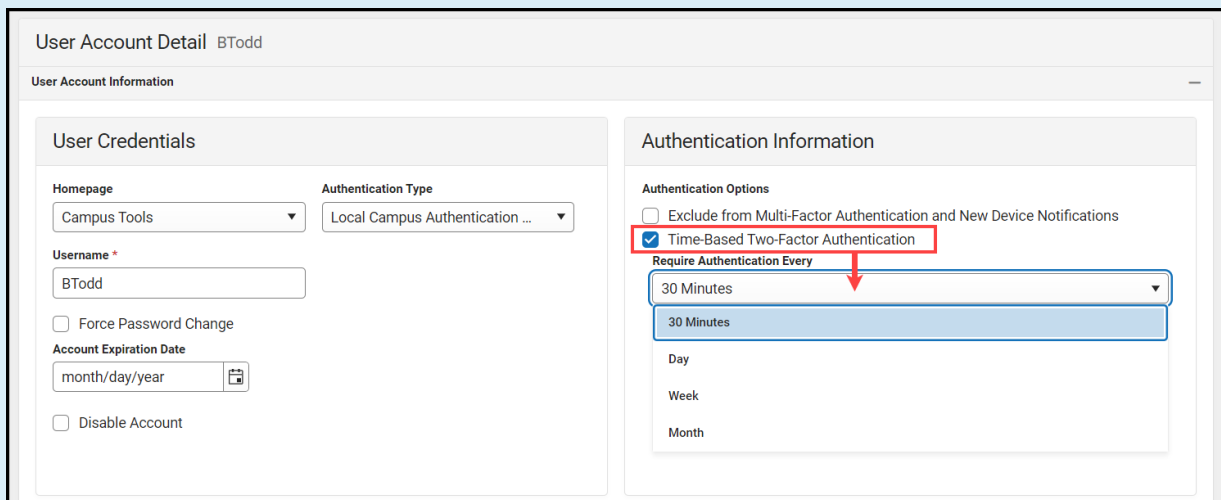


Image 13: Logging into Infinite Campus Using an Authentication Code

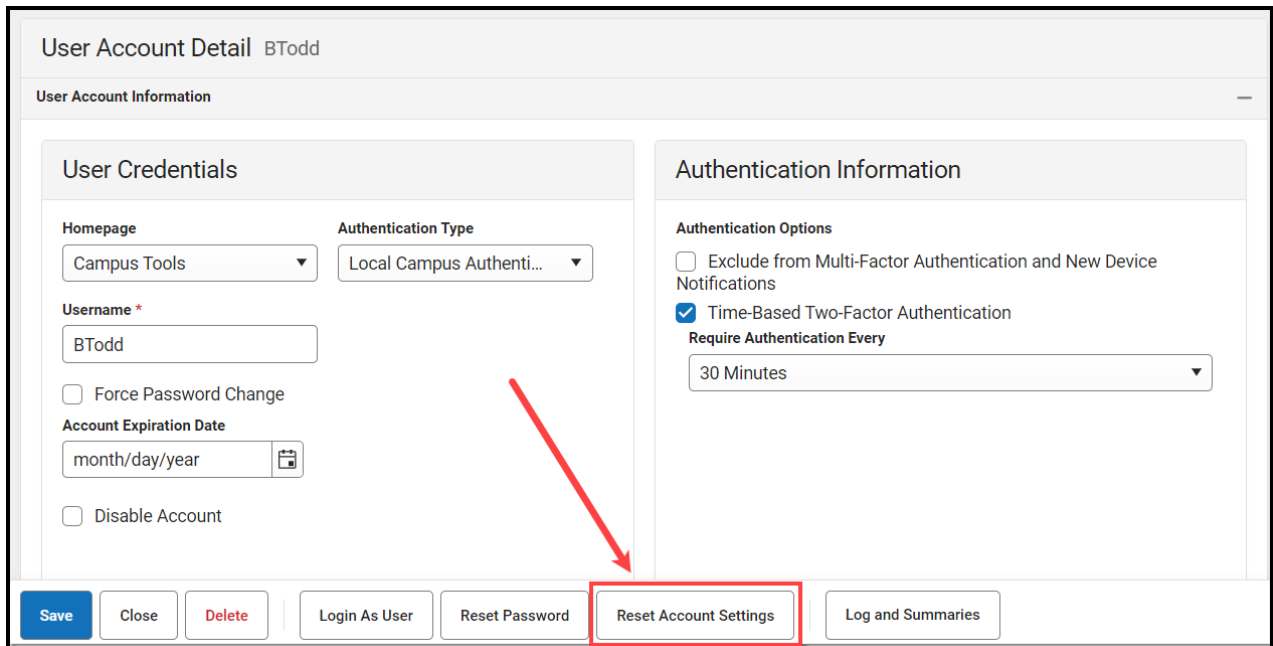
You can change the reauthentication frequency on a per-user basis by navigating to their **User Account**, changing the value, and selecting Save.



Resetting a User's Two-Factor Authentication Credentials

Tool Search: User Account Information

For districts using two-factor authentication, selecting the **Reset Account Settings** button on their [User Account](#) will reset the user's two-factor authentication configuration, requiring them to establish a new trusted device and log in using an Authentication app. See the [Login Security Settings](#) article for information about two-factor authentication.



Captcha Settings

Captcha Settings determine which captcha is used on the Infinite Campus login screen for users who have failed to properly log into Infinite Campus several times in a row. This feature prevents users from being locked out of their account after several failed login attempts and protects accounts from malicious bots and scripts.

These settings apply to Staff, Student, and Parent Portal accounts but do NOT apply to LDAP and SSO-authenticated user accounts.

The following captcha options are available:

- [Campus Captcha](#)
- [Google reCaptcha](#)

Campus Captcha

Campus captcha displays a captcha with a randomly generated set of letters and numbers the user must enter in order to log into Infinite Campus.

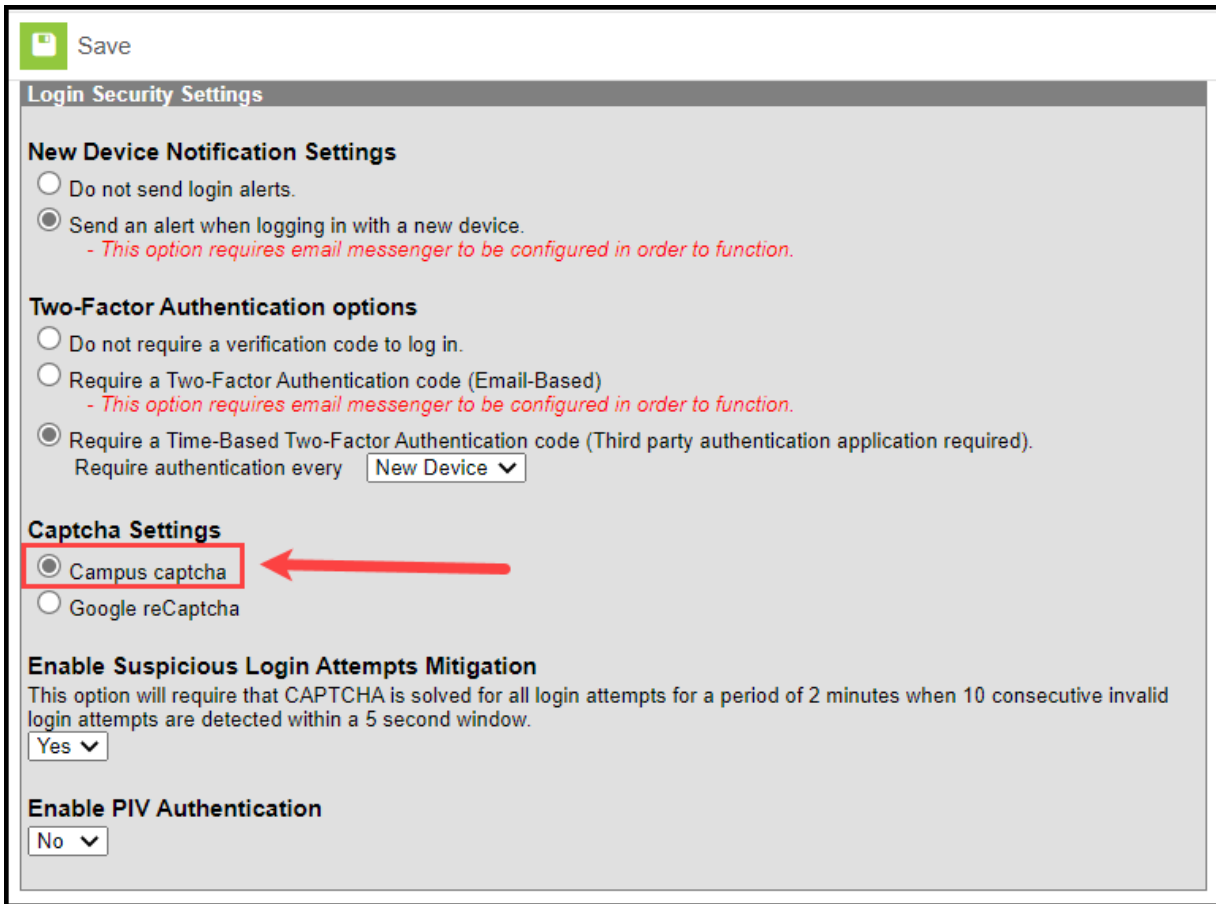


Image 14: Enabling Campus Captcha

The image below is an example of the Campus captcha (Image 15).

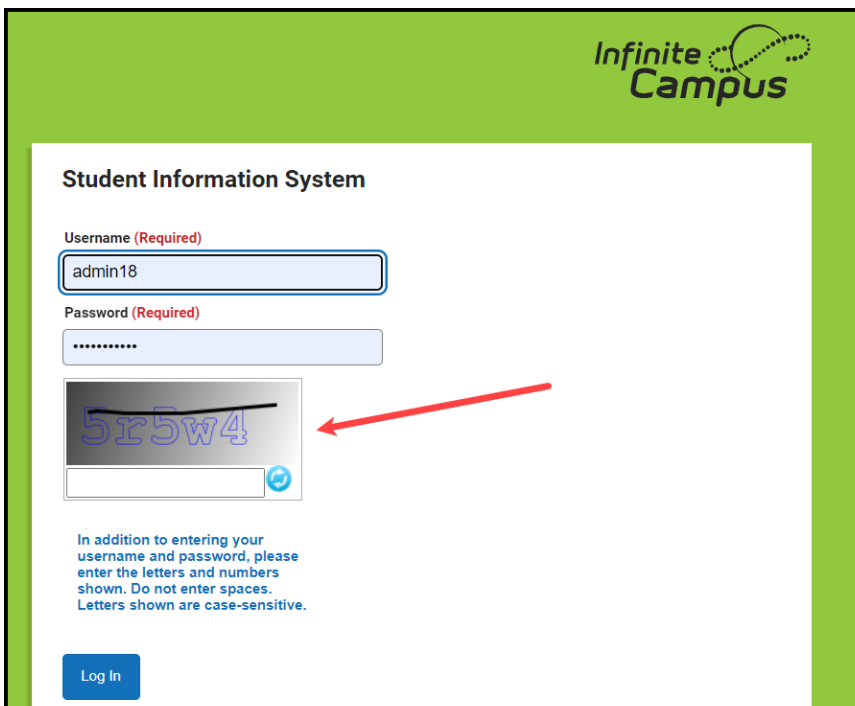


Image 15: Example of the Campus Captcha

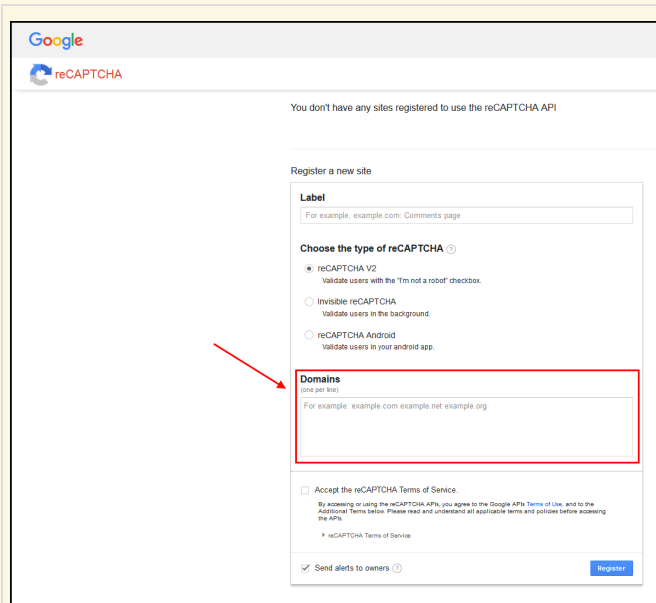
Google reCaptcha

The Google reCaptcha displays a checkbox the user must click and a series of pictures the user must select to prove they are human and not a bot.

Before you can enable Google reCaptcha, you must first go through a registration process with Google to acquire the **Site Key** and **Secret Key** and enter this data within Campus (Image 16).

See the [Google reCaptcha website](#) for more information about registration.

Campus only supports reCaptcha V2. You must use this option when connecting Campus to reCaptcha functionality.



When registering for Google reCaptcha, enter the **Domain** by removing the `http://` from the Campus site URL (for example, `infinitecampus.org` instead of `http://infinitecampus.org`). Do NOT enter the full URL. **Failure to remove the `http://` or `https://` from the beginning of the URL will result in errors.**

Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

Require a Two-Factor Authentication code (Email-Based)
- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).
 Require authentication every New Device ▼

Captcha Settings

Campus captcha

Google reCaptcha

Site Key:

Secret Key:

Enable Suspicious Login Attempts Mitigation
 This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.
 ▼

Enable PIV Authentication
 ▼


Image 16: Setting Google reCaptcha Settings

Once Google reCaptcha is enabled, a user who has unsuccessfully attempted to log into Campus several times in a row will be required first to mark a checkbox (Image 17).

Student Information System

Username (Required)

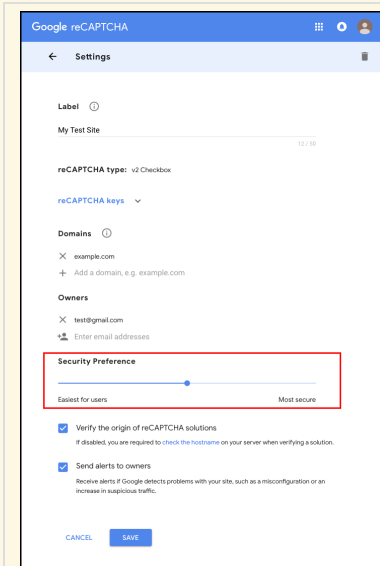
Password (Required)

 I'm not a robot
 

reCAPTCHA
Privacy - Terms


Image 17: Confirming You Are Not a Robot

Once the user has marked the checkbox, reCaptcha will validate the user's behavior and return success if it believes the user is not a robot.



A Security Preference slider on the reCaptcha Settings screen allows for adjusting the security preference of the reCAPTCHA from 'Easiest for users' to 'Most secure'. This will determine the types of challenges generated by the captcha (i.e., easiest only requiring the 'I'm Not a Robot' checkbox to be checked).

Depending on the reCaptcha security preference level, a popup may appear, asking the user to select a series of squares or pictures based on a specific question (Image 18) or listen to an audio

challenge.

The audio challenge option for Google reCaptcha does NOT work properly within the Microsoft Edge web browser.

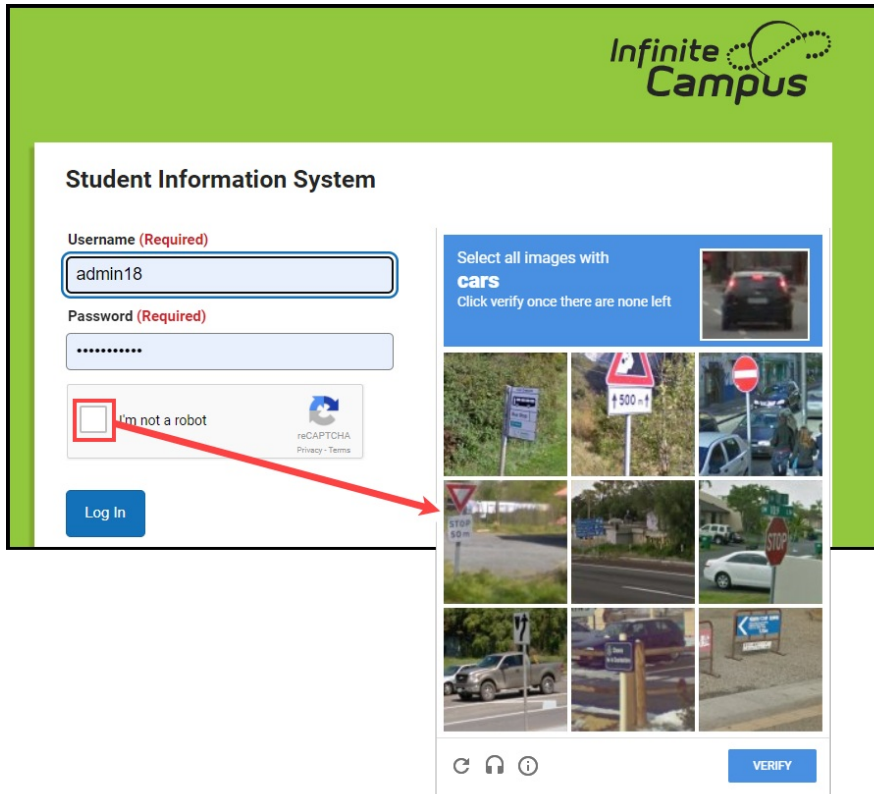


Image 18: Selecting Verification Images

Once the user has successfully selected the proper images, they will be redirected to the Campus login screen where they can proceed to log into Campus.

If you experience any issues after setup, ensure the IP addresses that Google requires for reCAPTCHA functionality have been AllowListed. Google maintains its list of IP addresses that must be AllowListed in order for reCAPTCHA functionality to work here:

<https://code.google.com/archive/p/recaptcha/wikis/FirewallsAndRecaptcha.wiki>

Enable Suspicious Login Attempts Mitigation

When the **Enable Suspicious Login Attempts Mitigation** setting is set to 'Yes', anytime there are 10 consecutive failed logins within a 5-second window, all users attempting to log into Infinite Campus for the next two minutes are required to solve a CAPTCHA.

This setting applies to Staff, Student, and Parent Portal accounts but does NOT apply to LDAP and SSO-authenticated user accounts.

Infinite Campus HIGHLY recommends leaving this setting set to Yes as it provides a line of defense against automated attacks on your system.

Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

Require a Two-Factor Authentication code (Email-Based)
- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).
Require authentication every

Captcha Settings

Campus captcha

Google reCaptcha

Enable Suspicious Login Attempts Mitigation

This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.

Enable PIV Authentication

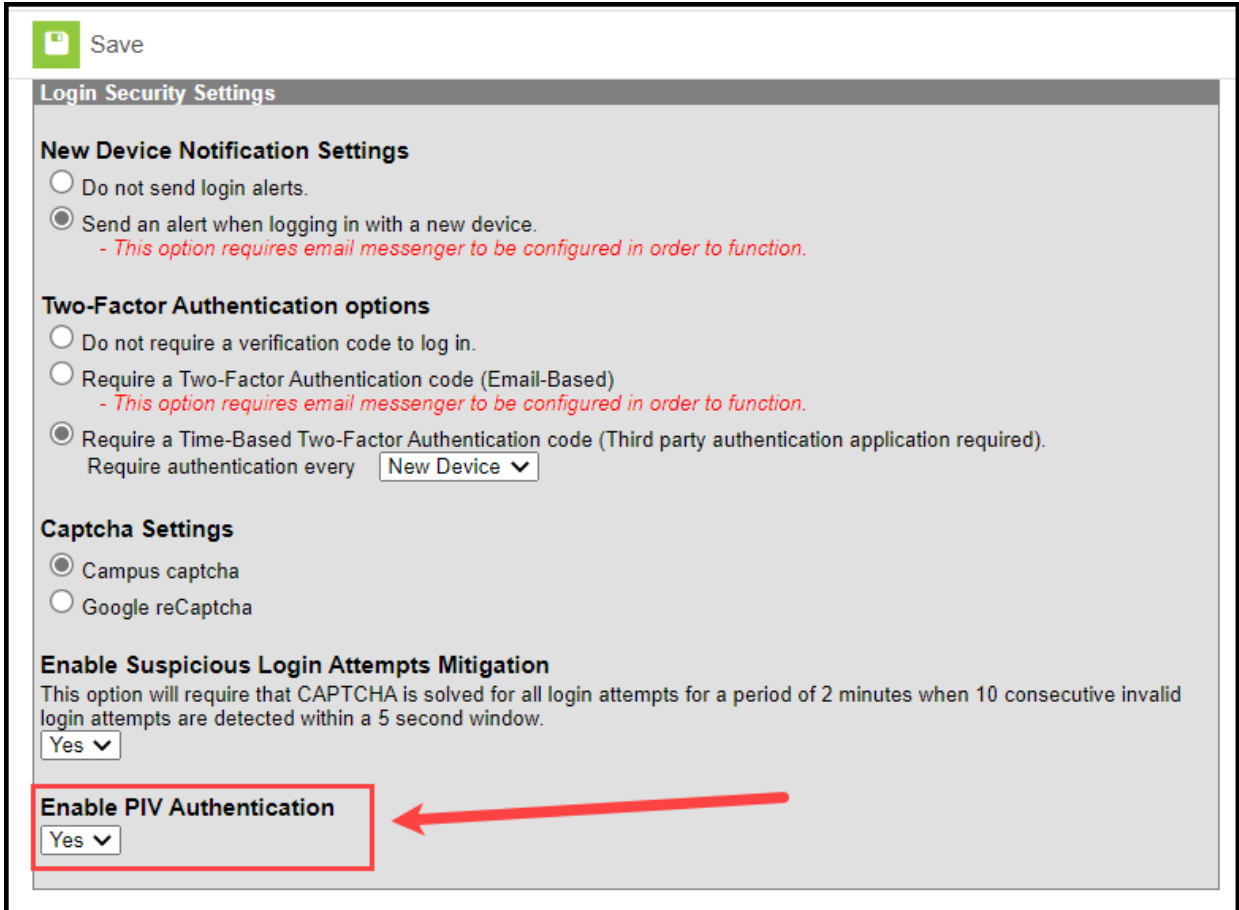
Enable PIV Authentication

The **Enable PIV Authentication** setting enables users to authenticate and log into Infinite Campus using a Personal Identity Verification (PIV) card.

PIV authentication only applies to Staff user accounts. This functionality does not affect Campus Student/Parent Portal accounts.

For a walkthrough of the PIV Authentication registration process, see the following articles:

- **Administrators:** PIV Card Registration Process for Administrators
- **Staff Members:** PIV Card Registration Process for Staff Members



Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

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- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).
 Require authentication every

Captcha Settings

Campus captcha

Google reCaptcha

Enable Suspicious Login Attempts Mitigation
 This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.

Enable PIV Authentication

When set to 'Yes', a PIV Card Authentication field is available on a person's [User Account](#) tab.

If enabled on the User Account, the Personal Identity Verification (PIV) button is made available on the Infinite Campus login screen, allowing users to register their PIV card and once approved, can insert their PIV card into a card reader and select this button to log into Infinite Campus instantly.

Student Information System

Personal Identity Verification (PIV)

or

Username (Required)

admin

Password (Required)

••••••••••

Log In

Show Help

Version: Campus-31.3.147 | intlA
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www.infinitecampus.com

View All Active Sessions and Log Out/Disable User Accounts

Administrators can view a list of all active sessions within their instance of Infinite Campus and instantly log out or even disable specific user accounts via the User Session Manager. See the [User Session Manager](#) article for more information.

User Session Manager ☆ User Management > User Account Administration > User Session Manager

User Session Manager

Description

The User Session Manager lists all active user sessions. This tool can be used to end a selected user session or to end a user session and disable the account.
Use Ctrl+Click to select multiple users.

Session List

	User Name	Last Name	First Name	Session Creation Timestamp ↓	Count
<input type="checkbox"/>	natetest	Test	Fake	03/09/2022 09:20:54 AM	1

End Sessions ▾ Refresh

FAQ

Below is a list of answers to questions that may arise when enabling account notifications and verification codes.

- [How Does Campus Remember a Device?](#)
- [What if I Clear My Cookies Each Time I Close My Browser?](#)
- [How Do I Minimize the Amount of Notification Emails?](#)
- [Will the Login as User Feature Result in a Notification Email?](#)
- [How Do I Reset a User's Account Security Email Address?](#)
- [Why Can't I Get reCaptcha to Work?](#)
- [Do Login Security Settings Apply to Both Staff and Student/Parent Accounts?](#)

How Does Campus Remember a Device?

Once you log in to Campus, a unique ID is generated and stored as a cookie in your browser.

If you clear your browser cookies or do not mark the **Have Infinite Campus remember this device/browser in the future** checkbox, you will have to go through the Notification process each time you log into Campus.

What if I Clear My Cookies Each Time I Close My Browser?

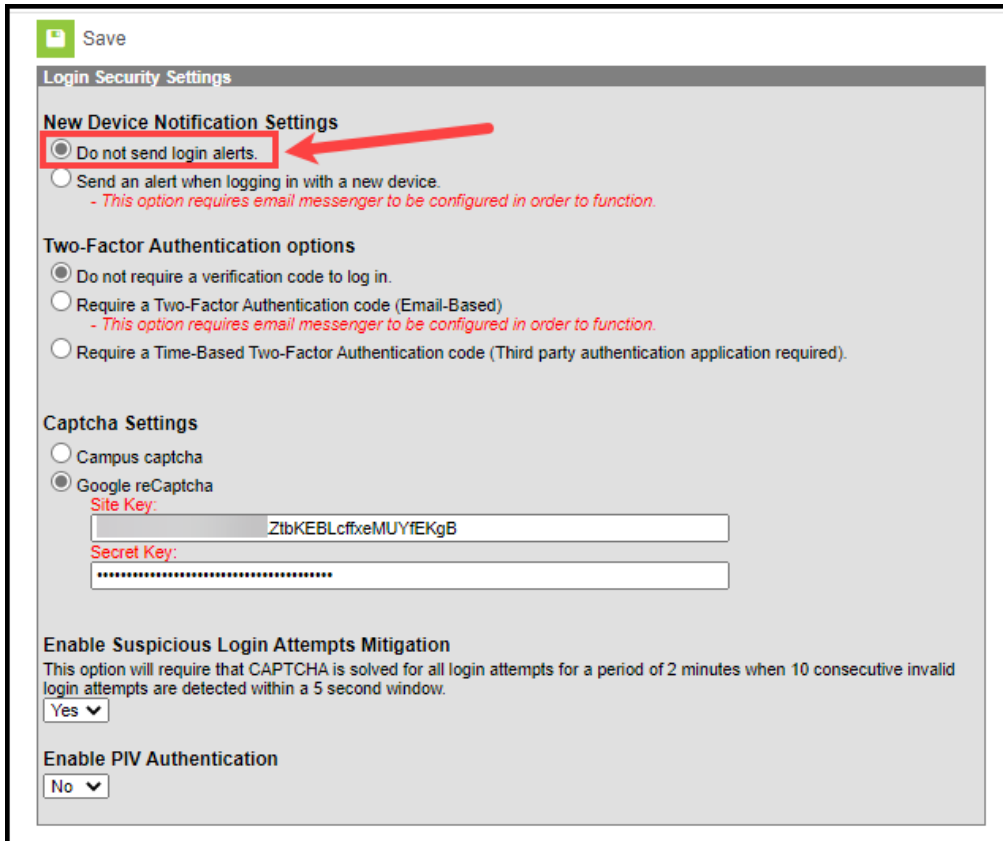
Clearing your browser cookies will remove the device from being remembered by the Campus notification process and will require you to enter an email and set up the device as a remembered device each and every time you log into Campus.

To prevent repeating the notification process each time you log into Campus, you are highly recommended not to set your browser to delete cookies automatically.

How Do I Minimize the Amount of Notification Emails?

You can minimize the amount of notification emails you receive by:

- Marking the **Have Infinite Campus remember this device/browser in the future** checkbox when logging in with a device.
- Ensuring your browser does not automatically delete cookies.
- Reducing the number of times you log into Campus using a public computer (since you would NOT want to mark the device as a remembered device).
- Turning off all Campus account login notifications by selecting the **Do not send login alerts** radio button



Save

Login Security Settings

New Device Notification Settings

Do not send login alerts.

Send an alert when logging in with a new device.
- This option requires email messenger to be configured in order to function.

Two-Factor Authentication options

Do not require a verification code to log in.

Require a Two-Factor Authentication code (Email-Based)
- This option requires email messenger to be configured in order to function.

Require a Time-Based Two-Factor Authentication code (Third party authentication application required).

Captcha Settings

Campus captcha

Google reCaptcha

Site Key: ZtbKEBLcfxeMUyfEKgB

Secret Key:

Enable Suspicious Login Attempts Mitigation
This option will require that CAPTCHA is solved for all login attempts for a period of 2 minutes when 10 consecutive invalid login attempts are detected within a 5 second window.

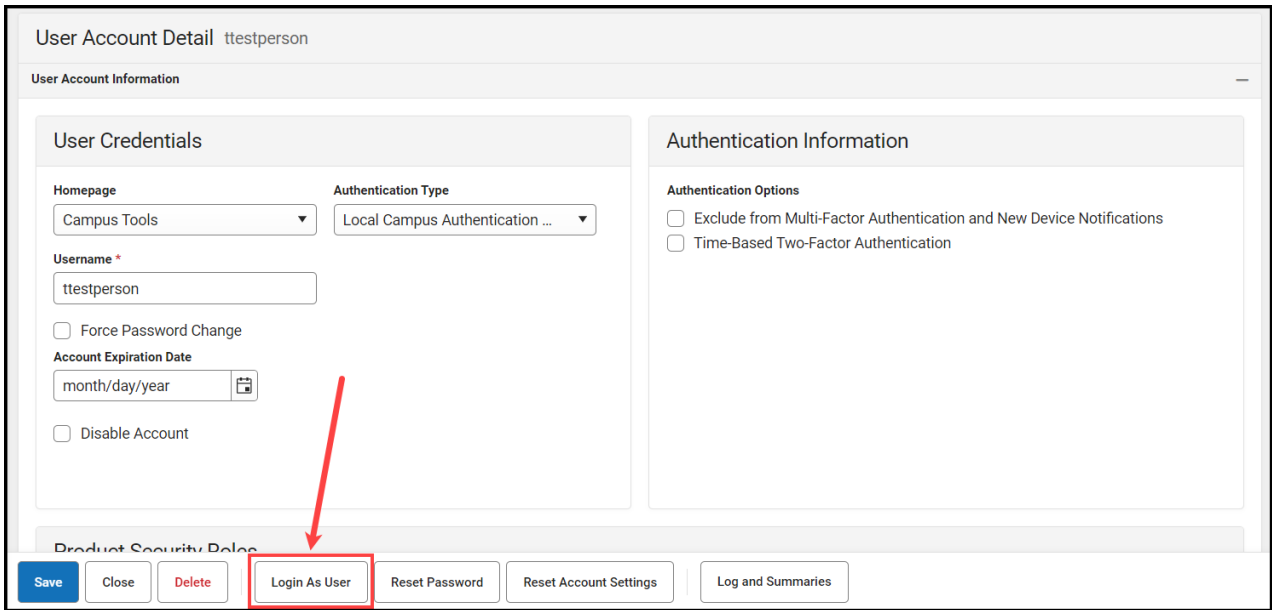
Yes ▾

Enable PIV Authentication

No ▾

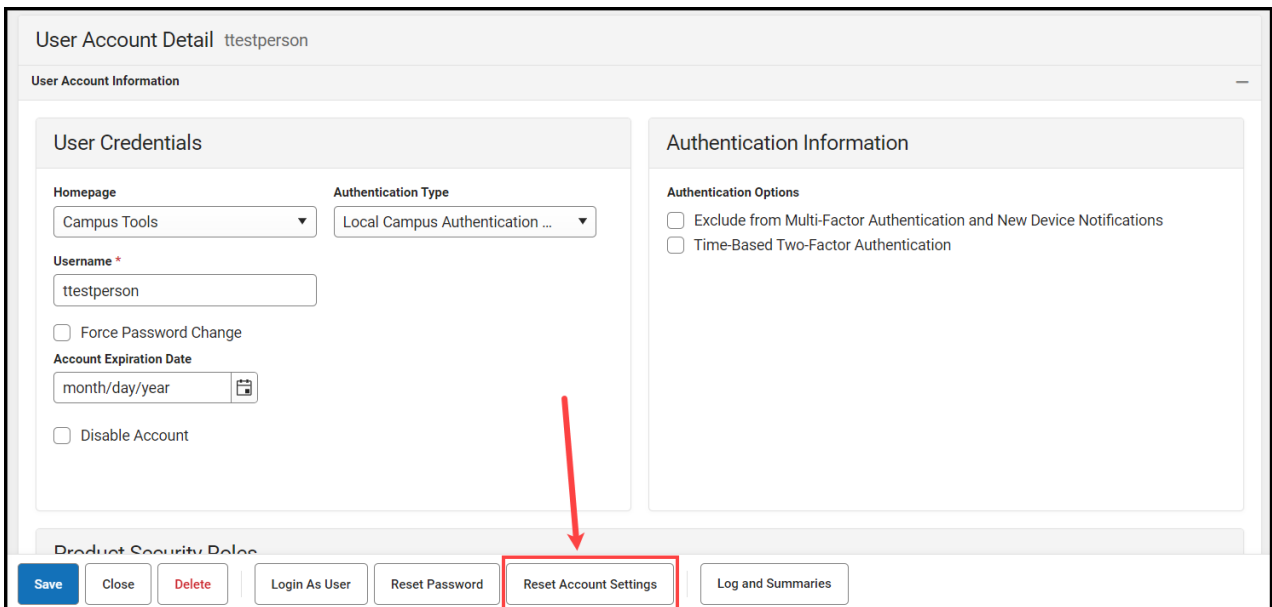
Will the Login as User Feature Result in a Notification Email?

Using the [Login as User](#) feature on the User Account tab will not send a notification to the person you are logging in as. Login notifications only occur upon login via the Campus login screen.



How Do I Reset a User's Account Security Email Address?

If a user has accidentally entered an incorrect Account Security Email and thus cannot access the verification code email, you can reset the user's email address by going to System Administration > User Security > Users > User Account and clicking the **Reset Account Settings** button (see image below). Once selected, the user will be forced to go through the initial Account Security Email login process again.



Why Can't I Get reCaptcha to Work?

If you experience any issues after connecting Campus to reCaptcha, ensure the IP addresses that Google requires for reCAPTCHA functionality have been AllowListed. Google maintains its list of IP addresses that must be AllowListed in order for reCAPTCHA functionality to work here:

- <https://code.google.com/archive/p/recaptcha/wikis/FirewallsAndRecaptcha.wiki>

Do Login Security Settings Apply to Both Staff and Student/Parent Accounts?

The following Login Security Settings *only apply to Staff user accounts*:

These settings apply to LDAP and SSO-authenticated user accounts.

- Do not send login alerts
- Send an alert when logging into a new device
- Do not require a verification code to log in
- Require a Two-Factor Authentication code (Email-Based)
- Require a Time-Based Two Factor Authentication code (Third party authentication application required)
- Enable PIV Authentication

The following settings apply to Staff, Student, and Parent accounts:

These settings do NOT apply to LDAP and SSO-authenticated user accounts.

- Campus captcha
- Google reCaptcha
- Enable Suspicious Login Attempts Mitigation